Coordinated Incident Management Committee

Potomac HOGs Meeting
Scott Yinger, Capt. Danny Glick, and Lt. Mike Tagliaferri
Potomac HOGs Co-Chairs

February 25, 2015
MdSHA/CHART
Hanover, MD
10:30 a.m. Welcome and Self-Introductions
   ➢ Update on CIM/HOGs Leadership & Coalition Staffing

10:45 I-95 Corridor Coalition Activities Update

11:15 Tools you can use: I-95 Corridor Coalition RITIS and Collaborative Decision Tool Demonstration

11:45 Group Discussion – Recent Incidents
   (Noon) Working Lunch

12:45 p.m. Upcoming Fiscal Year Workplan
   (July 1, 2015 – June 30, 2016)

1:30 Adjourn
Update on HOGs/Coordinated Incident Management Committee Leadership

CIM/Regional HOGs Co-Chairs

CIM Co-Chairs – Denise Markow, NHDOT & Jennifer Portanova, NCDOT
Marygrace Parker – I-95 Coalition Staff Support

New England HOGs Co-Chairs
- Lt. Kevin Donovan, Maine State Police Ret.
- Chief Steve Carter, Littleton, MA Fire Dept.
- Recruiting Additional Co-Chair

Tri-State HOGs Co-Chairs
- Solomon Caviness, NJTPA
- Chief T/Sgt. Shannon Morrison, NY State Police

Delaware Valley HOGs Co-Chairs
- Laurie Matkowski, DVRPC
- Sgt. Joe Zito, DRPA Police

Potomac HOGs Co-Chairs
- Scott Yinger, MdSHA
- Lt. Michael Tagliaferri, Maryland State Police
- Capt. Danny Glick, Virginia State Police

Southern HOGs
- Paul Clark, Florida DOT
- Recruiting Additional Co-Chair
I-95 Corridor Coalition
Activities Update

- Significant Events Conference – May 12-13, 2015

- NASTO Weather-Related and Other Significant Events Operational Response
  Information Coordination Regional Communication Program
2015 Significant Events Conference
May 12 – 13, 2015
Maritime Institute, Lithincum Heights (Baltimore), MD

- **Conference Theme:**
  “Removing Barriers for Coordination and Opening the Door for Cross-Disciplinary Understanding”

- **Opening Session**
  - Commissioner sets the stage by providing an overview of what is needed from all levels for appropriate and aggressive decision-making before, during, and after a significant event
Significant Events Conference Agenda

May 12, 2015

- **Panel 1: “Significant Events Response – A Roadmap for All Levels and Disciplines”**
  - Addressing a multi-level, multi-disciplinary approach to dealing with events with the theme of “Aggressively Making the Call – to Travel or Not to Travel.” Highways, bridges, toll roads, transit, and trucking interests are being addressed.

- **Panel 2: “How to Do Business When It’s Not Business as Usual”**
  - Addressing “Getting on the Same Page” regarding Facility Closure decision-making and coordination, including toll waiver coordination.

  - Demos and discussion of available systems and technologies agencies can use right now for planning and response purposes. During the conference breaks, we’ll have exhibit tables of the “Tools You Can Use” so that attendees can get a more in-depth look at these tools.
May 13, 2015

Spotlight Presentation: “Protecting ITS Networks”
- Considering cyber security, anti-hacking on such things as DMS/VMS, traffic signal systems, ...

Panel 4: “Road Map Implementation – Some Examples of Best Practices”
- Pre-event planning, coordination and communications; response during the actual events including communications; and post event activities such as roles and responsibilities including neighboring state’s recovery and “rules of engagement.”
May 13, 2015 - continued

- Concluding Panel: “The Future of Response”
  - “The National Conversation on Homeland Security Technology”
    - The DHS Science and Technology Directorate is initiating discussion about how to innovate solutions for the Nation’s homeland security challenges to foster exchange between operational users and innovators. The National Conversation will revolve around the five primary topic-based dialogues, and will include: 1: Responder of the Future; 2: Enable the Decision Maker; 3: Screening at Speed; 4: A Trusted Cyber Future; and 5: Resilient Communities
  - “The Traffic Management Center of the Future”
NASTO

Significant Weather-Related Events

Operational Response Information Coordination

Regional Communication Program

NASTO States include the Potomac HOGs States of Maryland and Delaware, and Washington, D.C.
NASTO Significant Weather-Related Events
Operational Response Information Coordination
Regional Communication Program
Project Overview

• **Goal:** Developed a NASTO significant weather-related events information exchange group and regional communications program for activation during an event

• **Timeframe:** Project was delivered to states for implementation by December, 2014

• **Tasks included...**
  – Define and harmonize an overall proposed communications program for activation during a significant event including protocols for contacts to be made, when they are to be made (“triggers”), how they are to be made, and the information to be shared.
Background

• This project presented a plan for a regional communications approach for situational information sharing.

• Information was obtained from the NASTO States, and reviewed by the NASTO Oversight Group, using a variety of mechanisms including surveys, telephone interviews, and meetings, along with the application of in-house expertise.
# NASTO Project Oversight Group

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<tr>
<th>NASTO State</th>
<th>Designated Representative</th>
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<tbody>
<tr>
<td>Maine</td>
<td>Clifton Curtis, Assistant Highway Maintenance Engineer, Maine DOT</td>
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</table>
| New Hampshire     | Denise Markow, Administrator- Bureau of Transportation Systems Management and Operations (TSMO), New Hampshire DOT  
|                   | Also participating: Laura McCarthy, NH Turnpike Bureau                                      |
| Massachusetts     | Randy Clarke, Senior Director of Security and Emergency Management, Massachusetts Bay Transportation Authority for Massachusetts DOT  
|                   | Also participating: Eric Podolsky, Manager- Highway Operations Center , MassDOT             |
| Rhode Island      | Joseph D. Baker, Administrator, Rhode Island DOT, Division of Highway & Bridge Maintenance |
| Connecticut       | Mike Lonergan, Bureau Chief, Bureau of Highway Maintenance and Operations, Connecticut DOT  
|                   | Chuck Drda, Transportation Maintenance Administrator, Bureau of Highway Maintenance and Operations, Connecticut DOT |
| New York          | Todd Westhuis, Acting Director, Office of Traffic Safety & Mobility, New York State DOT    
|                   | Also participating: Rita Carlson, NYSDOT                                                  |
| New Jersey        | Dennis Motiani, Assistant Commissioner, Transportation Systems Management, New Jersey DOT |
|                   | Pennsylvania DOT, Bur. of Maint. & Operations                                                |
|                   | Also participating: Paul Schelecki, PennDOT                                                 |
| Delaware          | Gene Donaldson, TMC Operations Manager, Delaware DOT                                        |
| Maryland          | Bud Frank, Director of MDOT Office of Homeland Security, Maryland DOT                       |
| District of Columbia | Katherine Jefferson, Washington DC DOT                                                        |
Results Synopsis

Overall, NASTO States want to be telephoned when there is a significant event in a neighboring state which could impact traffic on the major roadways in either or both states.
Plan Contents

• Current state of information sharing in the NASTO Region
• Current facility closure triggers
• Detailed contact protocols as defined by the NASTO States, including who is to call whom and when
• TMC Contact Map for the NASTO States and eastern U.S. seaboard
• Processes for activation, timing, and content of regional conference calls, including post-call followup and the After-Action review process
• Appendices:
  – Sample Sample Coordination Conference Calls Procedures
  – Sample State Severe Weather Response Plans
  – I-95 Corridor Coalition Trigger Point Guidance
  – Sample Maryland and Massachusetts Event Classification Tables
  – Sample Incident Reporting Form
  – Sample After Action Review Form
  – TMC Reference Desk Sheets
What Should be Communicated...

- Type of event (e.g., major road closure or restrictions – identify specific road or road segment; major incident causing road closure; no salt for snow/ice – request for assistance; no boats for flooding evacuations; etc.).

- Reason (e.g., heavy and rapid snow accumulation; major traffic incident, etc.).

- Anticipated duration of event.

- Facility Re-Opening after the event.
Multi-State Response Coordination
Regional Conference Calls

The Call Initiator should consider activating a regional conference call when any of the following conditions are met:

- Major roadway/facility closure under consideration with facility falling within 50 miles of the neighboring state(s’) border.
- Snow falling at the rate of 4+ inches per hour in the jurisdiction.
- Severe rain causing significant flooding.
- Severe wind gusts exceeding 60 mph.
- Blizzard or Hurricane Conditions issued by the National Weather Service.
Post Conference Call Activities

✓ Actions to be taken by each jurisdiction
  o Identification of the response issue(s) being addressed
  o Dissemination of decisions to the affected in-state agencies for their respective actions
    ▪ TMCs
    ▪ OEMs
    ▪ State Police
    ▪ DOTs including Maintenance Departments
    ▪ Mass Transit
  o Posting of VMS/DMS, HAR, 511, and Social Media Messages
    ▪ Content of the messages
    ▪ Requested duration of message postings
  o Escalation of policy level issues that cannot be handled at the operations level
    ▪ A timeframe for follow-up should be included
**After Action Review**

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### SAMPLE

**AFTER ACTION REVIEW**

<table>
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<tr>
<th>Snow Event</th>
<th>Date</th>
<th>Location</th>
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### Responders attending
- DOT
- State Police
- TMC
- ...

### Support personnel attending
- Date of incident:
- Time reported:
- Incident Location:
- Time incident cleared:
- Full closure:
- Total duration:
- # of lanes affected:
- Interim lane opening:

### After Action Review:

### Event Summary:

### Incident Key Events/Issues:
- 
- 
- 

### Incident Key Factors/Assets:
- 
- 

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### Improvement Plan:

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<th>Action</th>
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### AAR Summary:

- **Event totals summarized**

  - A total of 105 pieces of equipment were deployed
  - 2000 ton of salt was applied to the roads
  - Snow accumulations - Totals of up to 9” fell in a four hour period, with Bland County receiving unconfirmed reports of 14” total accumulation
  - Prow Truck Total Mileage: 105929.35 miles
  - Estimated Event Cost: $710,096.00
In Summary...

pre event

- TMC has Reference Desk Sheets including Contact Protocols
- Update surrounding jurisdictions
- Hold Regional Conference Calls as needed

event

post event

- After Action Review
Questions?

I-95 Corridor Coalition
Marygrace Parker, i95mgp@ttlcn.net
I-95 Coalition

Tools You Can Use...

I-95 Corridor Coalition RITIS and Collaborative Decision Tool

A System Demonstration

by

Michael Pack

University of Maryland CATT Lab
Group Discussion

- Recent incidents (icing, winter weather,...)
- Others topics?
Upcoming Fiscal Year Workplan
July 1, 2015 – June 30, 2016

- Parameters
  - Applicable/useable/”transportable” corridorwide
  - Limited funding
  - Achievable short-term outcomes
  - Larger projects, with longer term deliverables, can be entertained

Submission to Steering Committee and Executive Board by mid-April 2015
Next Meeting
Marygrace Parker
I-95 Corridor Coalition
i95mgp@ttlcn.net

www.i95coalition.org

THANK YOU!