

# SUMMIT ON CROWDSOURCING FOR OPERATIONAL & TRAVELER INFORMATION STRATEGIES

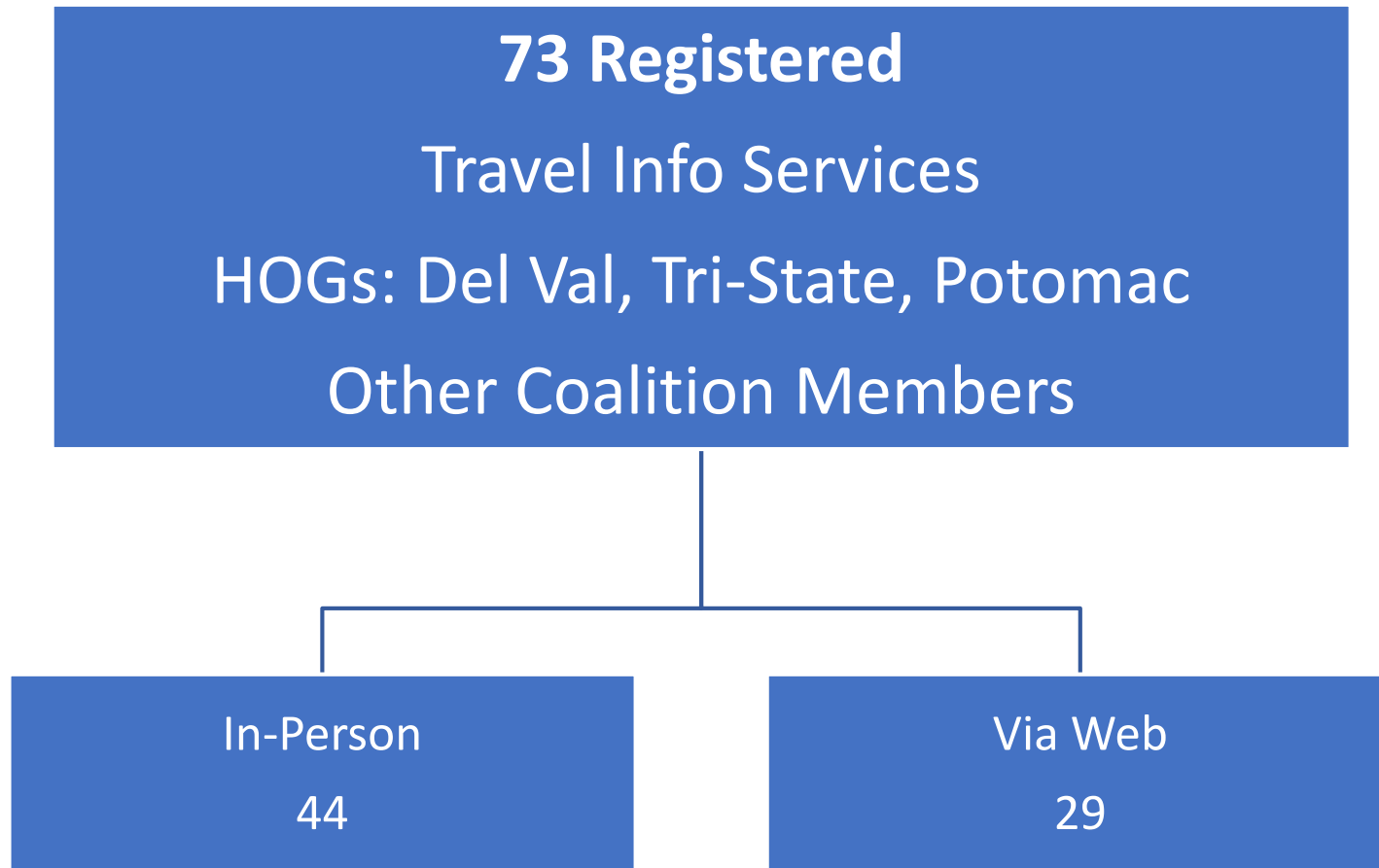
September 14, 2017

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**I-95 CORRIDOR  
COALITION**

# Who's Here?



*Sponsored by  
Travel Information Services Committee & Delaware Valley HOGs*

# Meeting Requests

*This is an in-person & virtual meeting – we would like a meaningful experience for all participants*

- **All Participants – in-person and via webcast**

- Questions will be addressed at the end of each presentation

- **Participation in-person**

- Please give your name and agency before asking your question (at least the first time)
- Please remember all sounds are picked up by the audio system

- **Participation via webcast**

- Your phone line will be muted throughout the webcast until the open discussion
- During the Presentations – Please ask your questions through the chat box
- During the Open Discussion – Please keep your phone line muted until you are speaking

# Additional Info For Webcast Participants

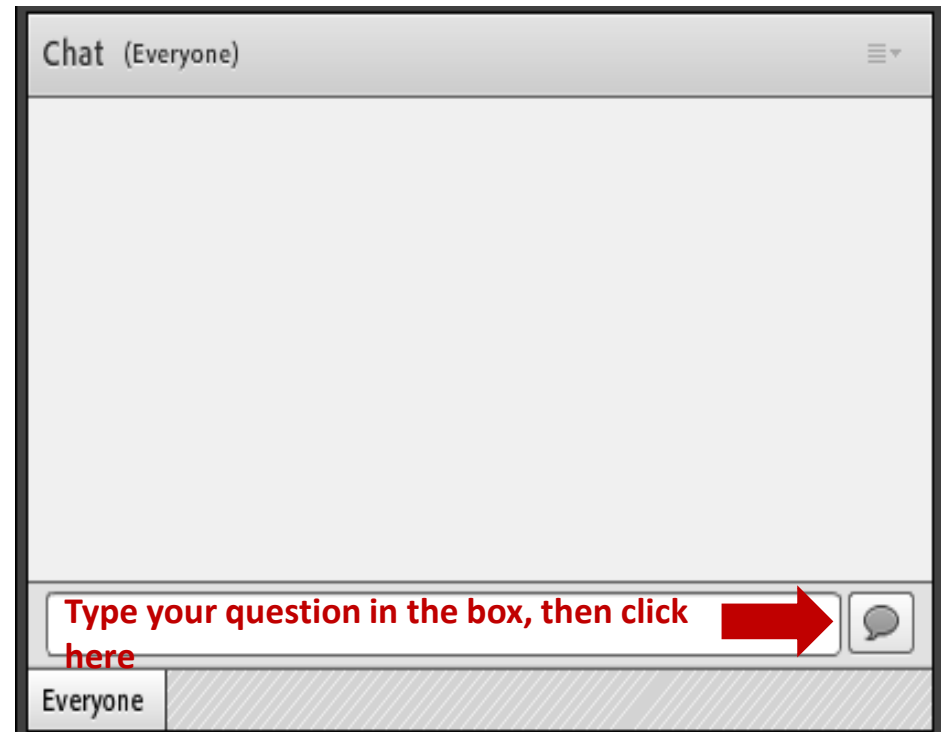
- The call-in phone number is:
- **Your phone line will be muted throughout the webcast (until the Open Discussion)**
- Please press \*0 to speak to an operator for questions regarding audio
- Please call xxx-xxx-xxxx for difficulties with the web or audio application



# For Web Participants: Asking Questions



- Please pose your questions using the chat box
- Questions will be monitored then answered by the speakers during their presentation or at the end of their session



# Other Housekeeping Items

- This web meeting is being recorded
- All materials will be available to participants after the web meeting
- Presentations will be posted to the I-95 Corridor Coalition website. Participants will receive a link to the presentations after they are posted

# Welcome & Introductions

# In-Person Attendees

Agency	Representative	Agency	Representative
Baltimore Metropolitan Council	Eileen Singleton	NJIT	Dejan Besenski, Kitae Kim, Timothy Medina
Connecticut DOT	Richard Launder	NJTPA	Mary Ameen, Solomon Caviness
County of Mercer, NJ	Matthew Lawson	North Carolina DOT	Jason Streich
District DOT	Kelli Raboy	PA Turnpike	Mike Pack, Matthew Shrik
DVRPC	Jesse Buerk, Paul Carafides, Chris King, Laurie Matkowski, Justin Neff	PennDOT	Emmanuel Anastasiadis, Jerome Frederick, Mark Kopko, Ryan McNary
FHWA	James Paral	Port Authority of NY & NJ	Sam Aldaher, Theodore Bobowsky, Brendan Kaplan
Jacobs Engineering	Stanley Niemczak	Total Traffic & Weather Network / iHeart Media	Hubert Clay
Kapsch TrafficCom	Robert Blick, Ken Bush, Inamdar Imran	TRANSCOM	Rob Bamford
Maine DOT	Clifton Curtis	UMD CATT Lab	Michael Pack
Maryland DOT	Rick Dye	Virginia DOT	Scott Cowherd
MassDOT	Chester Osborne	Vermont AOT	Robert White
New Hampshire DOT	Susan Klasen	I-95 CC	Denise Markow
New Jersey DOT	Sal Cowan, Jonathan Martinez, Gail Yazersky	I-95 CC Support	Karen Jehanian, Joanna Reagle

# Web Meeting Participants

Agency	Representative	Agency	Representative
Colorado DOT	Weiyan Chen	North Carolina Turnpike Authority	Dennis Jernigan, Beau Memory, Rachel Ruiz
Delaware County TMA	Lauren Turton	NJDOT	Susan Catlett, Kevin Hall, Sean Henry, Michael Juliano, Pete McCloskey, Veronica Murphy, Wayne Patterson
FDOT	Russell Allen, Derek Vollmer	NJTPA	Gabrielle Fausel
FHWA	Wenjing Pu	NREL	Stan Young
Georgia DOT	Mark Demidovich	NY State DOT	Rita Carlson
GEWI NA	Eli Sherer	South Carolina	Rob Perry
Jacobs Engineering	Jeff Randall, Diederick VanDillen	UMD CATT Lab	Ignacio Tous
MD Transportation Authority	Katherine Raynor	VDOT	Mike Fontaine, Amy McElwain, Paul Szatkowski
North Carolina DOT	Kelly Wells,	I-95 CC Support	Dotty Drinkwater

# Agenda

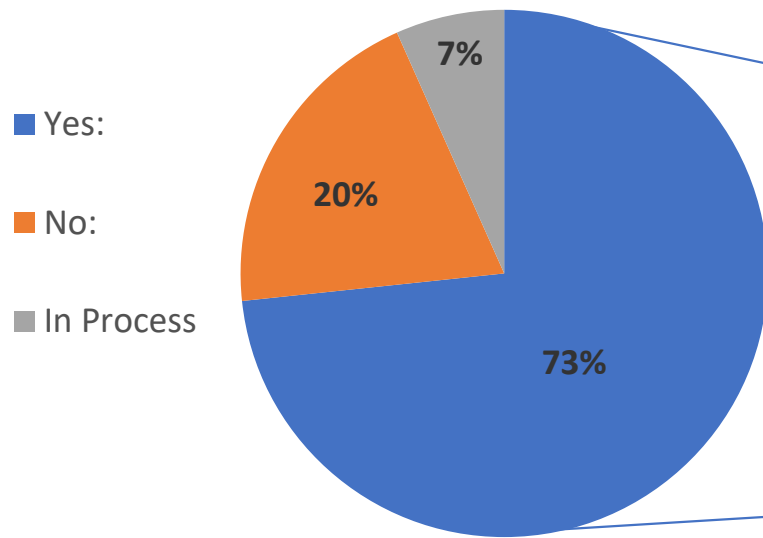
Time	Topic	Speaker
10:00 am to 10:30 am	Welcome and Introductions	Denise Markow, I-95 Corridor Coalition
10:30 am to 10:55 am	Filling the Real-time Data Gaps with WAZE and Other 3rd-Party Data	Michael L. Pack, UMD CATT Lab
10:55 am to 11:20 am	Pros and Cons of "The Crowd" in Crowdsourced Data and How to Manage Them	Ted Bobowsky & Brendan Kaplan, Port Authority NY & NJ
11:20 am to 11:35 am	Break	
11:35 am to 12:00 am	Integrating Waze data with Public Agencies' Data	Rob Bamford, TRANSCOM
12:00 pm to 12:25 pm	Maine Waze	Clifton Curtis, Maine DOT
12:25 pm to 1:10 pm	Working Lunch - Roundtable Data Discussion (45min)	All
1:10 pm to 1:35 pm	Highway Operations Center Traffic Desk - Using Crowdsourcing Applications for Traffic Incident Management	Chester Osborne, Massachusetts DOT
1:35 pm to 2:00 pm	Waze – FDOT Integration	Russell Allen, Florida DOT
2:00 pm to 2:25 pm	Evaluation of Waze Data	Mike Fontaine, Virginia DOT/VTRC
2:25 pm to 3:00 pm	Open Discussion	All
3:00 pm to 3:15 pm	Wrap up	Denise Markow

# Overview

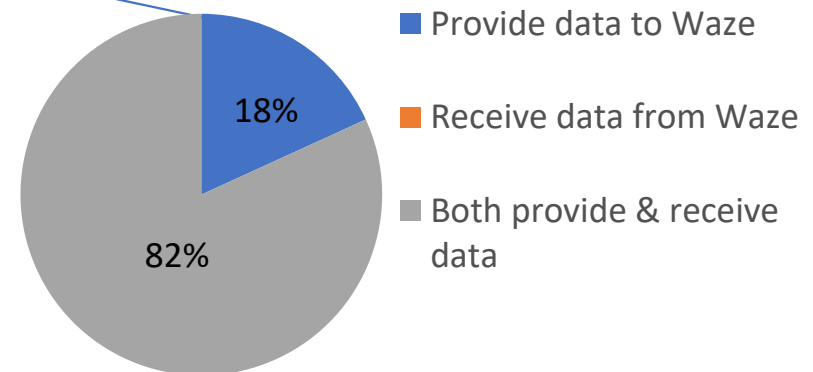
## Crowdsourcing Survey

- Sent to all meeting registrants prior to event
- # of Participants - 23
- # of Participants Representing MPOs - 6
- # of Participants Representing DOTs - 17

Does your Agency currently participate in Waze Connected Citizens Program?



Describe your Waze data exchange:



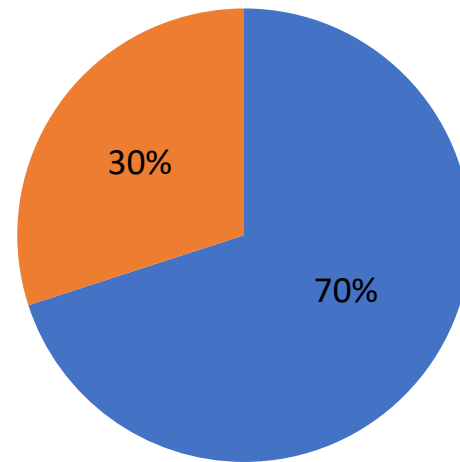
# Giving Data to Waze

## Crowdsourcing Survey

- Information provided to Waze

- Hazards
- Road Closures
- Road Geometry
- Places of Interest
- Special Events
- Construction

How do you give Waze data?



■ Existing Computer System ■ Reported by humans



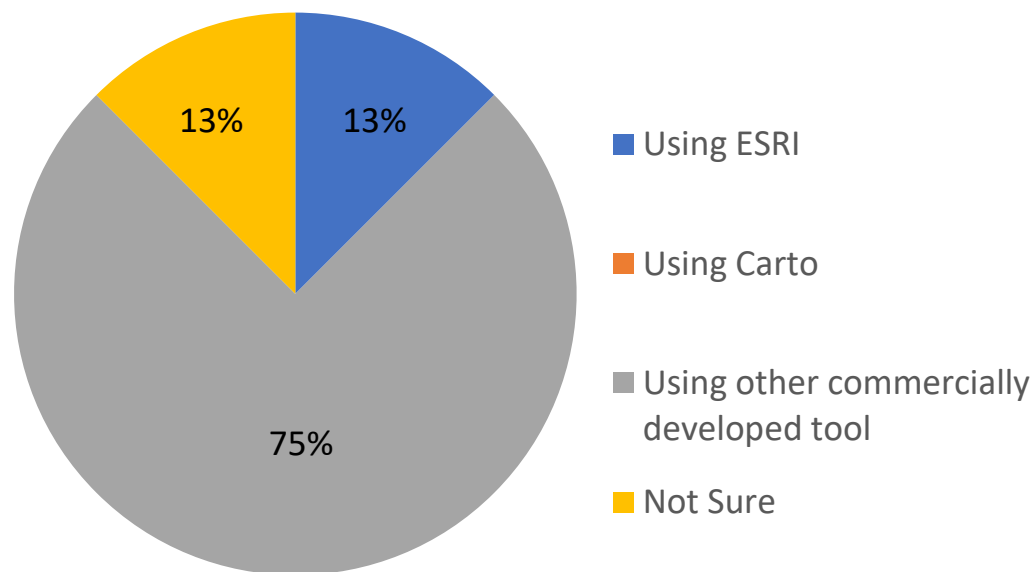
# Getting Data from Waze

## Crowdsourcing Survey

- Data received from Waze

- Traffic Speed
- Hazard – Potholes
- Hazard – Crashes
- Vehicles on Roadway
- Weather
- Relative Speed Histogram

How do you store the data you receive from Waze?



# Evaluating Waze data

## Crowdsourcing Survey

- Does your agency work with the Waze community to affect changes to your roadway network?
  - Yes – 60%
  - No – 20%
  - Not Sure – 20%
- Does your agency filter the Waze data?
  - Yes – 60%
  - No – 10%
  - Not Yet – 30%
- Does your agency validate the Waze data?
  - Yes – 70%
  - No – 30%
- Does the public know your agency uses Waze?
  - Yes – 80%
  - No – 20%

# Introductions



**Michael Pack**  
**University of Maryland CATT Lab**

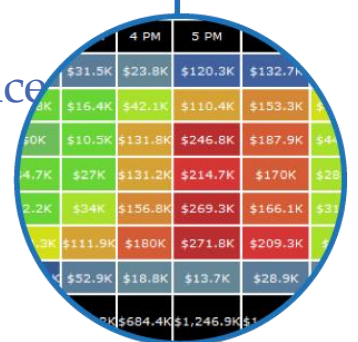
# **Filling the Real-time Data Gaps with WAZE and Other 3rd-Party Data**



# Filling the Real-time Data Gaps with Crowdsourced Data



Performance Measures



Planning



Operations



Communications



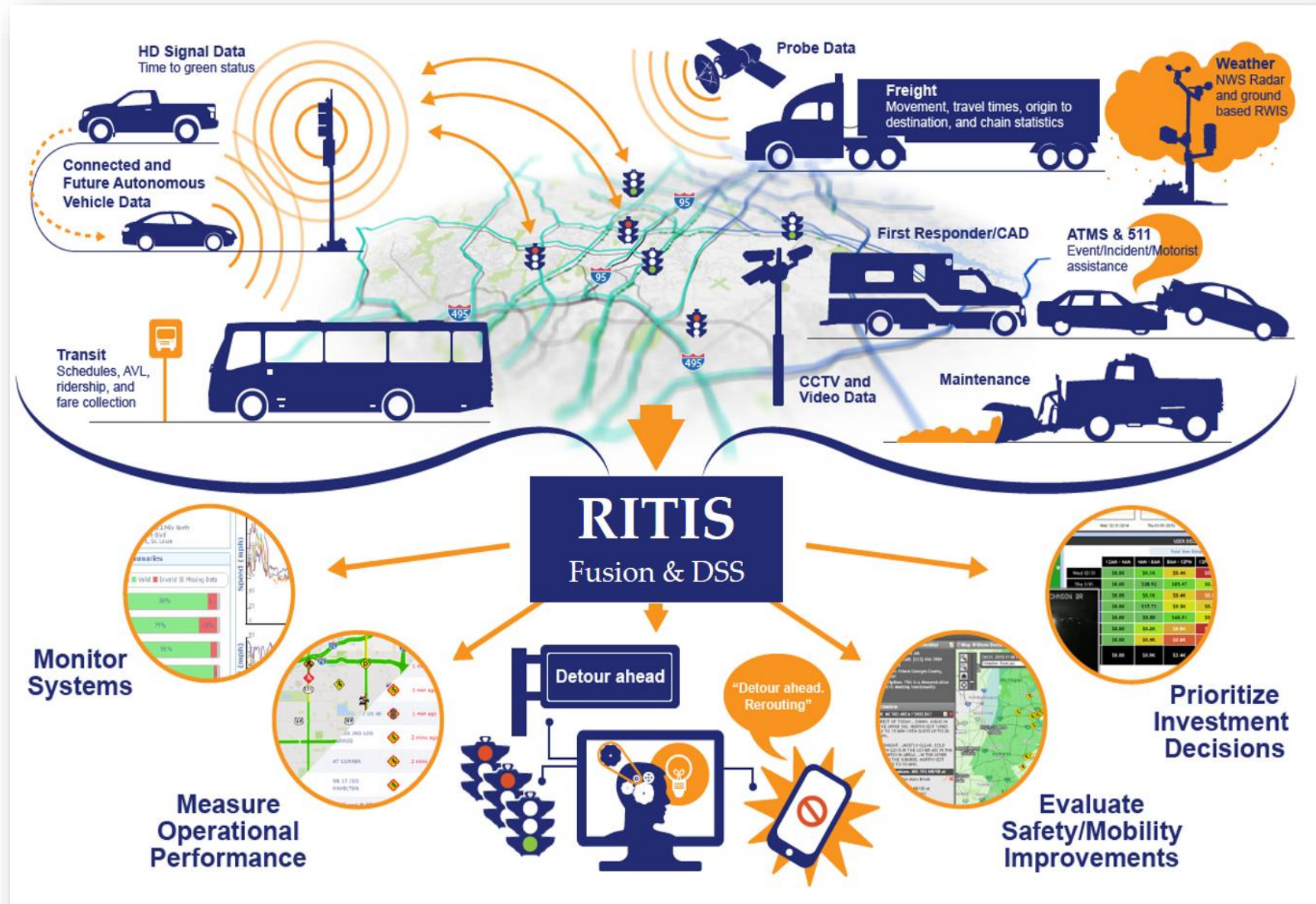
Enabling Decision Making & Effective Communication



# WAZE—another piece of the SA puzzle...

## RITIS Data Analytics

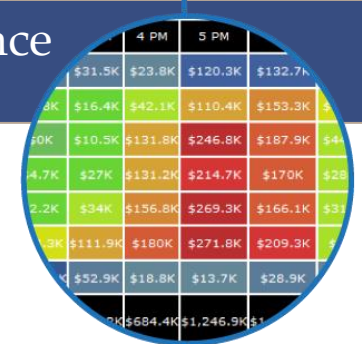
- 300+ data feeds from
  - State/Local DOTs
  - First Responders
  - Transit
  - Weather
  - Federal Gov
  - Military
- 7.5+ Billion data points every day
- 3<sup>rd</sup> Party Data Providers
  - HERE
  - INRIX
  - TomTom
  - WAZE
  - Verizon
  - Utilities
  - Etc.
- ~7,000 Users



# Our Tasks

- Understand WAZE data's affect on operations and planning
- Facilitate the archiving of WAZE data for operations, planning, and research
- Explore solutions to WAZE data challenges including:
  - Integration with agency ATMS and 511 platforms
  - Duplicates (from WAZE)
  - Duplicates (WAZE and Agency/CAD/Other)
  - Long-term storage
  - Analytics
- Document recommended practices for negotiating data sharing agreements

## Performance Measures



## Planning



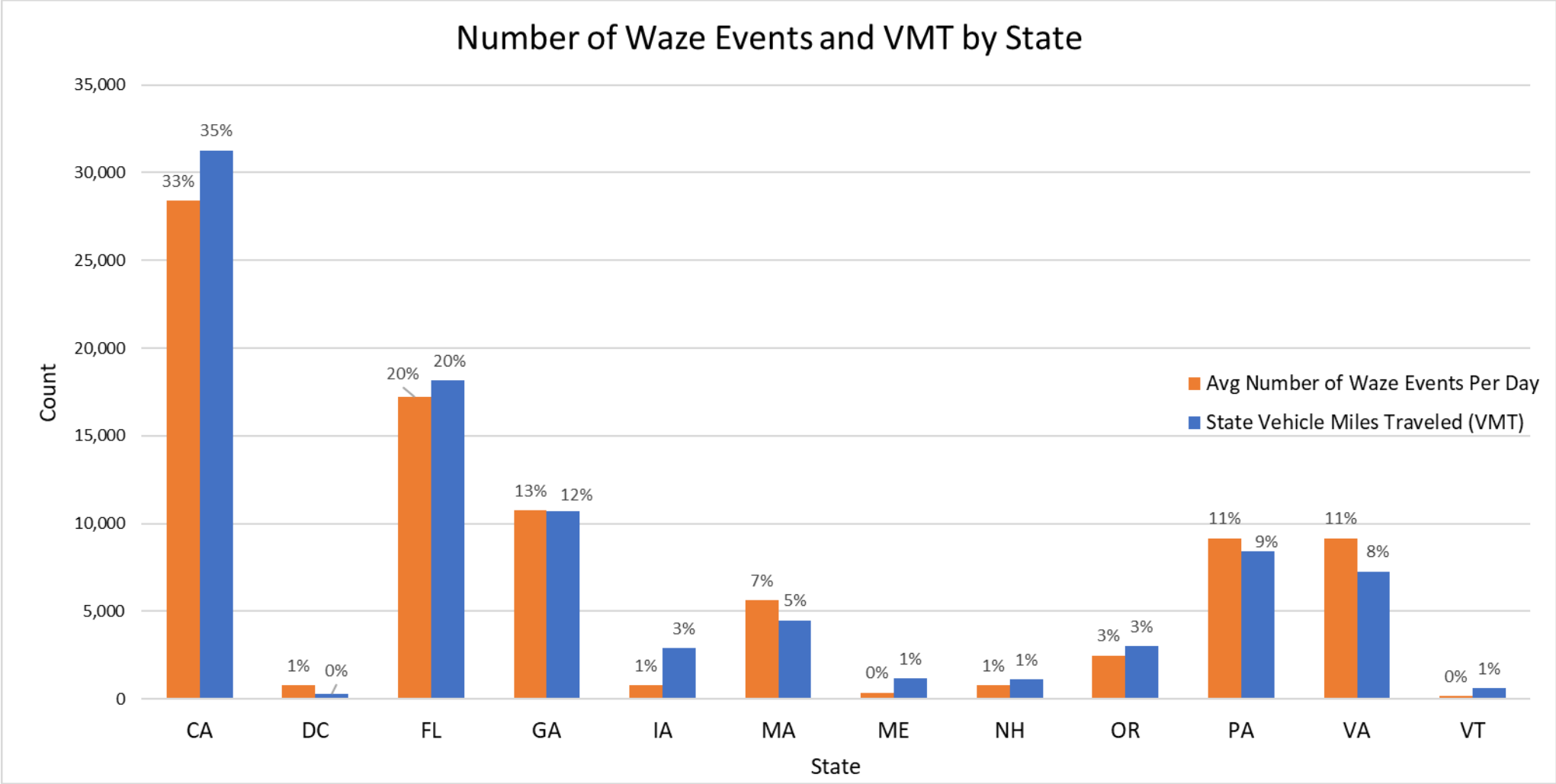
## Operations



## Communications



# 12 States for which we currently archive WAZE data



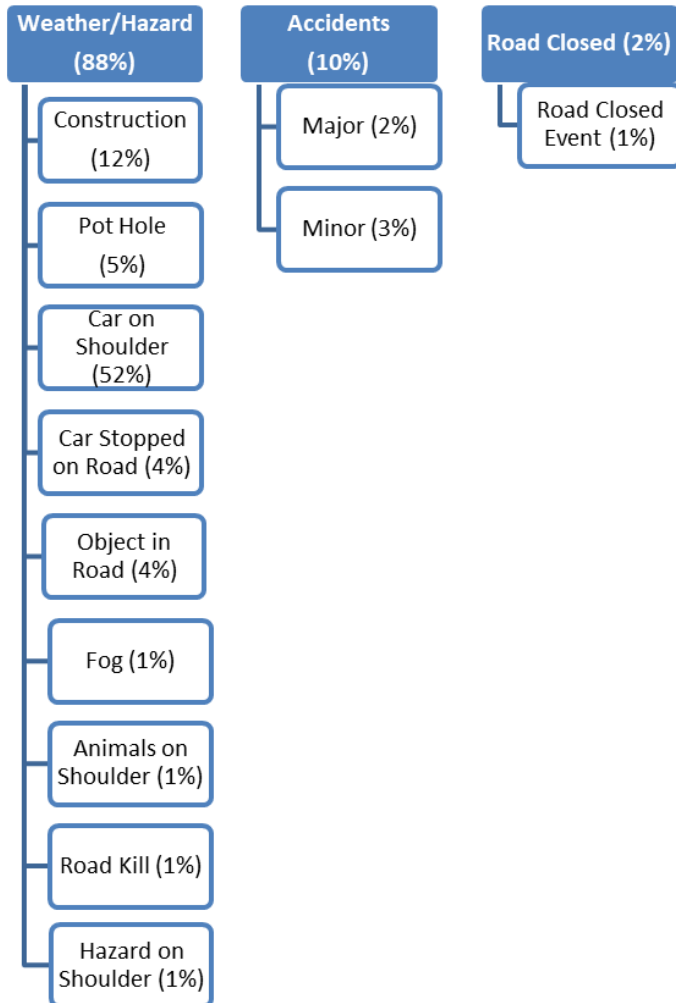
**Note:**

- Waze data excludes jams event type
- Waze 3 Month Period of 3/17 – 5/17 displayed



# Waze Dataset Overview

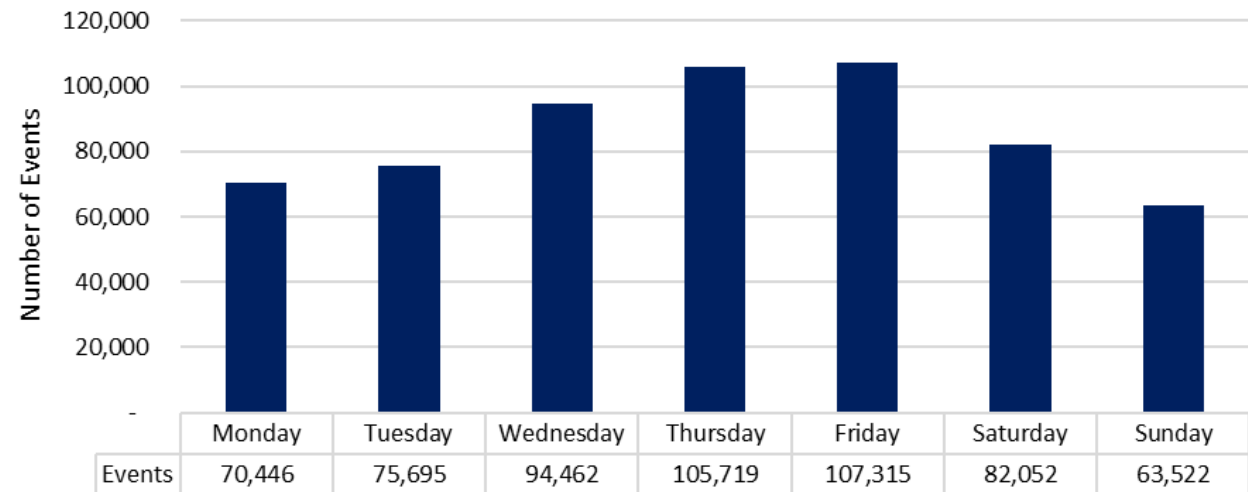
## Waze Event Types



## Waze Event Data Summary

- Average number of daily / hourly events: 86,000 / 3,600
- Number of states: 12
- Day with maximum events: Thursday, 03/02/17 - 164,000
- Day with minimum events: Monday, 03/13/17 - 27,000

Waze Events by Day of Week



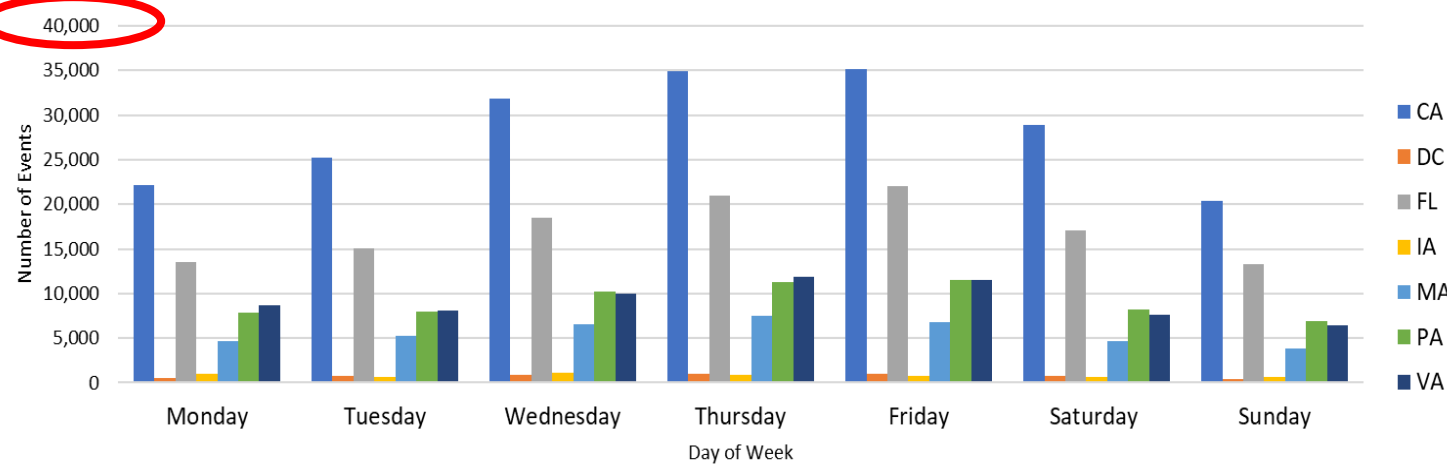
### Note:

- Waze data excludes jams event type
- Waze 3 Month Period of 3/17 – 5/17 displayed

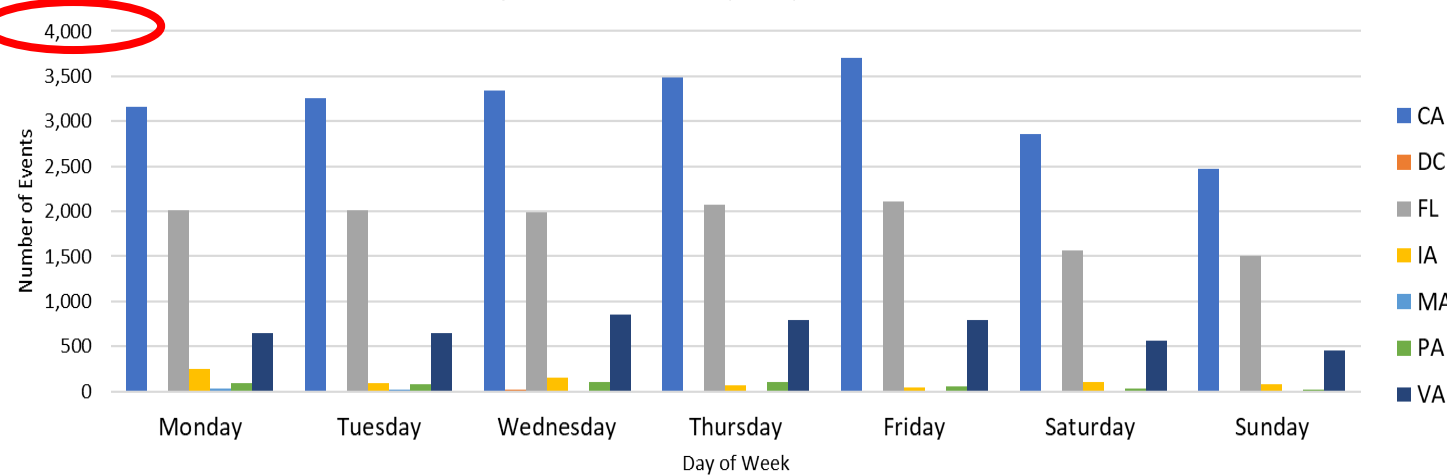
# Events by Day of the Week: DOT vs Waze

10x  
more

Avg Waze Events By Day of the Week



Avg DOT Events By Day of the Week



State	Avg Waze Events Per Day	Avg DOT Events Per Day
CA	28,389	3,184
DC	777	16
FL	17,210	1,895
IA	810	114
MA	5,613	14
PA	9,171	70
VA	9,168	681

**Note:**

- Waze data excludes jams event type
- Waze 3 Month Period of 3/17 – 5/17 displayed

# Investigating Disabled Vehicle Analysis on Freeways/Ramps

Duplicates, speed of reporting, and more...

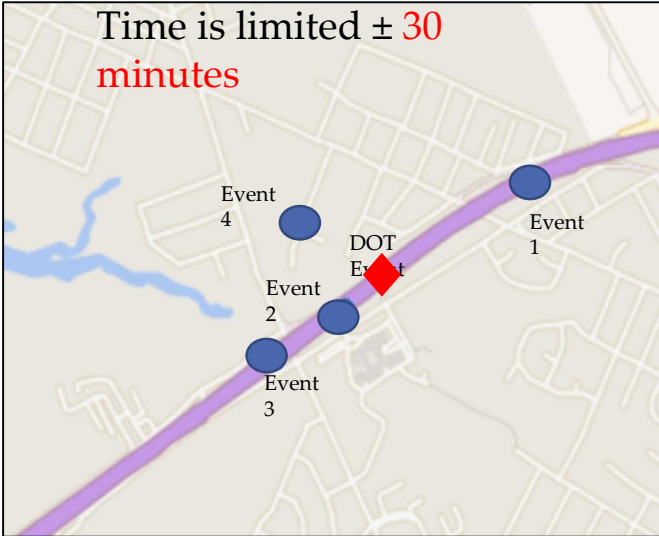
Analyzed approximately 2 million disabled vehicle events on freeways from 5 different states (FL, VA, PA, NY, MD)

# How do we Analyze Potential Benefits of Waze?

- Matched DOT reported events to Waze events from 3/01/17 to 5/31/17

## Temporal Matching Threshold

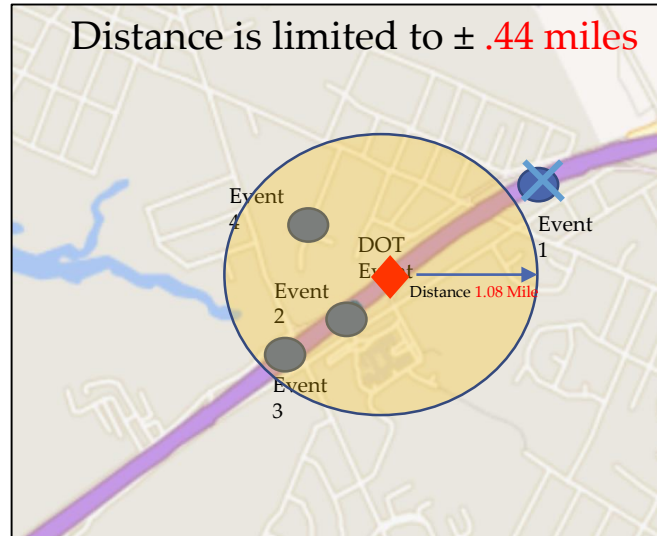
Time is limited  $\pm 30$  minutes



Identified 4 Waze events within  $\pm 30$  minutes of the DOT event

## Spatial Matching Threshold

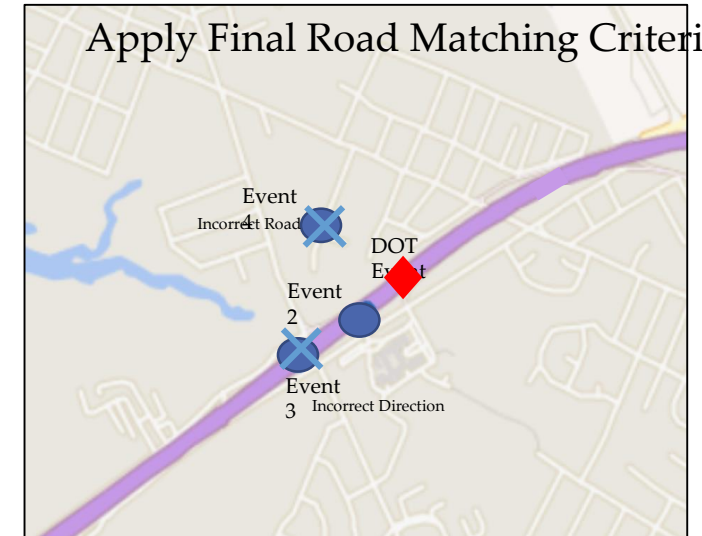
Distance is limited to  $\pm .44$  miles



Determined that 3 of the Waze events were within  $\pm .44$  miles of the DOT event

## Road Matching Rules

Apply Final Road Matching Criteria



Determined that 1 of the Waze events was on the correct road and direction of travel

# Enhanced Network Monitoring Results: Increased Situational Awareness

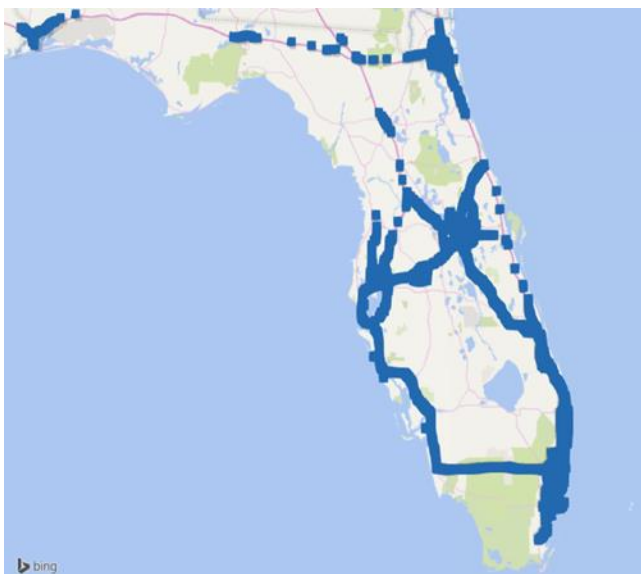
- Matched 41% (4,285) of VDOT disabled vehicle events to Waze
  - Found that in this 3 month period, 98.6% (364,646) disabled vehicle events from Waze were not matched to a VDOT event
- Matched 34% (6,562) of FDOT disabled vehicle events to Waze
  - Found that in this 3 month period, 99% (751,208) of disabled vehicle events from Waze were not matched to a FDOT event

# Enhanced Network Monitoring Results: Florida Road Coverage

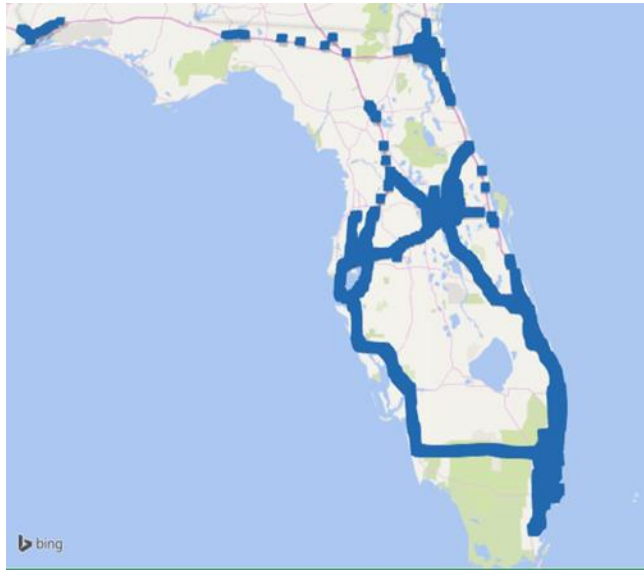
Waze Events



FDOT Events



Waze vs FDOT Matches



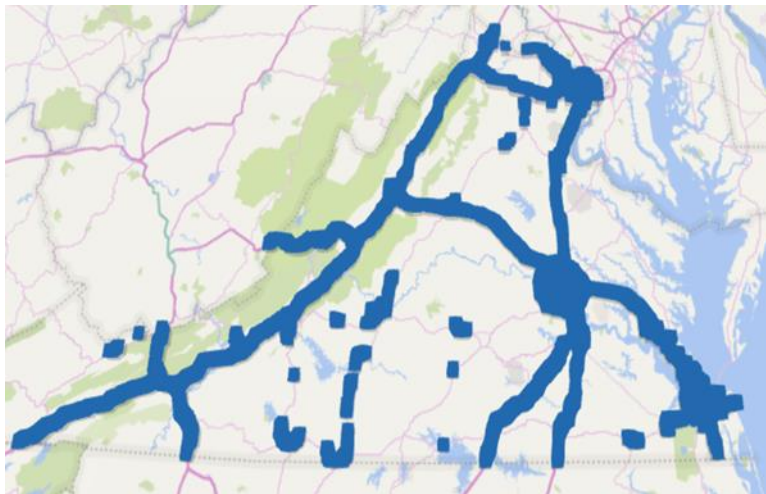
Top 3 Roadway with Highest Number of Events for FDOT

	I-95	I-75	91 Mainline/ Turnpike
Waze Dataset	160,138 (21%)	146,723 (20%)	119,570 (16%)
FDOT Dataset	7,154 (37%)	3,436 (18%)	2,559 (13%)



# Enhanced Network Monitoring Results: Virginia Road Coverage

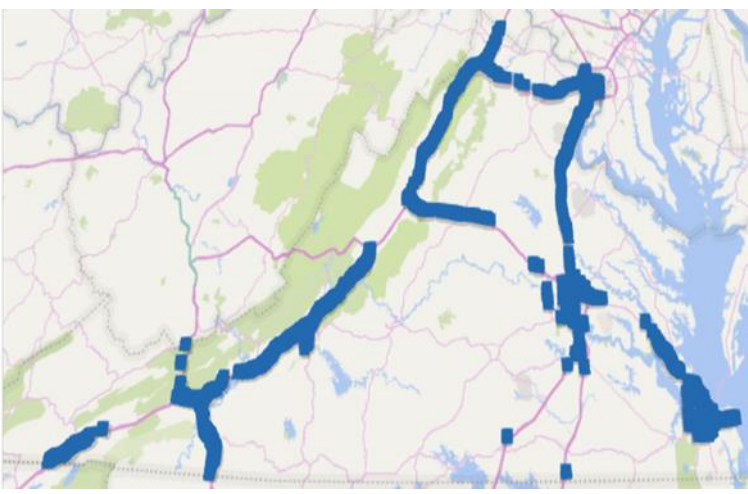
Waze Events



VDOT Events



Waze/VDOT overlap



Top 3 Roadway with Highest Number of Events for VDOT

	I-95	I-81	I-66
Waze Dataset	103,552 (29%)	51,639 (14%)	29,587 (8%)
VDOT Dataset	3,679 (36%)	1,978 (19%)	1,561 (15%)

## Enhanced Network Monitoring Results: Reducing Duplicative Waze Reports

- During this 3 month period, ~4% of disabled vehicle Waze event reports were duplicative
- Removing duplicative reports increases usability of Waze data:
  - FDOT: 309 fewer events a day / 13 fewer events an hour
  - VDOT: 187 fewer events a day / 8 fewer events an hour

Type of Event	Total Number of Waze Events During this Period	Total Number of Waze Events During this Period After Clustering	Percent Reduction in Events Due to Clustering
VA Disabled Vehicles	369,935	353,078	4.6%
FL Disabled Vehicles	758,956	731,149	3.7%



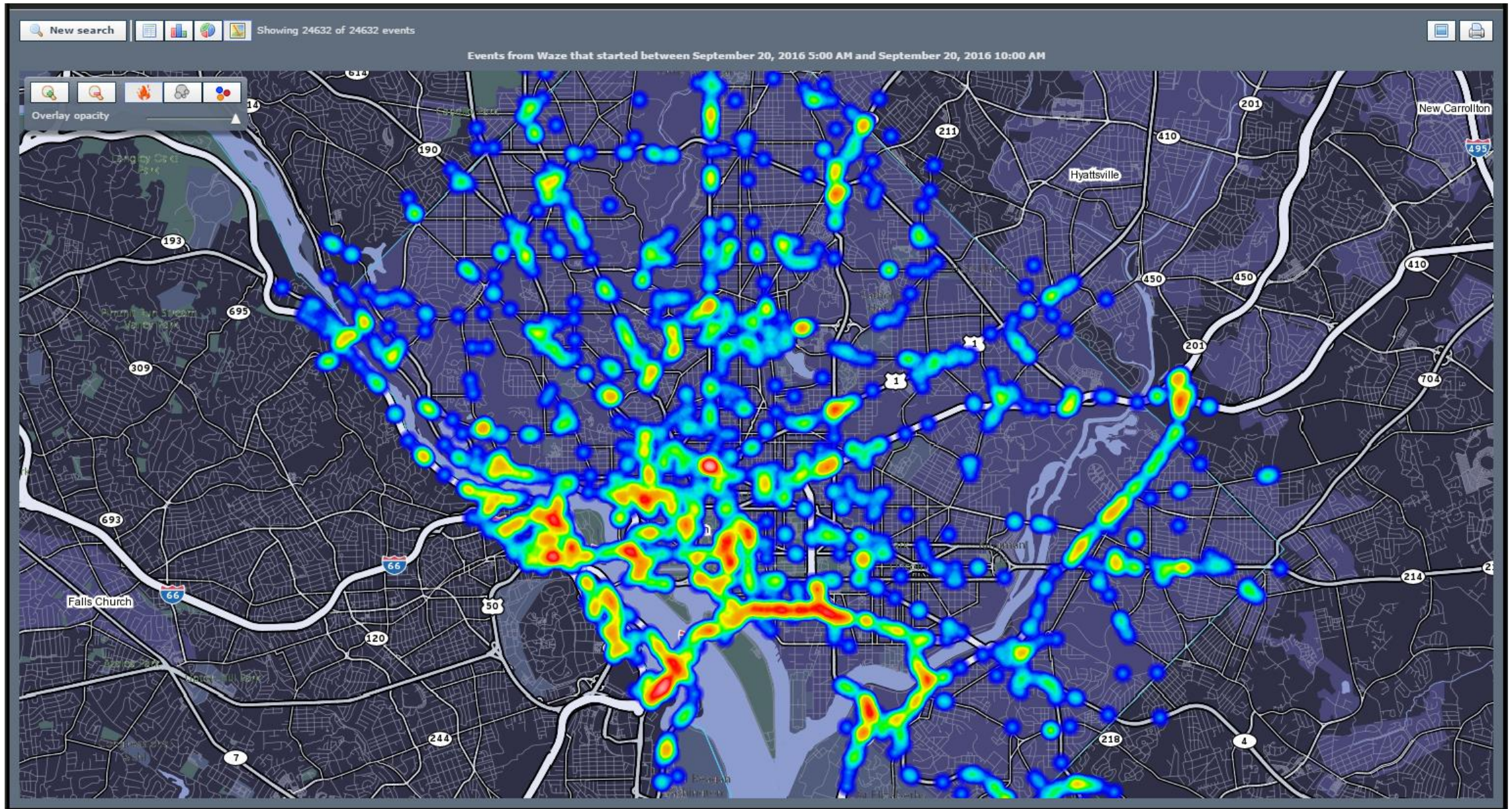
# Event Detection Time Results

- During this 3 month period, Waze events were reported sooner than through the DOT ATMS which has the potential to improve response times

Type of Event	Total Number of DOT Events During This Period	Total Number of Waze Events During this Period	Percentage of Events that were Reported By Waze First	Average Time that a Waze Event was Reported Before a DOT Event
VA Disabled Vehicles	10,341	369,935	68%	14 Minutes Earlier
FL Disabled Vehicles	19,310	758,956	56%	13 Minutes Earlier



# Washington DC – Building Visual Analytics





# Next Steps

- Continue to analyze other event types (not just disabled vehicles)
- Evaluate other states
- Explore other duplicate-reduction algorithms that take into account speeds, speed limits, and other factors beyond time and space variables.
- Synthesize other benefits and technical approaches from state partners
- Document technical approaches to reducing duplicates, storage, etc.
- Document recommended practices for negotiating acceptable use to keep from repeating past mistakes.

Thank You

**Michael Pack**

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[www.cattlab.umd.edu](http://www.cattlab.umd.edu)



**Ted Bobowsky & Brendan Kaplan**  
**Port Authority of New York & New Jersey**

# Pros and Cons of "The Crowd" in Crowdsourced Data and How to Manage Them



# THE PORT AUTHORITY OF NY & NJ



## Pros & Cons of "The Crowd" in Crowdsourced Data and How to Manage Them

I-95 Corridor Coalition  
Philadelphia, PA  
September 14, 2017



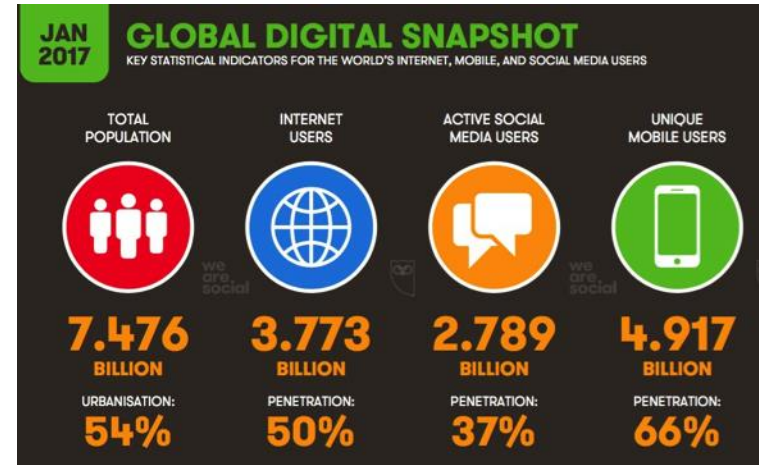
# Context: The Port Authority Scope of Operations

- Operates significant multi-modal facilities that connect the region:
  - Aviation
  - Ports
  - Tunnels, Bridges & Terminals
  - PATH (rail)
- 2016 Budget of \$7.4 Billion including \$2.9B Capital and \$3.1B Operating
- 10 Year Capital Plan of \$32 Billion
- Self-Sustaining Agency (no tax \$)



# Strategic Priorities

- Keep the region moving
- Leader in transportation
  - Traditional methods
  - Innovation
    - Embrace and lead in business and technology trends
    - Support & shape navigation preferences

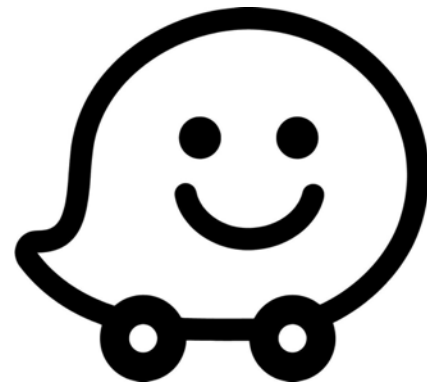




# THE PORT AUTHORITY OF NY & NJ

How do we love automated, data-driven, crowdsourced, just-in-time, intelligent routing, communication, and road system awareness?

Let me count the Waze...



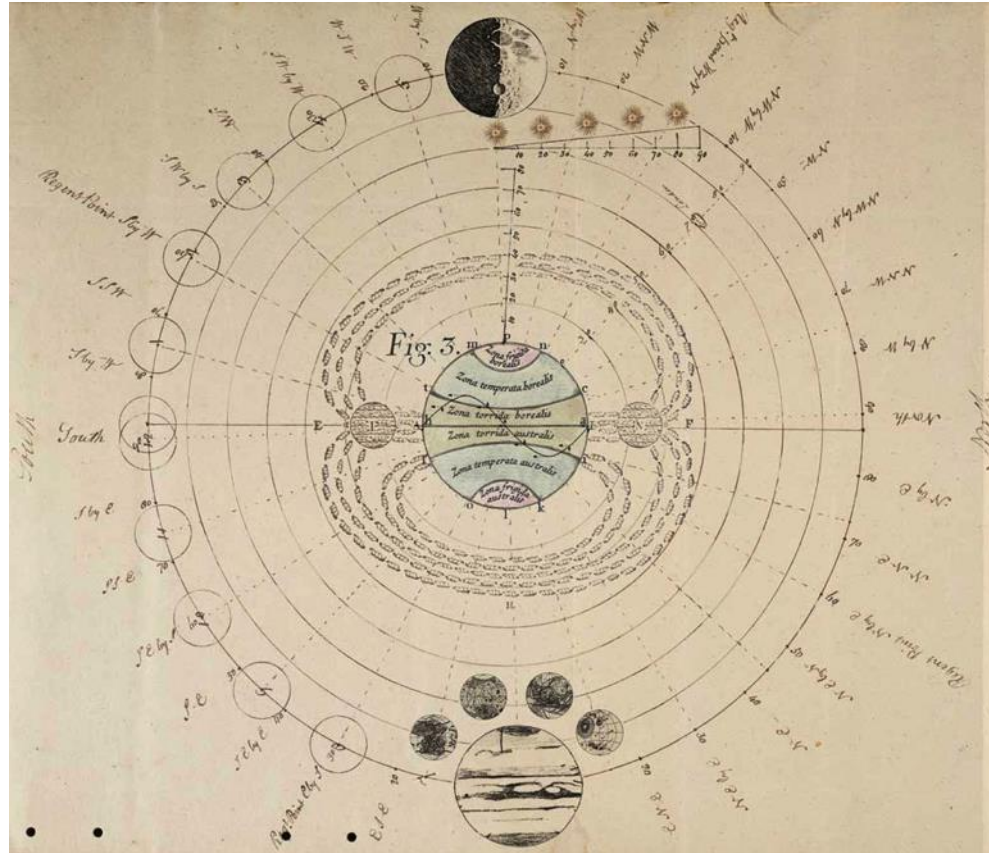
# THE PORT AUTHORITY OF NY & NJ



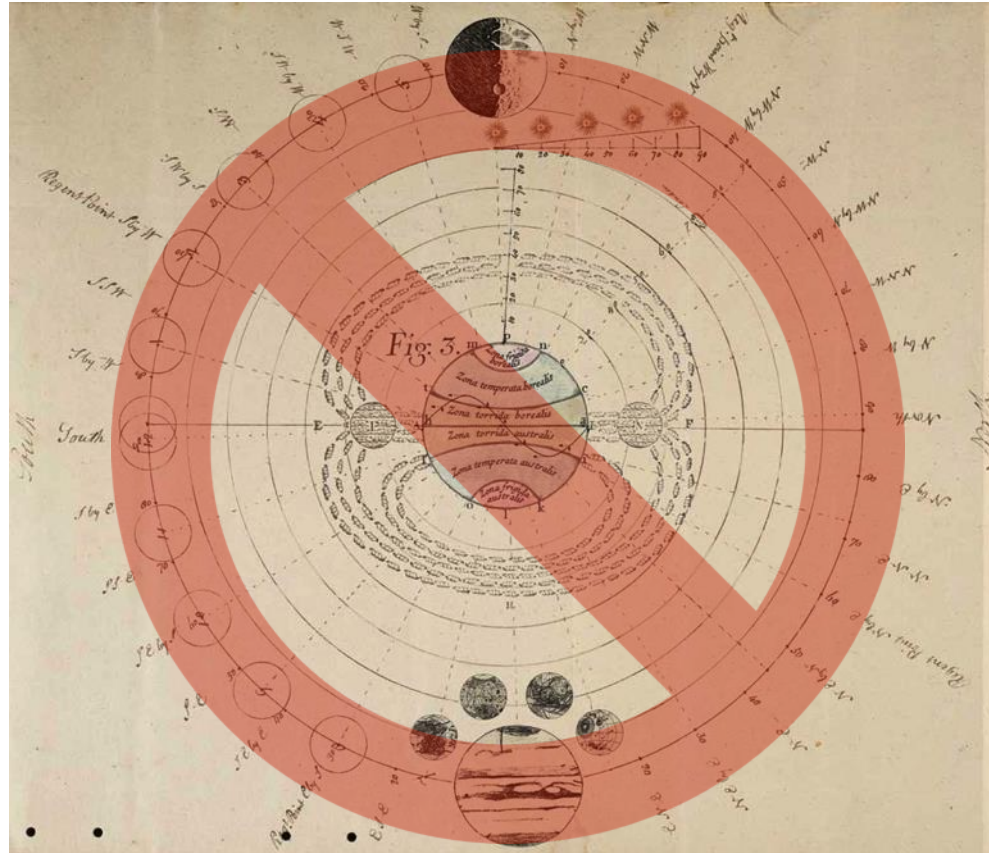
# Crowdsourcing – What it isn't, and what it is



# Crowdsourcing – What it isn't, and what it is

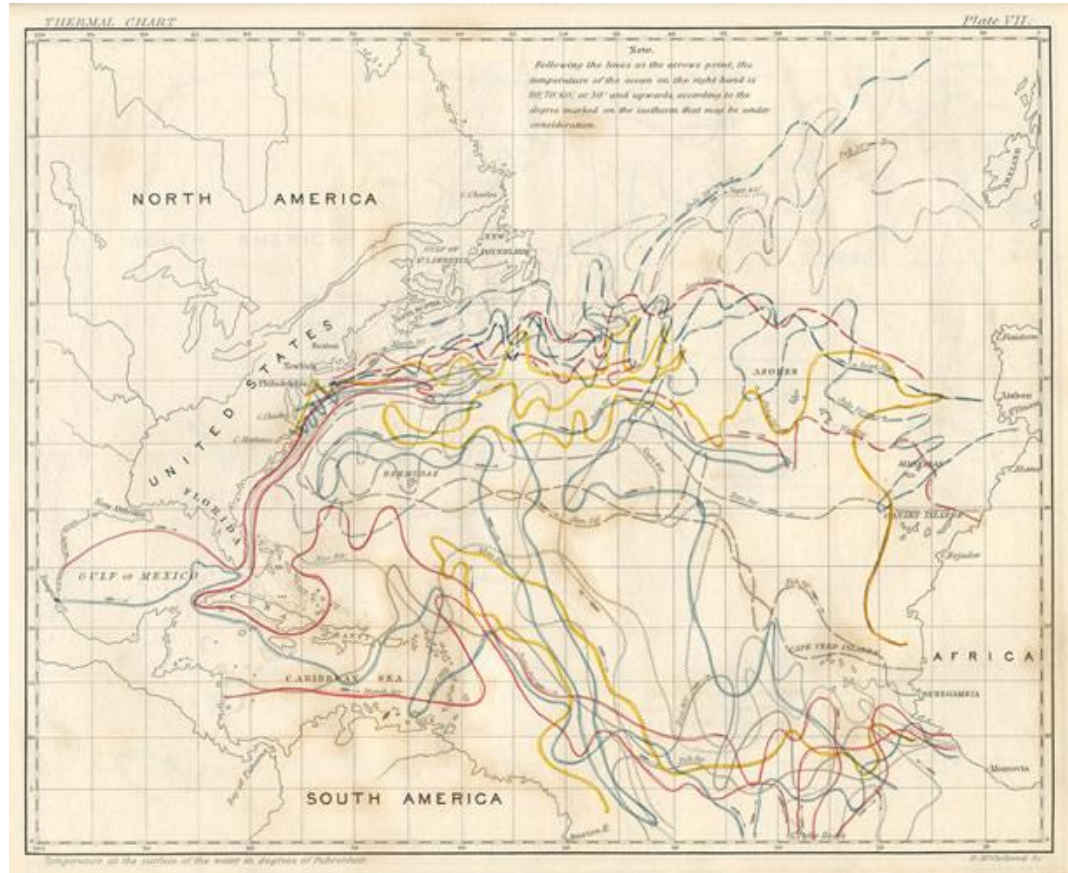


# Crowdsourcing – What it isn't, and what it is

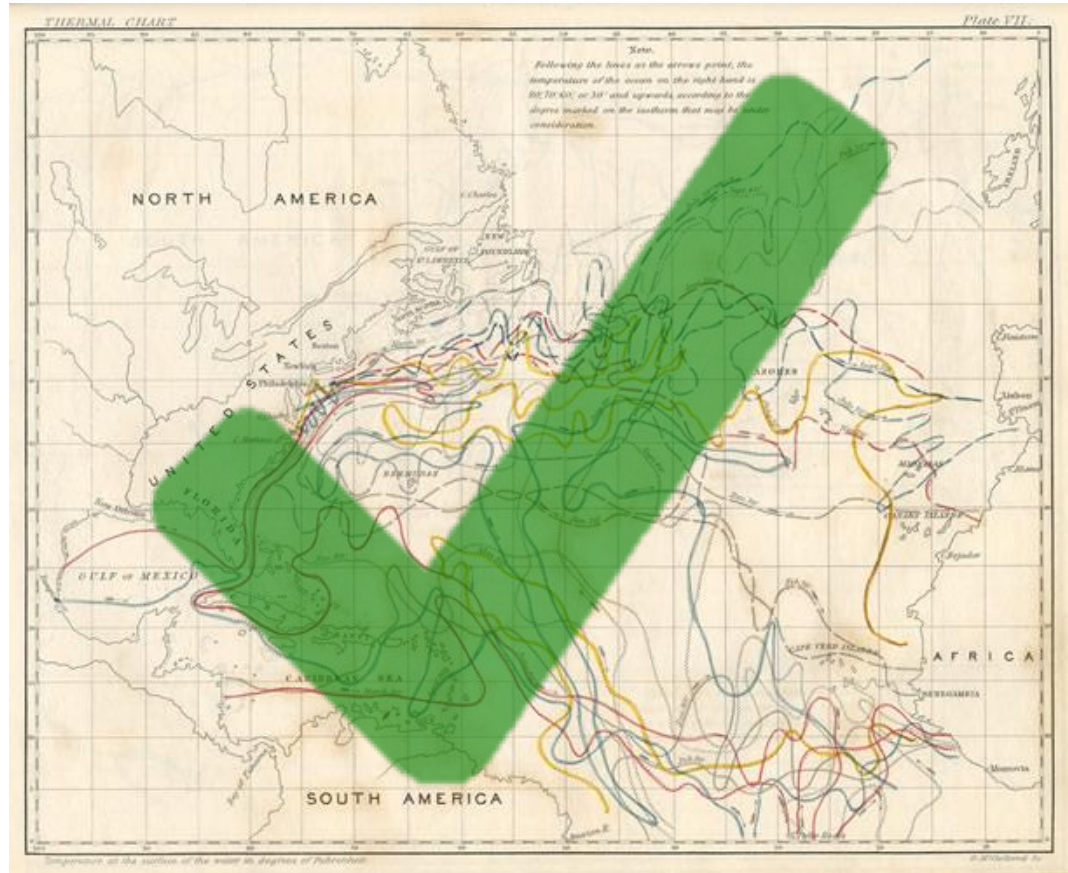




# Crowdsourcing – What it isn't, and what it is



# Crowdsourcing – What it isn't, and what it is



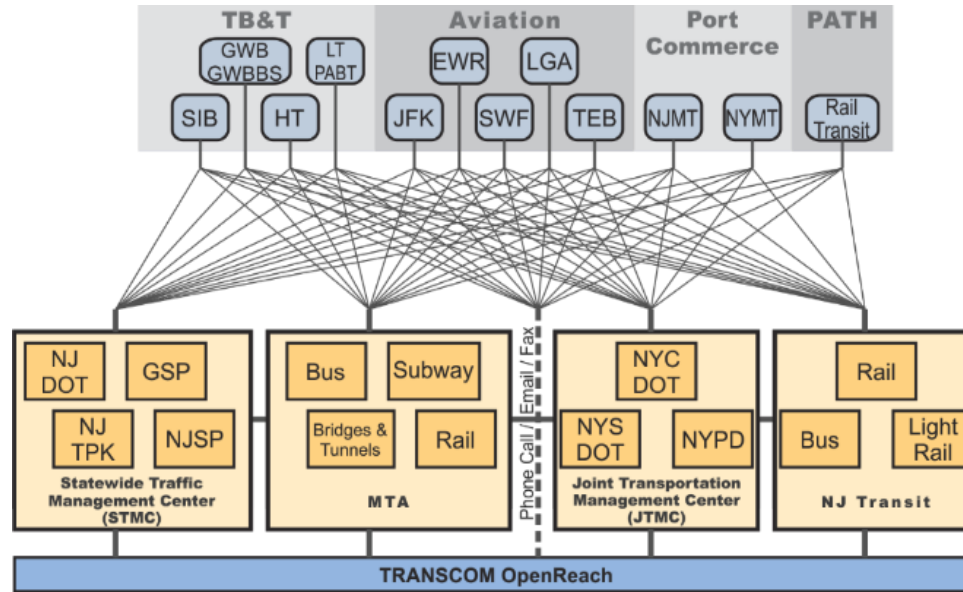


# How?

## Get, Process, Give

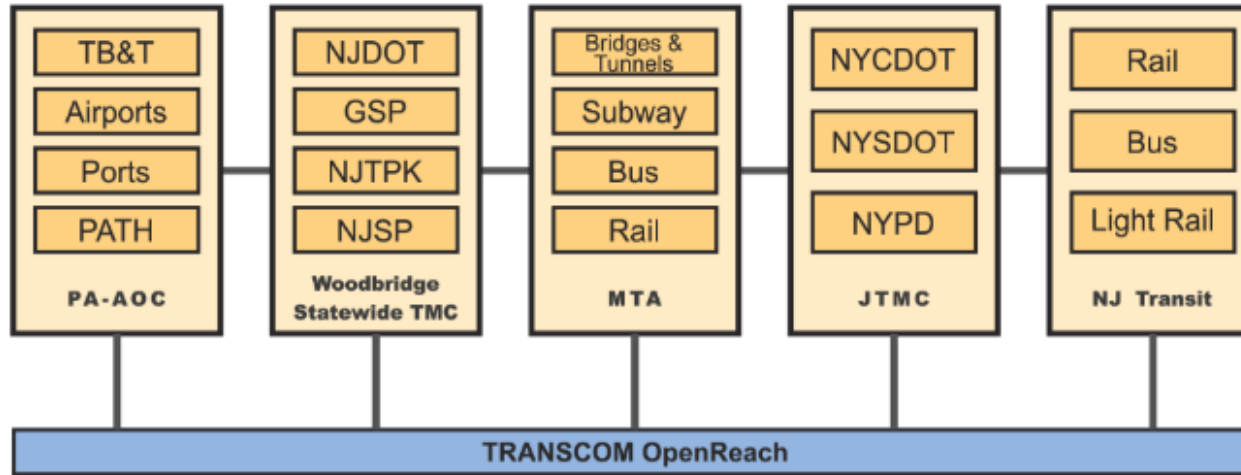


# Agency Operations Center (AOC)



## Regional Communications Before the AOC

# AOC



## Regional Communications With the AOC

# AOC



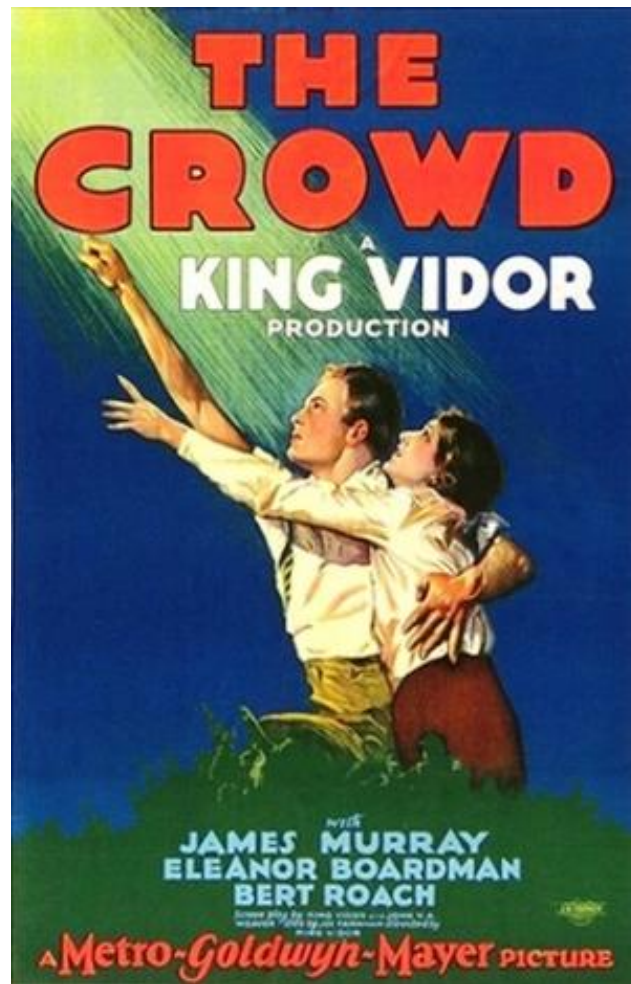
# AOC



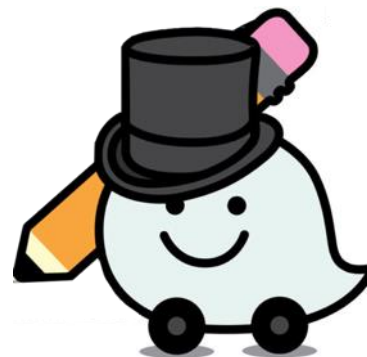
# Perfect Candidate



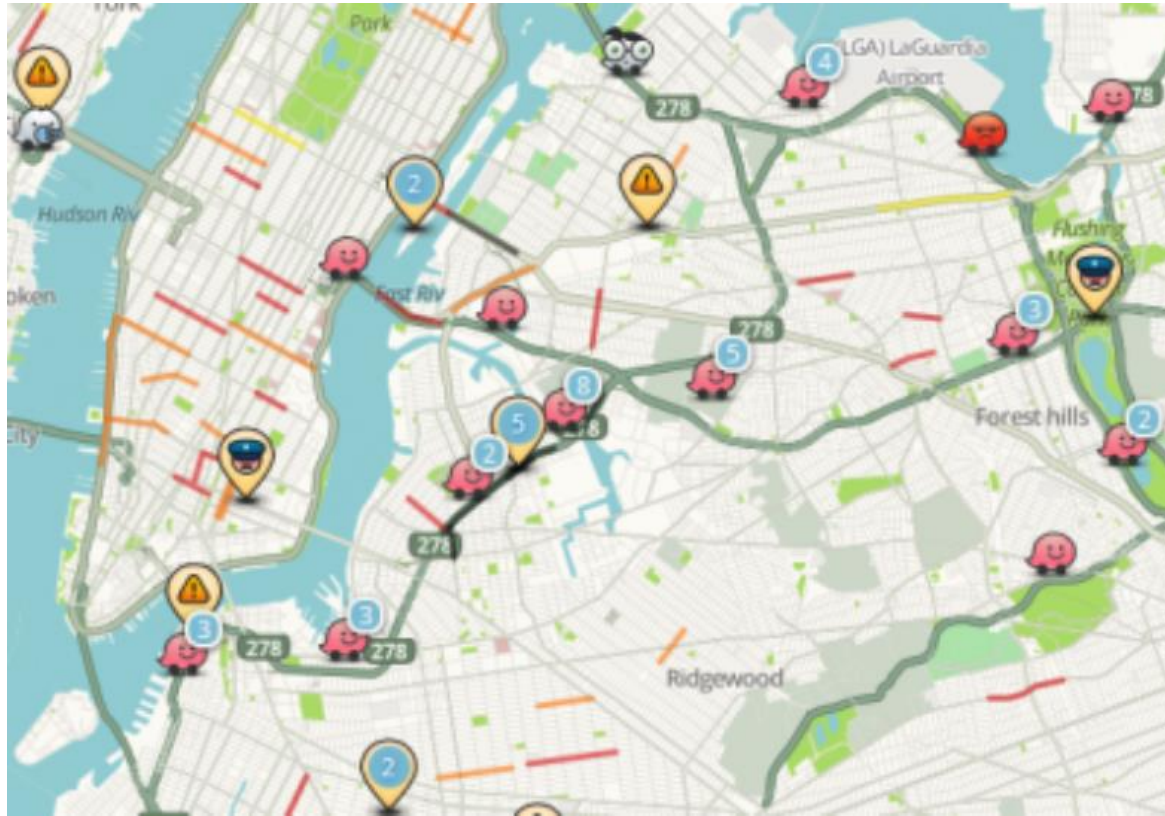




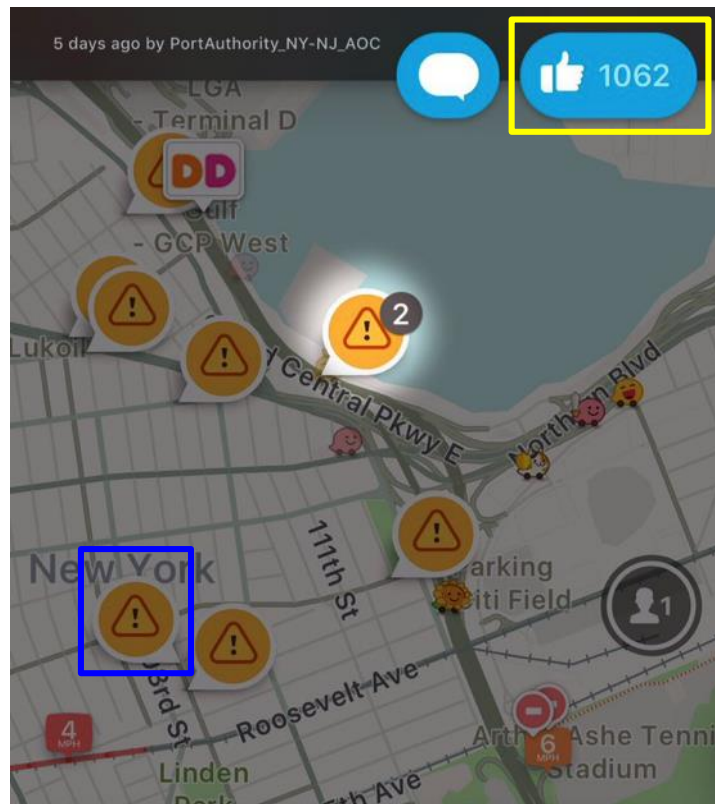




# Validation Baked In



# Validation Baked In – Weighted by Population



# Validation Baked In – Population Weighted by Value



## Points, Levels, Authority

# Validation Baked In

Lvl 5



1%

Lvl 4



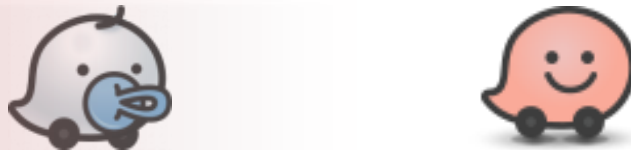
4%

Lvl 3



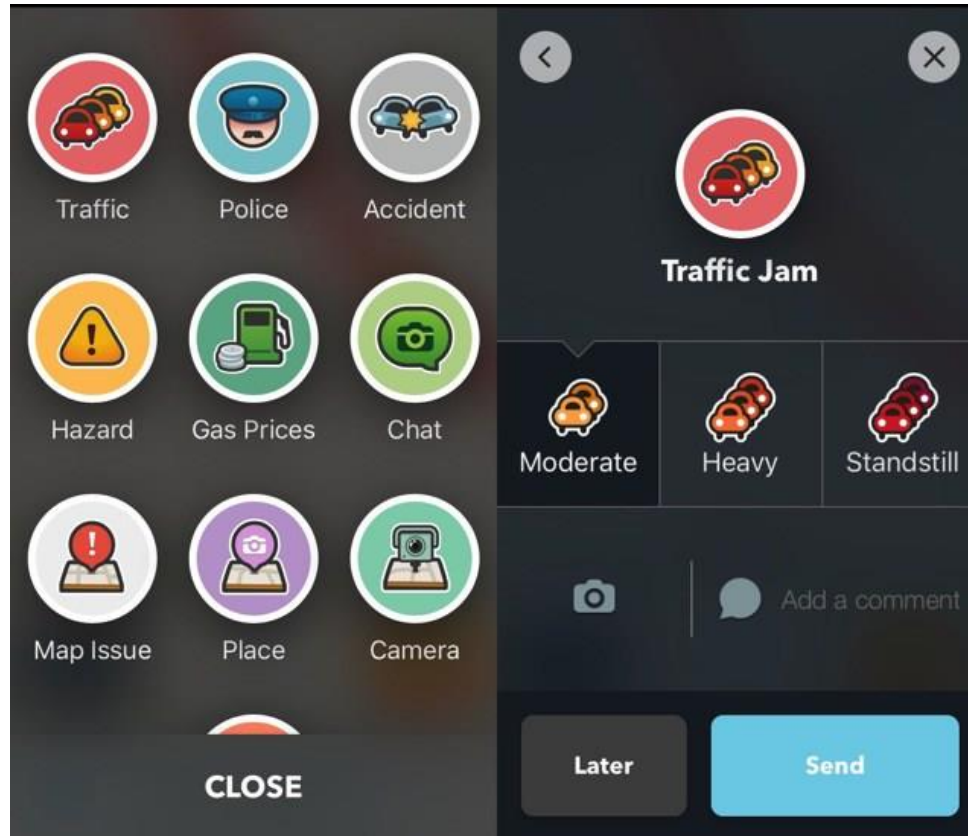
10%

Lvl 1 & 2



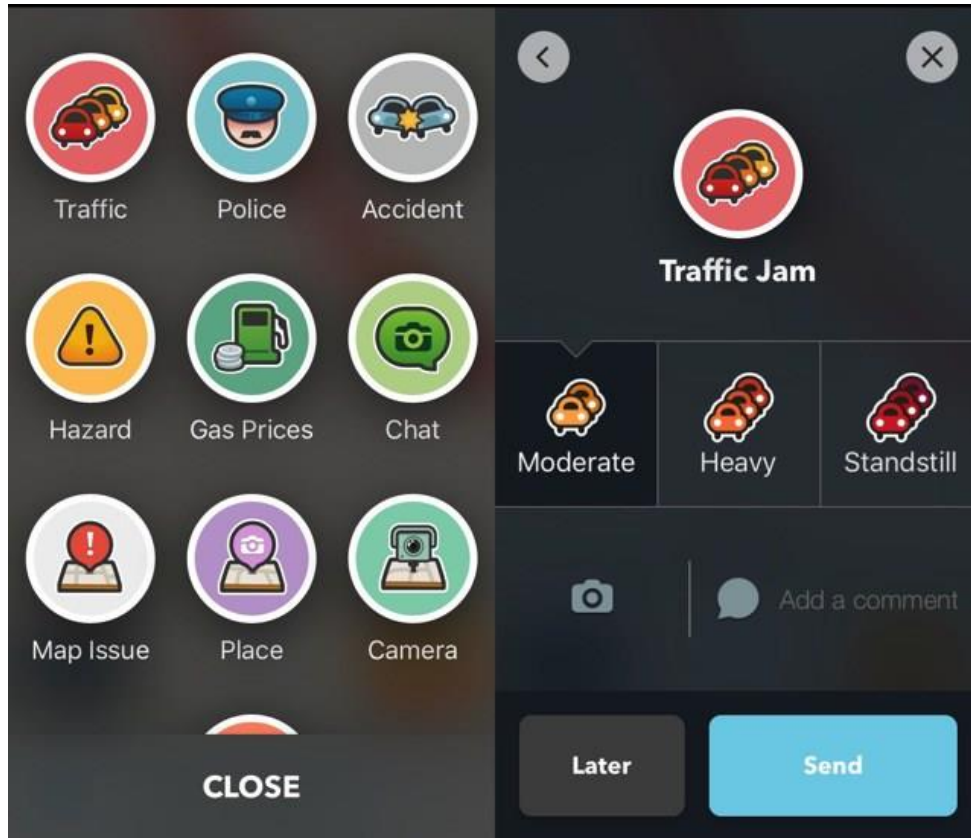
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# Leveling Up





# Leveling Up



Activity	Points	Unit
Road reporting <sup>1</sup>	6	per report
Gas/Fuel price reports	8	per report
Report comments	3	per comment
Editing the map <sup>2</sup>	3	per edit
Place photo	6	per photo
Place update	3	per detail added <sup>3</sup>
Solving map update requests	3	per request solved
Adding street names	3	per name <sup>4</sup>
Adding house numbers	1	per segment
Forum posts	2	per 3 forum posts
Road goodies	Face Value	per goodie

Activity	Per mile	Per km
Normal driving <sup>5</sup>	5	3.2
Road munching	16	10
New road recording (paving)	64	40



# Leveling Up

1 SEGMENT SELECTED

Holland Tunnel Outbound (west),  
Manhattan, New York

This segment is locked. You need to be a level 5 editor to edit this segment.

General

Closures

ROAD TYPE

Freeway

☐ Unpaved

☒ Tunnel

☐ Next to carpool/HOV/bus lane ⓘ

View restrictions

DIRECTION

One way (A → B)

SPEED LIMIT

A to B 35 mp/h

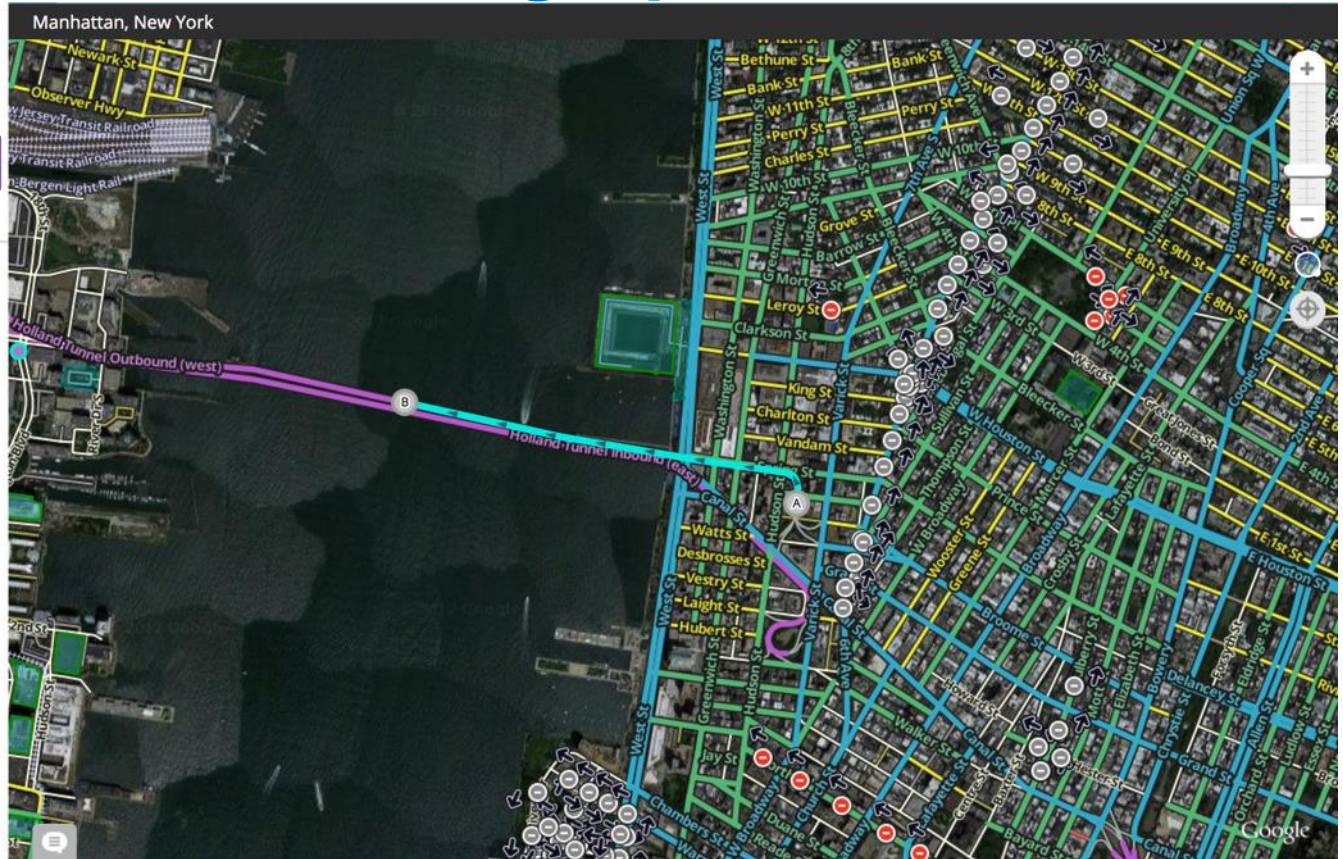
ELEVATION

-5

LOCK

5

Select entire street



# AOC + Waze: Maintain Situational Awareness



# AOC + Waze: Aid Customer Navigation



# Communicate w/ Customers to Set Expectations and Improve Experience



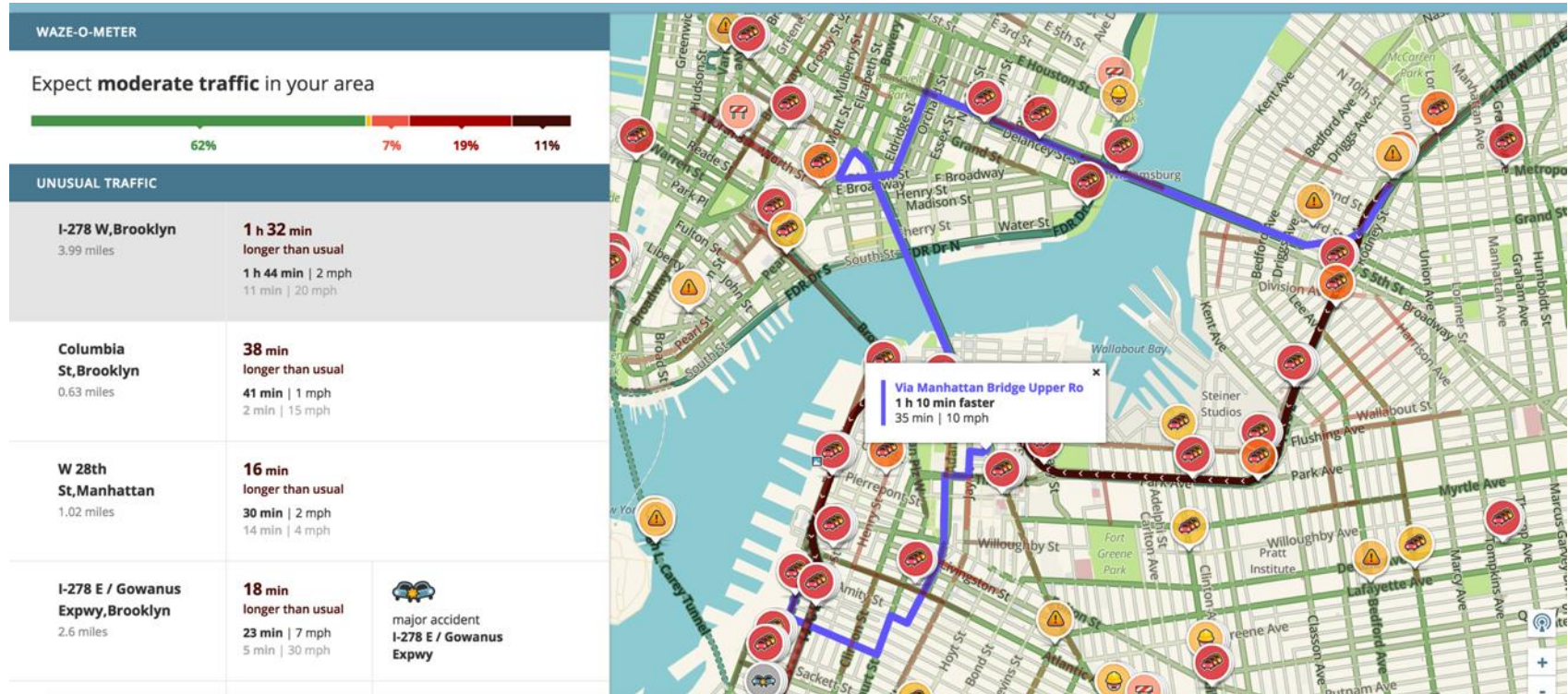
# Automation via Enterprise Software Integration





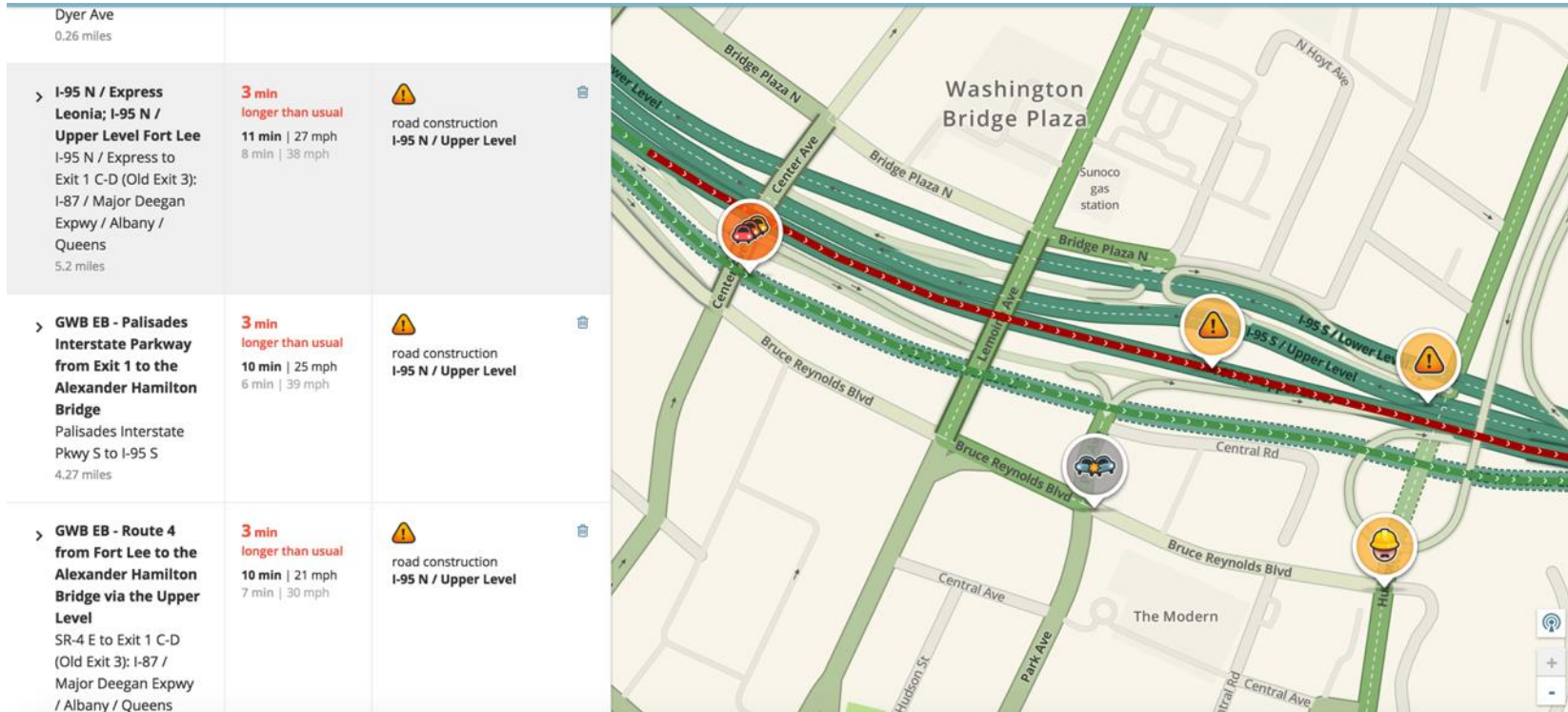


# Specifics – Maintain Situational Awareness





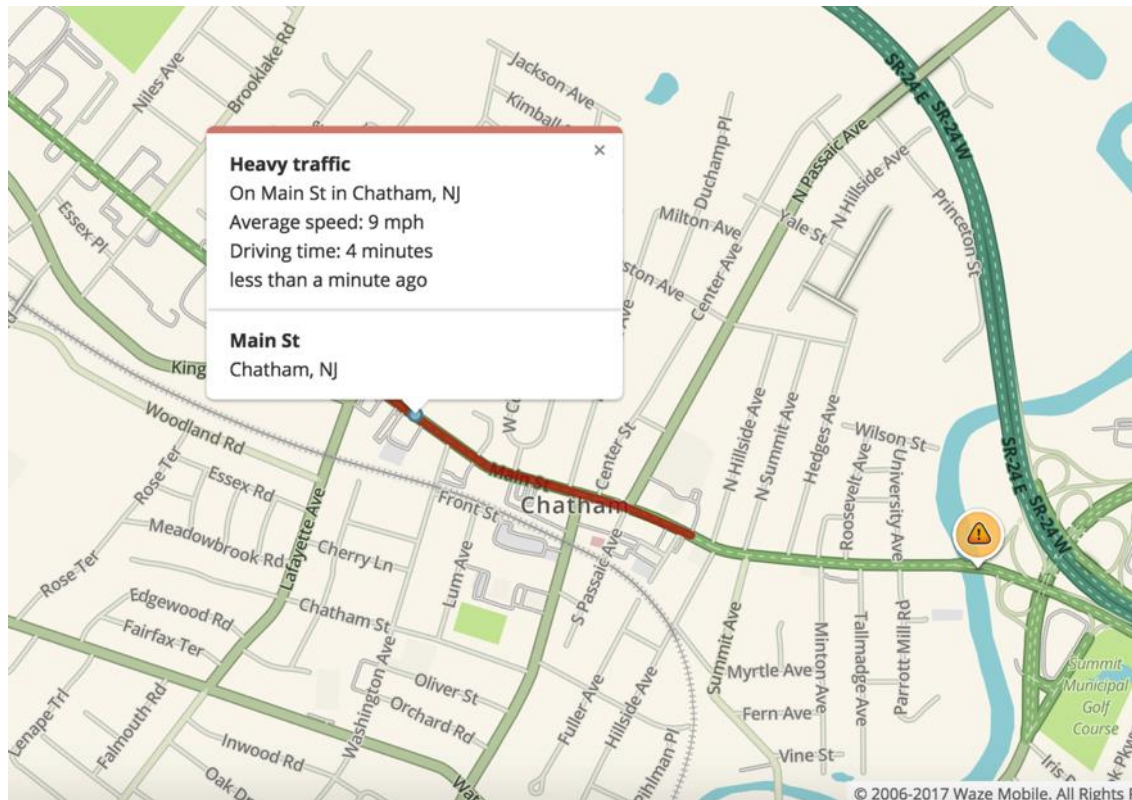
# Specifics – Maintain Situational Awareness







# Specifics – Maintain Situational Awareness

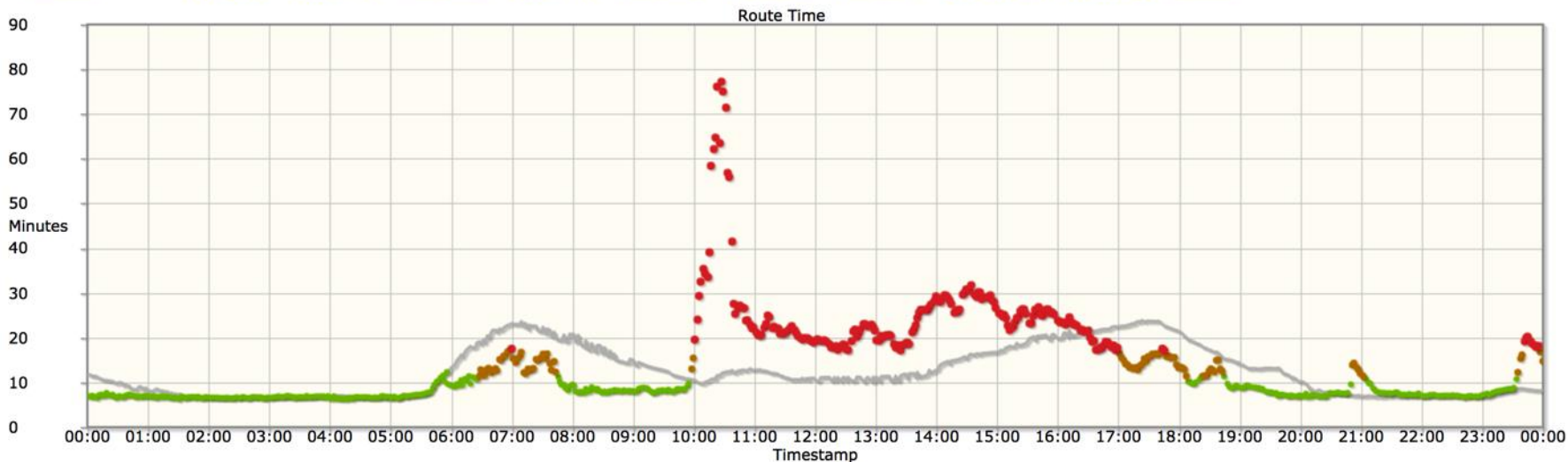




# Specifics – Maintain Situational Awareness











## GWB - PIP Helix Const - EB - NJ Side to NY Side (From I-80/I-95 Local to Amsterdam Ave via X-Over)

« [Route list](#) - Period: [2017-06-30](#) | [2017-07-01](#) | [2017-07-02](#) | [2017-07-03](#) | [2017-07-04](#) | [2017-07-05](#) | [2017-07-06](#) | **2017-07-07** | [2017-07-08](#) | [24 hours](#)



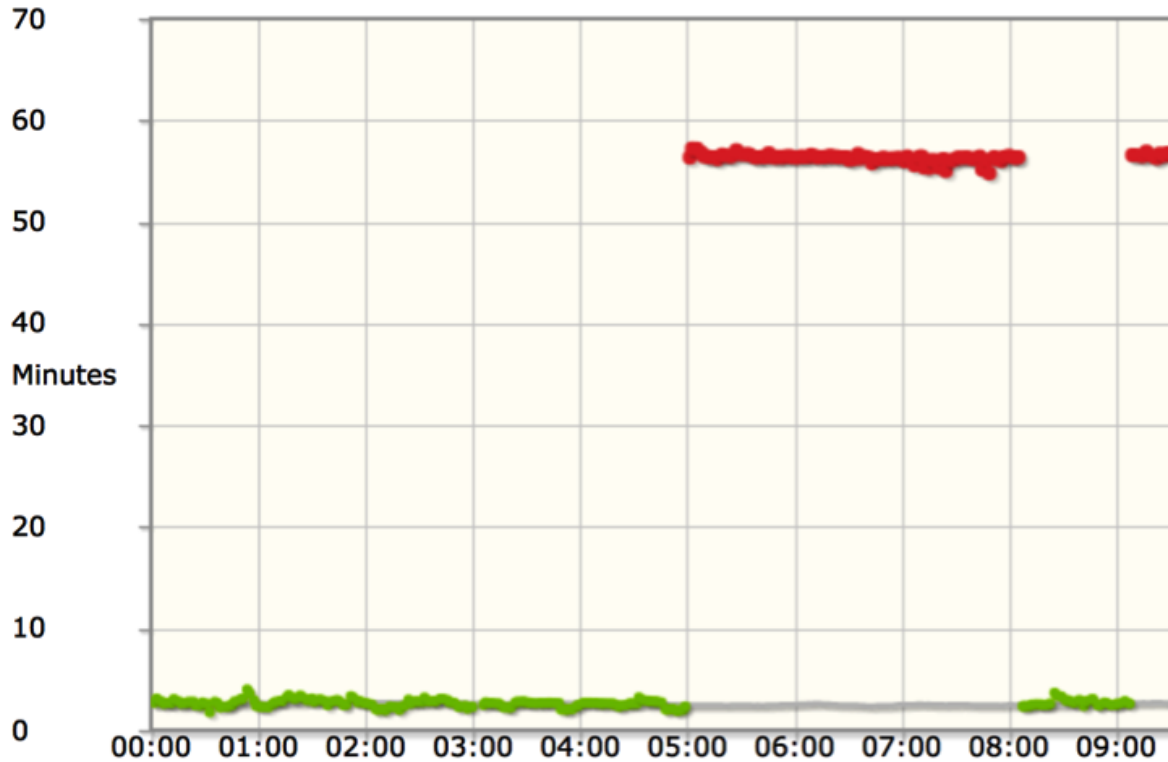


# Specifics – Maintain Situational Awareness

Timestamp	Route Time	Usual Time	Delay	Jam Level
<b>2017-07-07</b>				
23:59:48	14:46	08:10	7 mins (80%)	
23:57:04	16:48	08:12	9 mins (104%)	
23:55:41	18:11	08:12	10 mins (121%)	
23:52:58	17:56	08:14	10 mins (117%)	
23:51:36	18:18	08:15	10 mins (121%)	
23:48:52	18:45	08:21	10 mins (124%)	
23:47:32	19:12	08:23	11 mins (129%)	
23:44:40	20:14	08:26	12 mins (139%)	
23:43:19	19:56	08:30	11 mins (134%)	
23:41:56	19:10	08:32	11 mins (124%)	



# Specifics – Maintain Situational Awareness



# Specifics – Working w/ the Crowd:



Orbit, George, Jay, John, Pesach  
**THANK YOU!**

Waze NOR Editors

0 ONLINE

P

TEXT CHANNELS

# general 1

# area\_managers

# bootcamp

# mte\_team

# regional\_area\_crisis\_closu...

# off\_topic\_banter

# waze\_and\_panynj\_w\_p... +

# delaware

# new\_jersey

# new\_york

# ny\_greater\_nyc\_li 5

# ny\_state\_east

# ny\_state\_west

# ny\_closures

# nyc\_closure\_task\_force

# pennsylvania

# pa\_closures

DOWNLOAD APPS

VOICE CHANNELS

kaplanbren #4913

#waze\_and\_panynj\_w\_protein

Andy (2) [CCP] Port Authority

Yesterday at 10:08 AM

-- we're on the phone now with Washington Airport people --- can you chat or PM me an eMail of yours to help make the introduction post-call.

August 30, 2017

Andy (2) [CCP] Port Authority

Today at 8:15 AM

FYI - re Cuomo Bridge:

Andy - sorry for the delay - was on vacation and missed the opening myself. I don't believe at this point we are changing any signs to reflect the new name, however I have reached out to a few folks to confirm. The new signs may not be in place until the final opening of the second span.

Today at 8:54 AM

In that case we can do the same in Waze Andy, thanks for checking it out

@kaplanbren (2) CCP\_PortAuthority sorry missed your message yesterday. The pesopn I know who is well versed in the feed is busy in Texas with Harvey. If I had to guess it is the number of currently active wazers in the area, same as the "wazers around you" number splashed when you start the app.

kaplanbren (2) CCP\_PortAuthority

Today at 9:12 AM

Of course -- let's not bother them while they're doing such important work right now... we can swing back to it later. Thank you!

Today at 2:52 PM

@kaplanbren (2) CCP\_PortAuthority I have some movement with the closure script tools will get back to you soon

Today at 3:12 PM

@kaplanbren (2) CCP\_PortAuthority check out #nyc\_closure\_task\_force you may want to subscribe to be notified about comments on closure submitted by the AOC

+

Message #waze\_and\_panynj\_w\_protein

ASSISTANT REGIONAL COORDINATOR—1

Playing with Wazeopedia

MULTI STATE MANAGER—3

LARGE AREA MANAGER—1

AREA MANAGER—1

kaplanbren (2) CC...

ONLINE—1

WazeBot BOT

Playing with junction boxes

September 14, 2017

I-95 Corridor Coalition Crowdsourcing Summit

THE PORT AUTHORITY OF NY & NJ

38



- Ted's Board
- Andy's Board
- Brendan's Board
- Waze Maps
- Technical Work
- Waze Community Board
- Home Base
- Status Board
- Rizwan's Board
- Farukh's Board
- Partner Responsibility Board
- Kathleen's Board

# Home Base

'My Mentions is Past 7 Days' below shows '@Mentions' that are directed towards you in past 7 days.

Filter Results: My Mentions in Past 7 Days					
Updated ▾	T	Key	Summary	P	
07/Jul/17		OPS-8	OPS-4 / Give 2nd Account to AOC and LGA MOC + Enter Trips into TrafficView	↑	
07/Jul/17		FEED-1	GTFS Feed for JFK	↑	
07/Jul/17		COM-7	Assist in adding Waze Live map to LGA Website	↑	
07/Jul/17		COM-5	Use Waze as a crash mitigation strategy	↑	
06/Jul/17		CLS-2	Jones Road MTE	↑	
03/Jul/17		WFD-10	WFD-6 / Multiple Usernames CCP Umbrella Feature	↑	
03/Jul/17		OPS-1	Multiple Usernames	↑	

Your work graph will appear on top, with text tickets below.



Filter Results: My Work			
T	Key	Summary	P
	XCOM-3	Confirm movement of Waze DFE integration from dev to production	↑
	XCOM-1	Format Waze Hazards for TRANSCOM consumption	↑

Add gadget

Edit layout

...

'Activity Stream' shows recent activity within the system, just like Facebook newsfeed shows all activity from all your friends on FB. Graph on top, text tickets below. Click 'Show More' at bottom of 'Activity Stream' for more items.



Activity Stream

Yesterday

Ted Bobowsky attached one file to WDI-16 -

- Ted's Board
- Andy's Board
- Brendan's Board
- Waze Maps
- Technical Work
- Waze Community Board
- Home Base
- Status Board
- Rizwan's Board
- Farukh's Board
- Partner Responsibility Board
- Kathleen's Board

# Status Board

Add gadget

Edit layout

...

Filter Results: Status: To Do

Key ↑	P	T	Summary
ANY-3	↑	✓	Analyze TrafficView Logger data output for data quality review
APPL-6	↑	✓	Follow up With Scott M re: Document
ATMS-1	↑	✓	Brendan coordinate w/ Mike W. to scheduling time for ATMS interface building
ATMS-2	↑	✓	Brendan Initial Scheduling w/ Desk Staff
ATMS-6	↑	✓	Maps API Protocols

1-5 of 79123456789 ▾

Filter Results: Status: Done

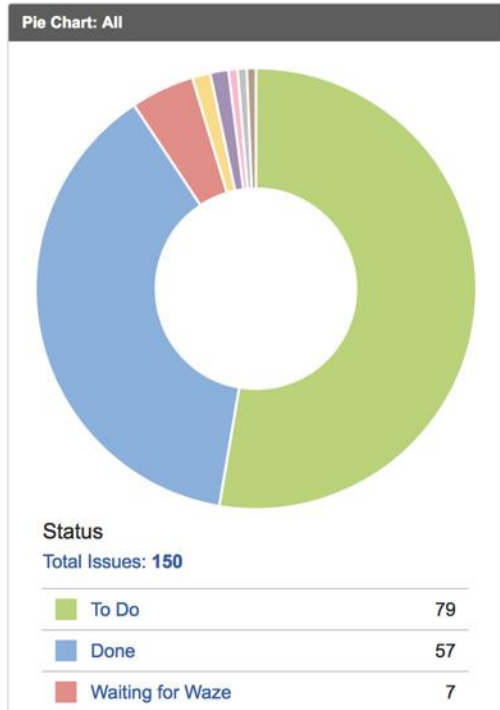
T	Key	Summary	P
✓	VOICE-4	JFK Airport Voice Match	↑
🗨️	WDI-24	WDI-16 / Address TravelTime Bug	↑
✓	WFD-8	Traffic View Bug	↑
✓	COM-7	Assist in adding Waze Live map to LGA Website	↑
✓	CLS-2	Jones Road MTE	↑

1-5 of 57123456789 ▾

Filter Results: Status: In Progress

T	Key	Summary	P
✓	VOICE-2	Port Newark/Elizabeth Voice Match	↑

1-1 of 1



Filter Results: Status: Waiting for Waze

T	Key	Summary	P
✓	WDI-25	Travel Time Formatting Bug	↑
🗨️	WDI-33	WDI-5 / Ask Waze difference between API urls	↑
✓	WFD-3	Frontage Feature	↑
✓	WFD-1	Waze - Flight Integration	↑
✓	VOICE-6	George Washington Bridge Voice Match	↑

1-5 of 712 ▾

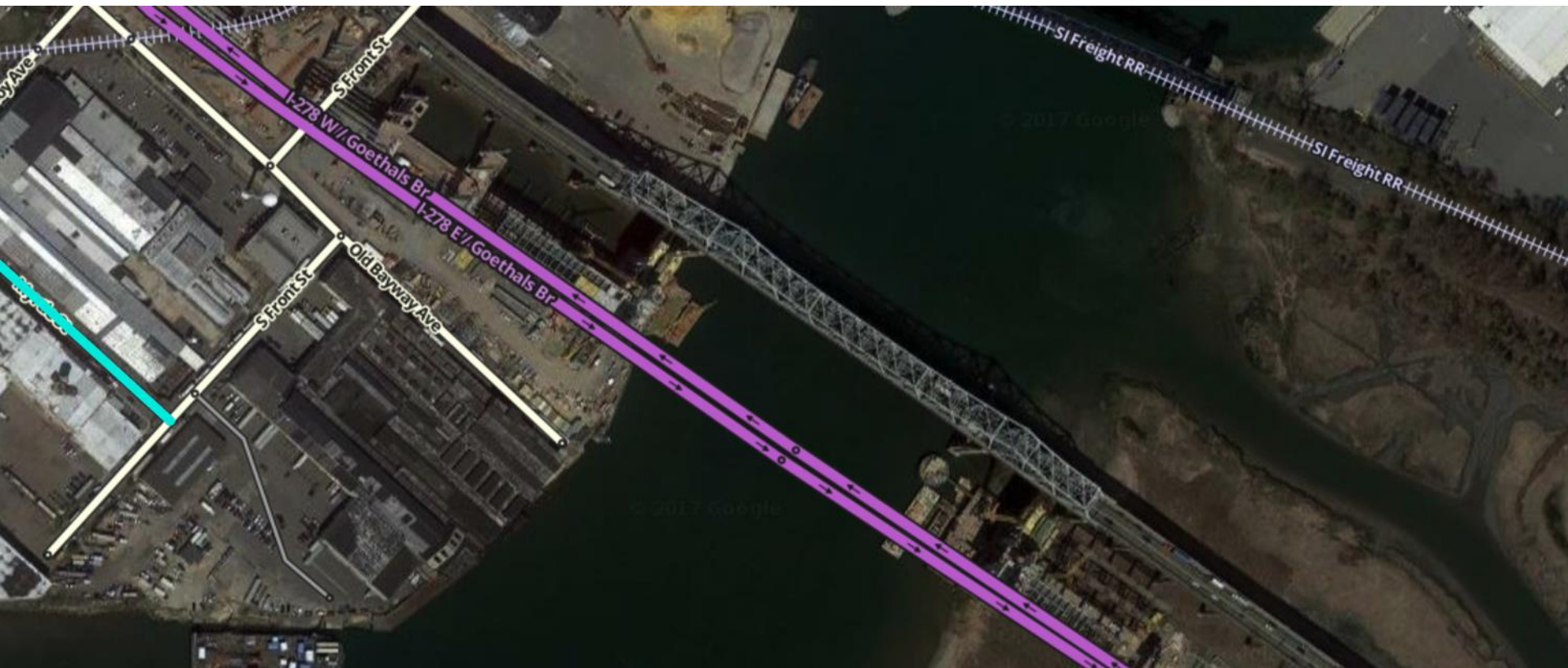
Filter Results: Status: On Hold

T	Key	Summary	P
✓	ANY-1	Zendrive @ LGA	↑

1-1 of 1



# Specifics – Basemap: Goethals Bridge







# Specifics – Basemap: LGA





# Specifics – Basemap: LGA





# Specifics – Basemap: LGA

to Grand Central Pkwy W,  
Queens, New York

This segment has one or more road closures.  
Remove all road closures to edit it.

General Closures

○ Add advanced closure

✚ Add a closure



LGA Redevelopment

START

2017-04-14

20:00

END

2017-04-17

10:30



LGA Redevelopment

START

2017-04-17

20:00

END

2017-04-20

10:30



LGA Redevelopment

START

2017-04-20

20:00

END

2017-04-21

10:30



LGA Redevelopment

START

2017-04-21

20:00

END

2017-04-24

10:30



LGA Redevelopment

START

2017-04-24

END

2017-04-27







# Specifics – Basemap: LGA

to Grand Central Pkwy W,  
Queens, New York

This segment has one or more road closures.  
Remove all road closures to edit it.

General Closures

○ Add advanced closure

➕ Add a closure



LGA Redevelopment

START

2017-04-14

END

2017-04-17

20:00

10:30



LGA Redevelopment

START

2017-04-17

END

2017-04-20

20:00

10:30



LGA Redevelopment

START

2017-04-20

END

2017-04-21

20:00

10:30



LGA Redevelopment

START

2017-04-21

END

2017-04-24

20:00

10:30



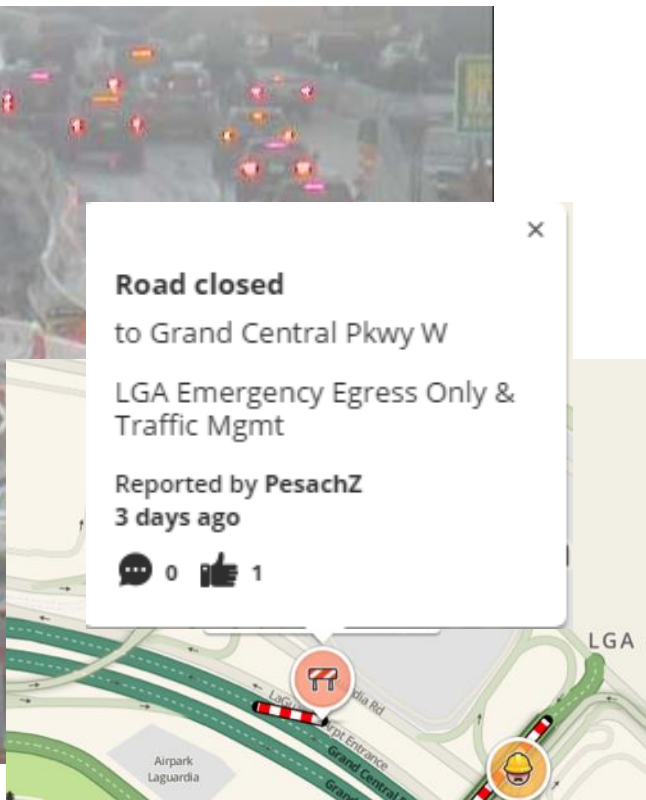
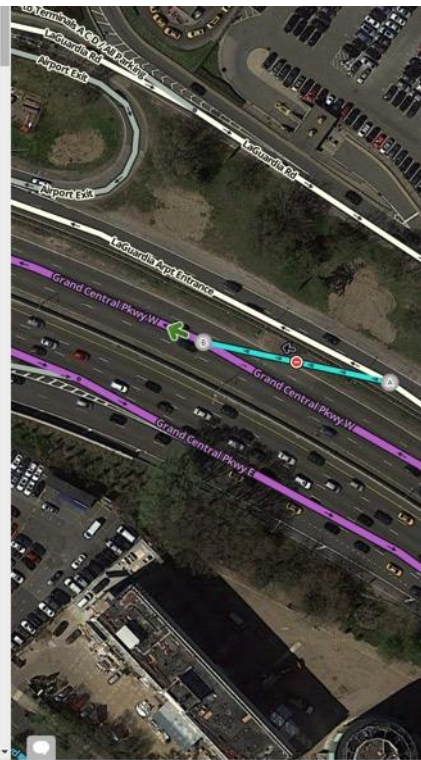
LGA Redevelopment

START

2017-04-24

END

2017-04-27



**Road closed**

to Grand Central Pkwy W

LGA Emergency Egress Only &  
Traffic Mgmt

Reported by PesachZ  
3 days ago

0 1



# Specifics - Navigation: Bayonne Bridge



Today



Future



# Specifics - Navigation: Bayonne Bridge







# Specifics - Navigation: Bayonne Bridge





# Specifics - Navigation: Bayonne Bridge



⊙ Add advanced closure

+ Add a closure

A > B Bayonne Bridge Repair

START	END
2017-04-24 09:00	2017-04-24 15:00

A > B Bayonne Bridge Repair

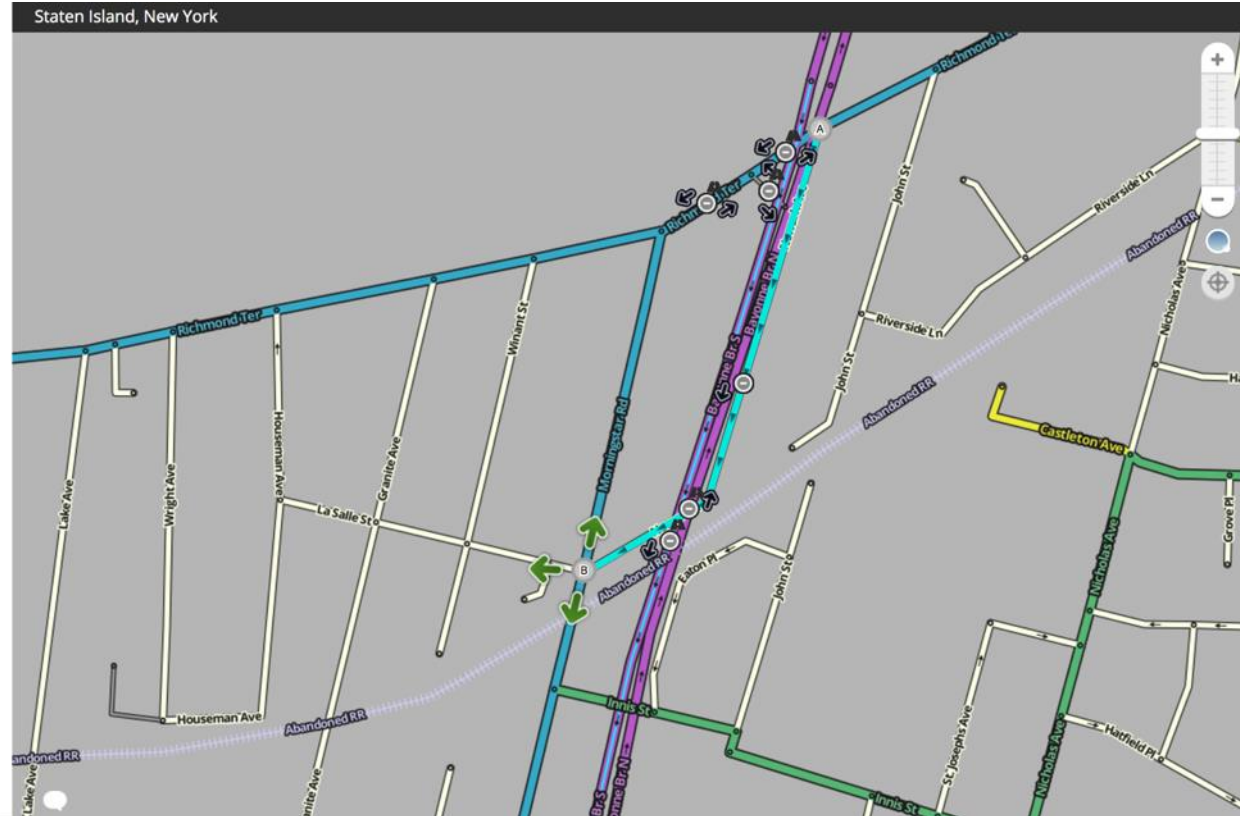
START	END
2017-04-25 09:00	2017-04-25 15:00

A > B Bayonne Bridge Repair

START	END
2017-04-26 09:00	2017-04-26 15:00

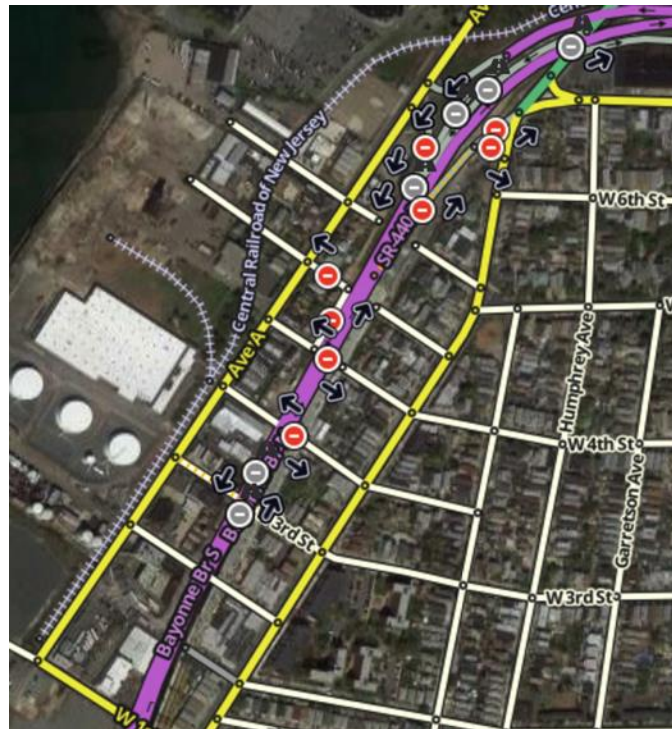
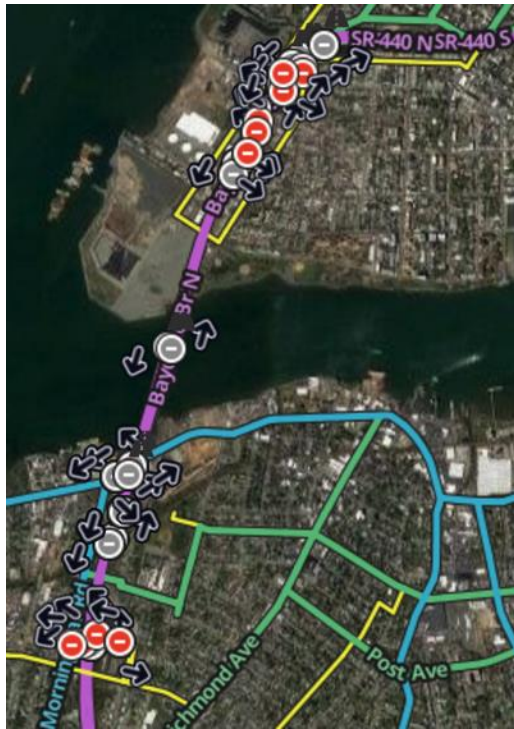
A > B Bayonne Bridge Repair

START	END
2017-04-27 09:00	2017-04-27 15:00







# Specifics - Navigation: Bayonne Bridge









**Bayonne Bridge**   
@BayonneBridge




The Bayonne Bridge in both directions is closed due to adverse weather. [07]




RETWEETS  
2

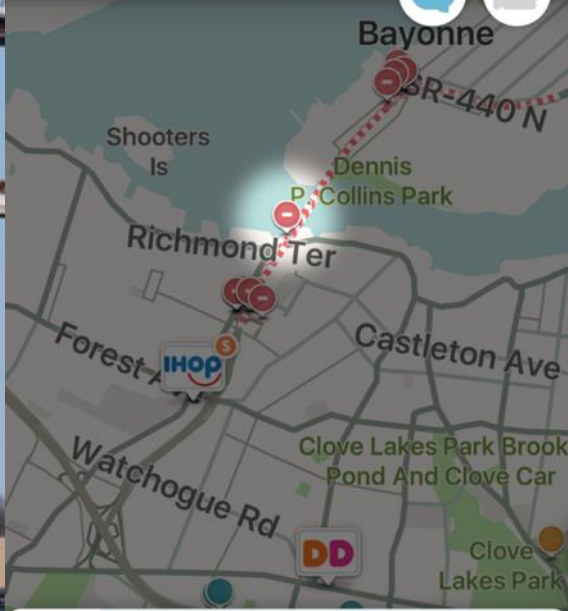


Search 9:32 AM 100% 11 MIN AGO





**18.7 miles away**  
Event, Bayonne Br S, Staten Island  
"Bridge Closed Due to High Winds"

 PortAuthority\_NY-NJ\_AOC  



Bayonne  
Shooters Is  
Dennis P  
Collins Park  
Richmond Ter  
Forest Ave  
Watchogue Rd  
Castleton Ave  
Clove Lakes Park Brook Pond And Clove Car  
Clove Lakes Park  
IHOP  
DD

 Good morning 

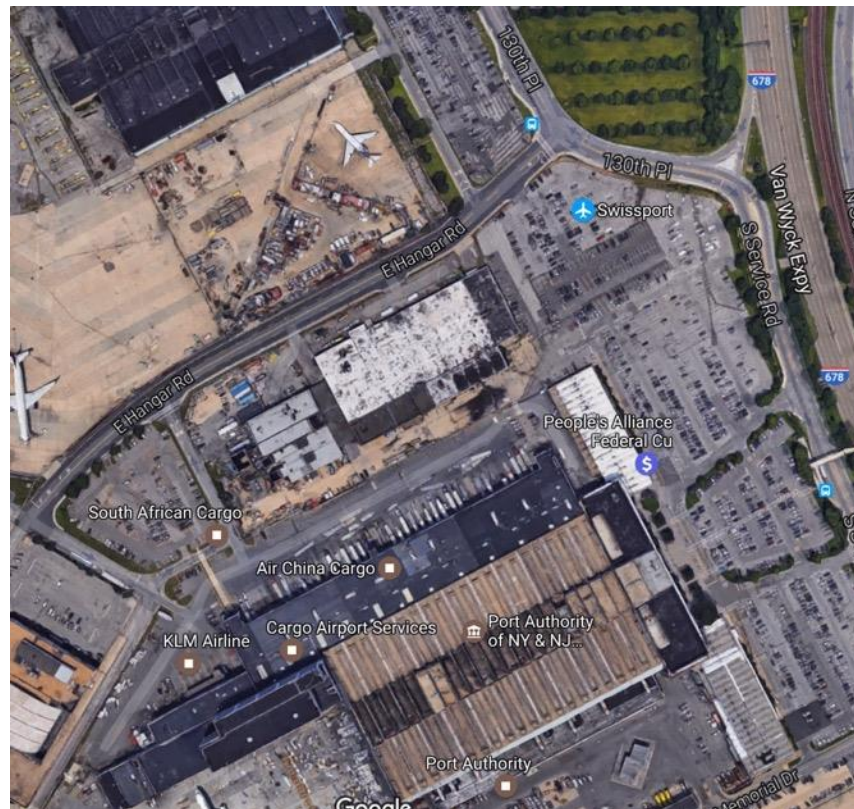


# Specifics – Navigation: Point Validation

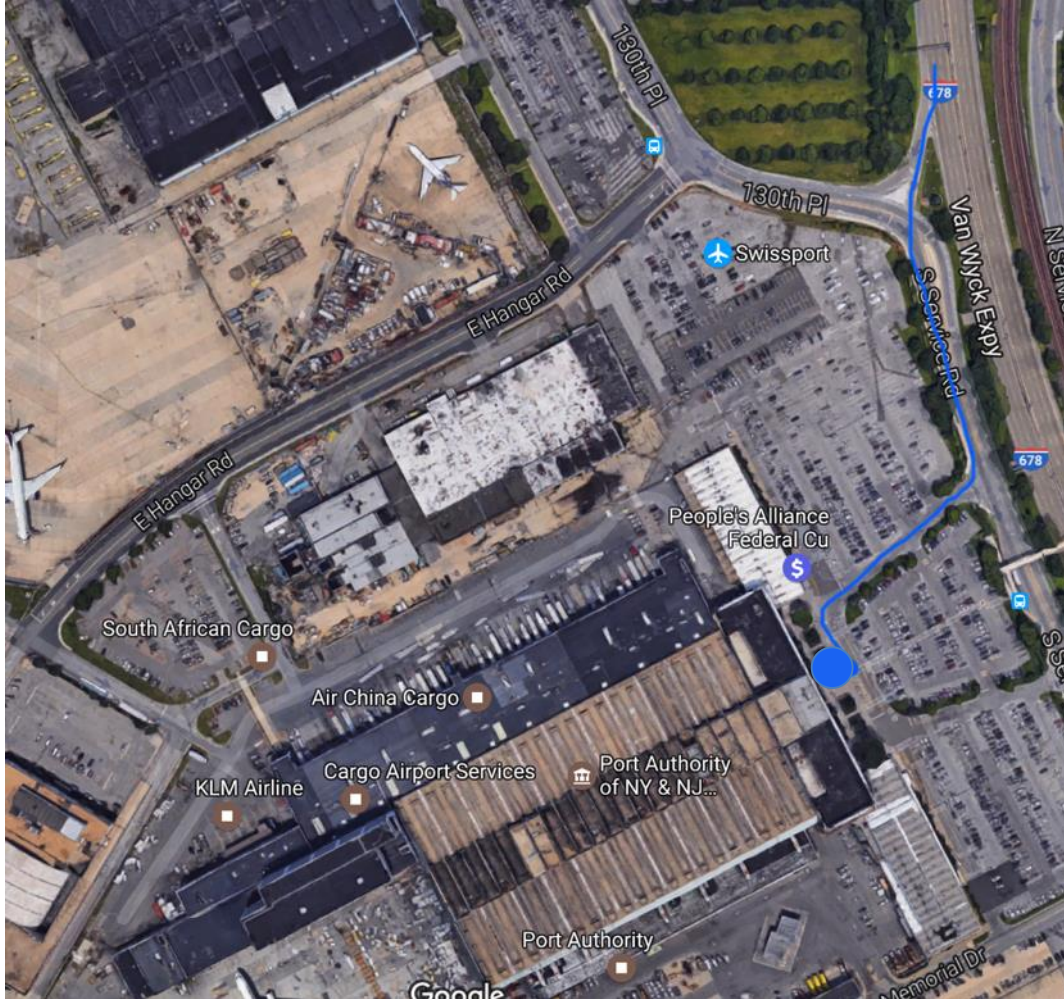


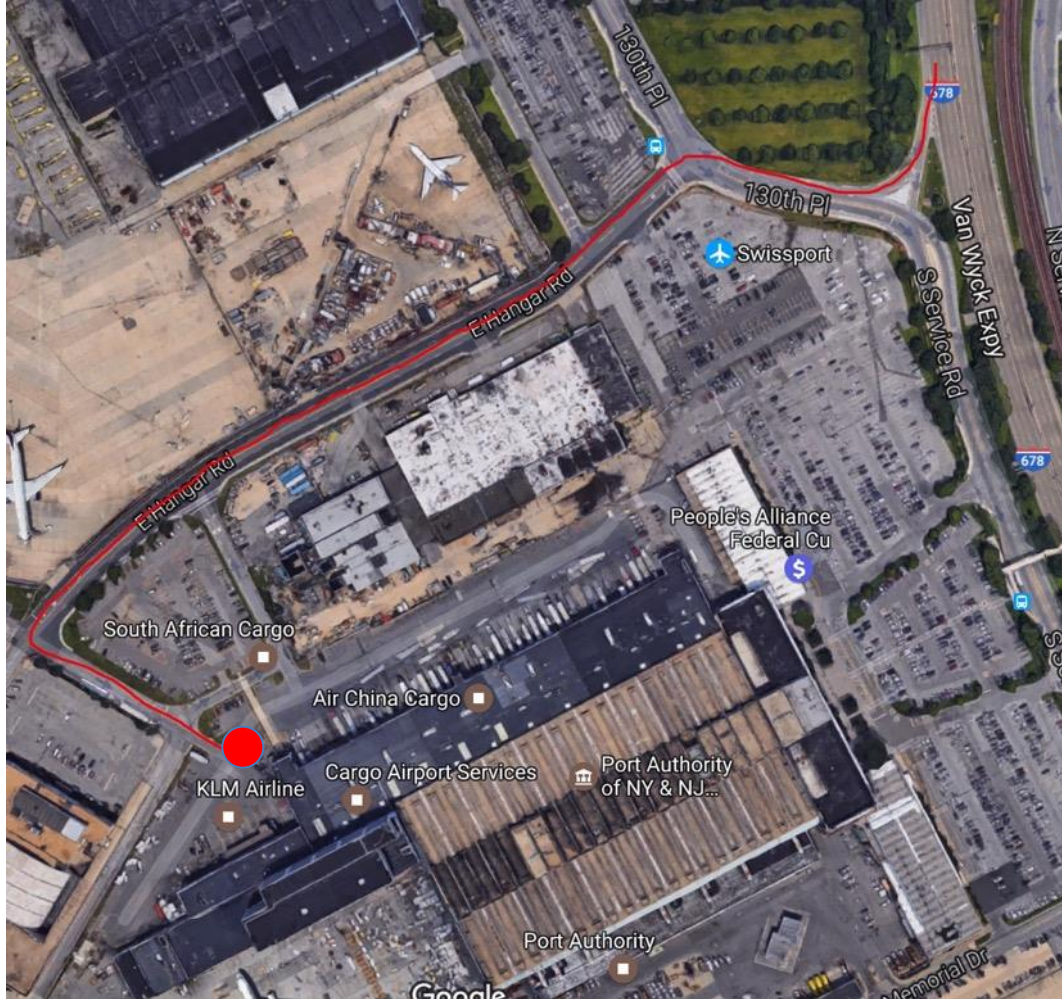


# Specifics – Navigation: Point Validation



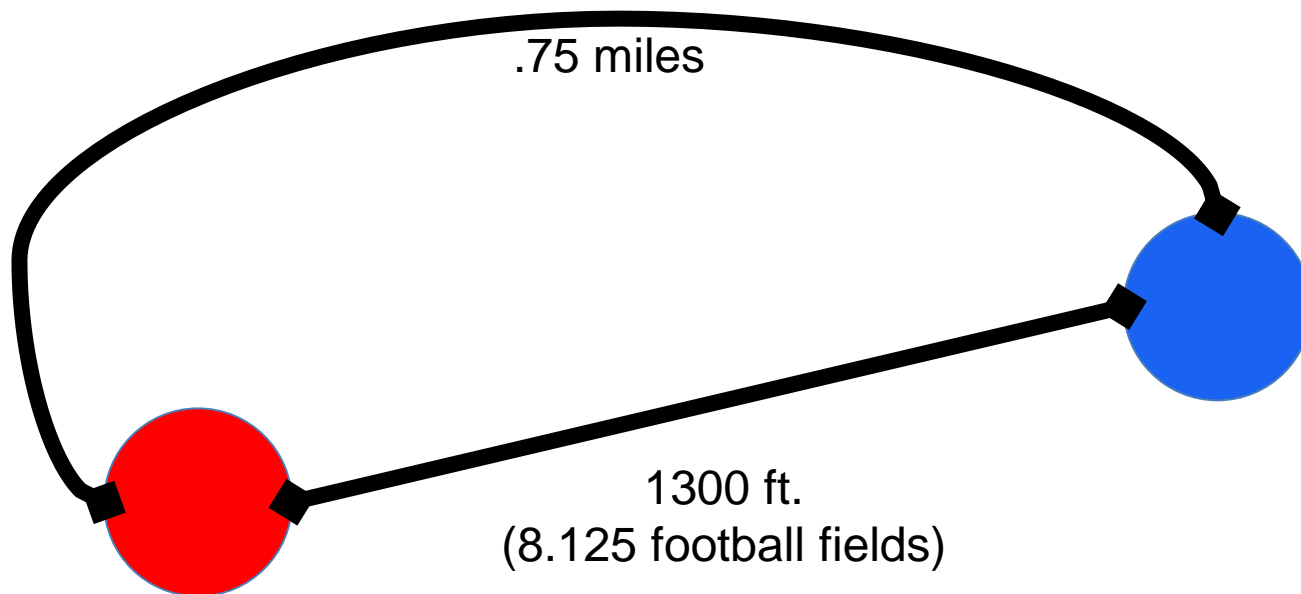








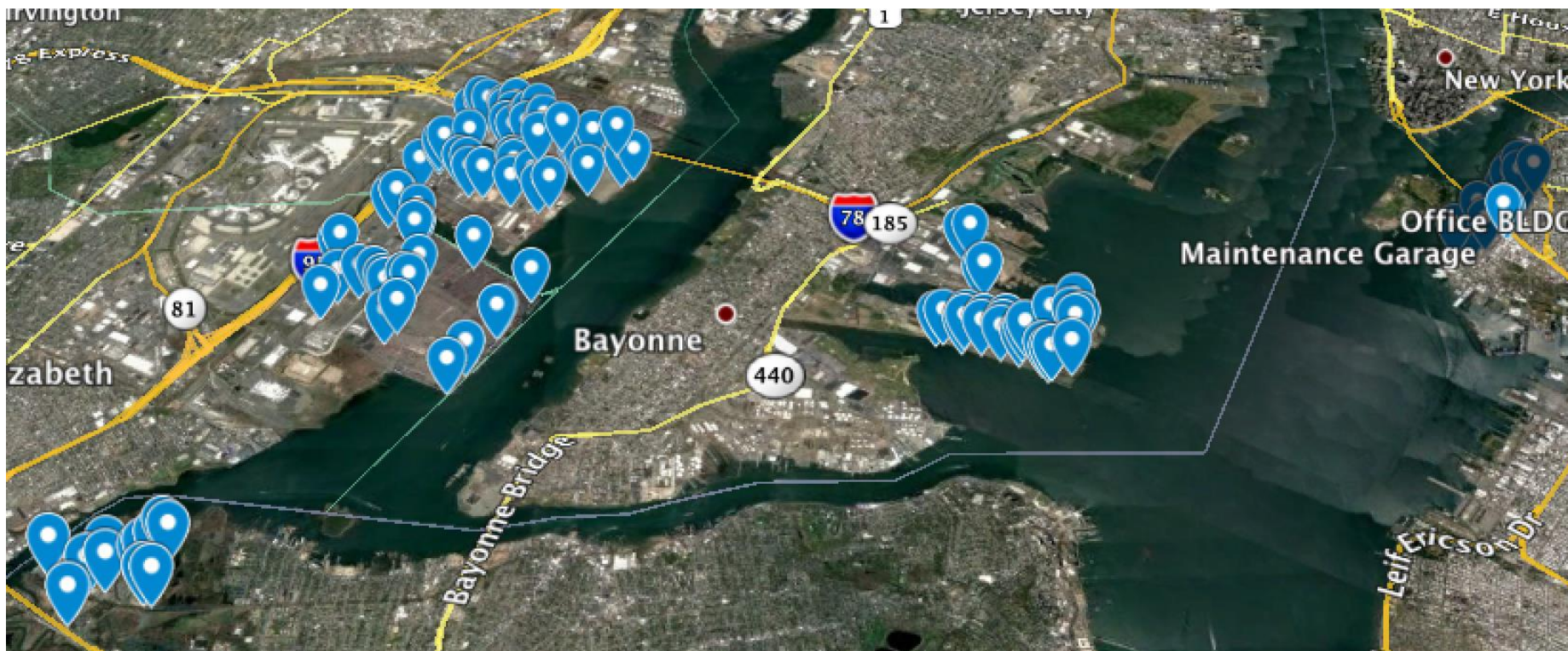
# Specifics – Navigation: Point Validation







# Specifics – Navigation: Point Validation





# Specifics – Communication: Upcoming MTEs



 14A Interchange ... Feb, 2017 - Feb, 2018

 LGA Redevelopm... Feb, 2017 - Jan, 2018


 Bayonne Bridge Repair Feb-Dec, 2017

 LGBT Pride Festival Aug, 2017

 I-280, SR-21 Improvem... Jan-Dec, 2017

 Midtown (Bogota... Mar, 2017 - Feb, 2018

 I-78 Ramp Recon... Mar, 2017 - Jan, 2018

 Pulaski Skwy Reh... Apr, 2014 - Dec, 2017

 Kosciuszko Bridge Proj Feb-Dec, 2017

 QMT Rehab - Sandy Feb-Sep, 2017





# Specifics - Navigation: Harlem River Drive → GWB





# Specifics – Navigation + Comm: Harlem River Drive → GWB





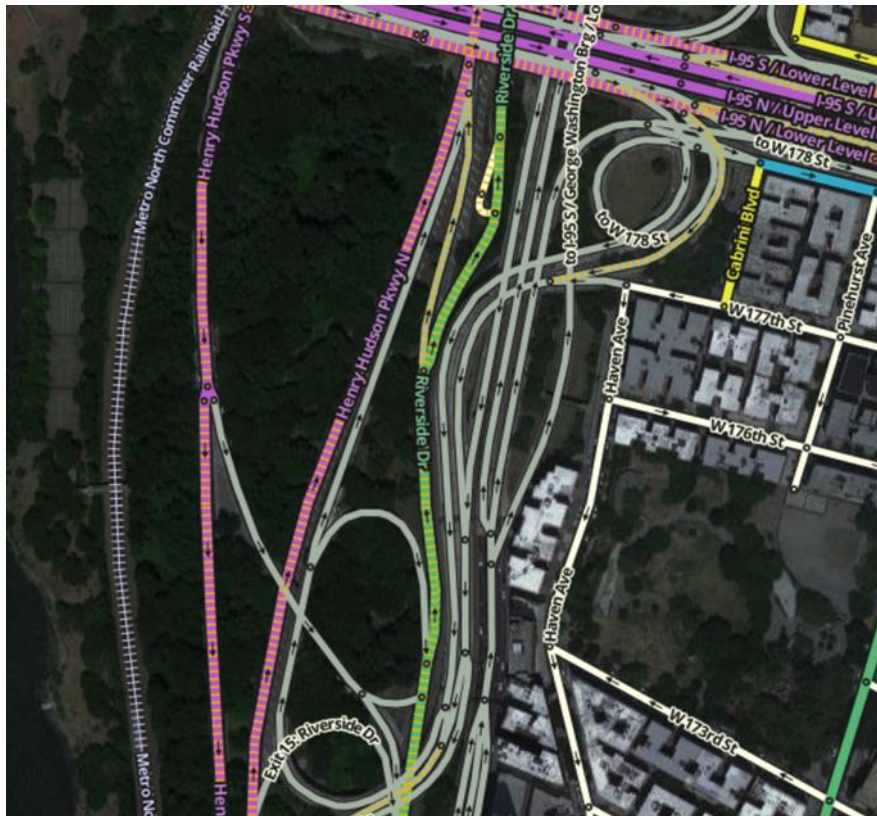


# Specifics - Navigation: Harlem River Drive → GWB





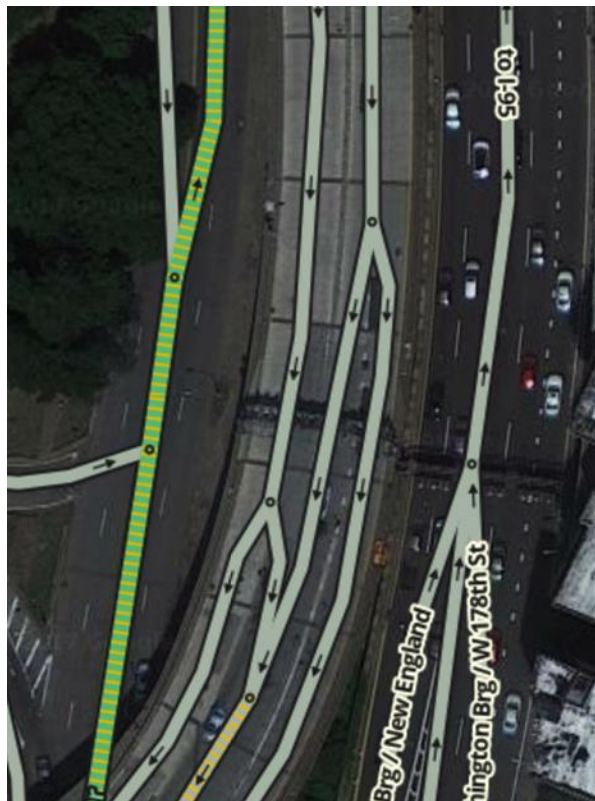
# Specifics – Communication: Road Sign/ Voice Direction Match





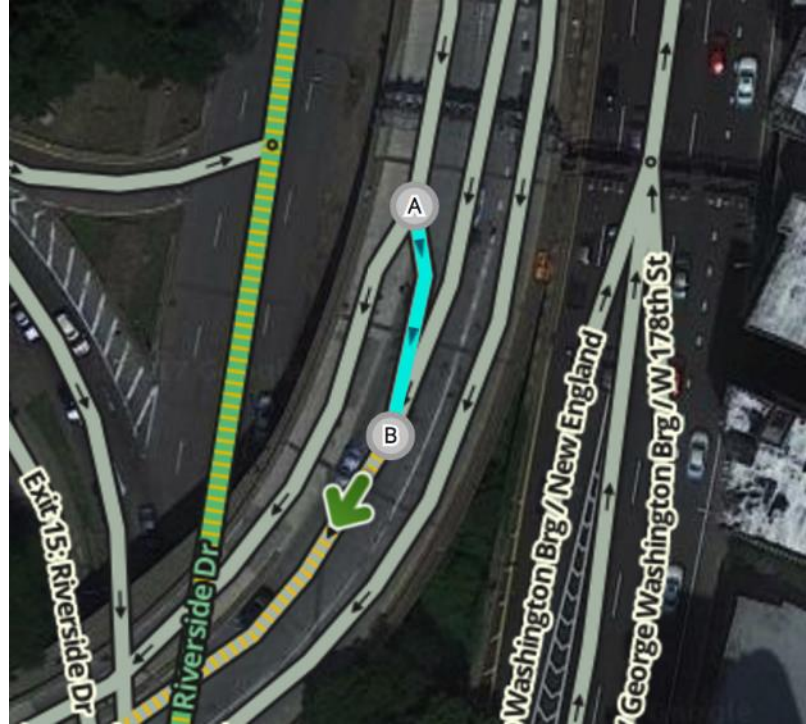


# Specifics – Communication: Road Sign/ Voice Direction Match



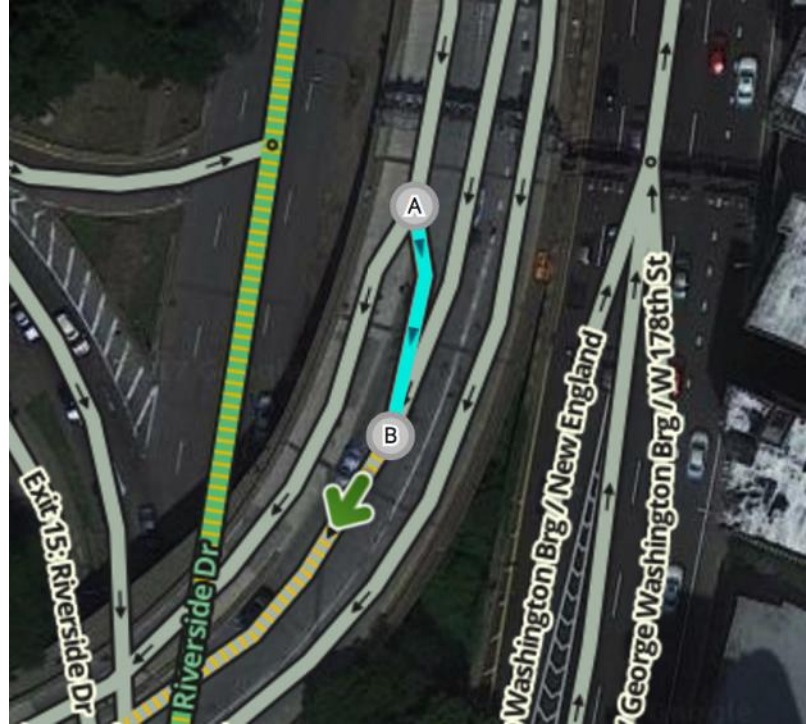


# Specifics – Communication: Road Sign/ Voice Direction Match





# Specifics – Communication: Road Sign/ Voice Direction Match



Keep Right

Keep Left

Keep Right

Keep Center



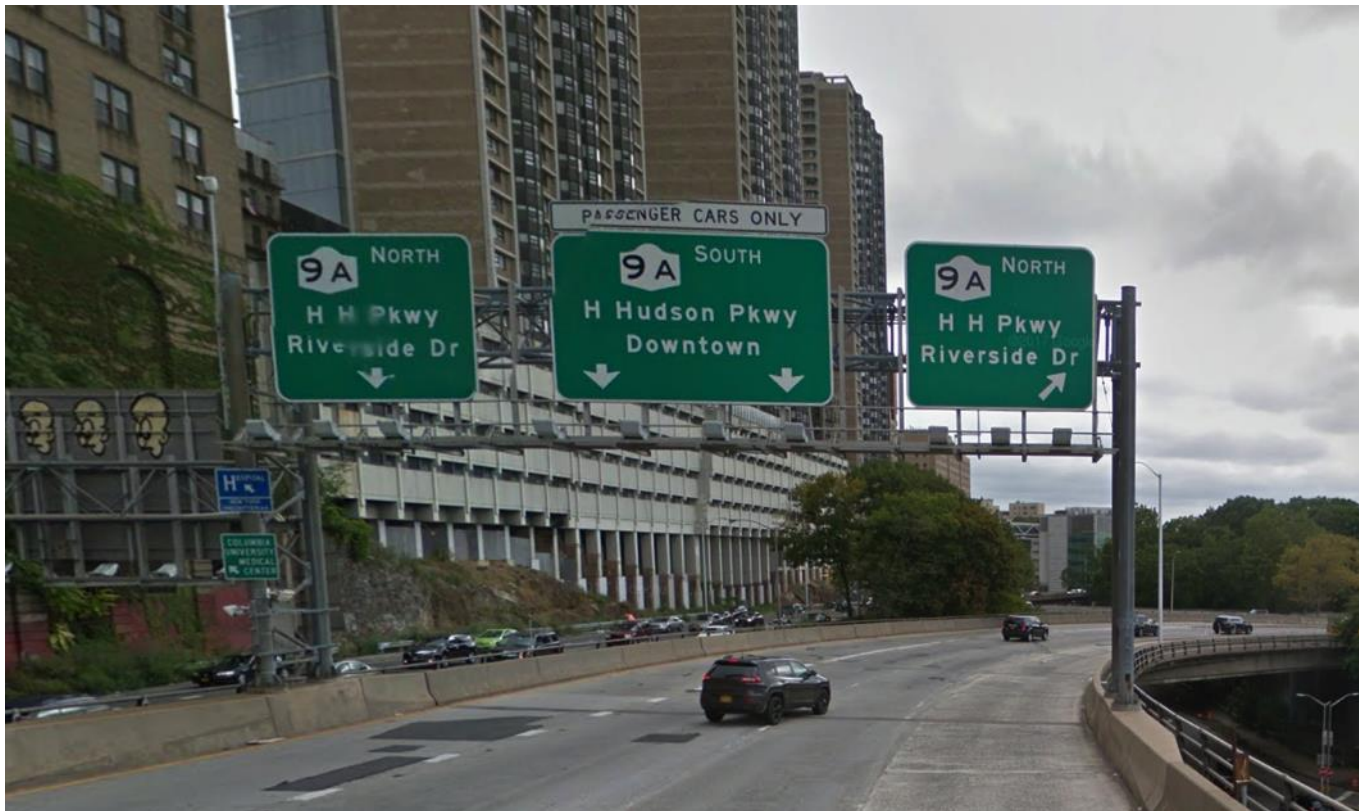
# Specifics – Communication: Road Sign/ Voice Direction Match







# Specifics – Communication: Road Sign/ Voice Direction Match







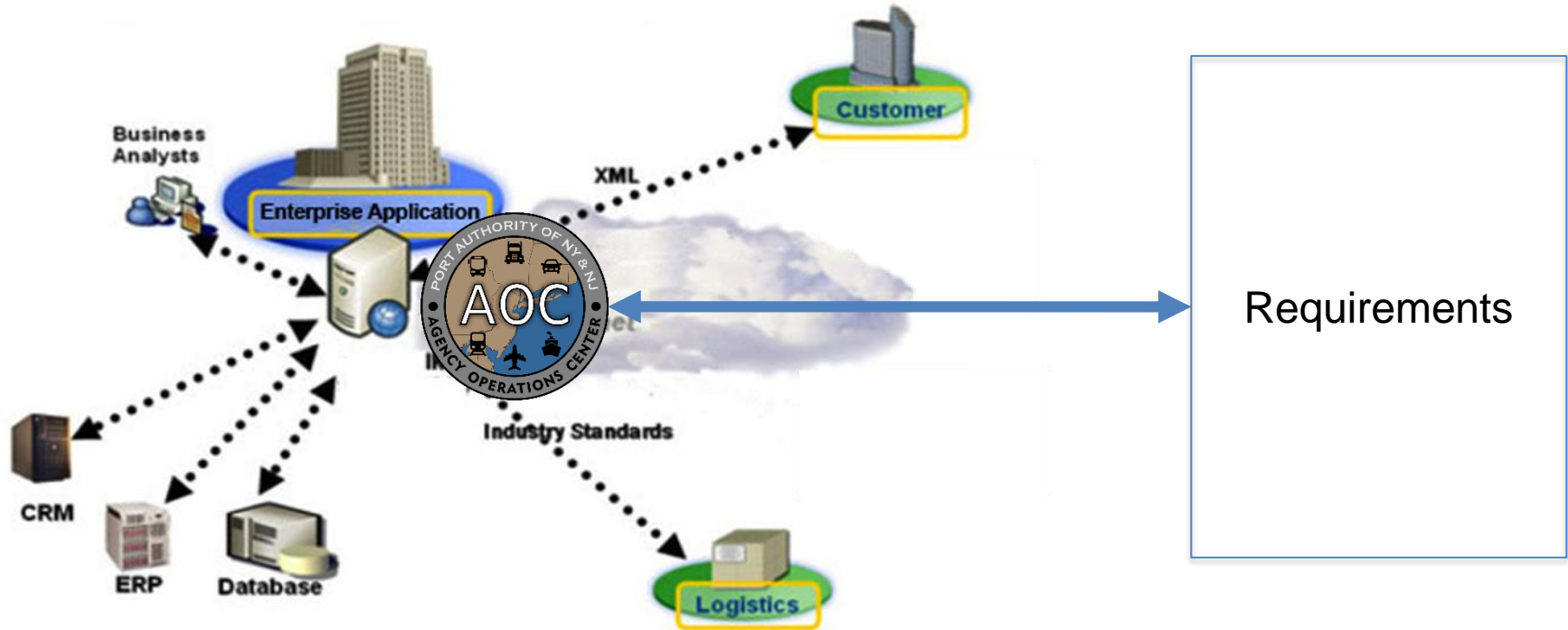
# Specifics – Communication: Road Sign/ Voice Direction Match



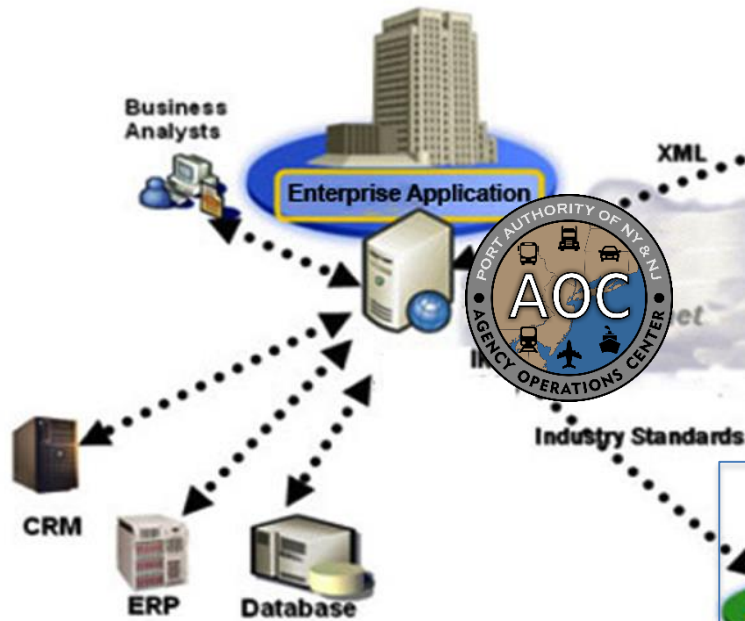
**1 SEGMENT SELECTED**

to NY-9A S / Henry Hudson Pkwy /  
Downtown, Manhattan, New York

# Specifics - Automation via Enterprise Software Integration



# Specifics - Automation via Enterprise Software Integration



NYC NJ PA TECH

APPS

WEBSERVICES

INNOVATION

LEADERSHIP

PROTOCOLS

STANDARDS

PLATFORM BUILDING

# Thank You

## QUESTIONS?

Visit us at: [www.panynj.gov](http://www.panynj.gov)



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Break (15 min)



**Rob Bamford**  
**TRANSCOM**

# Integrating Waze data with Public Agencies' Data

**Transcom**

# Integrating Waze Data with Public Agencies' Data

TRANSCOM

I-95 Crowdsourcing Summit

# WAZE “One-Click” Agreement

- Two Options
  - One-Way (WAZE → XCM)
  - Two-Way (WAZE <-> XCM)
- WAZE CCP Program operates per terms of “One-Click”
  - XCM Data Exchange T&C’s will not be recognized
  - Reviewed agreement with Counsel and no additional exposure or risk to TRANSCOM and/or Member Agencies.
  - It was decided to provide TRANSCOM Data to WAZE per terms of “One Click” Agreement.

# Initial Look at Waze Data

- Data secured for states of New York/New Jersey/Connecticut
- Per TRANSCOM Agency Policy – 3<sup>rd</sup> party data used for informational purposes by agencies only
- 3 types of events available in Event Feed:
  - Alerts
  - Jams
  - Irregularities



# Alerts in the Waze Data

- ACCIDENT
  - Minor
  - Major
  - No subtype
- JAM
  - MODERATE TRAFFIC
  - HEAVY TRAFFIC
  - STAND STILL TRAFFIC
  - LIGHT TRAFFIC
  - NO SUBTYPE

# Alerts in the Waze Data

- WEATHER HAZARD/HAZARD
  - On road
  - On shoulder
  - Weather
  - On road object
  - On road pot hole
  - On road road kill
  - On shoulder car stopped
  - On shoulder animals
  - On shoulder missing sign

# Alerts in the Waze Data

- WEATHER HAZARD/HAZARD (continued)
  - Weather fog
  - Weather hail
  - Weather heavy rain
  - Weather heavy snow
  - Weather flood
  - Weather monsoon
  - Weather tornado
  - Weather heat wave
  - Weather hurricane

# Alerts in the Waze Data

- WEATHER HAZARD/HAZARD (continued)
  - Weather freezing rain
  - On road lane closed
  - On road oil
  - On road ice
  - On road construction
  - On road car stopped
  - No subtype

# Alerts in the Waze Data

- MISC
  - No subtype
- CONSTRUCTION
  - No subtype
- ROAD CLOSED
  - Hazard
  - Construction
  - Event
  - No subtype



# Alerts in the Waze Data

## Tuesday 12/6/16

- All alerts
  - 3,223,001
  - 2,092,198 - Minus yellow event types
- Total unique alert count
  - 66,034
  - 40,174 – Minus yellow event types

# Alerts in the Waze Data

Tuesday 12/6/16

- Total unique alert count with confidence  $> 3$ 
  - 2,476
  - 989 - Minus yellow event types
- Total unique alert count with confidence  $> 3$  and no 511NJ alerts
  - 2,458
  - 971 - Minus yellow event types

# Jams in the Waze Data

- Streets
- Primary Streets
- Freeways
- Ramps
- Trails
- Primary
- Secondary
- 4X4 Trails
- Ferry crossings

# Jams in the Waze Data

- Walkway
- Pedestrian
- Exit
- Stairway
- Private roads
- Railroads
- Runway/taxiway
- Parking lot roads

# Jams in the Waze Data

Tuesday 12/6/16

- All jams
  - 2,675,934
  - 2,632,209 - Minus yellow roadway types
- Total unique jam count
  - 207,820
  - 207,774 – Minus yellow roadway types



# Jams in the Waze Data

Tuesday 12/6/16

- **Total unique jam count with congestion level = 5**
  - 40,466
  - 40,422 - Minus yellow roadway types
- **Total unique alert count with congestion level = 5 and no 511NJ alerts**
  - 1,051
  - 1,007 - Minus yellow roadway types

# Irregularities in the Waze Data

- Per definition from Waze, Irregularities are Events and Jams that exceed 'normal' conditions.
  - Important note: original Event or Jam distributed in feed prior to issuing Irregularity.

# Waze Data

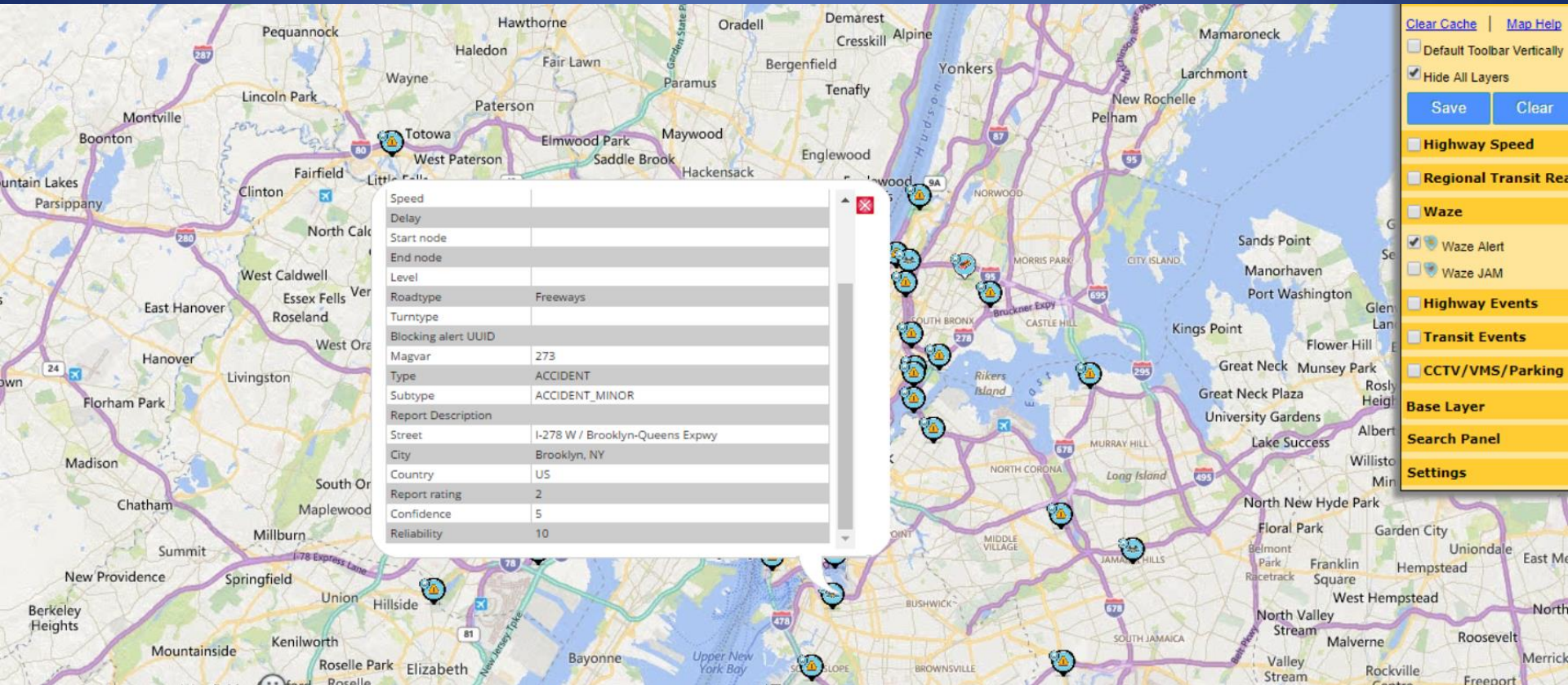
Tuesday 12/6/16

- ALERTS – 971
- JAMS – 1,007
- IRREGULARITIES - ??
- TOTAL – 1,978

# Waze Data

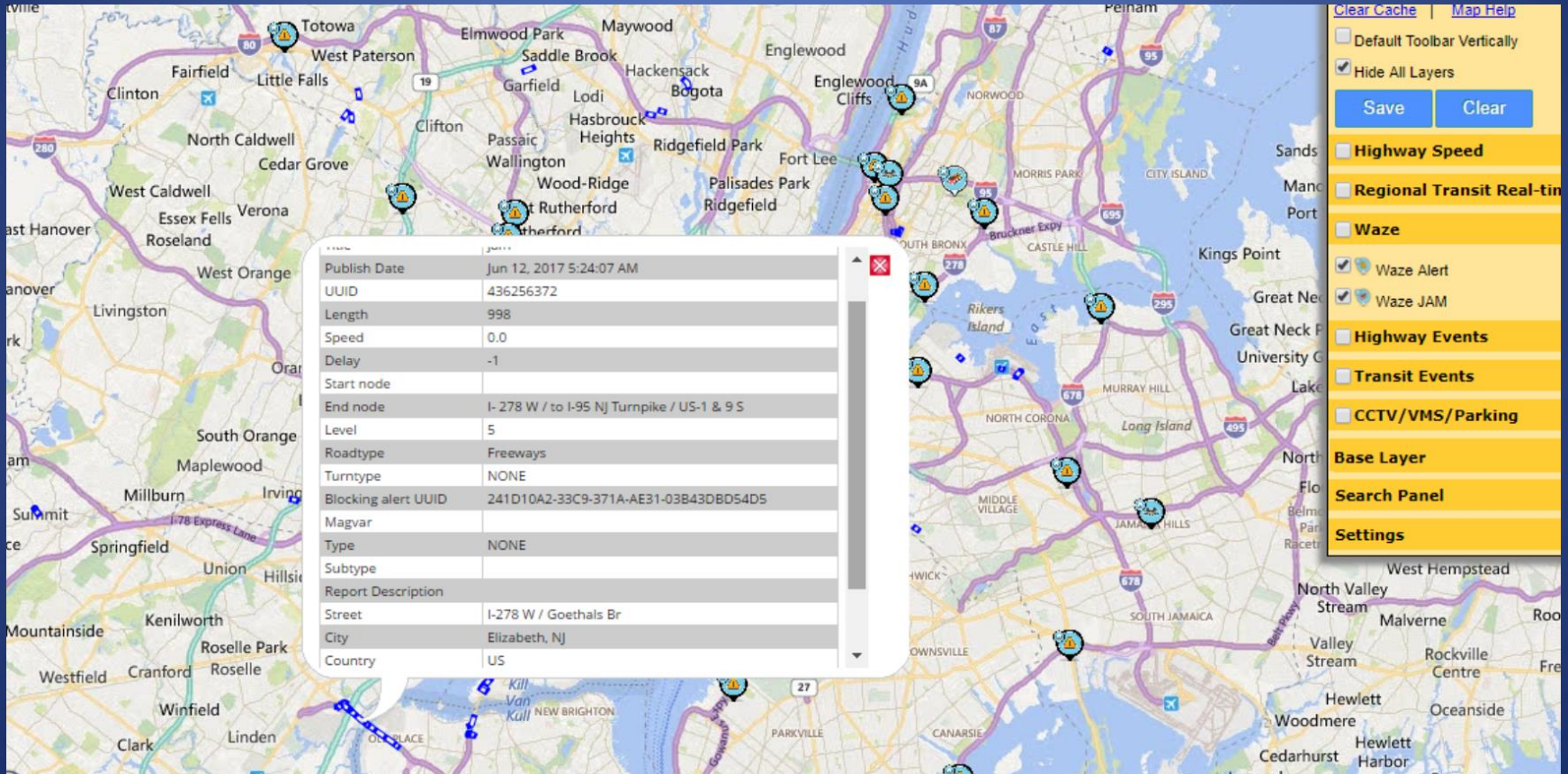
- Data did include:
  - Lat/Long
- However, data did not always include:
  - Agency
  - Roadway
  - Direction
  - Type of accident
  - Specifics of incident

# Waze Data – Event Sample





# Waze Data – Jam Sample



# Waze Data Usage

- Per TRANSCOM Agency Policy – 3<sup>rd</sup> party data used for informational purposes only
  - Data available via TRANSCOM System Tools
  - Usage/actions are determined by agencies subject to their procedures and policies
    - Example - Jam vs. recurring congestion

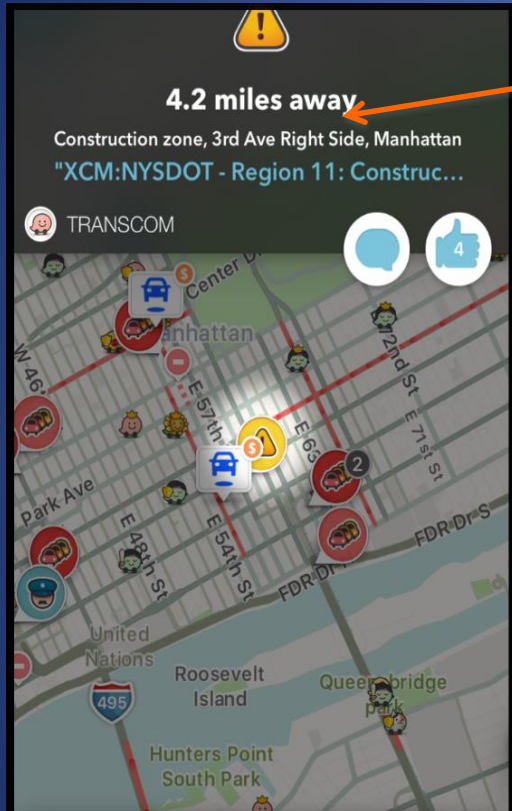
# TRANSCOM Data to Waze

- Initial datafeed provided all content (planned and active Events)
  - Subject to observed significant durations, planned events removed from datafeed.
    - Thanksgiving's day parade was being posted for 2017 in April 2017.
- Event Message updated per agency feedback as part of Penn Station support activities
  - Cut down from 160 characters to 70

# TRANSCOM Data to Waze

- Per Waze configuration, a designated keystroke required to address data recursion on the Waze -> TRANSCOM interface.

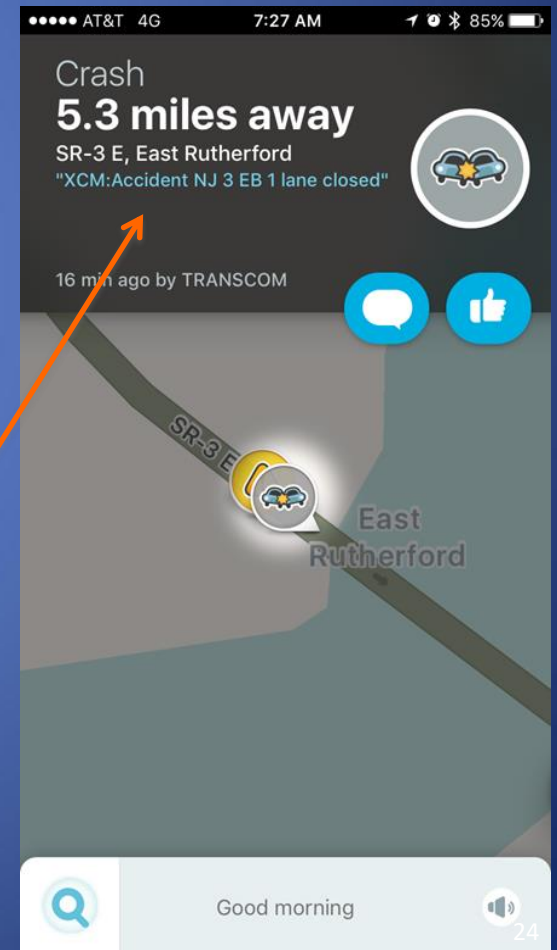
# Waze Use of TRANSCOM Data



Original configuration based on existing Datafeed structure

Based on character limitation – message Description was being cut off and/or truncated

- Per request from agencies as part of Penn Station Maintenance, message customized for Waze to focus on event description





# TRANSCOM 3<sup>rd</sup> Party Data - Next Steps

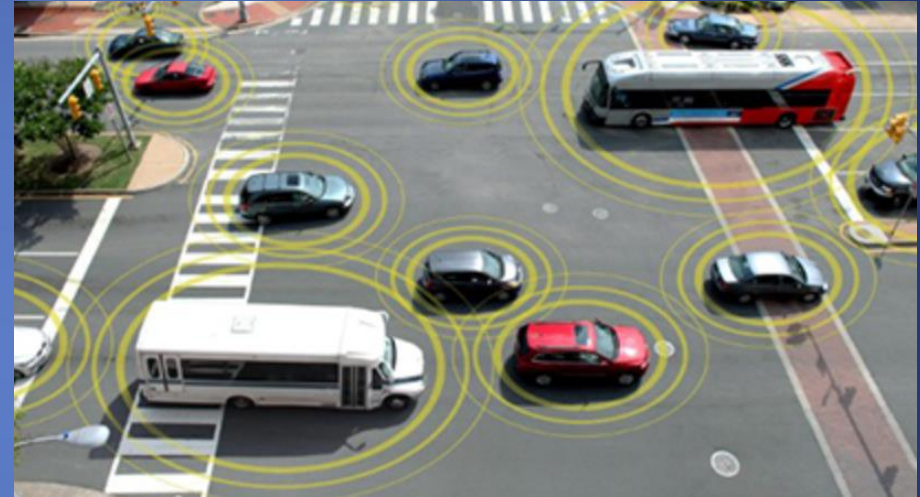
## **UBER** Movement

- Working to secure feed for assessment/review by TRANSCOM Member Agencies
  - Offers alternative to Waze
  - Another data source that can be integrated into TRANSCOM Data Fusion Engine

# TRANSCOM 3<sup>rd</sup> Party Data - Next Steps

As part of TRANSCOM Regional Architecture, 2018 update to include CV data elements

- Support data exchange
- Specification source for Member Agency procurements/assessments



# Questions?

**Rob Bamford**

TRANSCOM

bamford@xcm.org

# Clifton Curtis

## Maine Department of Transportation

Maine Waze



# MAINE WAZE

I-95 Corridor Coalition Crowdsourcing Summit

September 14, 2017





# [HTTP://WWW.MAINE.GOV/MDOT/MAPVIEWER/](http://www.maine.gov/mdot/mapviewer/)

File Edit View Favorites Tools Help

Mobile Device Portal AIMS - MATS Web Report... Best of the Web Channel Guide Internet Start MaineDOT Intranet MATS Fundamentals Rep... MATS Fundamentals Web...

## MaineDOT Map Viewer

Login Layers Imagery Apps Tools Share ?

Search...

PORTLAND

CAPE ELIZABETH

Scale: 1:36000 0.4mi

### Maine WAZE Viewer

Refreshed at 9:39:41 AM Refreshing in 99 seconds.

<input checked="" type="checkbox"/>		Hazard (52)	
<input checked="" type="checkbox"/>		Road Closed (29)	
<input checked="" type="checkbox"/>		Traffic Jam (6)	
<input checked="" type="checkbox"/>		Congestion Level 1 (3)	
<input checked="" type="checkbox"/>		Congestion Level 2 (4)	
<input checked="" type="checkbox"/>		Congestion Level 3 (10)	
<input checked="" type="checkbox"/>		Congestion Level 4 (1)	
<input checked="" type="checkbox"/>		Congestion Level 5 (29)	

#### Map Layers

12 User Layers

- ☐ Bridges - All
- ☐ Buildings
- ☐ Interstate Mileposts
- ☐ Maine 511
- ☒ Data Filter: OFF
- ☐ Projects - Construction Phase
- ☐ Speed Limit
- ☐ Summer Crew
- ☐ Survey - MEDOT CORS
- ☐ Traffic Signals
- ☐ Waze Alerts
- ☐ Waze Traffic
- ☐ Winter Crew

#### Basemap Layers

# MONITOR – INTERNAL APP

The screenshot displays the MaineDOT Map Viewer web application. The browser address bar shows the URL <http://mdotapps.maine.gov/map/>. The application features a search bar at the top left, a sidebar with traffic data, and a main map area. The sidebar shows a search result for "650 Walkers Mills Rd, Bethel" with coordinates 44.413545, -70.733161. Below this, a "Waze Traffic Data" section displays a table of traffic information. The main map area shows a satellite view of Bethel, ME, with a yellow line indicating a road segment. A "Maine WAZE Viewer" panel on the right shows a list of traffic incidents, including accidents, hazards, road closures, and traffic jams. The bottom of the screen shows a taskbar with various application icons and a system clock indicating 8:57 AM on 7/28/2017.

**Waze Traffic Data**

Date Reported	Invalid Date
Invalid Date	
Congestion Level	3
Length (meters)	772
Delay (seconds)	108
Speed (mph)	12.06083483
Road Type	Primary
City	Bethel, ME
Street	SR-26
Start	
End	

**Maine WAZE Viewer**

Refreshed at 8:55:50 AM    Refreshing in 39 seconds.

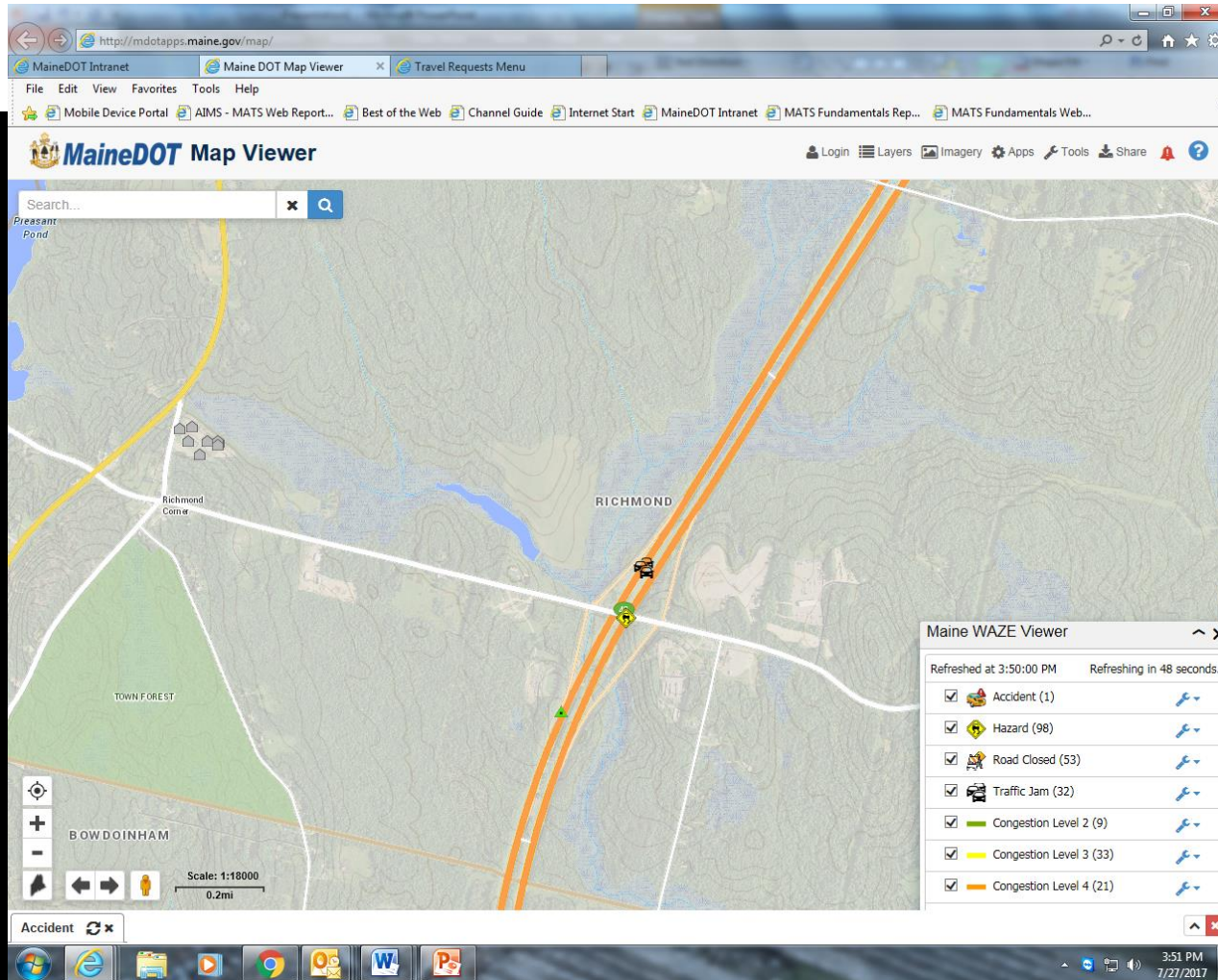
- ☒ Accident (1)
- ☒ Hazard (103)
- ☒ Road Closed (53)
- ☒ Traffic Jam (7)

**Congestion Level 3**

Date Re...	Congesti...	Length (...)	Delay (s...)	Speed (...)	Road Ty...	City	Street	Start	End
Invalid Date	3	410	148	5.03932872	Primary	Skowheg...	US-201		
Invalid Date	3	605	131	7.046361	Secondary	Yarmout...	SR-115		
Invalid Date	3	772	92	13.58319...	Primary	Bethel, ME	SR-26		
Invalid Date	3	272	82	5.00204639	Primary	Dover, NH	SR-9		



# ALERT



# VERIFY

From: MaineDOTRadioRoomDispatchers@maine.gov  
To:  
Cc:  
Subject: 295 south mile 43 closed

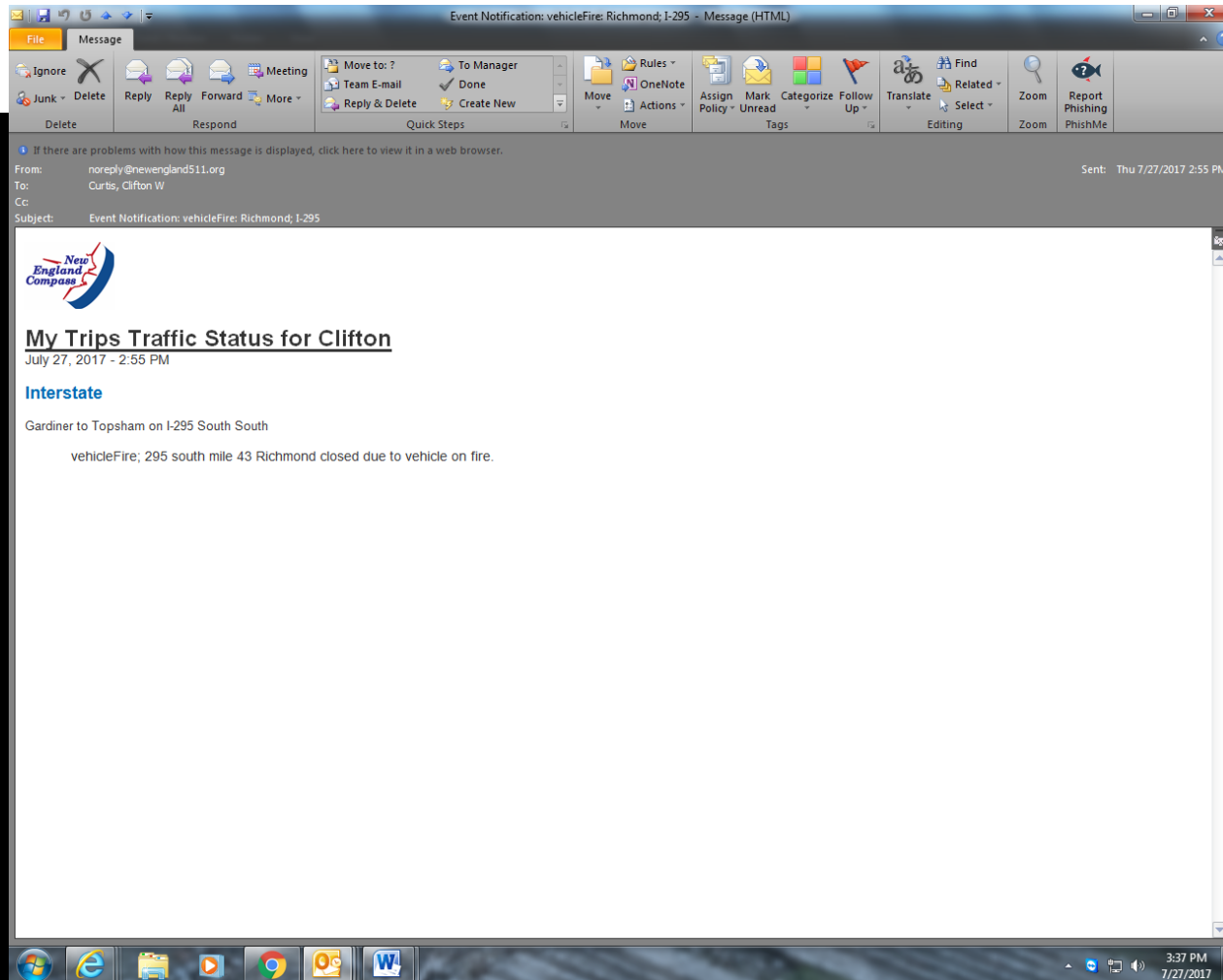
Sent: Thu 7/27/2017 2:57 PM

MAINE SAGADAHOC RICHMOND 2  
VEHICLE ON FIRE 295 SOUTH MILE 43 RICHMOND CLOSED DUE TO VEHICLE ON FIRE.

295 mile 43 closed due to camper on fire and has propane on trailer.  
DOT CREW BEEN CALLED 214 heading that way.

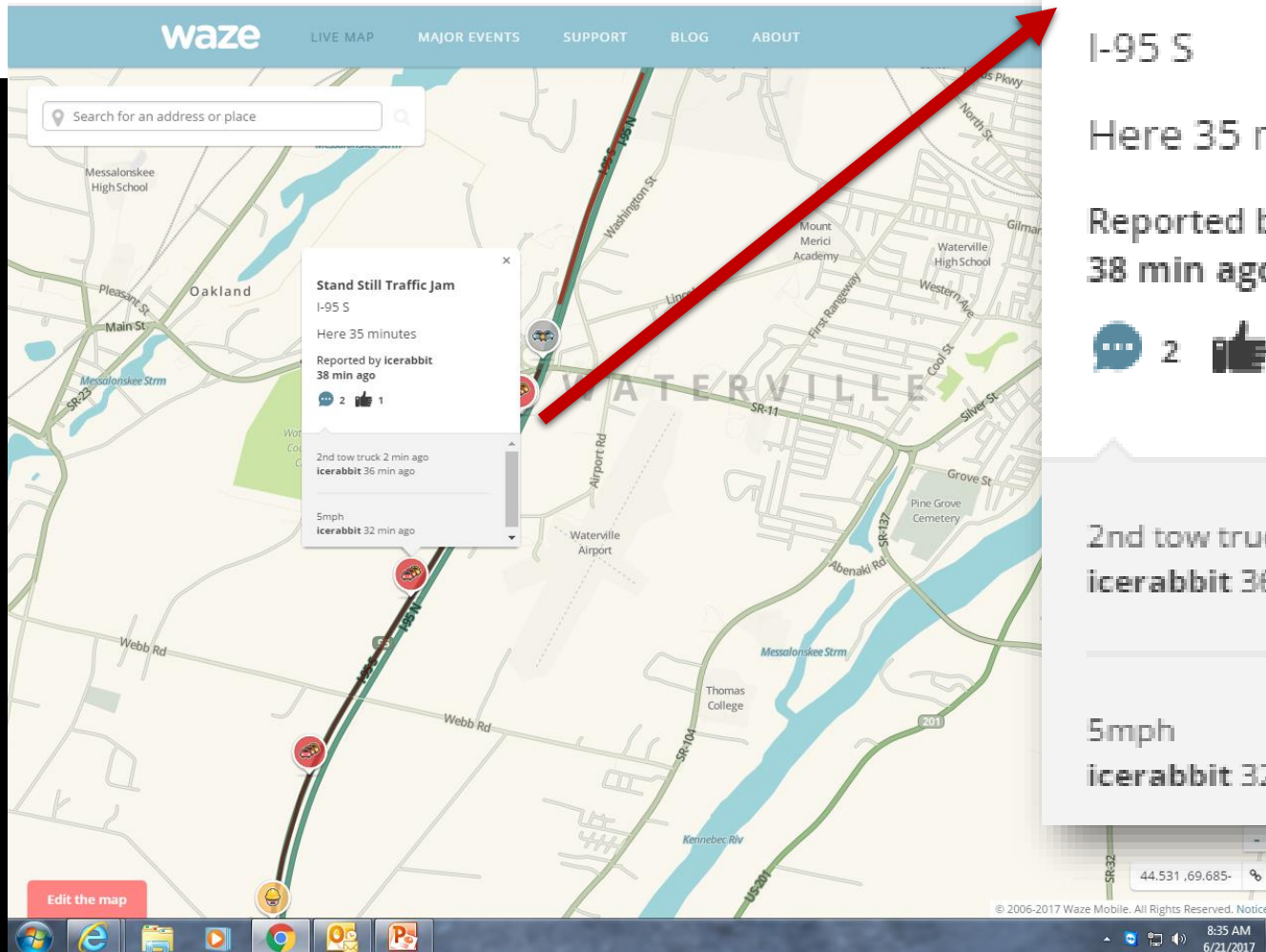
Sent from Compass user t\_whitman:DOT-CT1ADTMO001:5816

# DISSEMINATE





# WAZE LIVE MAP



## Stand Still Traffic Jam

I-95 S

Here 35 minutes

Reported by icerabbit  
38 min ago

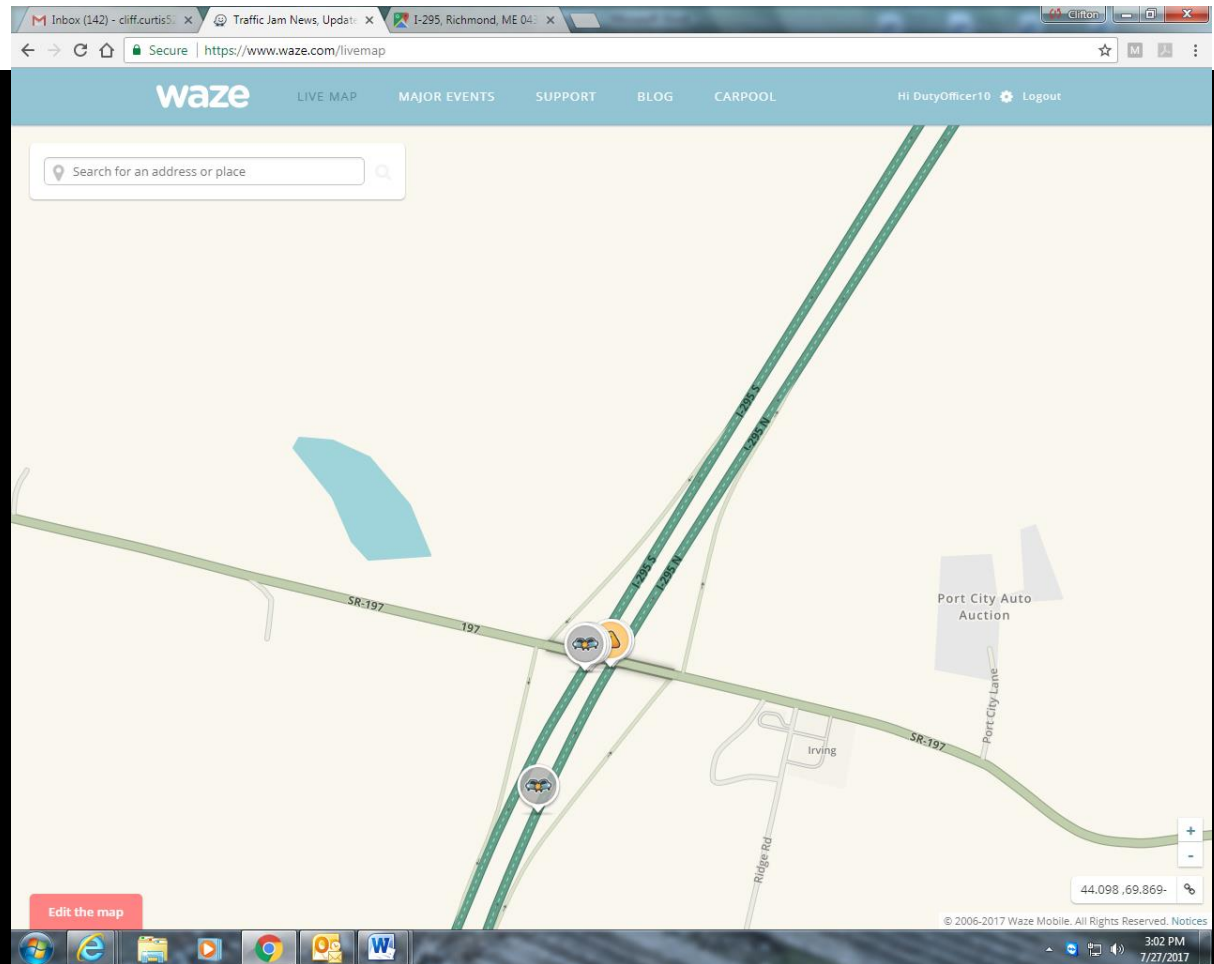


2nd tow truck 2 min ago  
icerabbit 36 min ago

5mph  
icerabbit 32 min ago

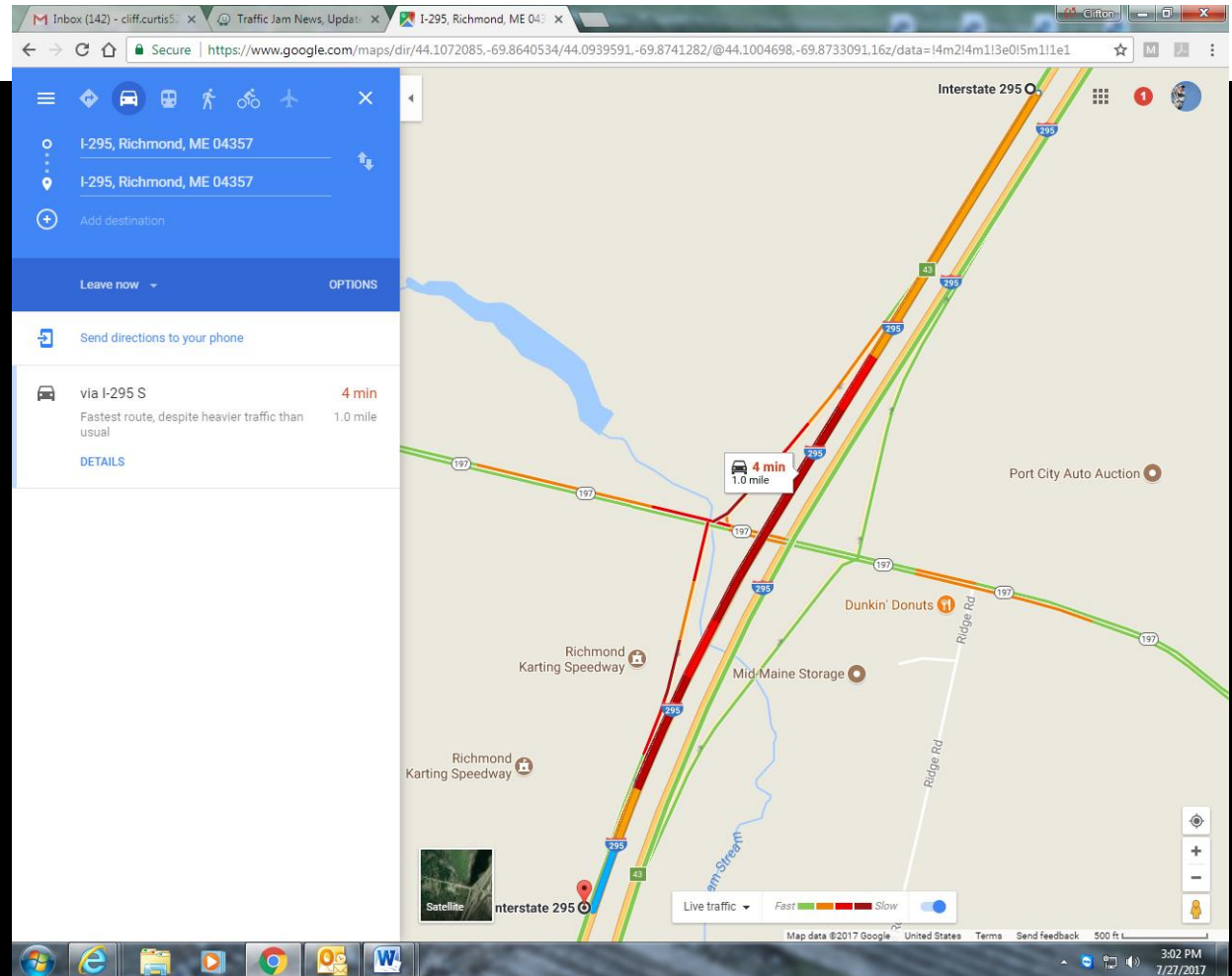
# INITIAL TRAVEL TIME - WAZE

Shows crashes, but  
no travel time  
information for the  
first few minutes



# MONITOR – GOOGLE MAPS

Google is showing information faster, but need to refresh screen to get updated information



# MONITOR - WAZE

After a few minutes, delay shows up in system and reports real-time impacts. Automatically stays updated.

The screenshot shows the Waze live map interface. At the top, there's a navigation bar with the Waze logo and links for LIVE MAP, MAJOR EVENTS, SUPPORT, BLOG, and CARPOOL. Below this is a search bar. The map displays a section of I-295 S in Richmond, ME, with a red line indicating heavy traffic. A red arrow points from a detailed incident report box to a smaller notification box on the map.

**Heavy traffic**  
On I-295 S in Richmond, ME  
Due to: major accident  
Average speed: 14 mph  
Driving time: 3 minutes  
1 minute ago

**I-295 S**  
Richmond, ME

# FUTURE

- Exploring Google Map's API for speed information.
- Will record "normal" travel times using Waze's Traffic View, and perform fuzzy math to identify delays along corridors.
- Need to find real-time updated reporting. Currently, still need to refresh webpage to collect updated information.
- Add Waze reports to TIS for general public awareness.
- DOT will continue reporting events missed by crowdsourced data.



SUCCESSFUL PROJECTS ARE USING  
TOOLS, BEING CREATIVE AND HAVING  
THE WILL POWER TO SUCCEED.



# QUESTIONS?

**Clifton Curtis**

Maine Department of Transportation

[Clifton.W.Curtis@maine.gov](mailto:Clifton.W.Curtis@maine.gov)



# Lunch including - Roundtable Data Discussion (45min)



Please note that we will be muting the conference call line at DVRPC during this break – you may stay on the line & we will resume after the break

**Chester Osborne**

**Massachusetts Department of Transportation**

# Highway Operations Center Traffic Desk - Using Crowdsourcing Applications for Traffic Incident Management



# Highway Operations Center Traffic Desk (17Q3)

## Using Crowdsourcing Applications for Traffic Incident Management





# Overview

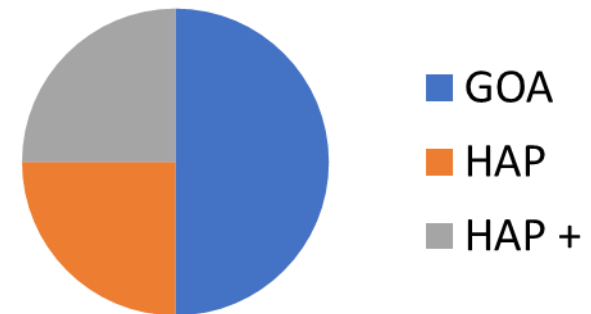
- MassDOT Highway Operations Center
  - Statewide Ops
  - Roads and tunnels
- Conducted a year-long Crowdsourcing Pilot to understand if and how Social Media can be leveraged for Event Detection to compress the TIM Continuum and support safe-quick clearance.
- Phase 1: 10-mile segment of road.
- Phase 2: Five, 10-mile segments of road.
- Monitored Waze, Radio, Twitter Deck, TV, News Sites, others.
- HOC Operators, no automation, did not hire staff, utilized the Connected Citizen Program.



# Quantitative Lessons learned from the pilot

- 614 detected events between 1 Aug 2016 and 6 Sept 2017
- Phase 1 (10 mi.) one new incident per hour!
- 90% of pilot Waze earliest channel of detection for social media channels on observed routes for low level events.
- 40/60 split between Crashes and Hazards Icons
- Phase 2 (50 mi.) diminishing returns: 1 per hour

## What we found and worked



# Qualitative Lessons learned from the pilot

- Waze supplements traditional methods of detection
  - Requires patrons to be active reporters
- Waze works but has limitations and challenges
  - Missing key map icons such as Mile Makers, Exit #'s and cross street names.
  - We don't own it
  - Cannot deploy it
  - What is under the hood?
  - Will they one day charge for it?
- The CCP interface has limitations to the geographic area an Operator can monitor.
  - Must automate with machine learning to be successful at a larger scale.
- Only detects low level events.
- High GOA rate. Must be able to understand the “watershed” moment.
- The life cycle of a Waze event? What does the 40/60 really mean?

# Life Cycle of a Waze event

PM Commute  
Time  
Crash (-) 1 min

Speed  
55mph



Life is good, no reports



# Life Cycle of a Waze event

Time  
Time of Crash

Speed  
55mph



Patrons react to crash, most likely do not report as they maneuver and are not directly impacted.



# Life Cycle of a Waze event

Time  
(+) 2-5 Min  
Crash

Speed  
35-  
45mph



Patrons begin to be impacted, the most active users will report, but speeds are too high to understand the event, many users will not report due to low impacts, they will be “lurkers”

# Life Cycle of a Waze event

Time  
(+) 5-10 Min  
Crash

Speed  
15-  
25mph



Patrons report heavily now since there are large impacts, speed drops sub 20mph, patrons can discern that the event is a crash, not a DMV, **this is the time of detection!**

# The Way Forward...

- Develop Pilot 3, focus on understanding automation:
  - Filters
  - Trigger points
  - Machine Learning
  - Test under camera to better understand GOA-watershed.
  - Review MassDOT RTTM Go-Time data to search for incident throughput patterns and early event indicators
- Share 1.0 Lessons Learned with municipalities and venues to leverage small scale CCP use.
- **Consider integration into ITMS**





# Questions?

Chester Osborne

MassDOT Highway Operations Center

Chester.Osborne@dot.state.ma.us



**Russell Allen**  
**Florida Department of Transportation**

## Waze – FDOT Integration



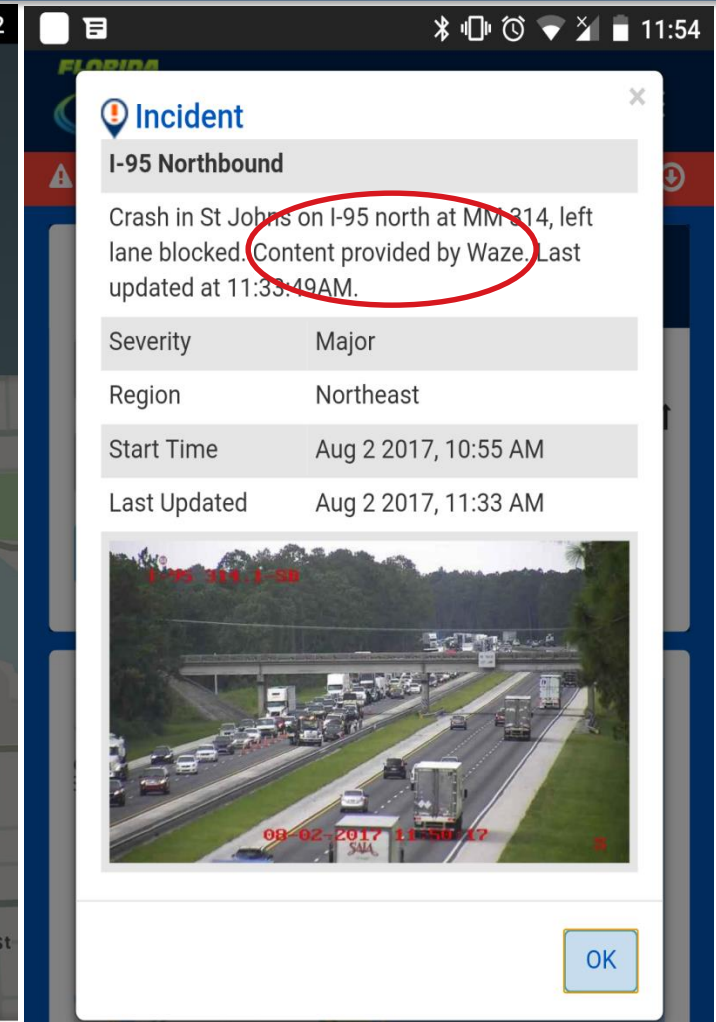
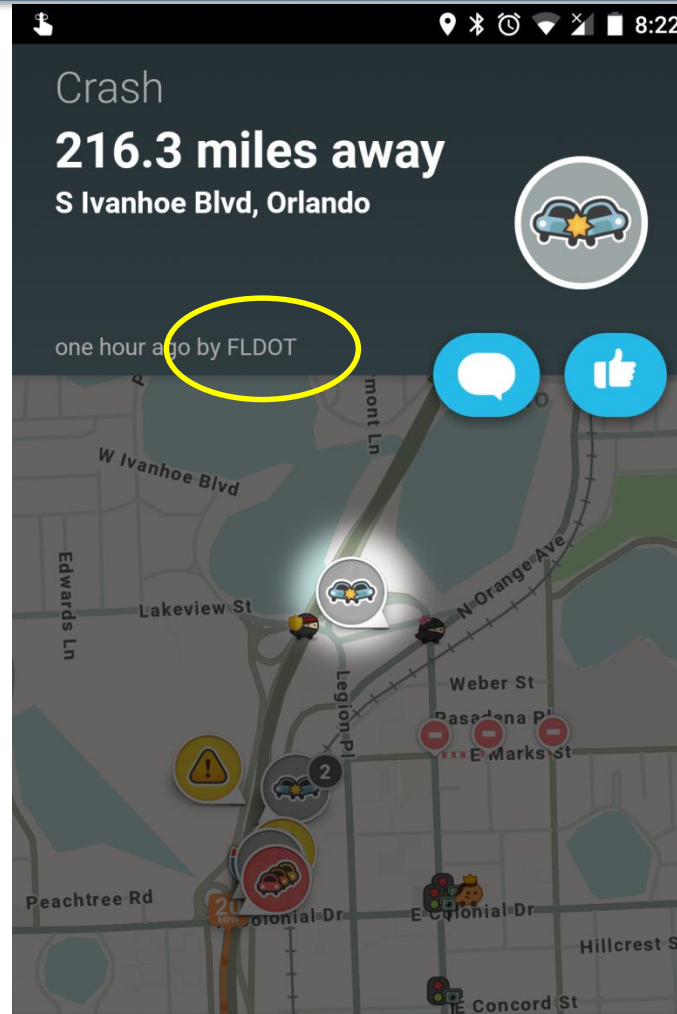


# FDOT - Waze Integration

Russell Allen, P.E.  
ITS Program Development Engineer  
Florida Department of Transportation

- Obtain incident data on Florida's state arterial roadways
  - Deployments on most limited-access highways
- Provide data to a third party to reach more motorists

- Data sharing agreement effective 3/28/2014
- Requires attribution by both parties





# Data Sharing – FDOT to Waze

## LCIS

- Lane Closure Information System



## FDOT Regional Transportation Management Centers (TMC)

- TMC receives planned closures
- TMC Operators produce incident data
- Intelligent transportation systems (ITS) detectors produce traffic conditions data

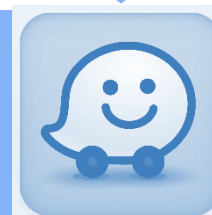
## FL511 System's Third Party Data Feed

- Collects data from TMCs statewide
- Packages data as single data feed



## Waze

- Receives FDOT Data
- Provides Crowd-Sourced Data





# Providing Road Closure Data

- Waze was looking for planned road closures
  - They had a manual process for submitting these
- FDOT created a planned road closure feed, that incorporated regular updates from the Districts into a JSON feed that automatically updates subscribers





- Statewide database of scheduled road closures
- Expands on an earlier effort by FDOT District 6 (Miami area)
- Also provides a web service interface that can be queried by partners, such as Waze



# Lane Closure Information System (LCIS)

- Searchable public web site, displays results on map



Florida Department of  
TRANSPORTATION

E-Updates | FL511 | Mobile | Site Map

Search FDOT...

Home About FDOT Contact Us Maps & Data Offices Performance Projects

## Lane Closure Information System

Search Log In Help

Search for Closures

district

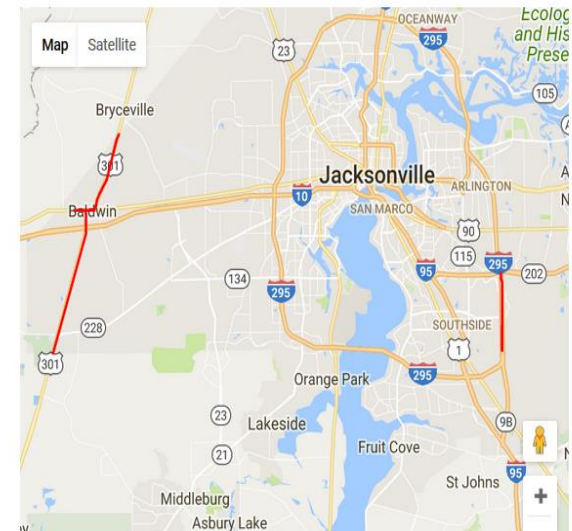
county

containing text

location

search radius

active dates  to





# Attribution – Phase 2



Connect. Know. Go.

CALL 511



TWITTER



FREE APPS



TEXT ALERTS



Statewide ▾

English ▾

Register

Login

Home

Traffic ▾

My Florida 511 ▾

Construction Info

Emergency Info

Transit / Airports

Links

Newsroom

**ALERTS** Wet roads and rainy conditions may cause intermittent slow traffic in Broward County. Please use caution.

## TRAFFIC EVENTS

Filter

### Region

Northeast ▾

### Direction

None selected ▾

✕ Clear Filters

### County

None selected ▾

### Type

None selected ▾

### Roadway

None selected ▾

### Severity

None selected ▾

Show 25 ▾ entries

Search:

Region	County	Roadway	Direction	Type	Severity	Description	Start Time	Last Updated	Camera Image
Northeast	Duval	I-10	E	Incidents	Major	Crash involving truck in Duval on I-10 east before Exit 258 I-295 W, 2 right lanes blocked. Content provided by Waze. Last updated at 08:02:16AM.	8/28/17, 6:45 AM	8/28/17, 8:02 AM	

# Attribution – Phase 2



**FL511 Statewide**  
@fl511\_state

FREE TRAFFIC INFO  
**FLORIDA 511**  
STATEWIDE

Tweets	Following	Followers	Likes	Lists
706K	173	2,214	55	1

**Tweets**   **Tweets & replies**   **Media**

View 4 new Tweets

**FL511 Statewide** @fl511\_state · 17m  
Updated: Crash in Duval on SR-10 / Atlantic Blvd west at Lee Rd, 2 left lanes blocked. Content provided by Waze...[fl511.com/EventDetails/D...](#)

**FL511 Statewide** @fl511\_state · 19m  
Cleared: Planned construction in Duval on Main Street Bridge south at St Johns River, right lane blocked. Last updated at 11:53:02AM.

**FL511 Statewide** @fl511\_state · 19m  
New: Crash involving a tractor-trailer in Broward on I-75 north before Exit 19 I-595, 4 right lanes blocked. Last...[fl511.com/EventDetails/D...](#)

Tweets	Following	Followers	Likes	Lists
706K	173	2,214	55	1

**FL511 Statewide** @fl511\_state · 26m  
Cleared: Planned construction in Duval on Main Street Bridge north at St Johns River, left lane blocked. Last updated at 11:52:49AM.

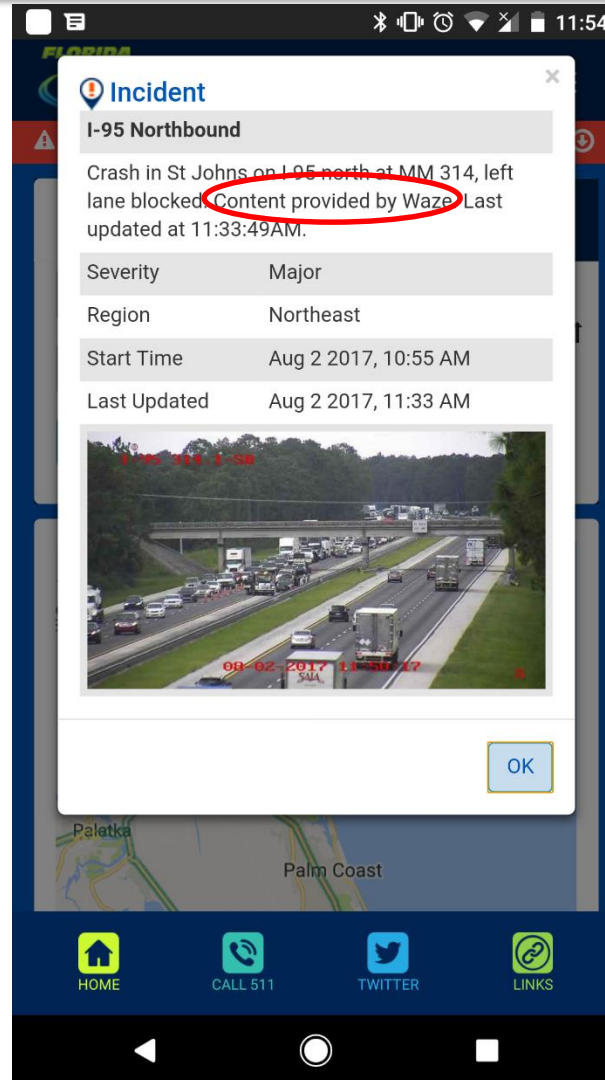
**FL511 Statewide** @fl511\_state · 28m  
Updated: Crash in Duval on SR-10 / Atlantic Blvd west at Lee Rd, all lanes blocked. Content provided by Waze...[fl511.com/EventDetails/D...](#)

**FL511 Statewide** @fl511\_state · 29m  
New: Crash in Duval on SR-10 / Atlantic Blvd west at Lee Rd. Content provided by Waze. Last updated at...[fl511.com/EventDetails/D...](#)

**FL511 Statewide** @fl511\_state · 30m  
Updated: Planned construction in Volusia on I-95 south at MM 262, left lane blocked. Last updated at 03:43:58PM. [fl511.com/EventDetails/D...](#)

**FL511 Statewide** @fl511\_state · 30m  
Updated: Planned construction in Brevard on I-95 north at MM 165, left lane blocked. Last updated at 03:43:55PM. [fl511.com/EventDetails/D...](#)

# Attribution Phase 2 – 511 App







# FDOT Third-Party Data Feed

- Provides statewide real-time data
  - Sent by TMCs to FL511
- Feed updated every one minute
- Data types Include:
  - Floodgates
  - Traffic events
  - Camera images
  - Dynamic message sign messages
  - Traffic speed
  - Travel times

# The Waze Feed

- JSON – Javascript Object Notation
- Updated every 2 minutes
- Three primary types of data
  - Alerts: Crashes, Abandoned Vehicles, etc.
  - Jams: Stalled or slow moving traffic
  - Irregularities: Similar to Jams, but with wider impact
- We're only using Alerts today



# Feed Filters

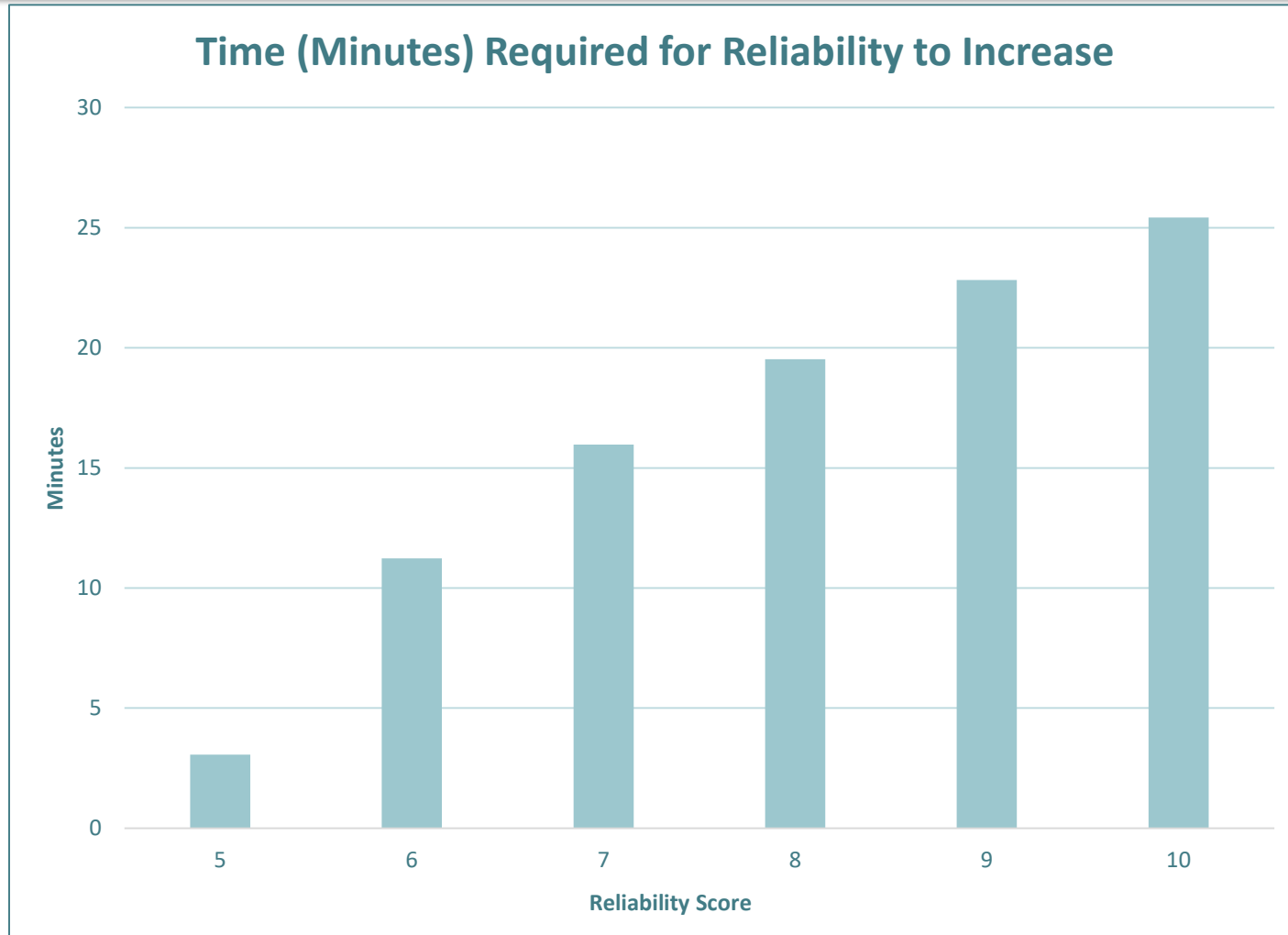
- Request geo-fenced data
  - We request data for the entire state
- Exclude alerts that originated in SunGuide®

# Alert Quality Measures

- Report Rating: how “experienced” is the Wazer who originally reported the alert?
- “Thumbs Up”: how many Wazers have used the Waze app to give the alert a “thumbs up”
- Reliability: similar to “Thumbs Up”, but also takes into account Wazers who give the alert a negative rating
- Confidence: similar to Reliability in that it’s based on feedback from Wazers

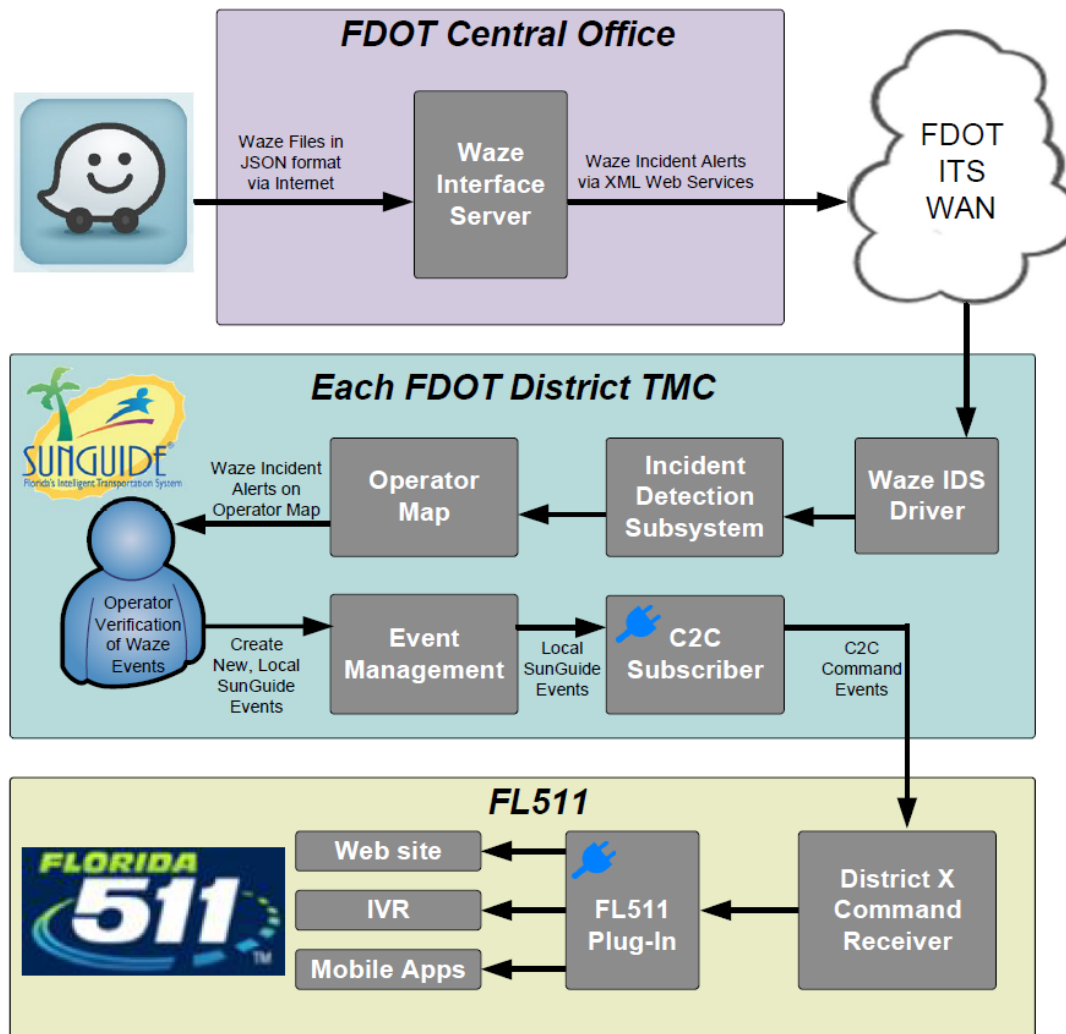


# Reliability Score Delay



# The FDOT Waze Reader

# Phase 2 Integration – Incident Detection System Diagram



- Recommendations
  - Check feed for consistency and have e-mail notifications
  - Changes in the feed should not adversely affect program's operation

- What do we need to provide?
  - Sending data to operations
  - Some data filtered out, starting with
    - Weather conditions
    - Other / chit-chat
    - Miscellaneous



- Other filtering decisions
  - Decentralized with seven Districts and a Turnpike Enterprise.
  - Districts do not need statewide data
  - Districts monitor the state roadway system
  - How many alerts can staffing handle



- Filtered out Debris on roadway
  - Could not verify debris on cameras because it was too small
  - Sent Road Rangers, but debris already moved itself off the road
- Filtered out all vehicles on shoulder
  - Typically not motorist in need (sent Road Rangers)
  - Could be construction crews, surveyors, etc.
  - Too many to handle when we don't know if someone needs assistance
- Should filter out vehicle on roadway
  - Typically the vehicle is actually on the shoulder.



## Decisions – Data Filtering

- Filter out missing signs – not needed in the TMC
- Filter out weather – get this through other means
- Filter out potholes – we don't have potholes
- Filter out construction (unless it is road closure)
  - Too many times it was not an active construction zone, i.e. barrels on the shoulder, not construction staff

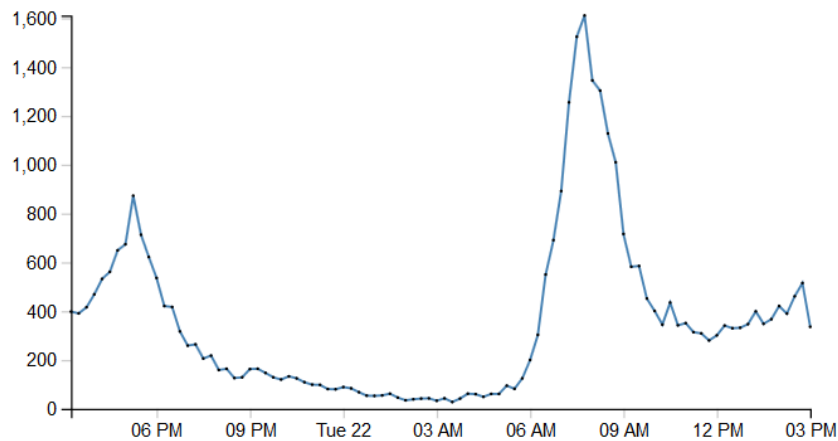


## Decisions – Data Filtering

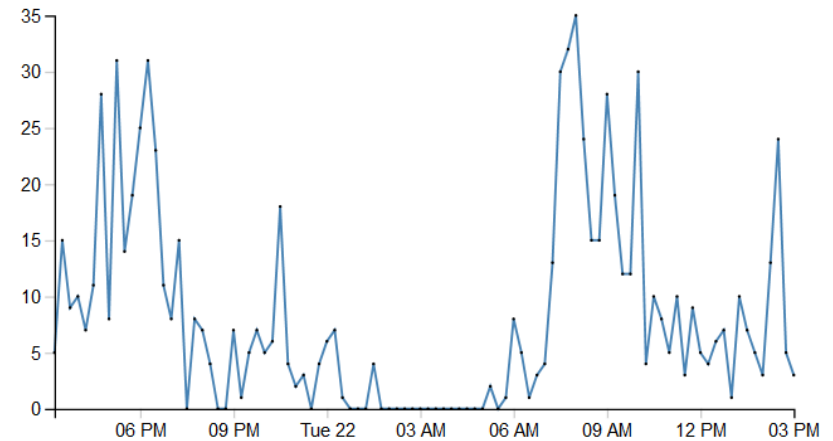
- The few things we allow through
  - Crashes – not filtered based on reliability score
  - Road Closures (complete closure)

- Over 90% of all alerts are filtered out

**Inbound Waze Alerts**



**Outbound Waze Alerts**





# Integration with SunGuide®





# SunGuide® Software

- FDOT's statewide advanced traffic management systems (ATMS) software
  - Integrates ITS devices and TMC operations
- Waze data integrated into SunGuide software
- Two phases:
  - Quick integration (Phase 1)
  - Long-term integration (Phase 2)



# Communications Infrastructure

- Statewide private fiber and microwave network – ITS wide area network (ITS WAN)
- SunGuide software uses this network to communicate between TMCs
  - Phase 1 – SunGuide's Center-to-Center module
  - Phase 2 – Direct XML feed

- **Goal** – make processing Waze events more efficient for operators
- Use SunGuide software Incident Detection Subsystem (IDS) instead of Center-to-Center
- IDS will retrieve data using a web services interface

- Operator no longer needs to monitor map for new Waze events
- Waze events generate an alert box
  - Operator can select alert for further action
- Some Waze alert information automatically populated
  - Event location
  - Notifying agency and contact




- Alerts reported by SunGuide's Incident Detection Subsystem (IDS)

Detected	Type	Details
3 min ago	Waze	Incident detected by Waze: Leo Alert - T E S T
3 min ago	Waze	Incident detected by Waze: Crash - Jefferson
3 min ago	Waze	Incident detected by Waze: Crash - Gadsden
3 min ago	Waze	Incident detected by Waze: Crash - Jefferson
3 min ago	Waze	Incident detected by Waze: Congestion - Jefferson
3 min ago	Waze	Incident detected by Waze: Amber Alert - Hamilton

Alarm Details  
 Create New Event (0 miles from reported location)  
 Dismiss as False Alarm  
 Associate to Existing Event  
 Find on Map

# Alert Handling

 Handle Alarm: waze-636383094824152443

Alarm Type: **Waze**  
 Device: **Waze Event ID waze-12345**  
 Reported Location: **I-10 Westbound {Lat: 30487200, Lon: -84292850}**  
 Nearest EM Location: **Leon on I-10 Westbound, At MM 200**  
 Detection Time: **8/14/2017 12:11 PM**  

Find On Map

 Source: **Waze Feed**  
 County: **TEST**  
 Contact: **Waze**  
 Event Type: **Leo Alert**  
 Description: **description string**  
 Started: **8/14/2017 12:11 PM**  
 Updated:  
 Waze Record Removed:  
 Nearby Events:

What would you like to do?  
☐ Create New Event (0 miles from reported location)  
☐ Dismiss as False Alarm  
☐ Associate to Existing Event

Next >

Cancel

Event Details - 12048

Save Event

Release Ownership

Clone Event

Open Response Plan

Save and Suggest Response Plan

Terminate Response Plan

Find on Map

Nearest CCTV

Generate Chronology Report

VisioPad Detection:

☐ No CCTV?  
☐ Disable while event is active

Involved Vehicles:

There are currently no vehicles involved.

Primary Event:

None

Show Event Details

Secondary Events:

None

Injuries:

N/A

Weather Conditions:

Road Surface: Dry Weather: Cloudy Lighting: Daylight

SAE Description:

Unconfirmed Incident in Leon county, going Westbound on I-10 at MM 200 Last updated 8/14/2017 12:20:07 PM

Comments

Operator

Add Comment

Event History

Date	Category	Details
08/14/2017 12:20:07	COMMENT	(General) Waze Incident reported: Event Type: Leo Alert Waze ID: waze-12345 County: TEST Source: Waze Feed Waze Event Type: Leo Alert Location: Westbound I-10 [30487200, -84292850] Desc: description string Published time: 8/14/2017 12:11:22 PM

Responders: There are currently r

Agency	Notifier By TMC
Group: Core Responders	
EM_Generic_Agency	<input type="checkbox"/>
TERL TMC	<input type="checkbox"/>
FHP	<input type="checkbox"/>
Brian's Long Test Agency	<input type="checkbox"/>
Tow	<input type="checkbox"/>
Road Watcher	<input type="checkbox"/>
Vernell Johnson	<input type="checkbox"/>
Group: Other Responders	
VisioPaD Detection	<input type="checkbox"/>
TSS Detection	<input type="checkbox"/>
Emergency Medical (EMS)	<input type="checkbox"/>
Medical Examiner	<input type="checkbox"/>
FDOT Maintenance	<input type="checkbox"/>
HAZMAT	<input type="checkbox"/>

ified

On Scene

Departed

0

0

0

No status messages reported.

9/14/2017

I-95 CC Crowdsourcing Summit - FDOT Data Integration

34



# Event Management

Event Details		Save
FHP Incident #:	<input type="text"/>	Waze Incident #: <input type="text" value="425416807"/>
Event Type:	<div>Disabled Vehicle <input type="button" value="v"/><input type="checkbox"/> HAZMAT <input type="checkbox"/> Fire <input type="checkbox"/> Rollover <input type="button" value="Clone event"/></div>	
Nearest CCTV:	<div><input type="text" value="007_BoschMIC7000"/> <input type="button" value="v"/> Preset: <input type="text" value="0"/> Timestamp: <input type="text" value="3/23/2015 14:09"/> <input type="checkbox"/> No CCTV</div> <div><input type="checkbox"/> Disable VisioPaD detection while event is active</div>	

## Event History

Date	Category	Details
03/23/2015 14:09:08	STATUS	Unconfirmed
03/23/2015 14:08:50	TMC NOTIFIED	Waze
03/23/2015 14:05:14	LOCATION	Leon County on I-10 Westbound. At SR-61/US-319/Thomasville Rd

- Instrumented state roads:
  - Confirm Waze event prior to posting to Florida's 511 (FL511) system
- Non-instrumented state roads covered by FL511 system:
  - Post Waze event as “unconfirmed”
- Non-instrumented state roads not covered by FL511 system:
  - Post “floodgate” message for road closures



# Analysis



# Performance Measures

- Analysis showed that some alert types were not being used in the centers. The filtering was updated to prevent these types from being sent to the Districts

Alert Type	% Converted
ACCIDENT:	5
ACCIDENT:ACCIDENT_MAJOR	5
ACCIDENT:ACCIDENT_MINOR	6
ROAD_CLOSED:ROAD_CLOSED_EVENT	5
WEATHERHAZARD:	1
WEATHERHAZARD:HAZARD_ON_ROAD	1
WEATHERHAZARD:HAZARD_ON_ROAD_CAR_STOPPED	4
WEATHERHAZARD:HAZARD_ON_ROAD_CONSTRUCTION	0
WEATHERHAZARD:HAZARD_ON_ROAD_LANE_CLOSED	0
WEATHERHAZARD:HAZARD_ON_ROAD_OBJECT	4

Evaluate the following as potential performance measures:

- False alarms - instrumented vs. non-instrumented?
- Confidence level correlation- does it correlate to false alarms or confirmed events?
- Event closure comparison
  - When did we close event?
  - When was Waze alert removed from feed?

# Next Steps

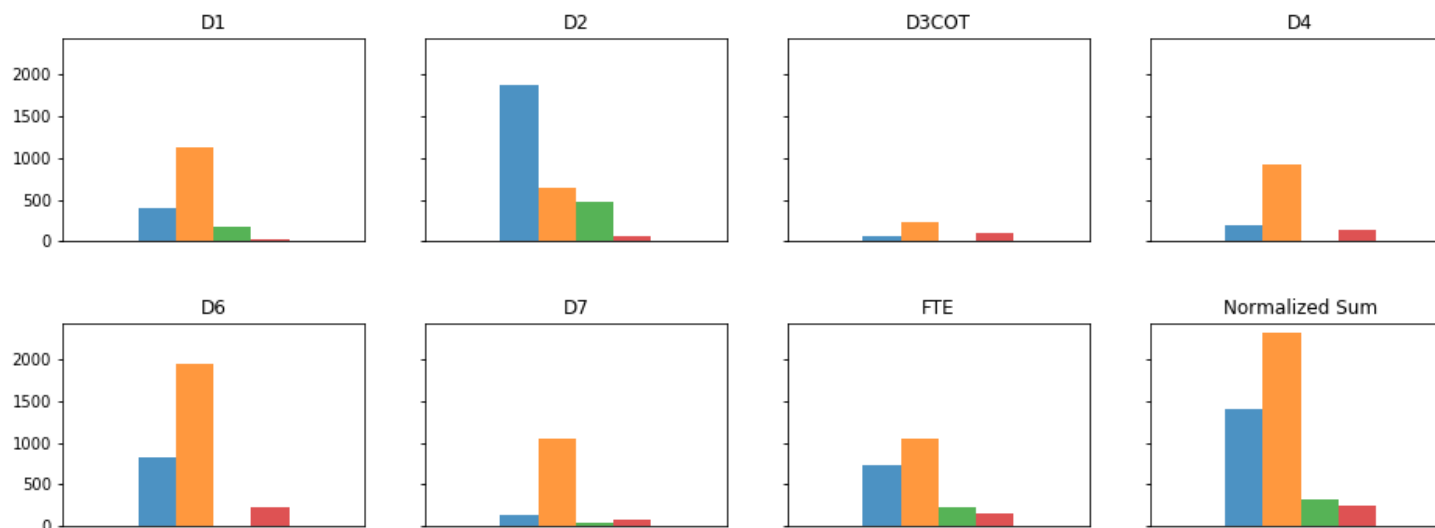
- How many events have multiple Waze reported crashes associated with one SunGuide crash?
  - Difficult to filter
- Incidents consumed by another third party that partners with Waze?

- Alerts are presented to the districts and either dismissed or converted to events

	8/1/16	7/3/17
Alerts in Feed	28648	28280
Sent to Districts	988	781
Conversions	10	68

- Alert handling varies between Districts

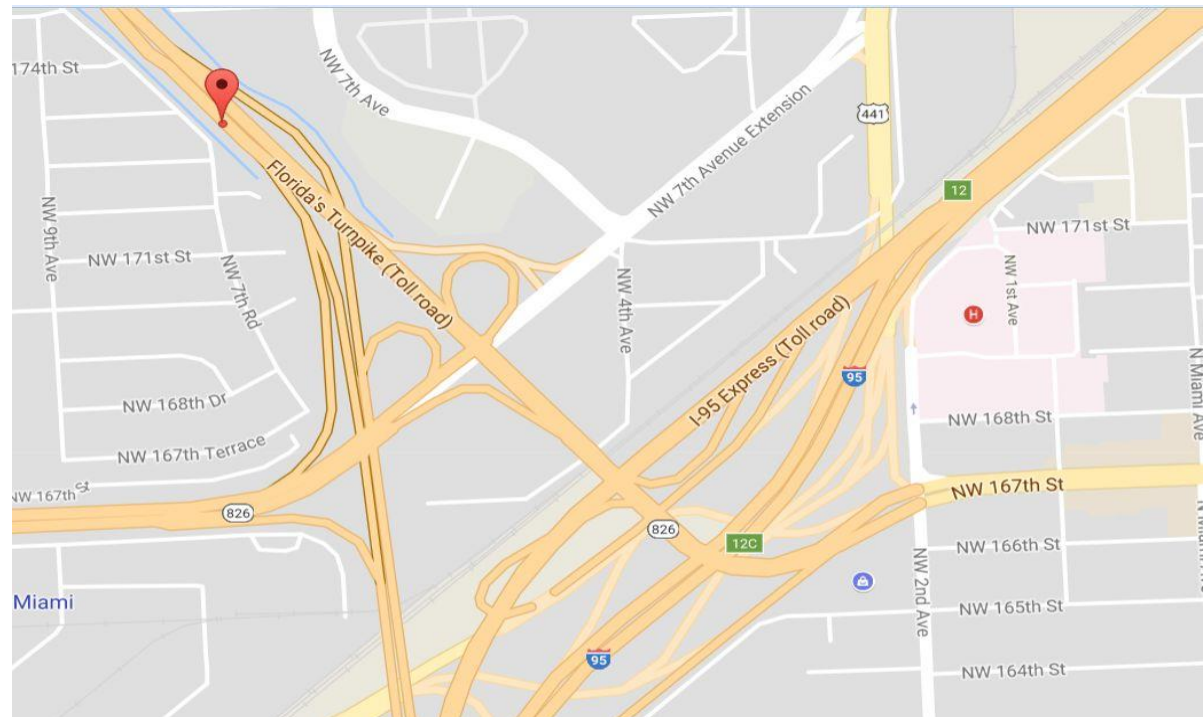
Waze Alerts by District, Jun 2017





# Complex Road Geometry

- Waze (more-or-less) correctly reports “Florida’s Turnpike”
- SunGuide unable to determine roadway, so alert not sent to District





# Complex Road Geometry - Future

- Possible Improvements
  - More frequent updates to map shape files
  - Enhanced algorithm that identifies the roadway to look at more properties of the originating alert
    - We already look at latitude, longitude, and magVar

- SunGuide Software Integration Phase 1:
  - Quick implementation
  - Burdensome for operators
- SunGuide Software Integration Phase 2:
  - Released Spring 2016
  - Automated population of event data
  - Improve ease of use for operators
- FDOT data provided to Waze via FL511 third-party data feed and lane closure feed



# Questions?

## Thank you!

Russell Allen, P.E.  
ITS Program Development Engineer  
Florida Department of Transportation

[Russell.Allen@dot.state.fl.us](mailto:Russell.Allen@dot.state.fl.us)

Office: 850-410-5626

[www.FDOT.gov/traffic](http://www.FDOT.gov/traffic)

**Mike Fontaine**  
**Virginia DOT/VTRC**

# Evaluation of Waze Data



# Evaluation of Waze Data

Michael D. Fontaine, Ph.D., P.E.

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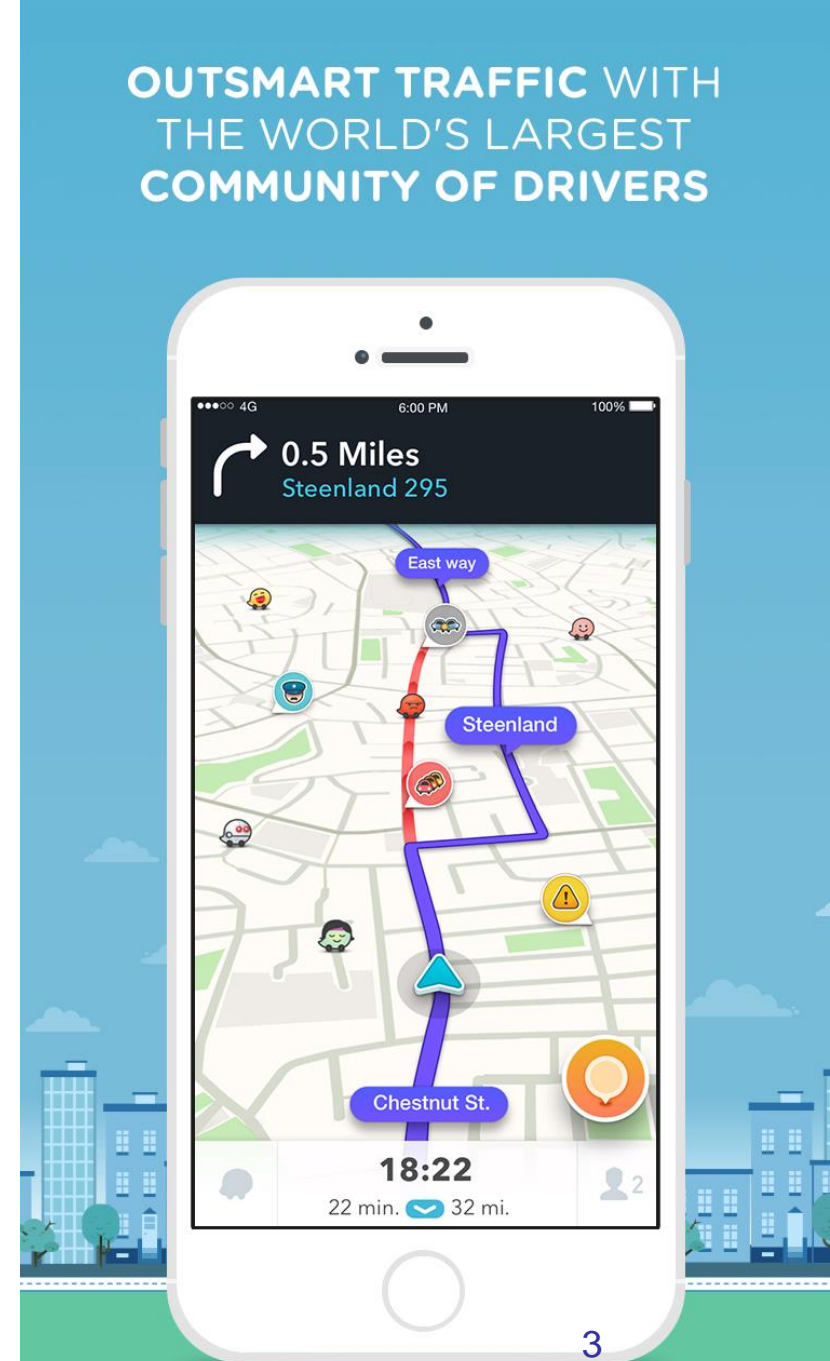
I-95 Corridor Coalition Crowdsourcing Summit

Philadelphia, Pennsylvania, September 14, 2017



# Waze

- Navigation app that allows users to report road conditions
- 55 million active users
- 360 thousand crowd sourced map editors
- 55 municipal/government partners

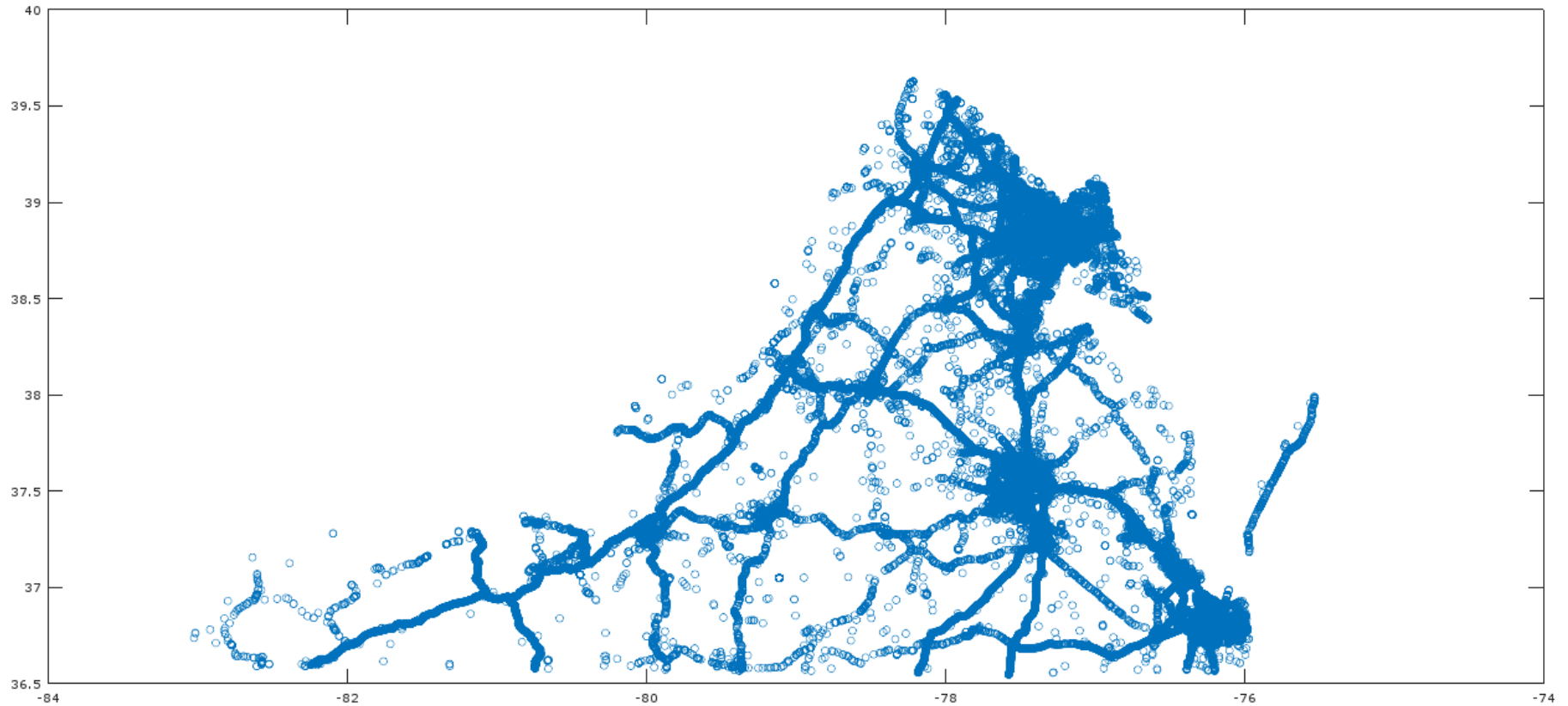


# Initial Analysis

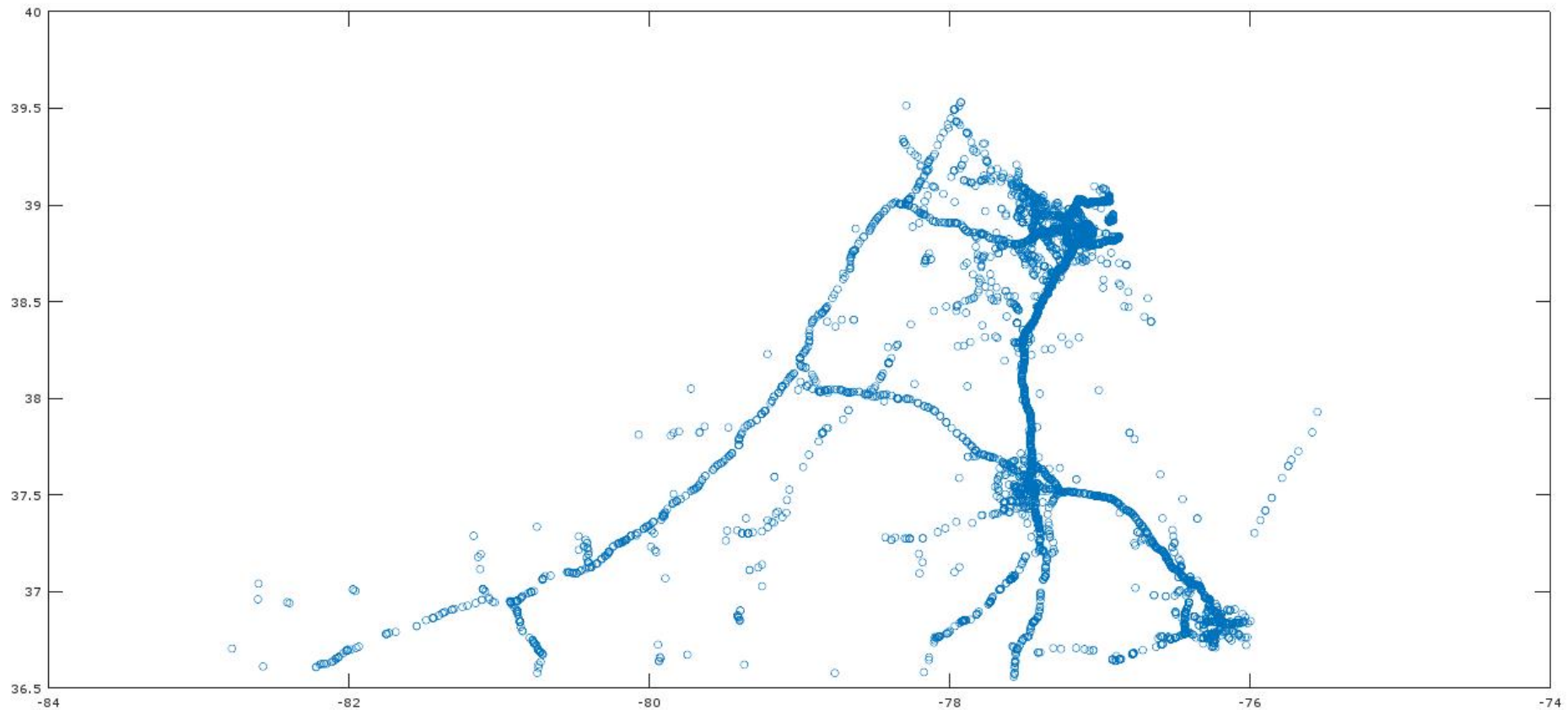
- Analysis period February 5 – 25, 2017
- All roadways in Virginia, all types of Waze data
- 329,368 incidents during this time, or ~16,000 per day.
  - About 20 times more incidents than VaTraffic over the same roads and incident types



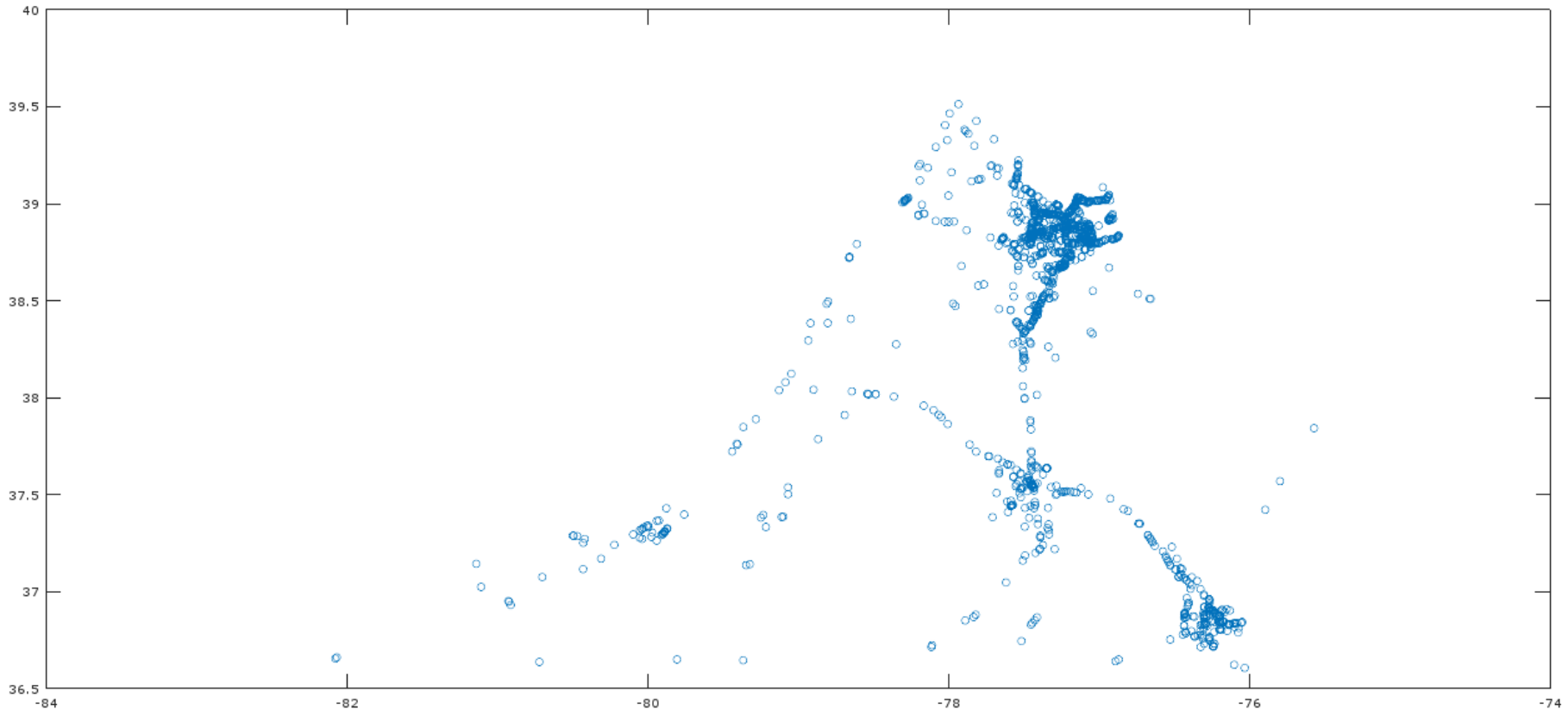
# All Three Weeks



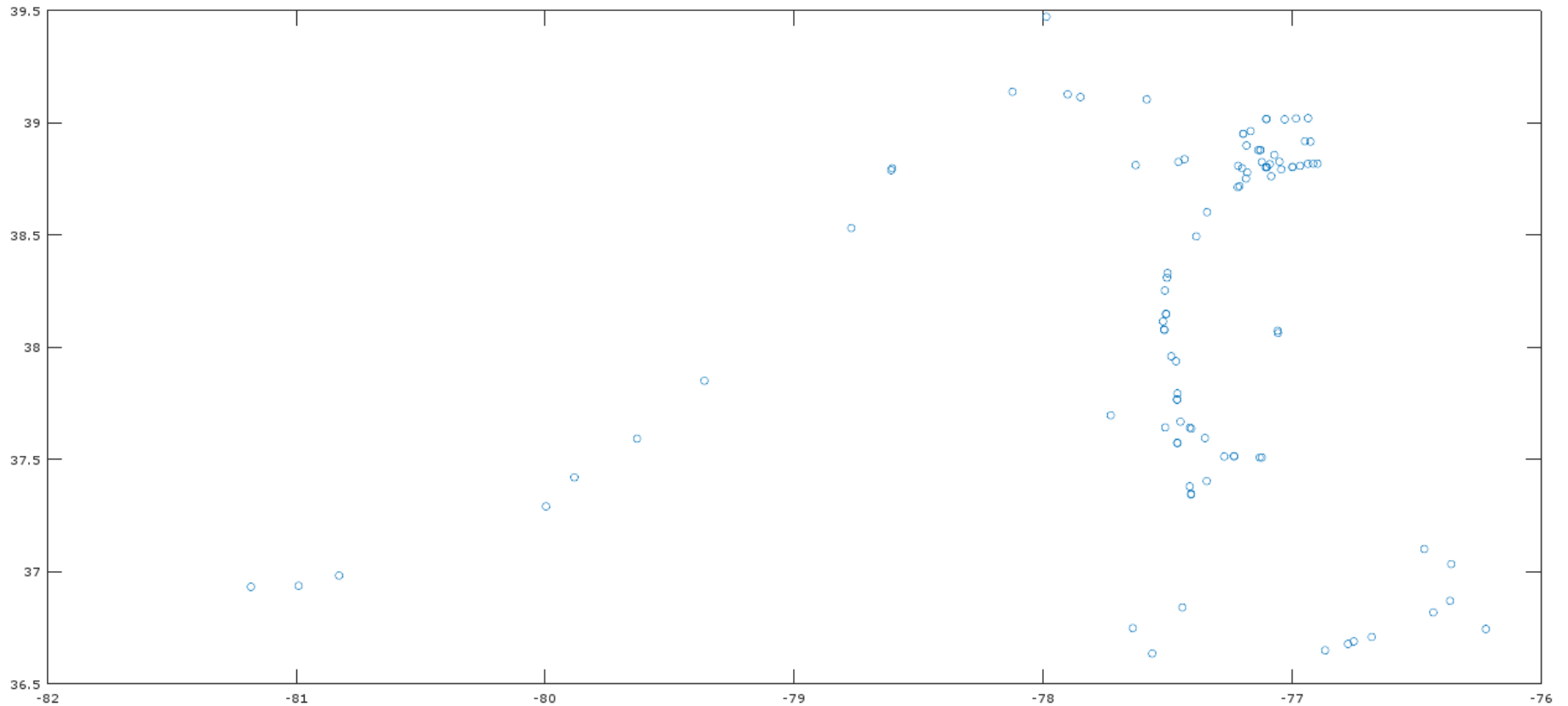
# One Full Weekday



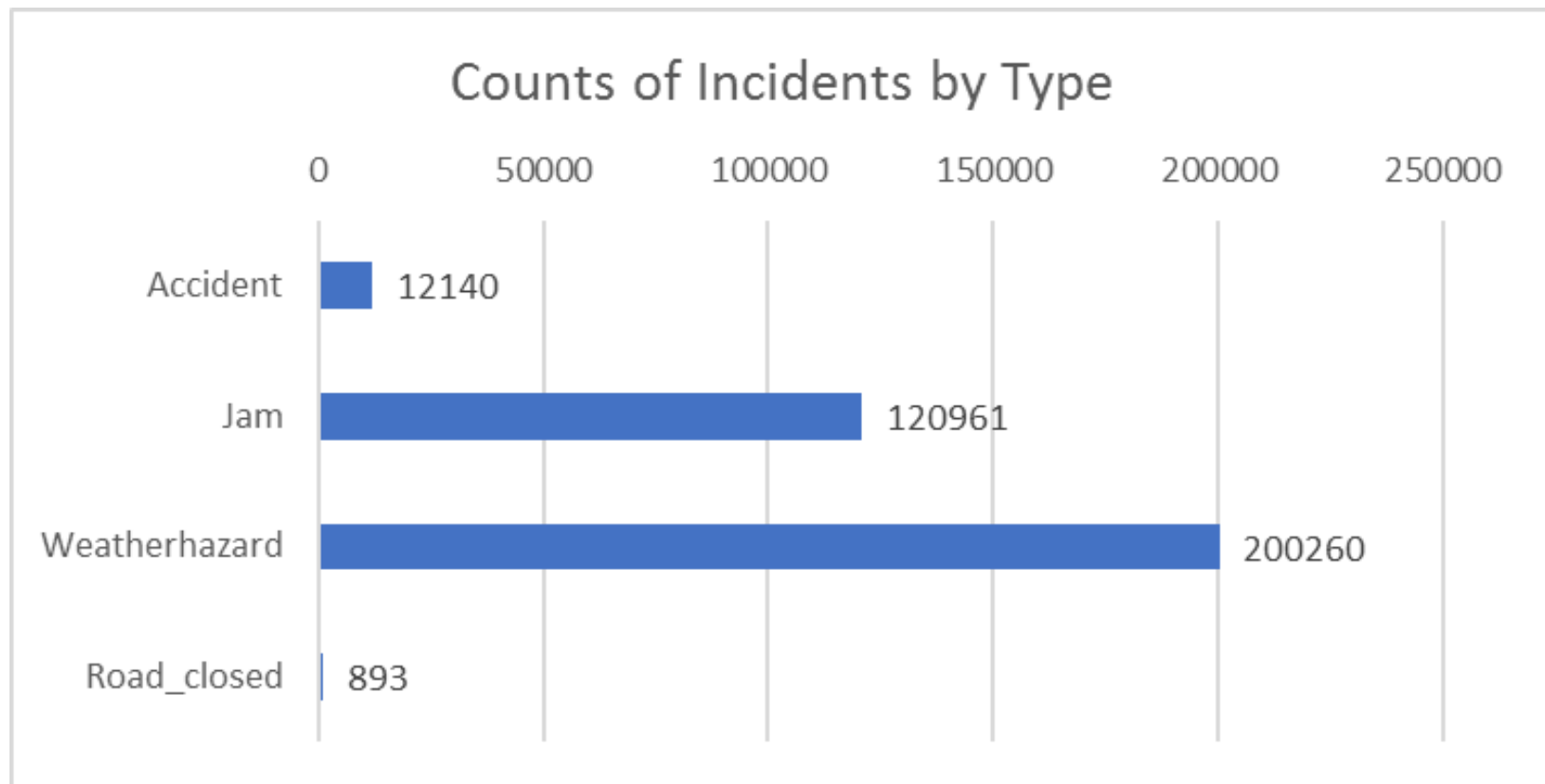
# One Hour, Peak Period



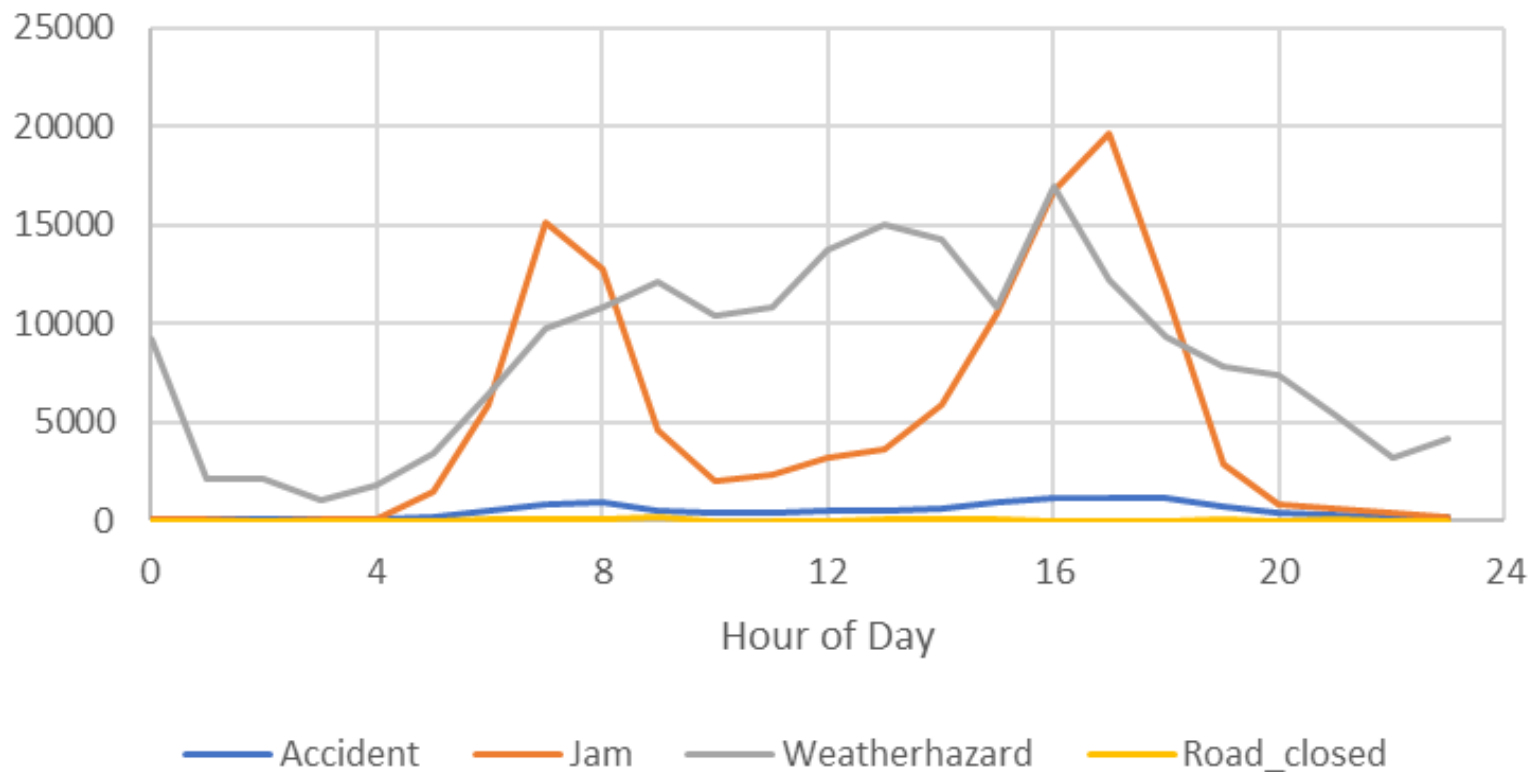
# One Hour, Off Peak

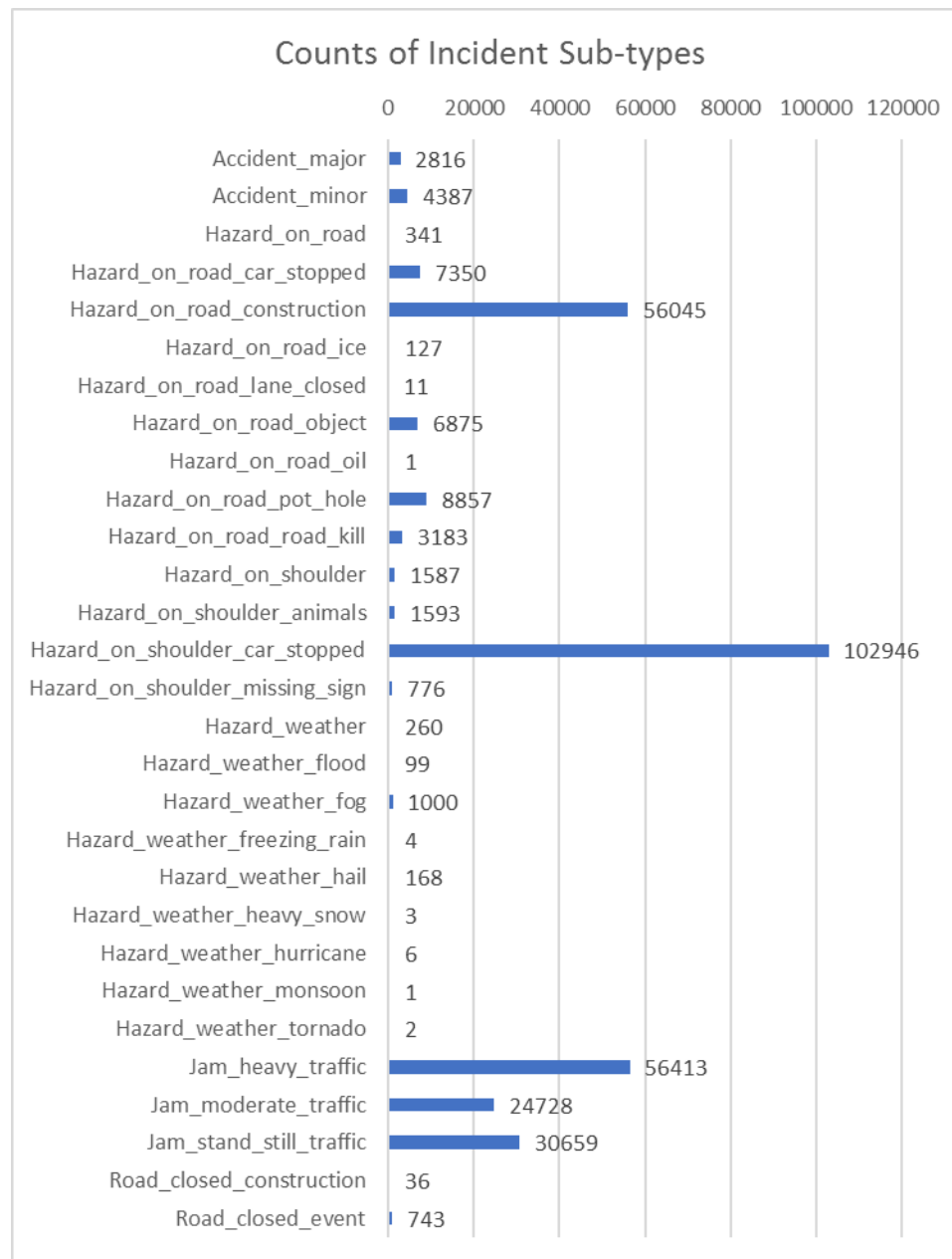




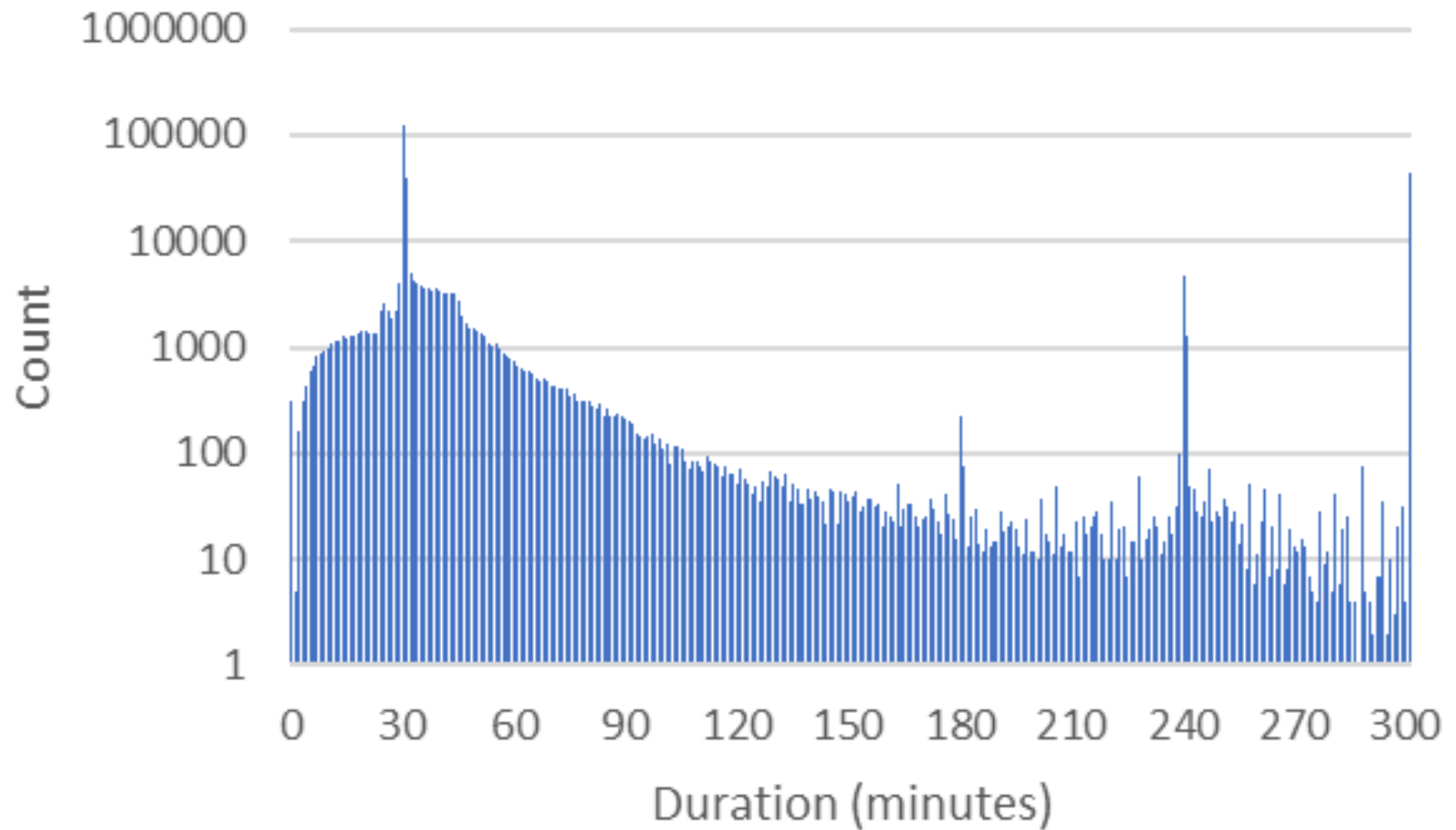


## Incident Type by Time of Day





## Durations of Incidents



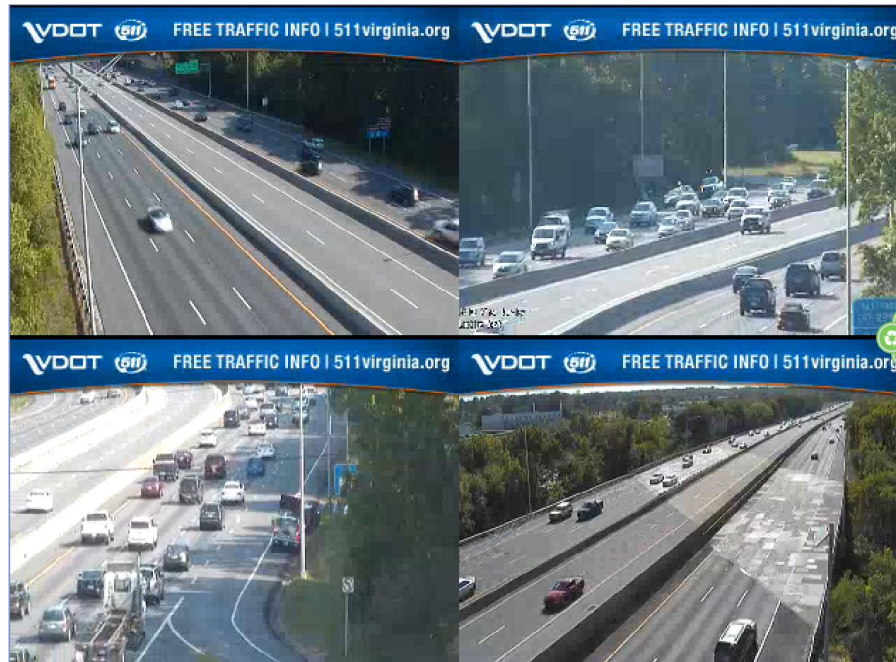
# Incident Reliability Rating

- Waze users are ranked based on reporting accuracy, from 1-6.
- Based on ranks of reporting Waze users and other factors, Waze assigns a 1-10 reliability score to an incident.
  - No scores below 5
  - 98% of incidents were either 5 or 6



# Ground Truth

- To assess ground truth incident timelines, captured screenshots at one minute intervals from four traffic cameras on I-64 in Norfolk, VA for three weeks





# Ground Truth

- Important to consider both the time the incident is logged into TOC database, as well as time when camera repositions onto the incident
  - TOC operator is often aware of an incident several minutes before entering it into the database



# Roadkill and Potholes

- Ongoing analysis of Waze roadkill and pothole reports
  - Daily drive-by confirmation of all reports within previous 24 hours in Charlottesville area



# Questions?

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# Additional Questions?

Remaining Questions from the CHAT Box



# Open Discussion



# Reminder

- ***All Participants – in-person and via webcast***

- Please give your name and agency before asking your question (at least the first time)

- ***Participation in-person***

- Please get the attention of a support staff member for a roving microphone

- ***Participation via webcast***

- Your phone line has now been opened.
- Please keep your phone muted until asking a question or speaking (press \*6 to mute/unmute individual phone lines)
- Please do not place call “on hold” as your hold music will be heard by the group



# Wrap Up



# Contact Information

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# Thank You!



**I-95 CORRIDOR  
COALITION**