

I-95 Corridor Coalition

Travel Information Services Committee Meeting

March 15, 2018



Meeting Requests

This is an in-person & virtual meeting – we would like to achieve the same experience for all participants

- **All Participants – in-person and via webcast**
 - Questions will be addressed at the end of each presentation
 - Please give your name and agency before asking your question (at least the first time)
- **Participation in-person**
 - Please remember all sounds are picked up by the audio system
- **Participation via web**
 - Please keep your phone muted until asking a question or speaking (press *6 to mute/unmute individual phone lines)
 - Please do not place call “on hold” as your hold music will be heard by the group

Housekeeping Items

Additional Webcast & Audio Information

- **This meeting is being recorded**
- Please call xxx.xxx.xxxx for difficulties with the web or audio
- Contact Information will be available at the end of the presentation

Presentations & Contacts

- Presentations will be posted to the I-95 Corridor Coalition website. Participants will receive a link to the presentations after they are posted
- Contact Information will be available at the end of the presentation

Welcome from NJTPA

**Mary Ameen, Deputy Executive Director
North Jersey Transportation Planning Authority**

Welcome from our TIS Co-Chairs



Mary Ameen, NJTPA



Mark Kopko, PennDOT

Web Meeting Participants

Agency	Representative	Agency	Representative
District DOT	2	New Jersey DOT	3
DVRPC	1	North Carolina DOT	3
Federal Motor Carrier Safety Admin	1	Pennsylvania DOT	2
FHWA	3	Pennsylvania Turnpike Commission	3
Florida DOT (IBI, HNTB)	3	Rhode Island DOT	3
Georgia DOT	3	South Carolina DOT	4
I-95 Corridor Coalition	1	Tennessee DOT	1
Maine DOT	1	UMD CATT Lab	1
Massachusetts DOT	4	Vermont AOT	1
New Hampshire DOT	1	Virginia DOT	1



In-Person Attendees

Agency	Representative	Agency	Representative
Acus Learning Systems, LLC	1	NJTPA	3
City of Norwalk	1	NYMTC	1
Delaware DOT	1	Pennsylvania DOT	2
District DOT	3	Port Authority of NY NJ	1
FHWA	1	Stantec	1
I-95 Corridor Coalition	1	Total Traffic & Weather Network	1
INRIX	1	TRANSCOM	2
Maryland SHA	1	USDOT/OST-R/Volpe Center	2
New Jersey DOT	1	Virginia DOT	1
New Jersey Institute Technology	1		



Please confirm you are
MUTED

For your phone line - press *6
&
Mute your computer

Thank
You!



Agenda

Time	Topic	Speaker
9:00am to 9:30am	Networking & Continental Breakfast	
9:30am to 9:35am	Housekeeping Items	Karen Jehanian, KMJ Consulting, Inc.
9:35am to 10:00am	Welcome from NJTPA	Mary K. Murphy, NJTPA & Mary Ameen, NJTPA (TIS Co-Chair)
	Coalition Welcome & Update	Denise Markow, PE I-95 Corridor Coalition
10:00am to 10:15am	Break	
10:15am to 10:30am	Understanding How Truckers are Getting/Using Real-time Information	Marygrace Parker, I-95 Corridor Coalition
10:30am to 11:00am	DeIDOT – Trucker Travel Information	Silvana Croope, PhD DeIDOT
11:00am to 11:30am	VDOT's Truck Parking Program and how they are disseminating Parking Information to Truckers	Scott Cowherd, Virginia DOT
11:30am to 11:45am	Truck Travel Information Wrap Up	Denise Markow, PE I-95 Corridor Coalition
11:45am to 12:20pm	Lunch Break	
12:20pm to 1:50pm	Agency Roundtable Discussion <ul style="list-style-type: none"> Travel Information Updates 	Mark Kopko, PennDOT (TIS Co-Chair)
1:50pm to 2:00pm	Coalition Upcoming Events and Meeting Wrap Up	Mark Kopko



Coalition Welcome & Update

**Denise Markow, PE, TSMO Director,
I-95 Corridor Coalition**



Coalition Update – Recent Meetings



- RITIS User Group
- January 18, 2018



- Coalition Steering Committee January 25, 2018
- Executive Board Strategic Planning Session February 27, 2018



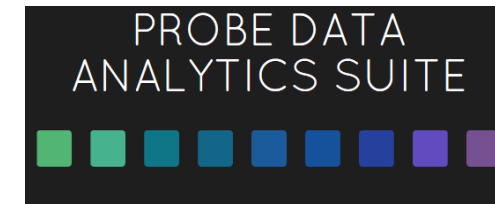
- Semi-Annual Validation Meetings
- January 29, 2018



- Southern HOGS Exchange
- Hurricane Irma January 31-February 1, 2018



- Volume and Turning Movement Steering Committee
- February 13, 2018



- PDA Suite User Group
- March 8, 2018

Coalition Update- Current Meetings



- TSMO Strategic Planning Session
- March 14, 2018

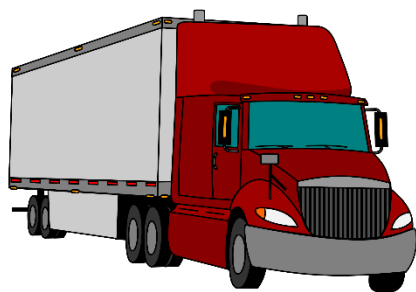


- Traveler Information Services Annual Meeting
- March 15, 2018 – TODAY!

Coalition Update- Upcoming Meetings



- Maine Heavy Towing Workshop #2
- March 2, 2018 – Being Rescheduled

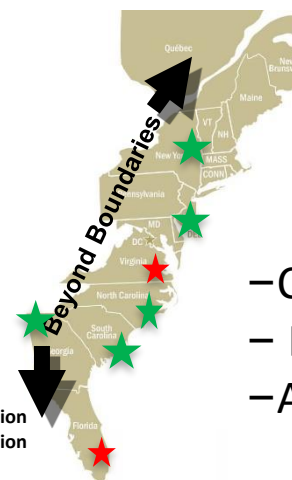


- Intermodal Committee Web Meeting
- March 21, 2018



- Steering Committee Work Plan Session
- April 12, 2018

- Work Zone Monitoring Tools National Webinar
- April 19, 2018



- ★ Advanced CAD Integration
- ★ Beginning CAD Integration

- Computer Aided Dispatch Data
- Integration Workshop
- April 23-24, 2018

Break

(15 minutes)



Understanding How Truckers are Getting/Using Real Time Information

Marygrace Parker

Director - Freight and Innovation in Transportation

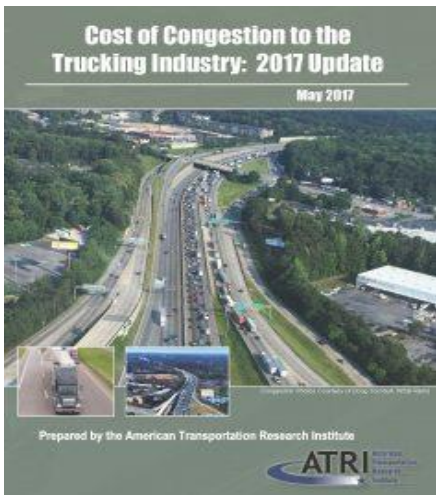
I-95 Corridor Coalition



Why do truckers need real time traffic and related information?



- Truck Driving “\$ margins” are relatively slim – delays contribute to losses for companies AND drivers (i.e. reaching maximum Hours of Service, penalties for delivery delays, additional fuel costs...)
- Traffic Congestion/delays impact trucking industry*
 - \$63.4 billion in operational costs to the trucking industry in 2015
 - Equivalent to 362,243 commercial truck drivers sitting idle for a working year.
 - Congestion costs on a per-truck basis totaled an average increase cost of \$22,676 for trucks that travel 100,000 miles annually

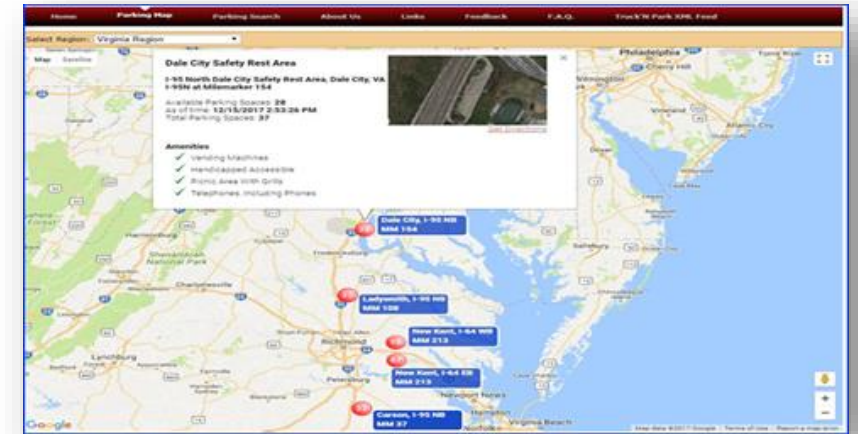


* Source: “Cost of Congestion to the Trucking Industry: 2017 Update” - report by American Trucking Research Institute, May 2017



What information do truckers want/need for economics, efficiency and/or safety?

- Road conditions:
 - Incidents/delays/closures (including detours, travel times)
 - Construction and work zone locations and status (i.e. active, lane restrictions/shifts, dimensional/weight limitations)
 - Oversize/overweight restrictions
 - Weather/pavement conditions
- Real Time Truck Parking availability
 - (public and private facilities)
- Weigh station/electronic screening sites
- Detour information (must be “truck friendly”)
- *Additional information such as: truck stops/fueling stations, hotels, restaurants, “load matching”....and more*



How are truckers getting traffic and related Information

- On Board Systems
- “Apps” (trucker specific apps or general apps)
- Transportation agencies: 511, Dynamic Message Signs, website
 - Email, text alerts
- Public Websites
- Smartphones/Tablets
- Company dispatcher (fleet drivers)
- Radio (i.e. Sirius, others)
- Weather services (i.e. NOAA, other weather sources)
- “Other drivers” and or Crowdsourced sites (i.e., Instant message boards, “WAZE”, “word of mouth”)

A screenshot of the Washington State Department of Transportation (WSDOT) website. The page has a green header with the WSDOT logo and the text "Washington State Department of Transportation". Below the header, there is a section titled "Email Updates" with the text "Subscribe to nearly 200 specialized email or text alerts from WSDOT to help you know before you go. Receive current traffic conditions, mountain pass reports, construction updates and more." Below this text, there is a form with the label "Sign up or access your account:". The form has two fields: "Subscription Type" with a dropdown menu showing "Email" and "E-mail Address" with a text input field. At the bottom of the form, there are two buttons: "GO" and "CANCEL".

Trucker” Apps offer various resources related to travel information and truck parking

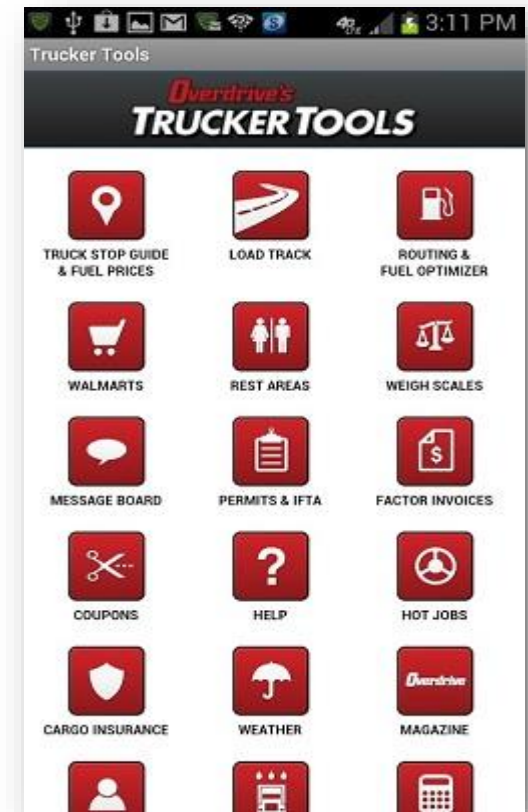
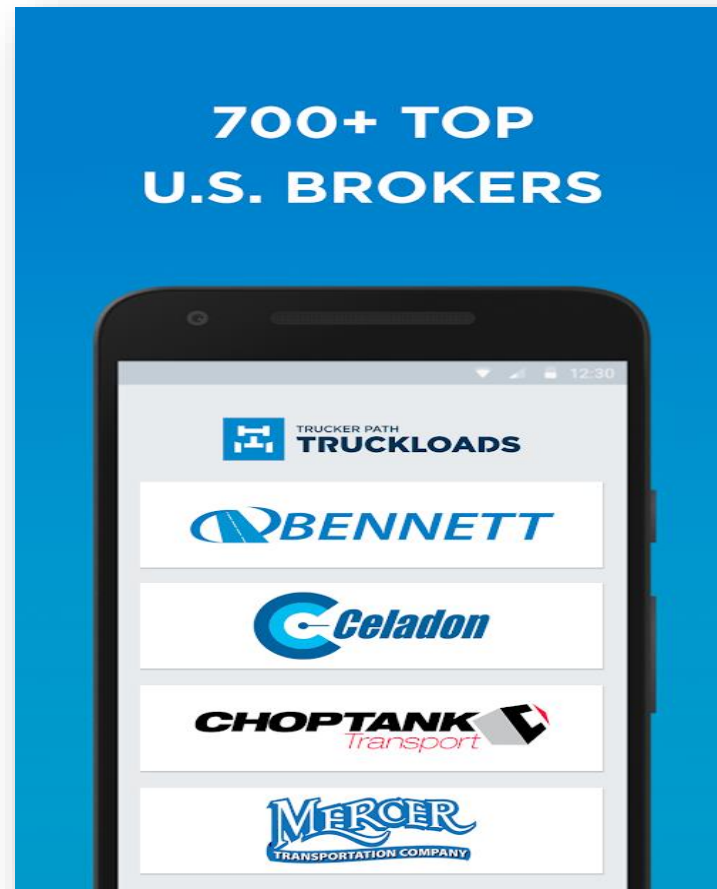
With live updates on traffic and weather radar, ONE20 also maps parking and weigh station statuses based on crowd-sourced updates by ONE20 and other truckers



ParkMyTruck was developed by Truck Parking Leadership Initiative and administered by National Association of Truck Stop Operators (NATSO)



Emerging trends in “trucker” apps – “Multi-faceted or one stop shop” content



What Can Public Agencies Do To Meet Trucker Information Needs?

- Provide information that is accurate, reliable, timely and accessible to truckers
 - Via agency outlets (dynamic message signs, 511, website, media notifications, “freight alerts”)
 - Increase capability to provide information access to 3rd parties (companies, drivers, onboard system providers, app/system developers)
 - Creating agency portals
 - Enhancing capabilities to source information from underlying legacy systems (i.e. OS/OW dimensional information, bridge/pavement information)
- Make sure “sources” of information or “outlets” recognize trucker vs passenger operational world/needs
- Don’t “reinvent the wheel”
 - Share experiences/learn from agencies that are doing this well!



DelDOT – Trucker Travel Information

Silvana Croope, PhD

Resilience and Sustainability Strategist

Delaware Department of Transportation



DeIDOT's Work Zone & Incident Communication System (WZIC) Feasibility Study

I-95 Corridor Coalition
Travel Information
Services Committee
Meeting – 3/15/2018

Silvana V Croope, Ph.D., ENV SP



Terance McNinch
Fernando de Melo e Silva



Why Do We Need a WZIC System?


Lack of Information Results in Poor Decisions



March 15, 2018

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Why?



Informed Drivers = Better Decisions

Safety
Issues

Operations
Efficiencies

Better Decisions = Safer Highways

Additional Trucker Information:

Height, Width, Weight Restrictions

Parking



OSOW

Automatic
Routing

HAZMAT
Corridors

Reduction of Information:

Only Need to Know Traffic Restrictions

Work Zones



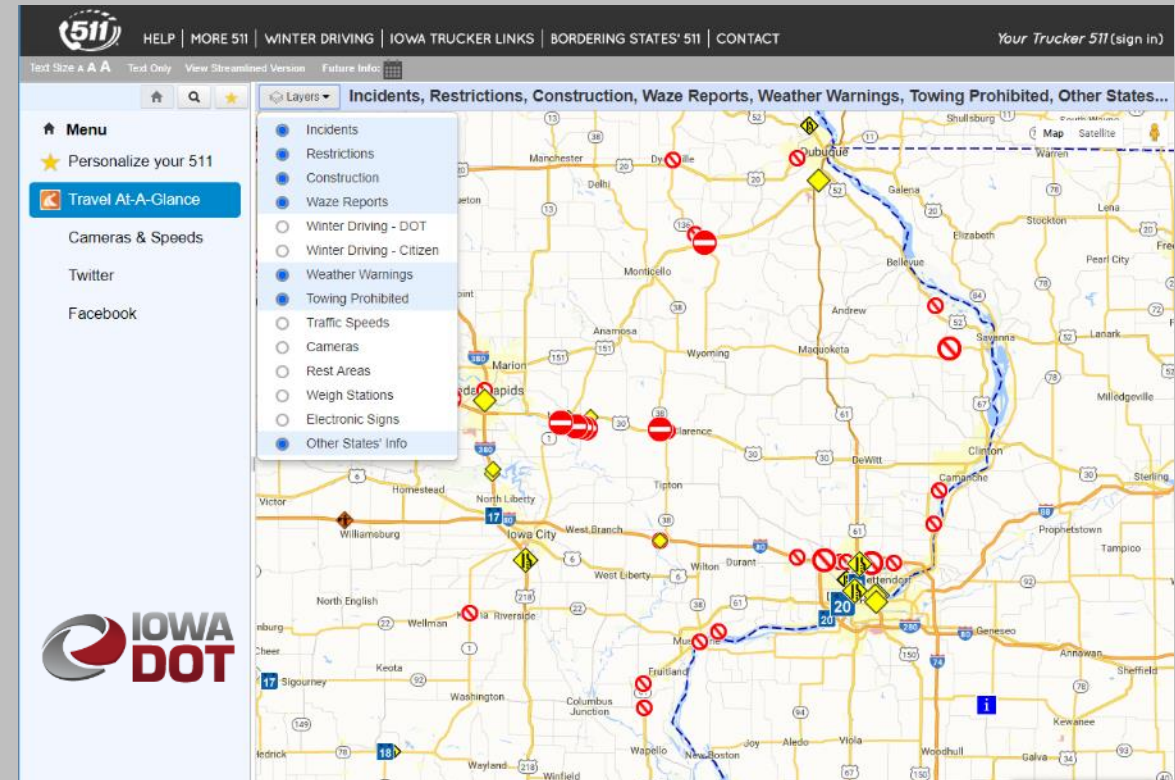
Incidents

Driver's Needs: Moving the Economy



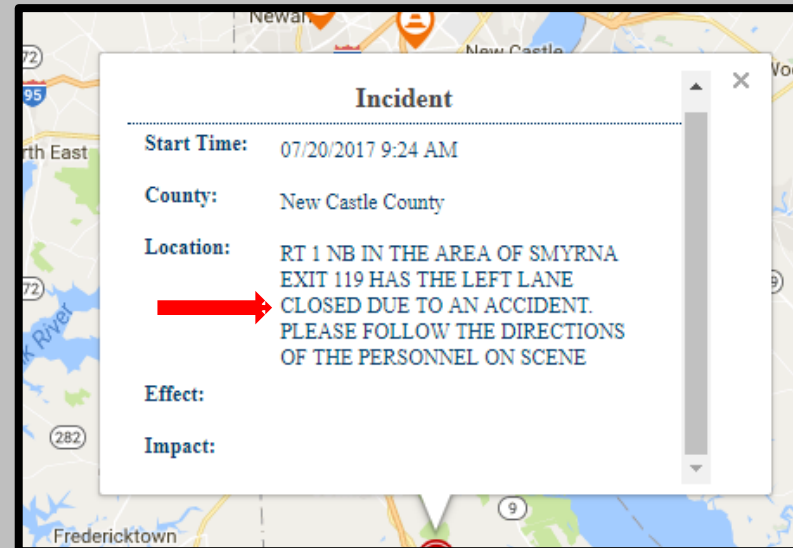
Website Portal for Truckers

Trucker Specific Information
Only What Is Necessary
Least Amount of Words
Least Amount of Distraction



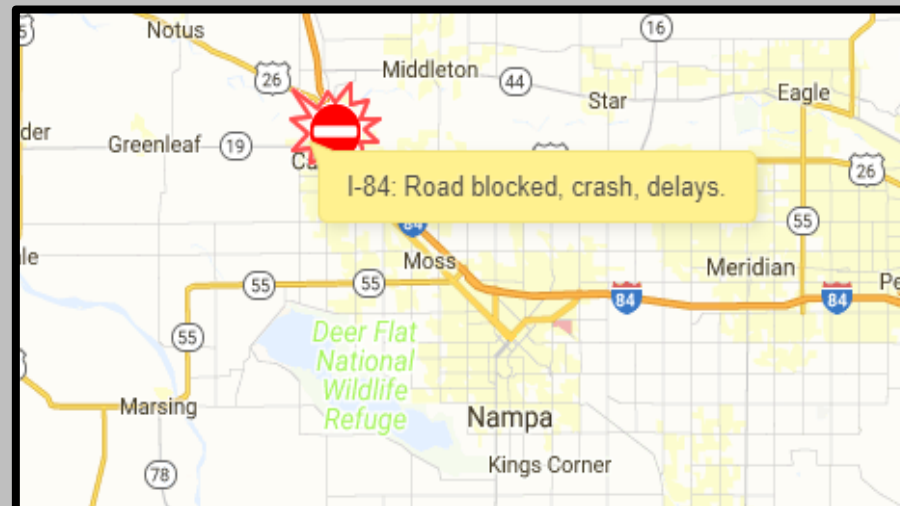
Website Portal for Truckers

DeIDOT



**Least Amount
of Information**

Idaho DOT



Commercial Vehicle Operator Communication



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Out-of-the-Cab





In-the-Cab


Idaho DOT Website Portal for Truckers










 IDAHO TRANSPORTATION DEPARTMENT *Truckers' Info* Your 511 (sign in)

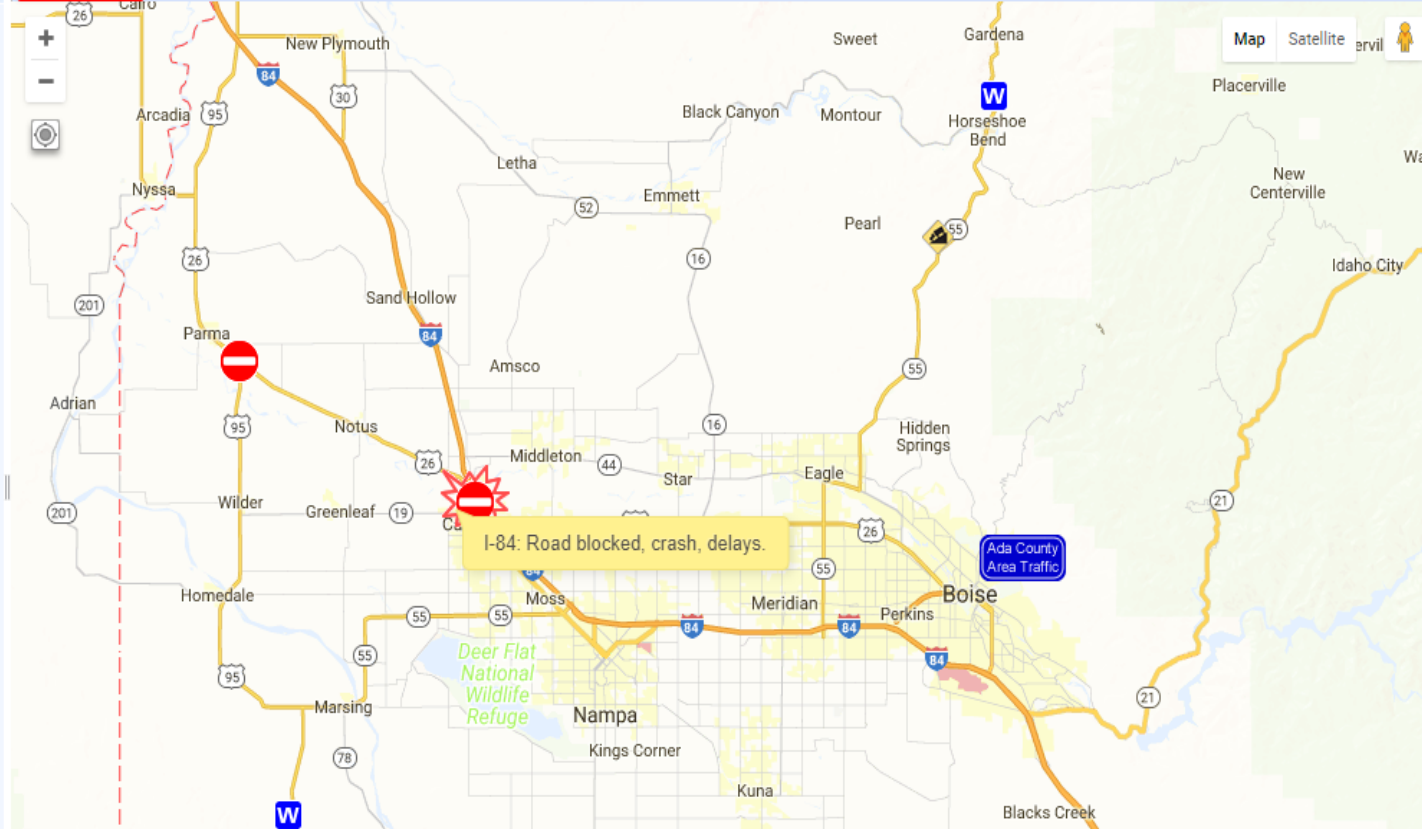

511 Info | Streamlined Version | Mobile Version | Highway Info | Transit Info | Tourist Info | Links Select Language

Text Size A A A Text Only Future Info:  There is a closure or blockage on I-84.

    Layers Trucker Reports, Truck Ramps, Weigh Stations, Other States' Info

 Menu

- ★ Personalize your 511
-  **Trucker Reports**
-  Winter Driving
-  Other Reports
-  Traffic Speeds
-  Cameras
-  Weather Stations
-  Electronic Signs
-  Mountain Passes
-  Twitter

 Map Satellite 

I-84: Road blocked, crash, delays.

Ada County Area Traffic

Deer Flat National Wildlife Refuge

March 15, 2018



Smart Phone Solutions

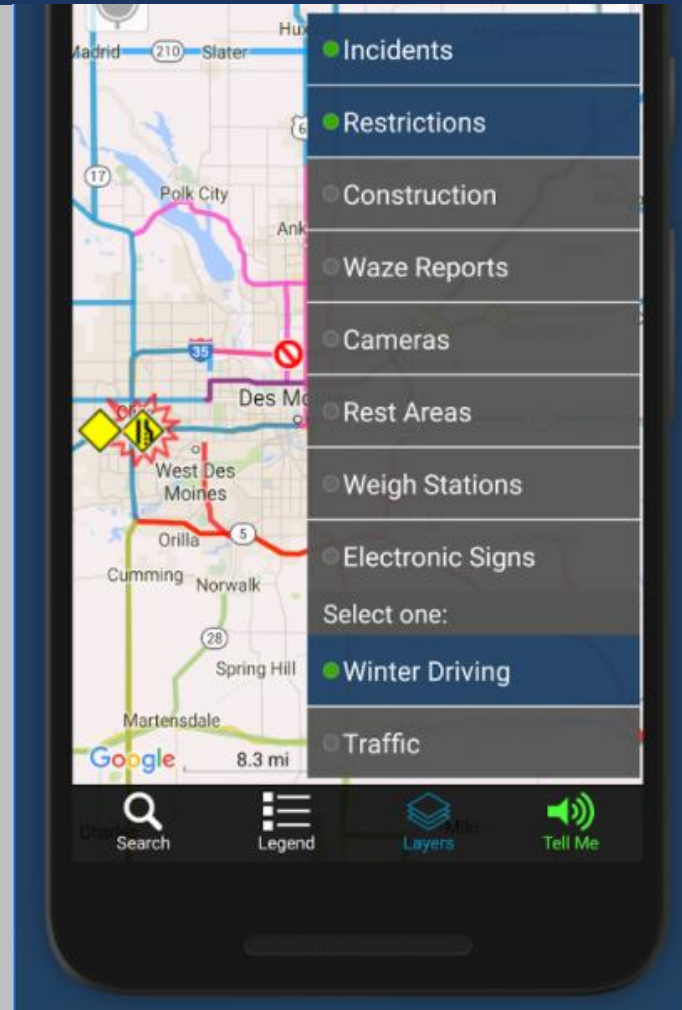
FMCSA Restrictions

- Hands Free – One Touch
- Voice Alerts
- Voice Commands

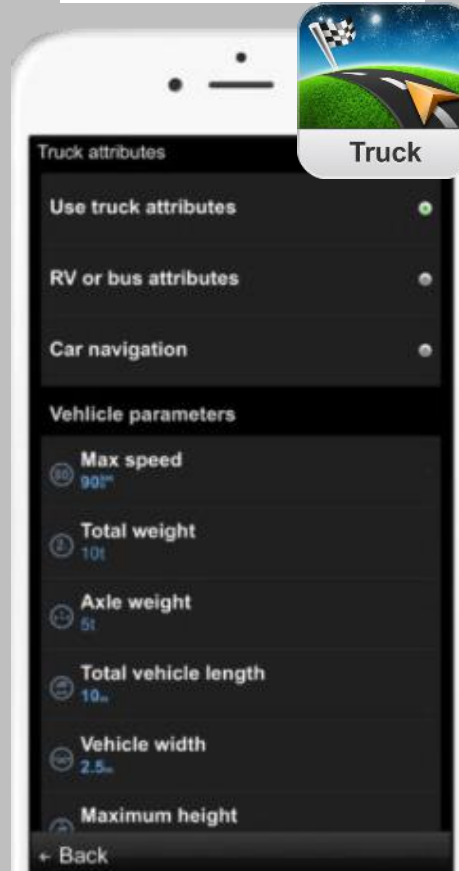
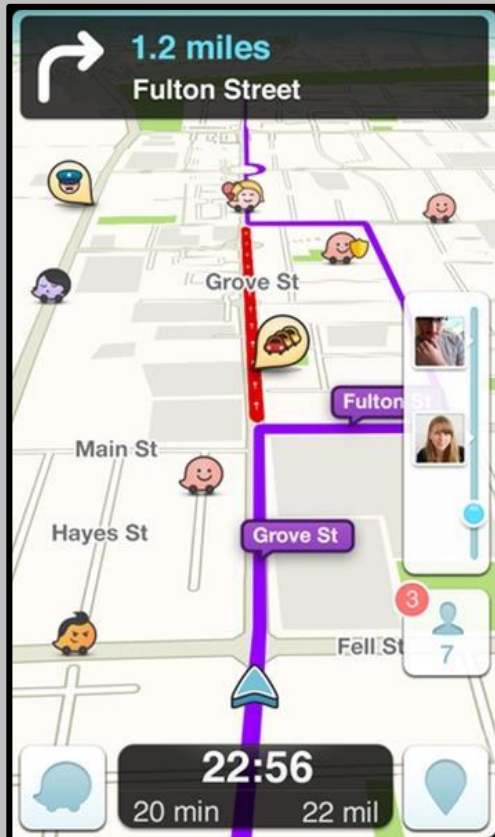
Smart Phone: Iowa DOT Trucker App (Hands - Free)



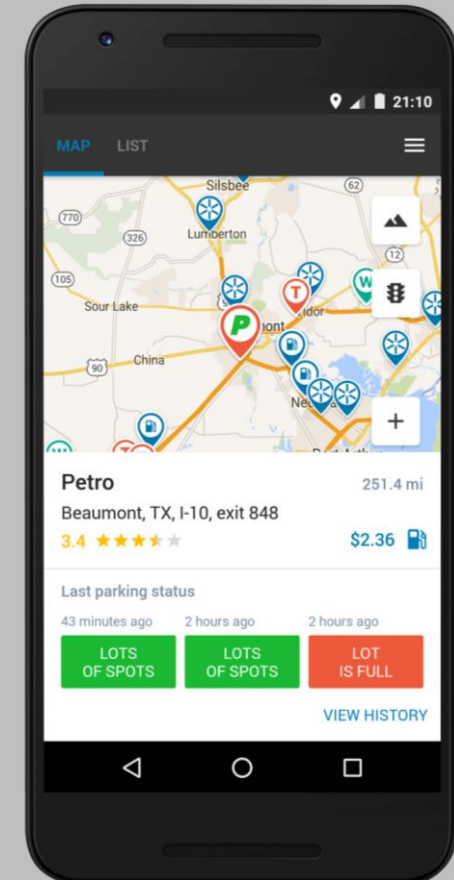
- **Trucker Specific Data**
- **Trucker Data Formatting**
- **Clustering of Waze icons**



3rd Party Apps



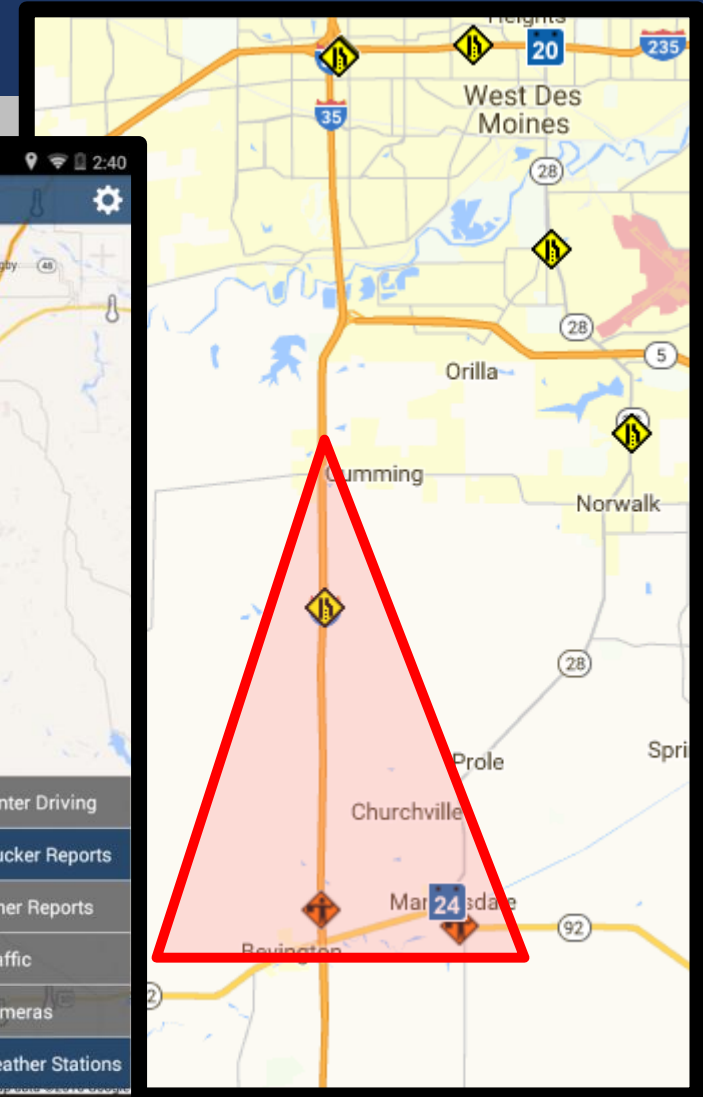
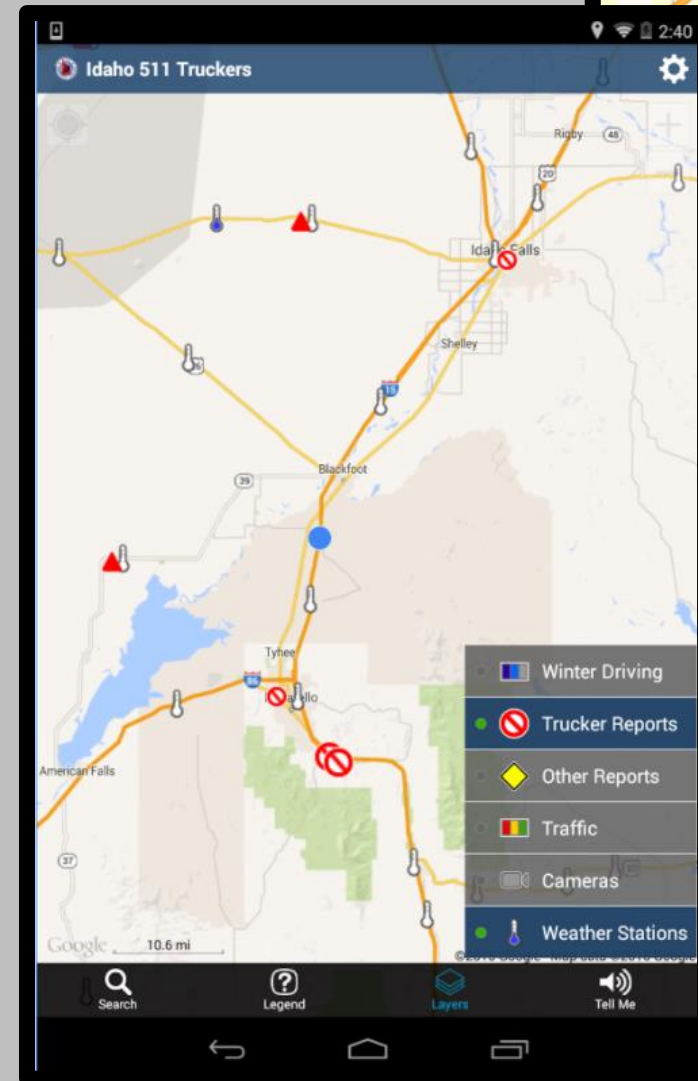
TRUCKER PATH



Smartphone 511 Trucker App

**Hands - Free
Voice Commands
Voice Alerts**

**Trucker Specific App
or
Standard App with
Trucker Features**

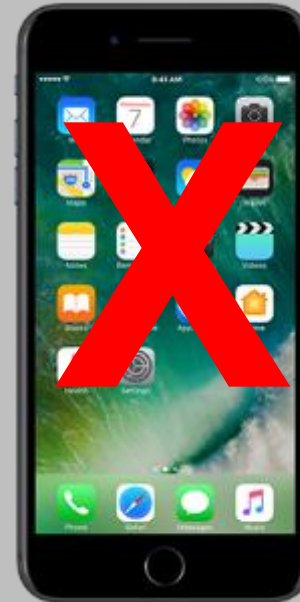


Cell Phone Banned from Cab

50%
Small Fleets & OO/ID



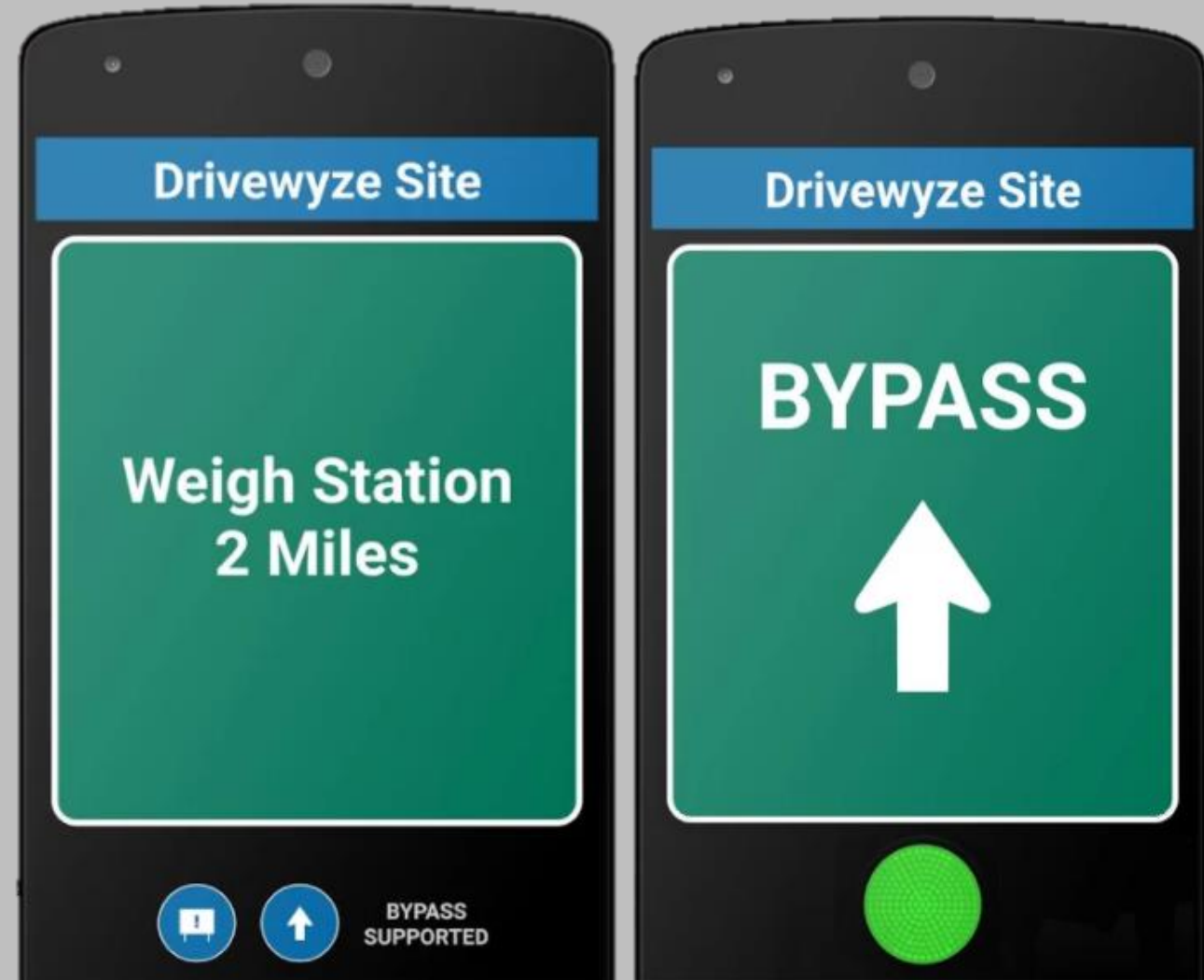
50%
Large Fleets



Drivewyze PreClear



- Scale Bypass System
- 600 Scales (US & Canada)
- Installed in over 850,000 trucks



GPS Navigation Devices



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Fleet Management Systems (FMS)



- **Extended Interface to ELD**
- **Communication with Driver**

Lack of Assessment Method

No Performance Measures

Mistaking Statistics

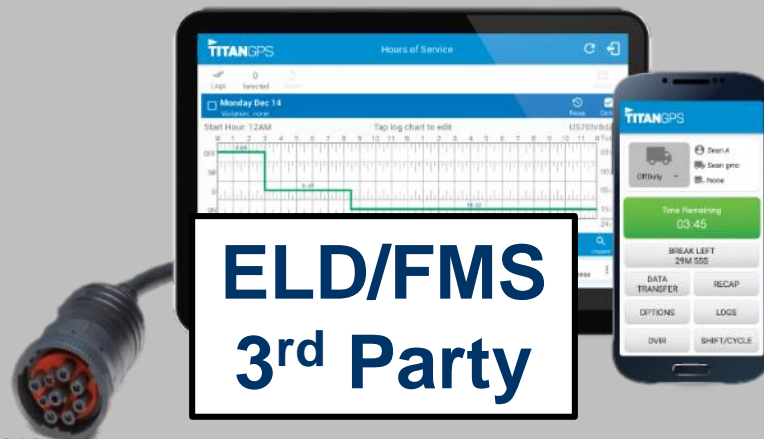
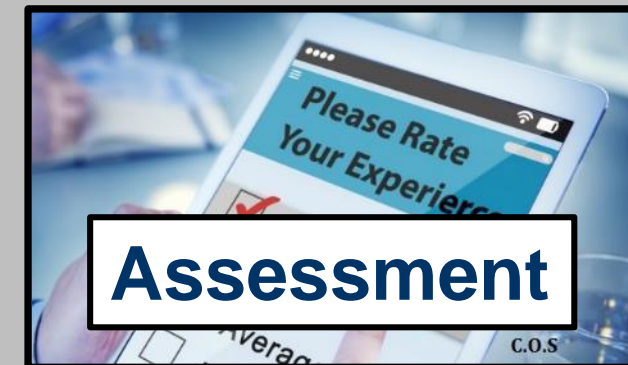
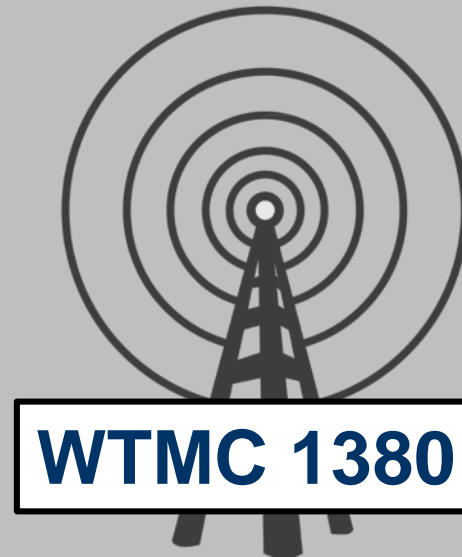
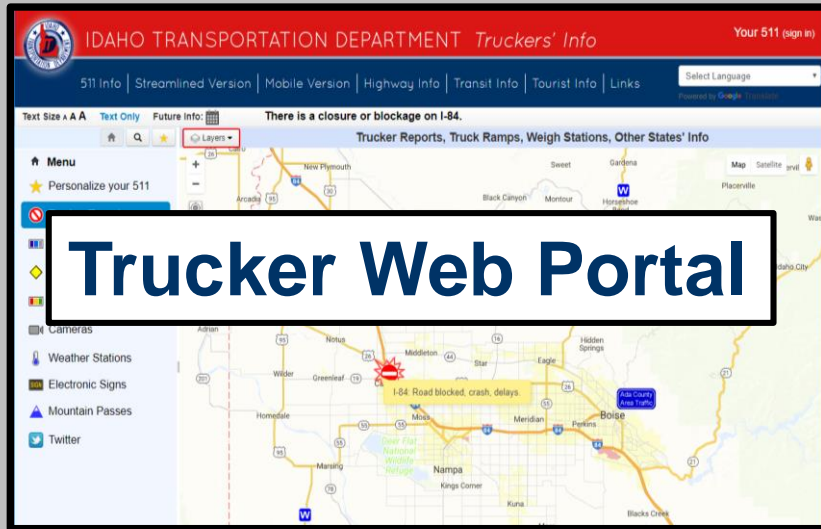
- Website Hits
- App Downloads

For Performance Measures

- Usability
- Satisfaction
- Productivity
- Cost Benefit



Multi - Sided Solution



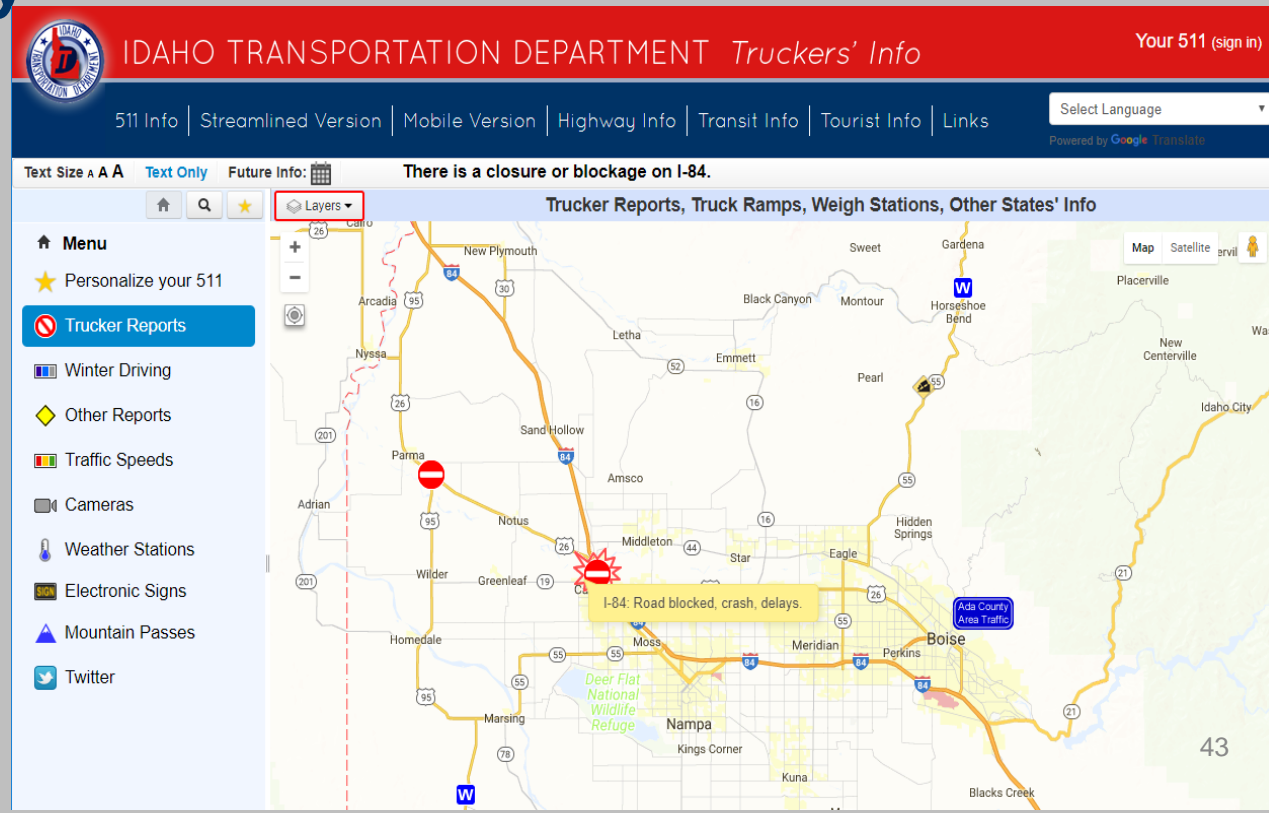
Trucker Information & Format

Iowa & Idaho already doing this

DeIDOT Internal process – make it happen

Preparation toward V2I Technology

Website Portal for Truckers



In Cab Solution – ELD, FMS, etc.

ELD, FMS – number of potential candidates

Drivewyze – moving in this direction

NAV – technology is there

Form a coalition of State DOTs to make this happen

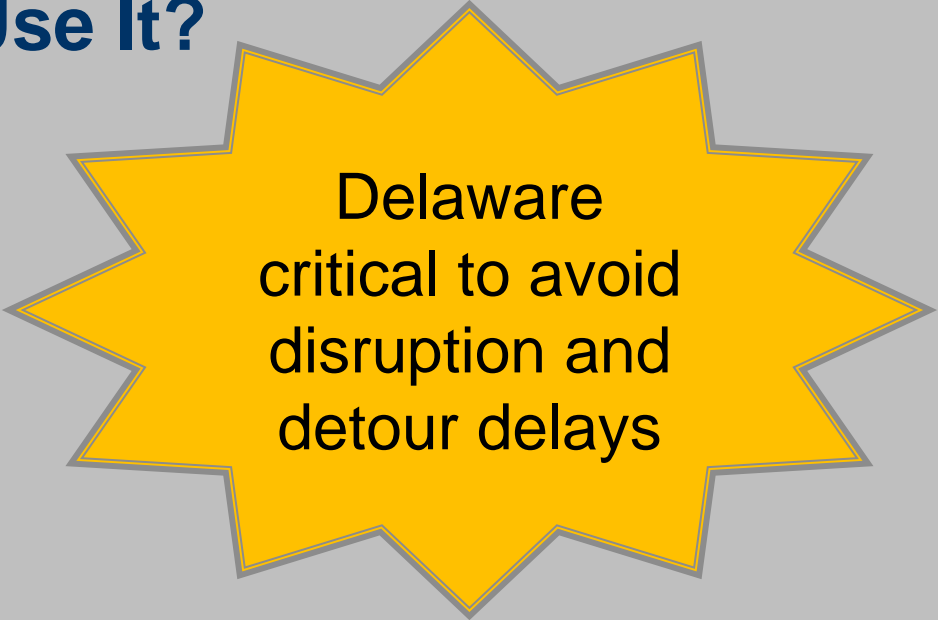
In Cab Solution – Trucker App?

DE Trucker App – Will Truckers Even Use It?

July 25, 2017, 7:15 am
23 minutes to cross DE

Regional Solution

Supply Data to 3rd Party Apps. Let them do it.



Delaware
critical to avoid
disruption and
detour delays

In Cab Solution – 3rd Party

Waze

Trucker Path

Sygic

Same coalition of State DOTs makes this happen

Both In-Cab Solutions . . . Present a Good Business Case

Capitalizes On

- Existing Technology
- Existing Services

Strategic

- Regional Solution
- Leverage Cooperation

Doesn't Spend Tax Dollars On

- Software Development
- Software Maintenance

Focuses On

- Information Distribution
- Information Processing

WZIC – A Transitional Solution

*While waiting for
V2I & V2V . . .*

*. . . WZIC fills in
the Gap*

*Data process will
be ready for
future technology*



Marketing Campaign – WZIC Solutions

WZIC Needs Champions

- DeIDOT
- DSP
- DMTA
- Trucking Companies
- Owner Operators
- Delaware Travel Plaza



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Assessment Method & Performance Measures

Demonstrate Worth

**Enable Incremental
Improvement**

**Good Business
Practice**



Assessment Method & Performance Measures



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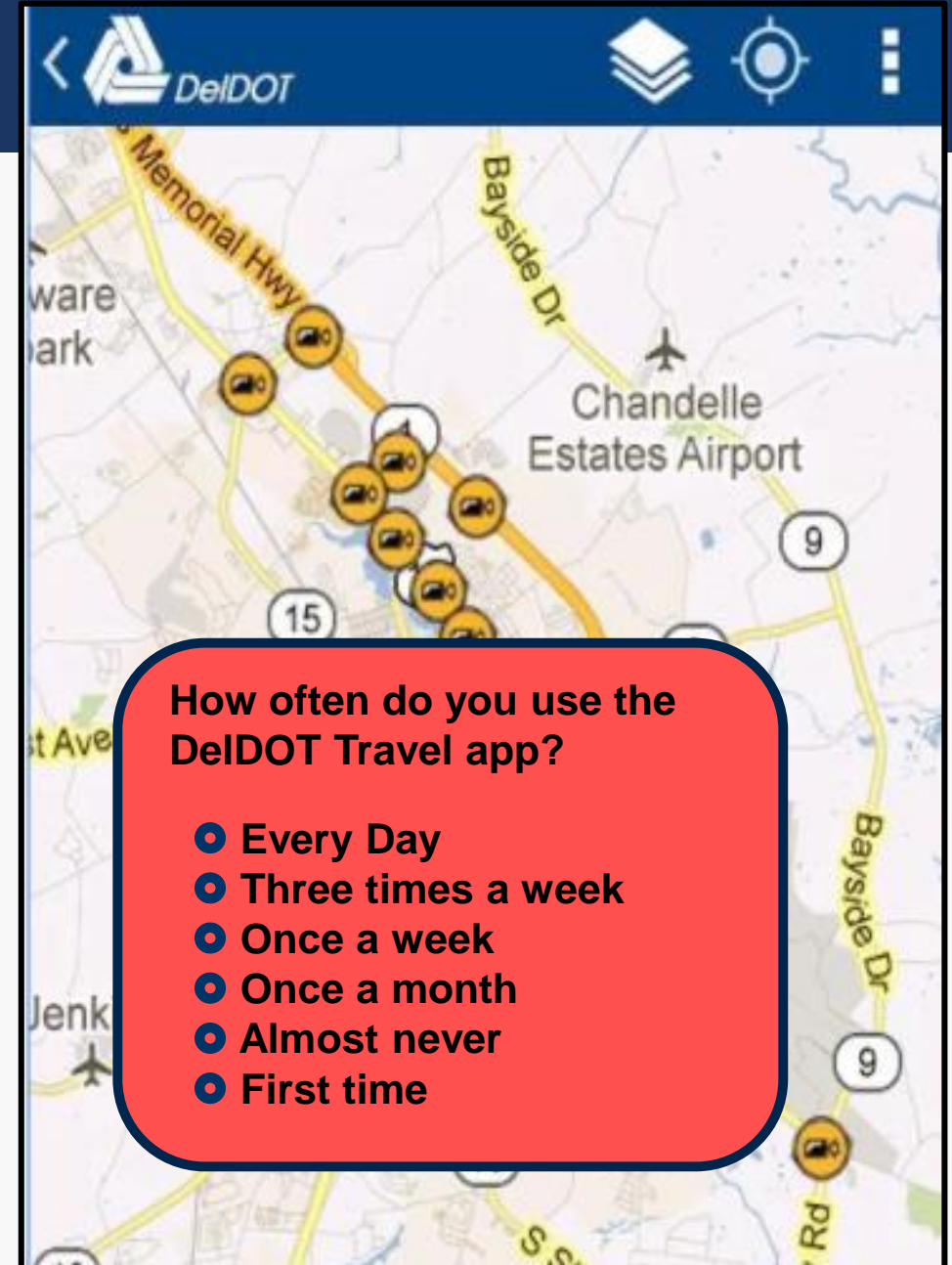
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Assessment Method

**Approach customer
in small bits**

**Accumulate usability
data over time**

**Apps and websites
are uniquely suited
for this approach**



**How often do you use the
DelDOT Travel app?**

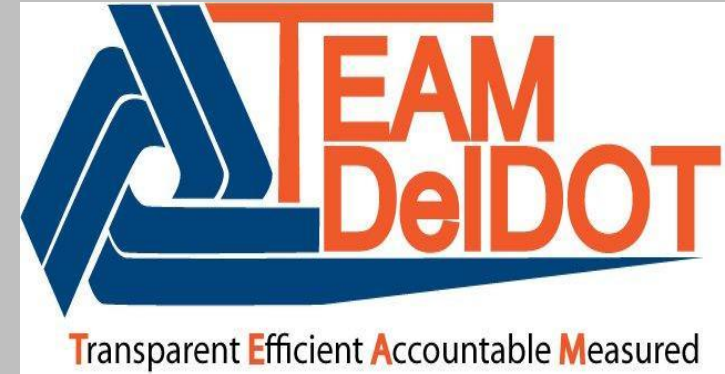
- Every Day
- Three times a week
- Once a week
- Once a month
- Almost never
- First time

QUESTIONS?

Silvana V Croope, Ph.D., ENV SP

*Resilience and Sustainability Strategist
Delaware Department of Transportation*

Silvana.Croope@state.de.us



Acknowledgements

Terance McNinch

*Acus Learning Systems, LLC
PublicWorksTraining.com*

Fernando de Melo e Silva

Research Engineer



VDOT's Truck Parking Program and how they are disseminating Parking Information to Truckers

Scott Cowherd, Statewide Traveler Information Program Manager

Virginia Department of Transportation

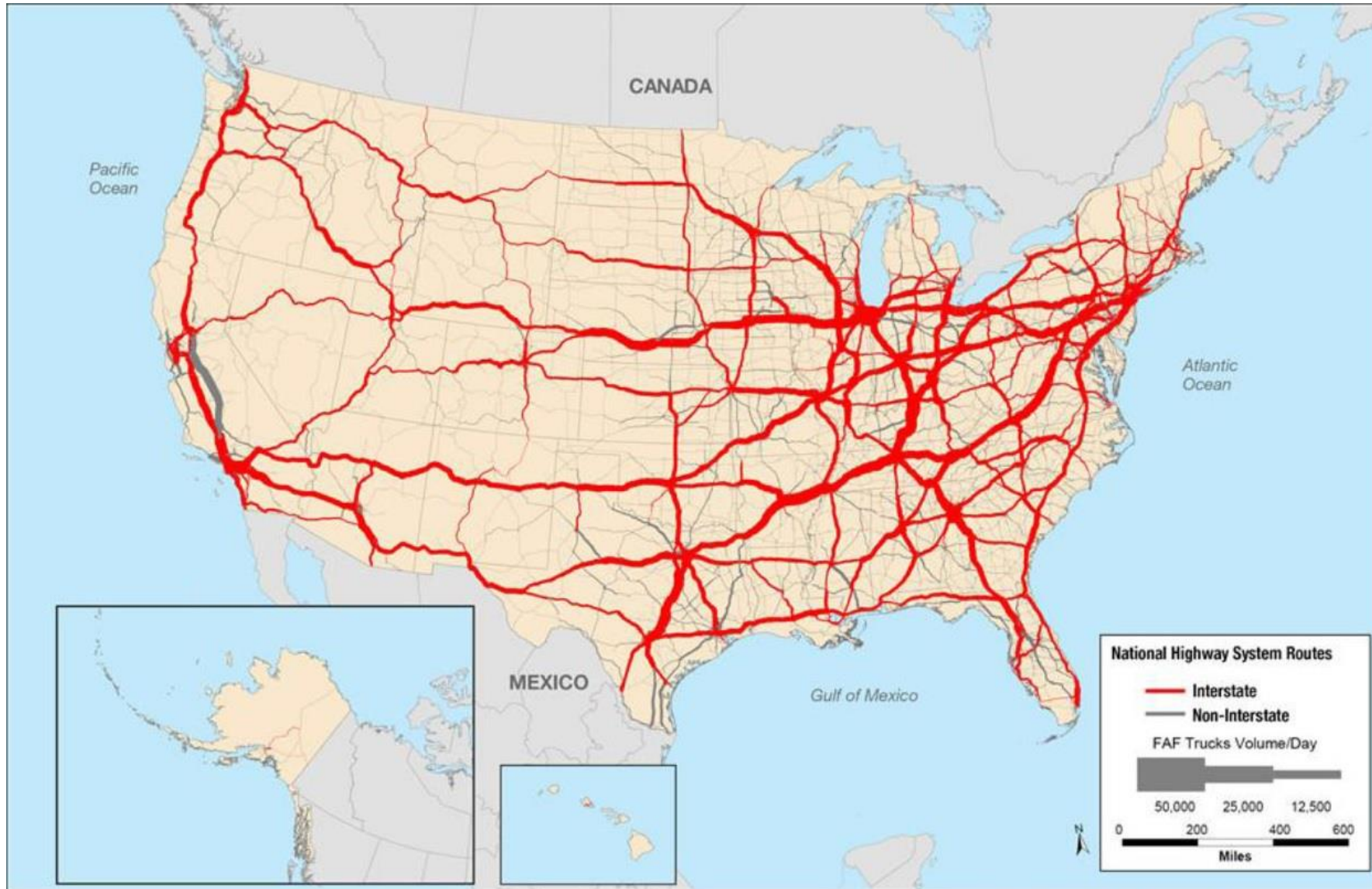




Statewide Truck Parking Solution

Scott Cowherd
Statewide Traveler Information Program
Manager

Virginia is a key National Freight Corridor



Source: Freight Analysis Framework version 3.4 (2013)

Combination Truck Volumes on the Nation's Highways

March 15, 2018

Federal Truck Parking policies

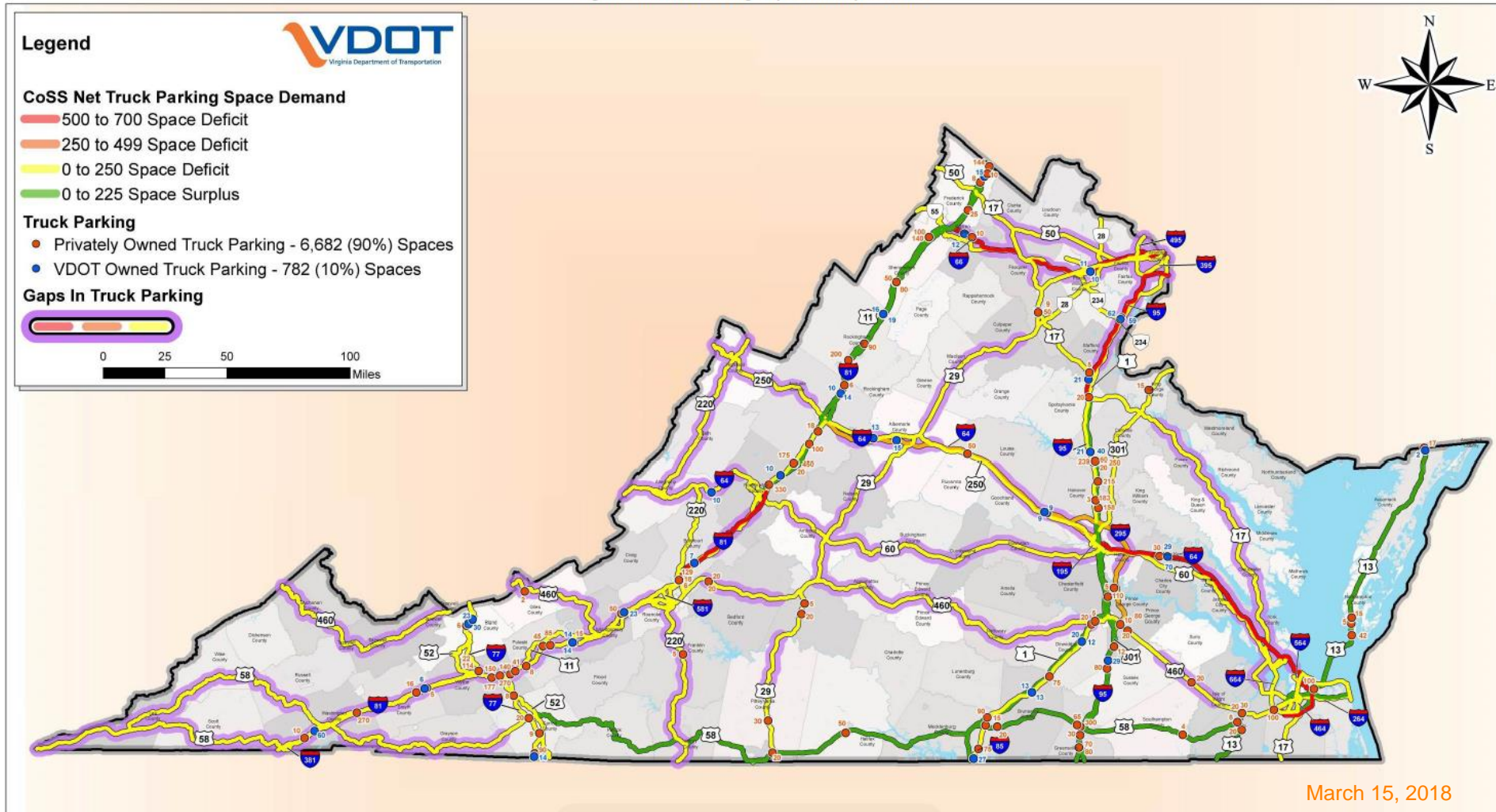
- **MAP-21**
 - **§ 1115 National Freight Policy** – improve performance of national freight network
 - **§ 1401 Jason's Law** – extended eligibility of federal funds for truck parking projects and requires state to conduct a truck parking study
- **CFR 49, Part 395 (Hours of Service)**
 - **11-hour driving limit** (after 10 hrs off)
 - **14-hour limit** (after 10 hrs off following on-duty)
 - **Rest Breaks** (8 hr limit since last rest period)
 - **60/70 Hr on-duty limit** (in 7/8 days)
- **CFR 23, Part 752 (defines Rest Areas)**
- **CFR 23, § 111 (limits commercialization)**

Virginia truck parking policies

- 24VAC30-50-10 – Waysides/Rest Areas parking and sleeping
- COV § 46.2-888 – no stopping on highways
- COV § 46.2-889 – location of parked vehicles
- COV § 46.2-1220, 1222.1, 1222.2, and 1224 – locality authority to regulate parking
- COV § 46.2-1223 – authority for **VDOT Commissioner** to regulate parking on primary/secondary system
- DMV Driver's Manual – guide on where to park and prohibitions.

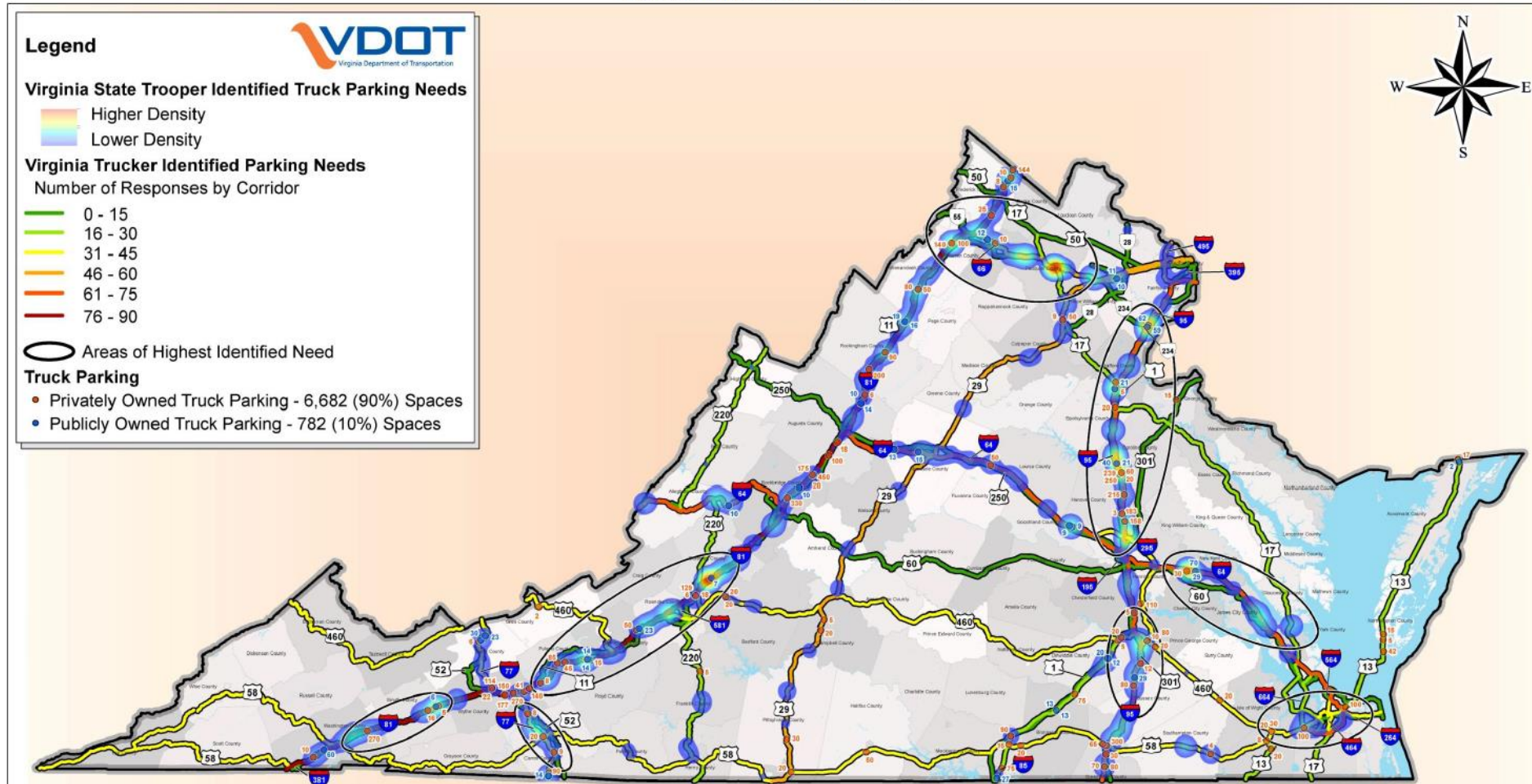
VDOT Truck Parking Study identified gaps in available parking

Figure 16: Truck Parking Gaps on Study Corridors



Virginia State Police and Virginia Truckers identified areas of need

Figure 17: Truck Parking Survey Demand



35 Rest Areas have truck parking

Corridor	MM	Lot Name/Task	Spaces
I-64	2	Jerry Run E	11
	34	Longdale Furnace E	6
	34	Longdale W	2
	105	Charlottesville E	13
	113	Charlottesville W	14
	145	Louisa E	2
	145	Louisa W	2
	169	Goochland E	9
	168	Goochland W	9
	213	New Kent E	70
I-66	213	New Kent W	29
	3	Front Royal E	18
	16	Fauquier	2
	48	Manassas E	9
I-77	48	Manassas W	9
	1	Lamburg N	14
	59	Rocky Gap S	24
	61	Rocky Gap N	26

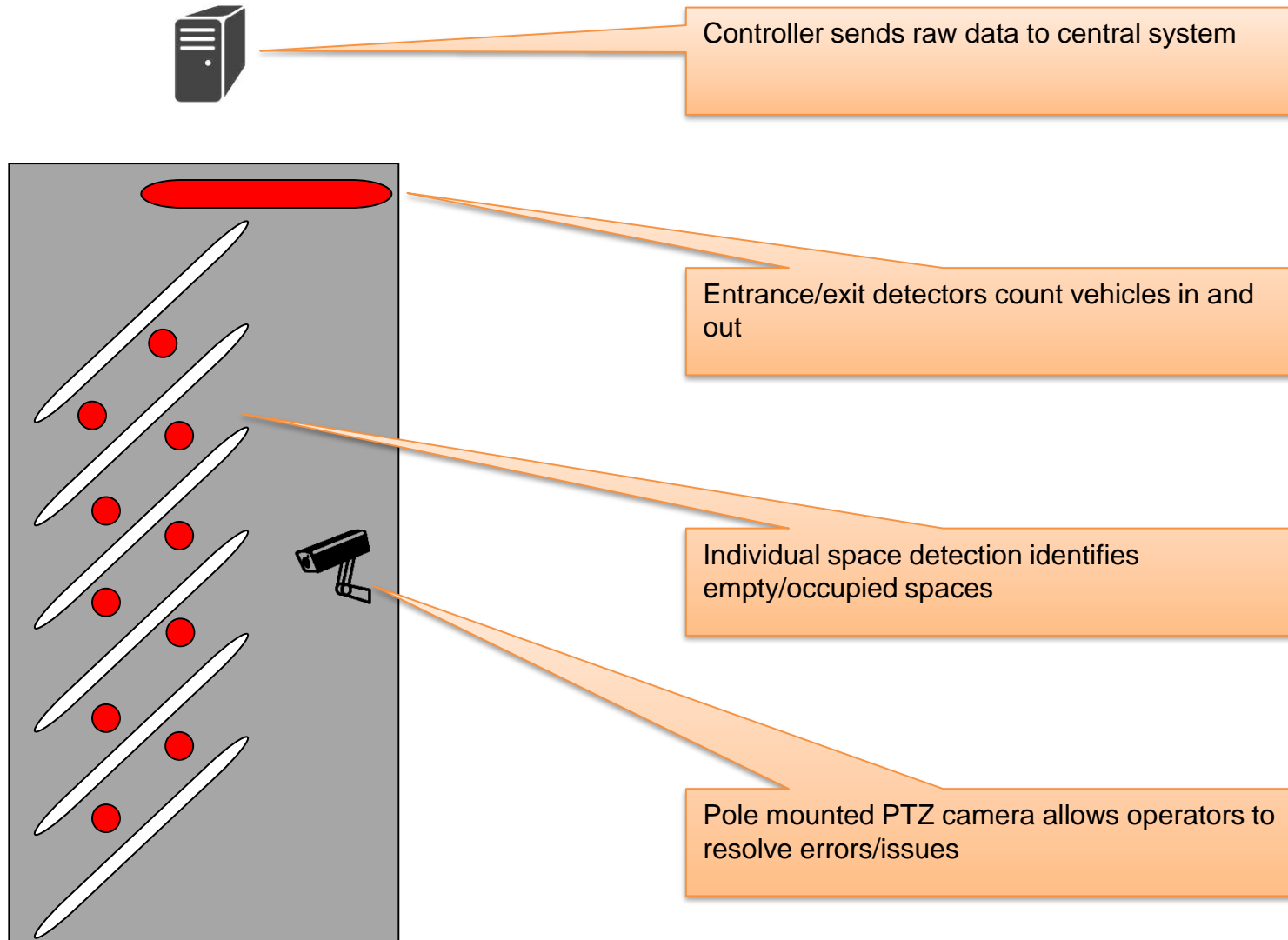
Corridor	MM	Lot Name/Task	Spaces
I-81	1	Bristol NB	7
	13	Abingdon	48
	53	Smyth	6
	61	Rural Retreat	2
	108	Radford N	14
	108	Radford S	14
	129	Ironto	24
	158	Troutville	7
	199	Fairfield	10
	232	Mount Sidney N	13
I-85	232	Mount Sidney S	9
	262	New Market N	18
	262	New Market S	16
	320	Winchester	11
	32	Alberta N	13
	0.5	Bracey N	22
I-95	32	Alberta S	13
	55	Dinwiddie N	13
	55	Dinwiddie S	20
	1	Skippers W	14
	37	Carson N	35
	104	Ladysmith S	20
	104	Ladysmith N	39
	131	Fredricksburg WC S	23
	154	Dale City Trucks N	59
	154	Dale City Trucks S	62



Truck Parking Management Goals

- Provide truck drivers access to real-time and accurate information about the availability of safe, legal parking places (public & private)
- Increase utilization of public truck parking spaces
- Reduce the time truck drivers take searching for available safe, legal parking spaces (public & private)

Parking System uses multiple sensors



Real-time truck parking info can be shared using various tools

- Using a dynamic parking sign in advance has mixed results.
 - A 2007 study by University of California, Berkley campus report driver's preferred the VMS method for receiving information
 - A 2017 study by American Transportation Research Institute (ATRI) report driver's prefer using apps/websites.



Verizon LTE 2:17 PM 84%
Park My Truck

In state.....

Virginia

TA Richmond	Dist: 12.86 mi
Ashland, VA	
I-95, Exit 89 (Lewistown Rd.)	
Total Spaces: 317	Open Spaces: 170
TA Ashland	Dist: 15.42 mi
Ashland, VA	
I-95, Exit 92 (Rt. 54)	
Total Spaces: 183	Open Spaces: 152

- 511 Virginia product suite (mobile app, website and phone)
- 3rd Party Applications (Park My Truck, Roadbreakers, Flying J, TA, etc.)

Developed a prioritized list based on truck volume and occupancy

RANK	Interstate Facility	SITE NAME	Number of Spaces	ADT (Trucks)	OCCUPANCY (24 hr)
1	81 SB	Troutville	7	1499	892%
2	81 SB	Smyth	6	249	173%
3	81 NB	Mt Sidney NB	14	555	165%
4	81 SB	Winchester	15	499	139%
5	81 SB	Mt Sidney SB	10	332	138%
6	77 NB	Lambsburg	14	442	131%
7	81 NB	Radford SB	14	412	123%
8	81 SB	Fairfield	10	286	119%
9	81 NB	Radford NB	14	394	117%
10	81 NB	New Market NB	19	415	91%
11	81 SB	New Market SB	16	323	84%
12	95 SB	Fredericksburg	23	461	83%
13	64 EB	Goochland EB	9	176	82%
14	95 NB	Ladysmith NB	40	676	70%
15	64 WB	Goochland WB	9	148	68%

Truck Parking Management System

Implementation Plan

- Integrate lots by corridor (I-66, I-81, and I-95)
- Post real-time space availability on 511 & DDMS

14 locations for Phase I:

- I-81 NB Abingdon
- I-81 SB Troutville
- I-81 NB Ironto
- I-81 NB Mt Sidney
- I-81 SB Winchester
- I-81 SB Mt Sidney
- I-81 NB Radford
- I-81 SB Fairfield
- I-81 NB Radford
- I-81 NB New Market
- I-81 SB New Market
- I-95 SB Fredericksburg
- I-95 SB Dale City Trucks Only
- I-95 SB Ladysmith

Pilot Project:

- I-66 EB Front Royal

Completed:

- I-64 EB New Kent
- I-64 WB New Kent
- I-95 NB Carson
- I-95 NB Dale City
- I-95 NB Ladysmith

Truck Parking System will provide operational and safety benefits

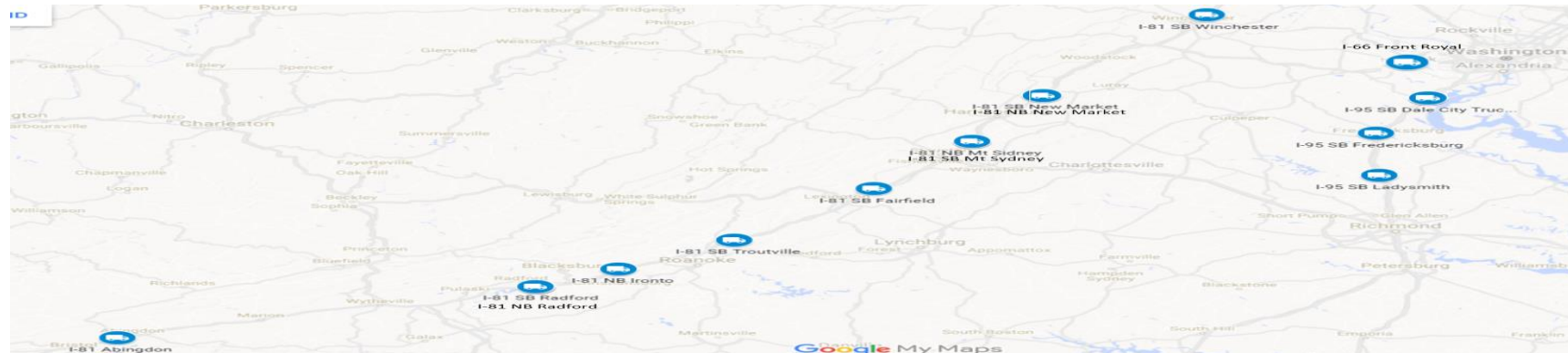
- **Travel Time**
 - Knowledge of space availability
 - Depletion of available hours of service
- **Operating Cost**
 - Improve freight delivery and reliability
 - Shipping time efficiency
- **Safety**
 - Eliminates fatigue
- **Operation and Maintenance**
 - Saves the cost of repairing shoulders and other roadways not built for CVO weights, which leads to pavement degradations
- **Maximizes use of existing infrastructure, no new infrastructure needed**

Lessons Learned

- 1) Your initial cost estimate may not be the actual cost!
- 2) Sign placement matters! Do not distract drivers from the private sector Truck Stops.
- 3) Coordinate with the private sector on your project before deploying. Let them know you are interested in a partnership.
- 4) Evaluate what business model would be acceptable to offer a 3rd party to enter into a partnership.
- 5) Do your own survey of CVO driver influence.

Lessons Learned

6) Evaluate locations of roadway where public and private entities partnership makes sense (i.e. coverage for 30 miles). What would that structure look like?



- 7) Always keep in mind risks associated with such partnerships and how best could they can be alleviated?
- 8) Try to cluster your deployments to offer the best resources for the CVO drivers.
- 9) Make sure you coordinate with all internal stakeholders (regions) on their part. (I.E. On going O and M Cost)

Thank you for your time

Truck Travel Information Wrap Up

**Denise Markow, PE, TSMO Director,
I-95 Corridor Coalition**



Questions



Working Lunch

Break between sessions (11:45am - 12:20pm)



Please note that we will be muting the conference call line at NJTPA during this break – you may stay on the line & we will resume after the break



Meeting Reminders

Participation

- **All Participants – in-person and via webcast**
 - Questions will be addressed at the end of each presentation
 - Please give your name and agency before asking your question (at least the first time)
- **Participation in-person**
 - Please remember all sounds are picked up by the audio system
- **Participation via webcast**
 - Please keep your phone muted until asking a question or speaking (press *6 to mute/unmute individual phone lines)
 - Please do not place call “on hold” as your hold music will be heard by the group

Additional Webcast & Audio Information

- **This meeting is being recorded**
- Please call xxx.xxx.xxxx for difficulties with the web or audio application

Presentations will be posted

- Presentations will be posted to the I-95 Corridor Coalition website. Participants will receive a link to them after they are posted

Please confirm you are
MUTED

For your phone line - press *6
&
Mute your computer

Thank
You!



Afternoon Agenda

Time	Topic	Speaker
12:20pm to 1:50pm	Agency Roundtable discussion – What’s going on with Travel Information?	Agency Members Facilitated by Mark Kopko, PennDOT (TIS Co-chair)
1:50pm to 2:00pm	Coalition Upcoming Events and Meeting Wrap Up	Mark Kopko

Agency Roundtable discussion – *What's going on with Travel Information?*

Participating Agency Members

Facilitated by Mark Kopko, PennDOT (TIS Co-chair)



Participating Agencies

Agency	Speaker	Agency	Speaker
North Carolina DOT	Kelly Wells	PA Turnpike Commission	Mike Pack
Massachusetts DOT	Lorenzo Parra	Pennsylvania DOT	Mark Kopko
Virginia DOT	Scott Cowherd	Delaware DOT	---
Maine DOT / New Hampshire DOT	Cliff Curtis / Nick King	Maryland DOT/SHA	Joey Sagal
Vermont AOT	Robert White	District DOT	Suzette Robinson
Rhode Island DOT	Russell Holt/Mike Wreh	South Carolina DOT	Tisha Dickerson
Port Authority NY & NJ	Ted Bobowsky	Georgia DOT	Mark Demidovich
New Jersey DOT	Jonathan Martinez	Florida DOT	JoAnn Oerter

North Carolina DOT

Transition from IVR to Live Operators for 511

IVR	Live Operators
2004 – 2017	2017 – present
Atkins IVR / Voxeo	T&T Call Center / AT&T
24 X 7	Daytime Only
500 Simultaneous Calls	20 Simultaneous, 20 in queue
Amber & Silver Alerts on 511	Ambers & Silvers on DMS
50% no call request	50% “bad calls”
35,000 calls/month avg	2,400 calls/month avg
Promoted during emergencies	Directed to web for emergencies
\$360 k >\$120 k / year	\$40 k / year



NCDOT

For more information, contact:

Kelly Wells

919-825-2615

kwells@ncdot.gov



Massachusetts DOT

Research Project to Inform Traveler Information Policy Decisions

For more information, contact:

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lorenzo.parra@dot.state.ma.us



**Massachusetts Department of Transportation
Highway Division- Highway Operations Center (HOC)
I-95 Corridor Coalition Traveler Information Services Meeting
EVALUATION AND ENHANCEMENT OF MASSDOT TRAVELER INFORMATION PROGRAMS
March 2018**



Background

- **Traveler Information**
- **Multiple Outlets and Platforms**
- **Targeted Customer Service Groups**
- **Single Service**
- **Developed Over Time**
- **Conduct Gap Analysis**
- **Inform Process**
- **Consider Multi-Modal Information**
- **Leverage Sector Services**



Research Project

**MassDOT
Office of Transportation Planning
Research Section**

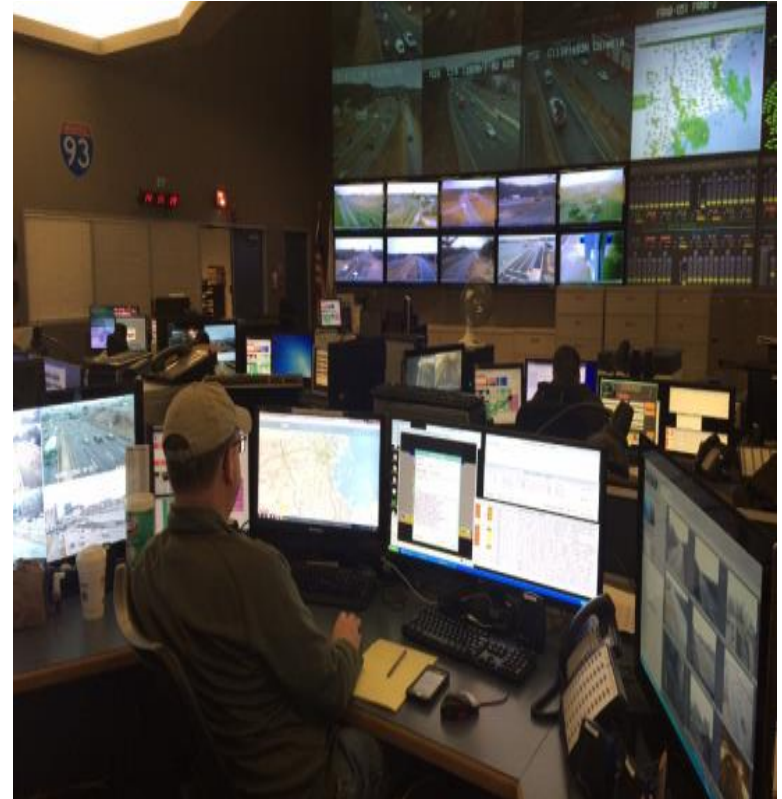
**2018
Problem Statements
Research Projects**

Application- June 2017

Selected - January 2018

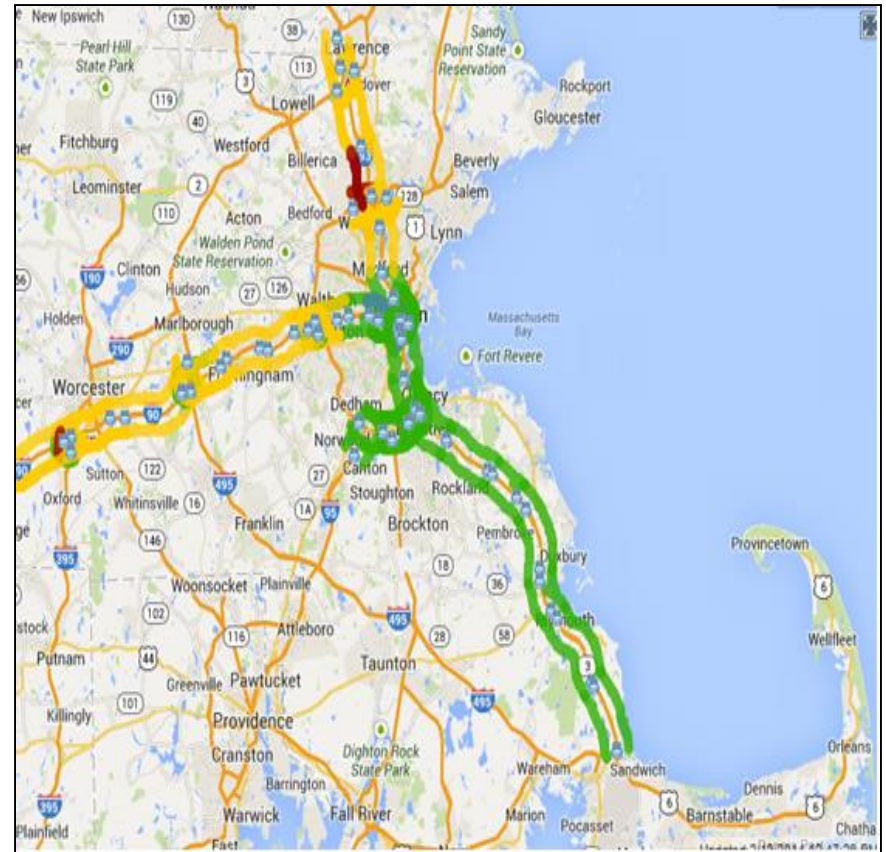
Project Start- April 2018

Completion- December 2018



Objectives

- **Assess Gaps**
- **Recommendations**
- **Program Enhancements**
- **Consider Information Integration**
- **Dissemination Platform**
- **Impact Mode Choice**
- **Operations Service Delivery**
- **Diverse Customer Base**



Scope of Work

- **Proposed Structure**
- **Multi Modal Information**
- **Platforms Integrated**
- **Latest Technologies**
- **Public Demand/Need**
- **Facilitate Mode Shift**
- **Require Change in Service Provision**



Five Research Tasks

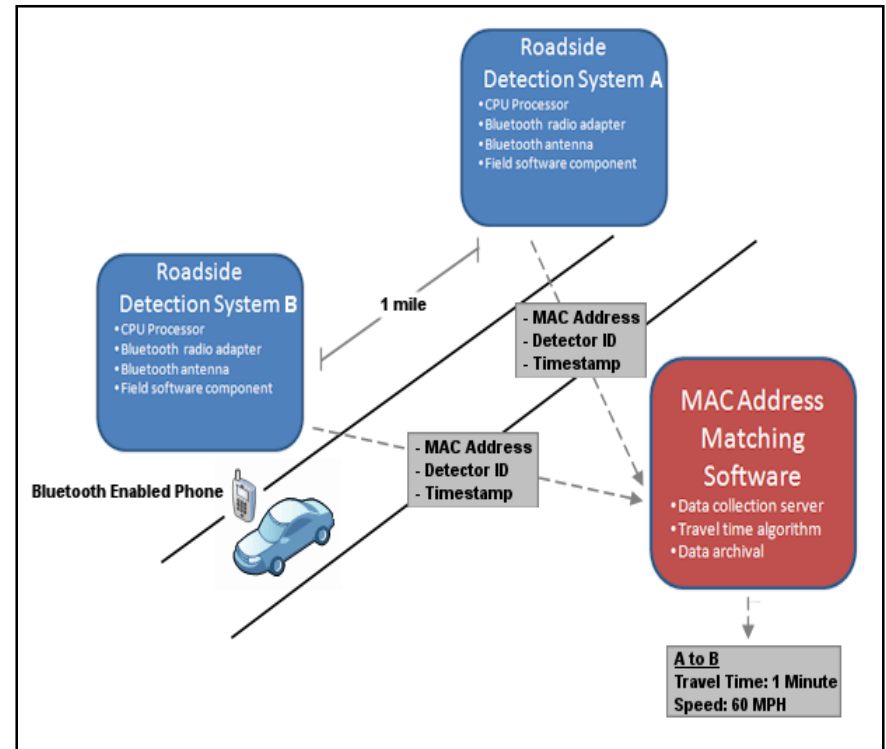
Task 1: Literature Review

Task 2: Gap Analysis

Task 3: Analyze and Evaluate Options

Task 4: Assemble Recommendations

Task 5: Technology Transfer



Literature Review



- **Traveler Information**
- **Assembled and Disseminated**
- **Public Transportation**
- **Private Sector**
- **Separate Services**
- **Integration Practices**
- **Metropolitan Areas**
- **Publications and Procedures**
- ***Deliverable 1 — Task 1 Report:
Literature Review***



Gap Analysis



- **Holistic Approach**
- **Manner and Type of Delivery**
- **Level of Detail**
- **Accuracy and Timeliness**
- **Connected/Automated Vehicles**
- **Innovations in Data Collection**
- **Advanced Data Analysis**
- **Generate Guidance**
- **Data Reception and Utility**
- ***Deliverable 2 — Task 2 Report: Gap Analysis***



Analyze and Evaluate Options

- Pros and Cons
- Third Party Use
- Single or Multiple Interfaces
- Process Data
- Customized Solutions
- Origins and Destinations
- Travel Habits
- Costs and User Experience
- Future Needs
- *Deliverable 3 — Task 3 Report:
Traveler Information Options*



Recommendations

- Task Summary Reports
- Written Monthly Reports
- Review of Gap Analysis
- Recommend Actions
- Draft Final Report
- Formal Presentation
- Comment and Review
- Final- December 31, 2018.
- *Deliverable 4 — Final report and presentation*



Technology Transfer

- **Project Team**
- **Technical Papers**
- **Presentation Materials**
- **Associations and Organizations**
- **MassDOT Policy**



Project Management Team

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Lorenzo Parra, Director
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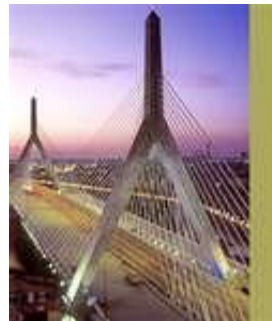
[South Boston, MA 02210](mailto:South_Boston_MA_02210)

(617) 946-3029

lorenzo.parra@dot.state.ma.us



Massachusetts Department of Transportation Highway Division- Highway Operations Center





VDOT Smarter Roads Portal - <http://smarterroads.org/login>

March 15, 2018

Scott Cowherd
Statewide Traveler Information Program Manager
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OVER-LIMIT PERMITTING STREAMLINING

Automation through system integration

Maine Department of Transportation

New Hampshire Department of Transportation

- ▶ ProMiles has been selected to perform automated over-limit permitting.
- ▶ DOT is making improvements to the ATMS and TIS for ease of use.

HOW

- ▶ DOT will provide list of bridges with known limits
- ▶ ProMiles will integrate data feed from ATMS for:
 - ▶ Construction
 - ▶ Maintenance
 - ▶ Crashes
 - ▶ Weather

FOCUS AREAS

- ▶ New England Compass (ATMS) – Create explicit data with values.
 - ▶ Add value fields to event creation
 - ▶ Update xml to reflect these value fields for ProMiles to consume.
- ▶ NewEngland511 (TIS) – making it easier for truck drivers to view any issues that would temporarily impact their ability to move.
 - ▶ Create new icons for planned and unplanned events that impact over-limit moves.
 - ▶ Standardize snow event creation on the Interstate that reduces speed, which suspend over-limit moves



IMPROVEMENTS

Maine Department of Transportation

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New Hampshire Department of Transportation

Susan Klasen

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Nicholas King

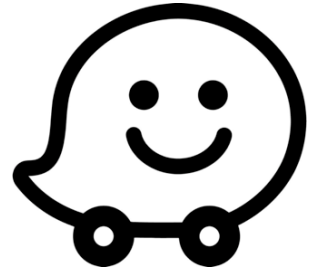
nking@dot.state.nh.us

(603) 271-6862

QUESTIONS?

Vermont AOT

UPDATE



- Vermont is still investigating incorporating WAZE incidents into ATMS for TMC after hours

For more information, contact:

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Vermont Agency of Transportation

802-522-9867, Robert.T.White@vermont.gov



Rhode Island DOT

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Michael Wreh

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Port Authority of New York & New Jersey

For more information, contact:

Ted Bobowsky

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tbobowsky@panynj.gov





NJDOT – Transportation Systems Management

“Improving Lives by Improving Mobility”

NJDOT 511 New Jersey

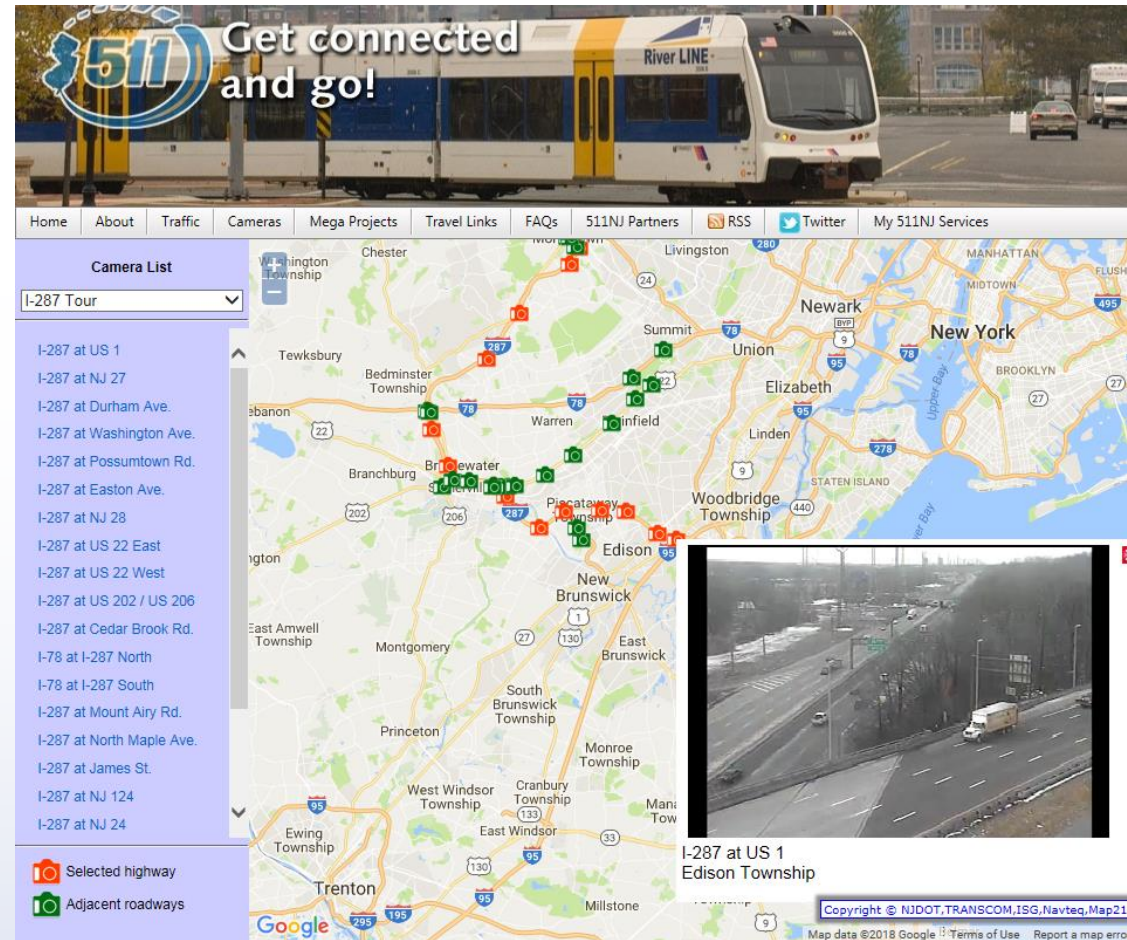
Travel Information Updates

Jonathan Martinez
Principal Engineer, Traffic
New Jersey Department of Transportation
Transportation Systems Management

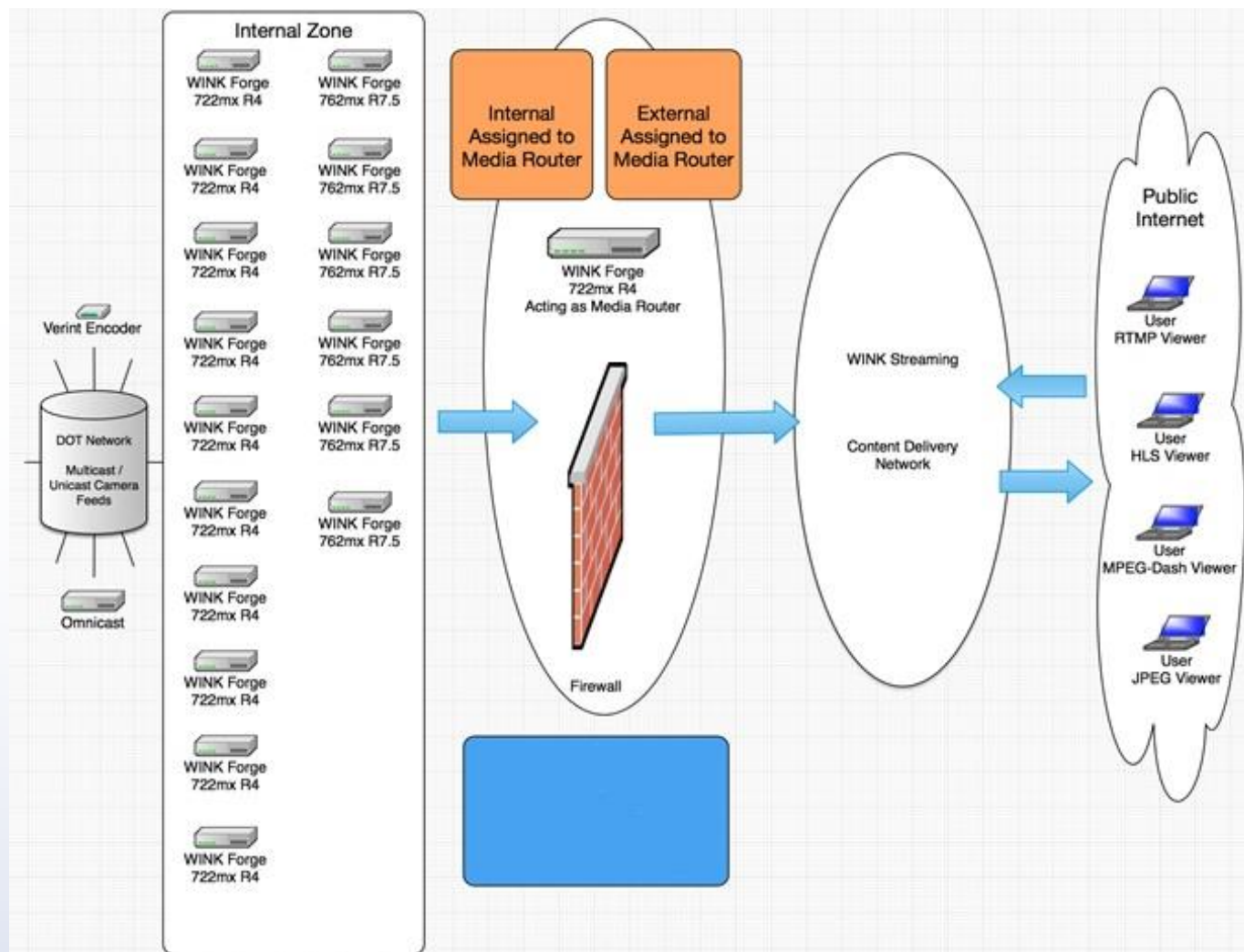


Current Upgrades

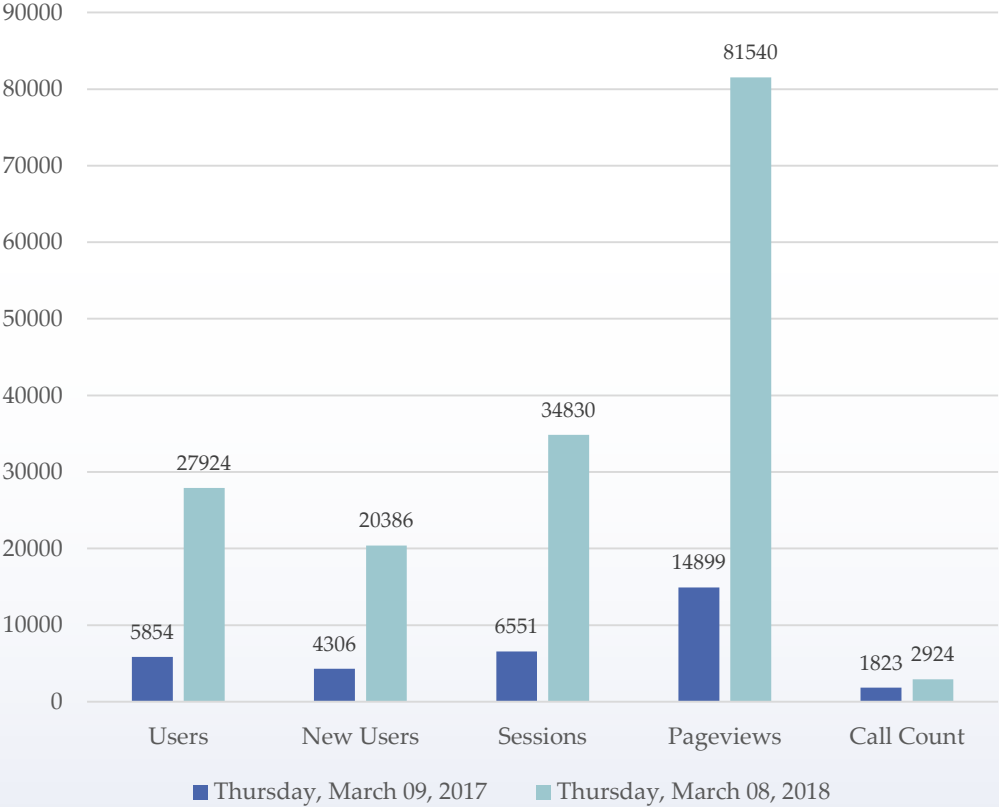
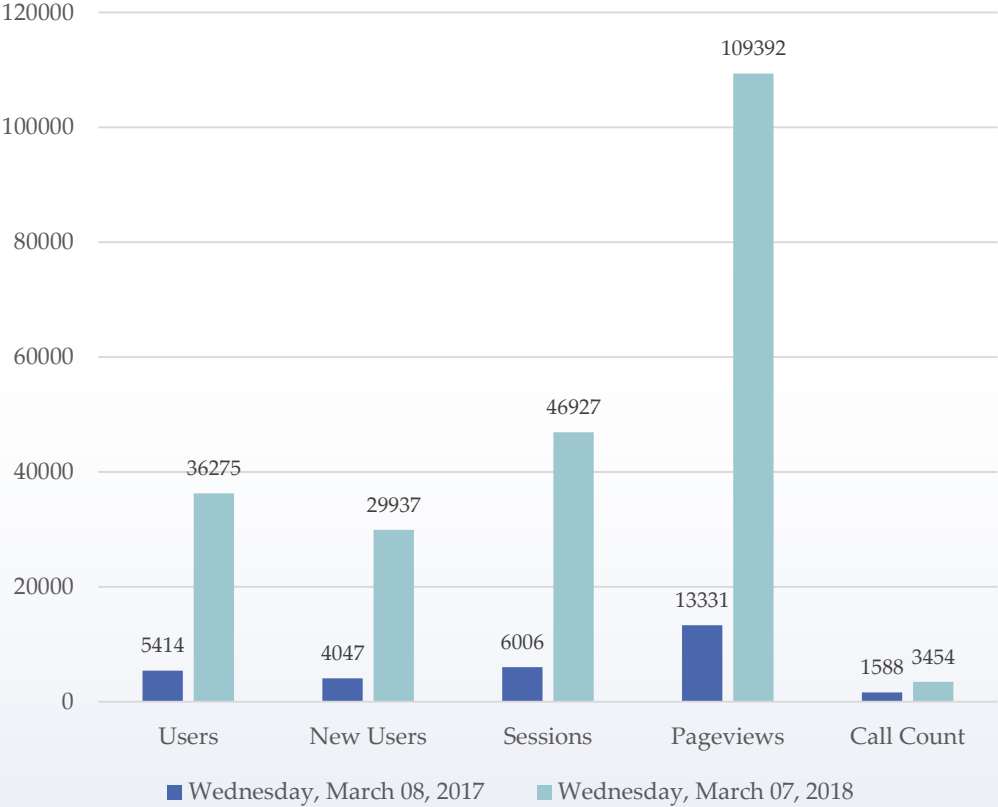
- As March 2018
 - 448 Feeds into WINK System
 - 400+ into the 511NJ System
- NJDOT Future Outlook
 - Over 5 years
 - 200+ Traffic
- 511NJ Future
 - ≈ 700 Live Feeds



Future Upgrades



Last Week's Snowstorm Data



Questions?

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Susan Catlett

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susan.catlett@dot.state.nj.us



Pennsylvania Turnpike Commission

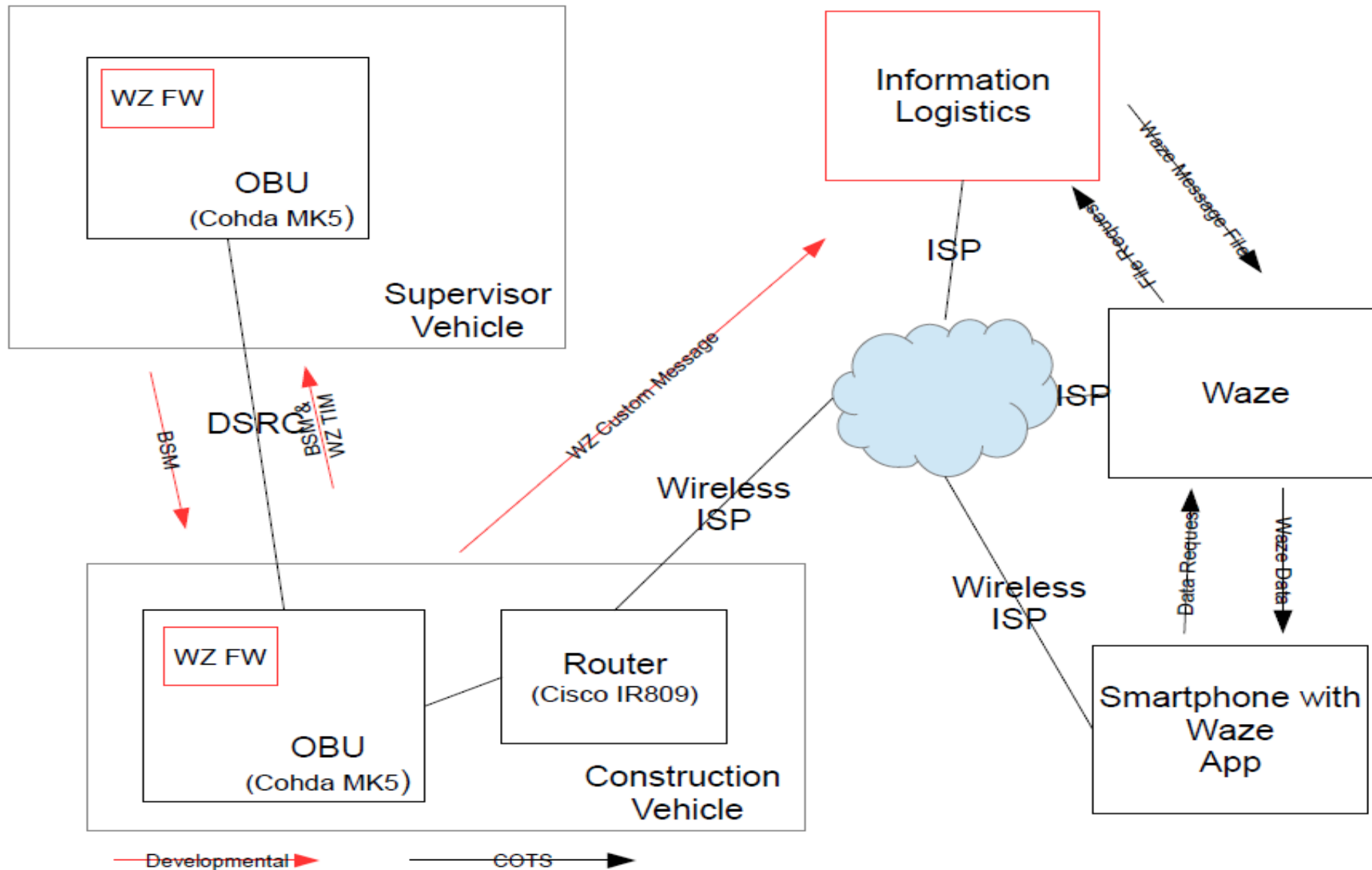
CV and Social Media



- Completed CAV Roadmap April 2017
- Selected connected work zone as CV pilot project
- Developing DSRC architecture
- Deploy DSRC units to test
- Early Warning Detection tool
- New ATMS live in 2019



CV Work Zone Pilot High-level Design



Early Warning Detection tool

PENNA

TURN

PIKE

Early Warning Detection

as of: 3/5/2018 3:09:23 PM

District

☐ District 1
☐ District 2
☐ District 3
☐ District 4
☐ District 5

Roadway

☐ A. Hutchinson
☐ Beaver Valley
☐ Mainline
☐ Mon-Fayette
☐ NE Ext.
☐ Southern Beltway

Speed Threshold

-44 -42 -40 -38 -36 -34 -32 -30 -28 -26 -24 -22 -20 -18 -16 -14 -12 -10 -8 -6 -4 -2 0

-45 -43 -41 -39 -37 -35 -33 -31 -29 -27 -25 -23 -21 -19 -17 -15 -13 -11 -9 -7 -5 -3 -1

Waze Type

☐ Accident
☒ Jam
☐ Weather Hazard

Waze Rating Minimum

0 1 2 3 4 5

Waze Confidence Minimum

0 1 2 3 4 5

Waze Reliability Minimum

0 1 2 3 4 5 6 7 8 9 10

Visibility Threshold

0 0.5 1 1.5 2 2.5 3 3.5 4 4.5 5

Wind Speed Threshold

0 5 10 15 20 25 30 35 40 45 50

12 Active Watch Points

District	Segment	Conditions	Speed Differential	Speed (LastHour)	Waze Alerts	Visibility	Wind Speed	NWS Alerts
District 1	Beaver Valley, Westbound: 30.2 - 30.6	Fair (37.0F)	-10		0	10.00	4.6 (North)	0
District 1	Mon-Fayette, Northbound: 4.6 - 5.1	Fair (40.0F)	-18		0	10.00	10.4 (Northeast)	0
District 1	Mainline, Westbound: 0.1 - 0.4	Fair (38.0F)	-26		1	10.00	8.1 (North)	0
District 1	Mainline, Westbound: 0.5 - 1	Fair (38.0F)	-31		1	10.00	8.1 (North)	0
District 1	Mainline, Westbound: 1.1 - 1.7	Fair (38.0F)	-10		2	10.00	8.1 (North)	0
District 1	Mon-Fayette, Northbound: 43.2 - 43.8	Fair (38.0F)	-19		0	10.00	8.1 (North)	0
District 1	Mon-Fayette, Northbound: 43.9 - 44.4	Fair (38.0F)	-19		0	10.00	8.1 (North)	0
District 2	Mainline, Westbound: 198.3 - 198.9	Fair (44.0F)	-45		0	10.00	11.5 (North)	0
District 2	Mainline, Westbound: 197.7 - 198.2	Fair (44.0F)	-35		0	10.00	11.5 (North)	0
District 2	Mainline, Eastbound: 197 - 197.5	Fair (44.0F)	-31		0	10.00	11.5 (North)	0
District 2	Mainline, Eastbound: 186 - 186.5	Fair (44.0F)	-22		0	10.00	11.5 (North)	0
District 5	NE Ext., Southbound: 112 - 112.5	Overcast (35.0F)	-12		0	10.00	12.7 (North)	0

Animal Activity (Waze)

Dist Segment

Free Text

Accidents (Waze)

Dist Segment

Free Text

Active NWS Alerts

Title

Urgency

Certainty

Severity

Expires

Pennsylvania Turnpike Commission

For more information, contact:

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717-831-9659

mpack@paturndpike.com





Mark C. Kopko
Manager, Advance Vehicle
Technology

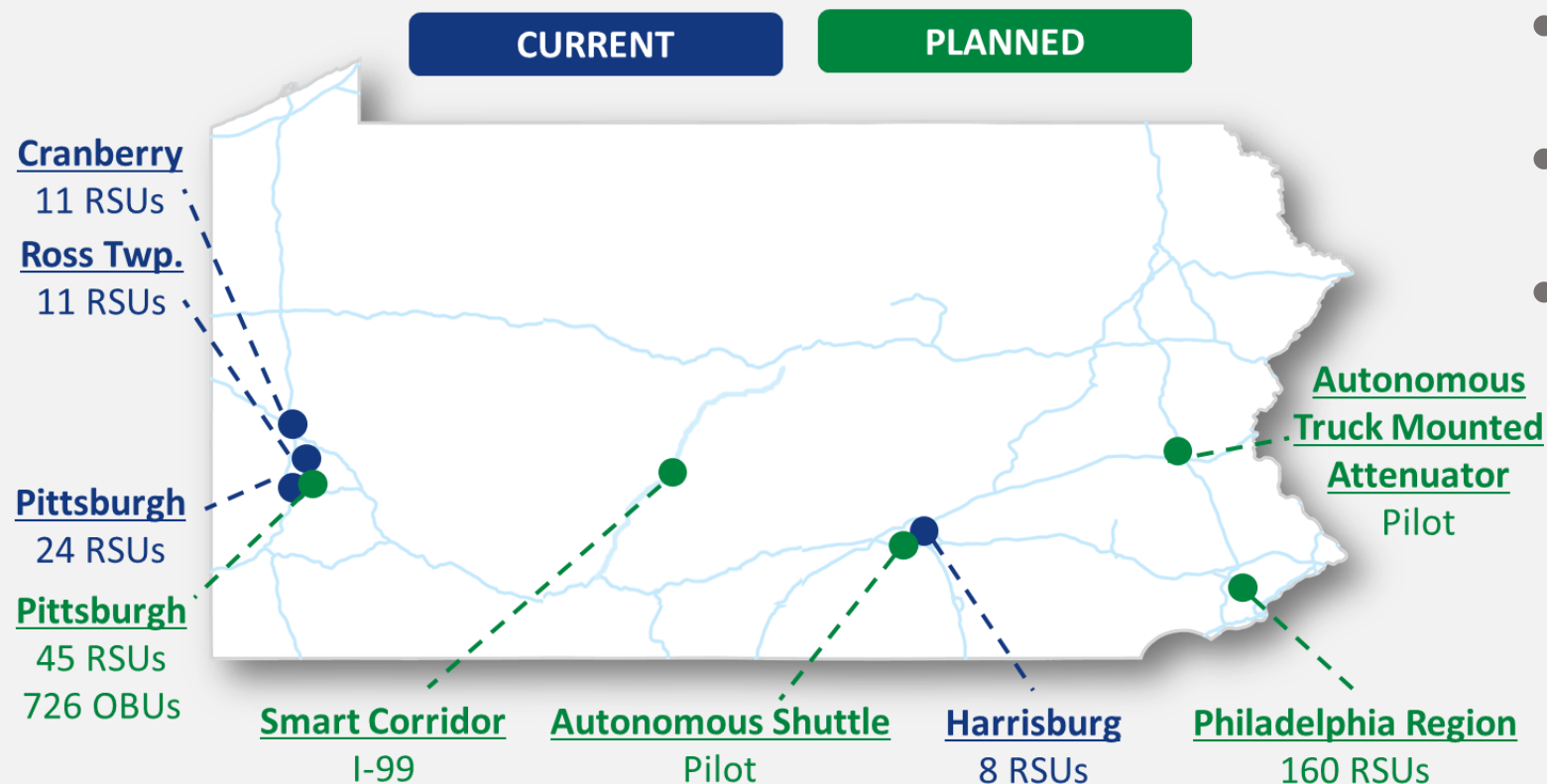
.....
Pennsylvania Department of
Transportation

Pennsylvania CV and AV Deployments

I-95 Corridor Coalition

March 15, 2018

PA CAV Deployments



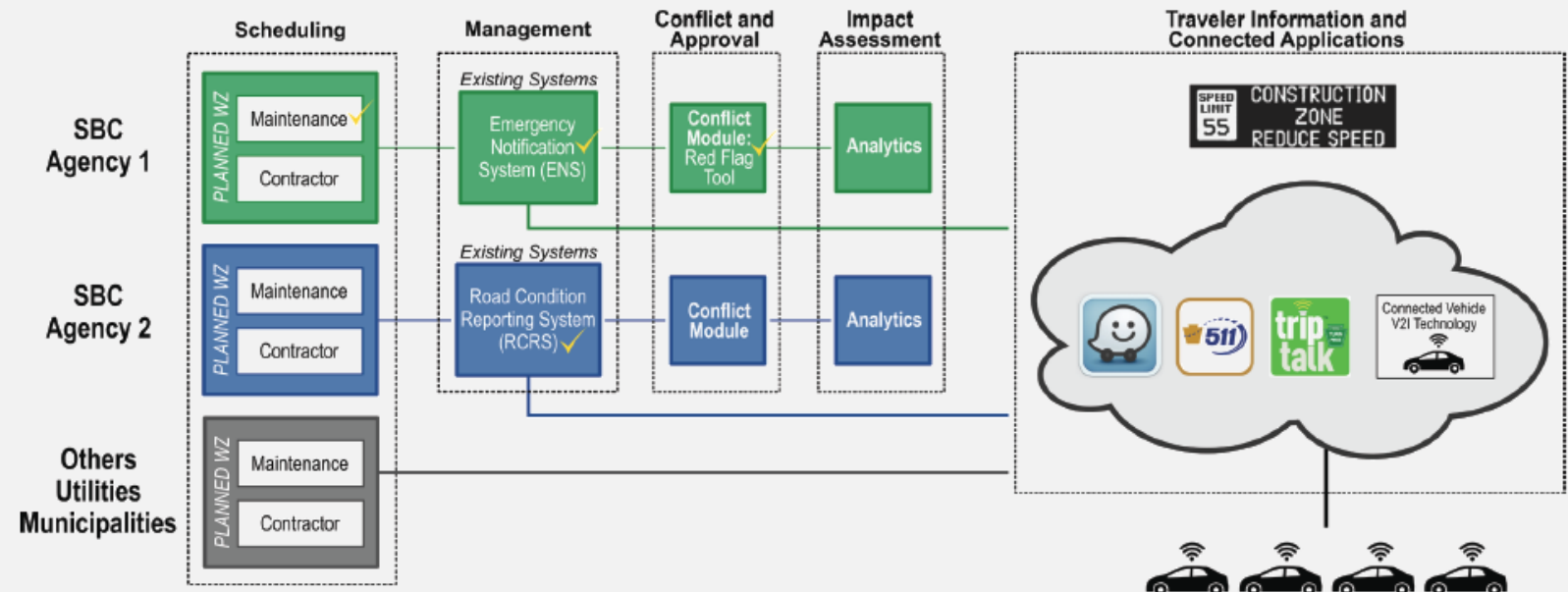
- Smart Belt Coalition
- AV Shuttle
- CV Deployments
 - 54 Connected Intersections
 - 205 Planned Connected Intersections
 - 726 Planned Connected Buses

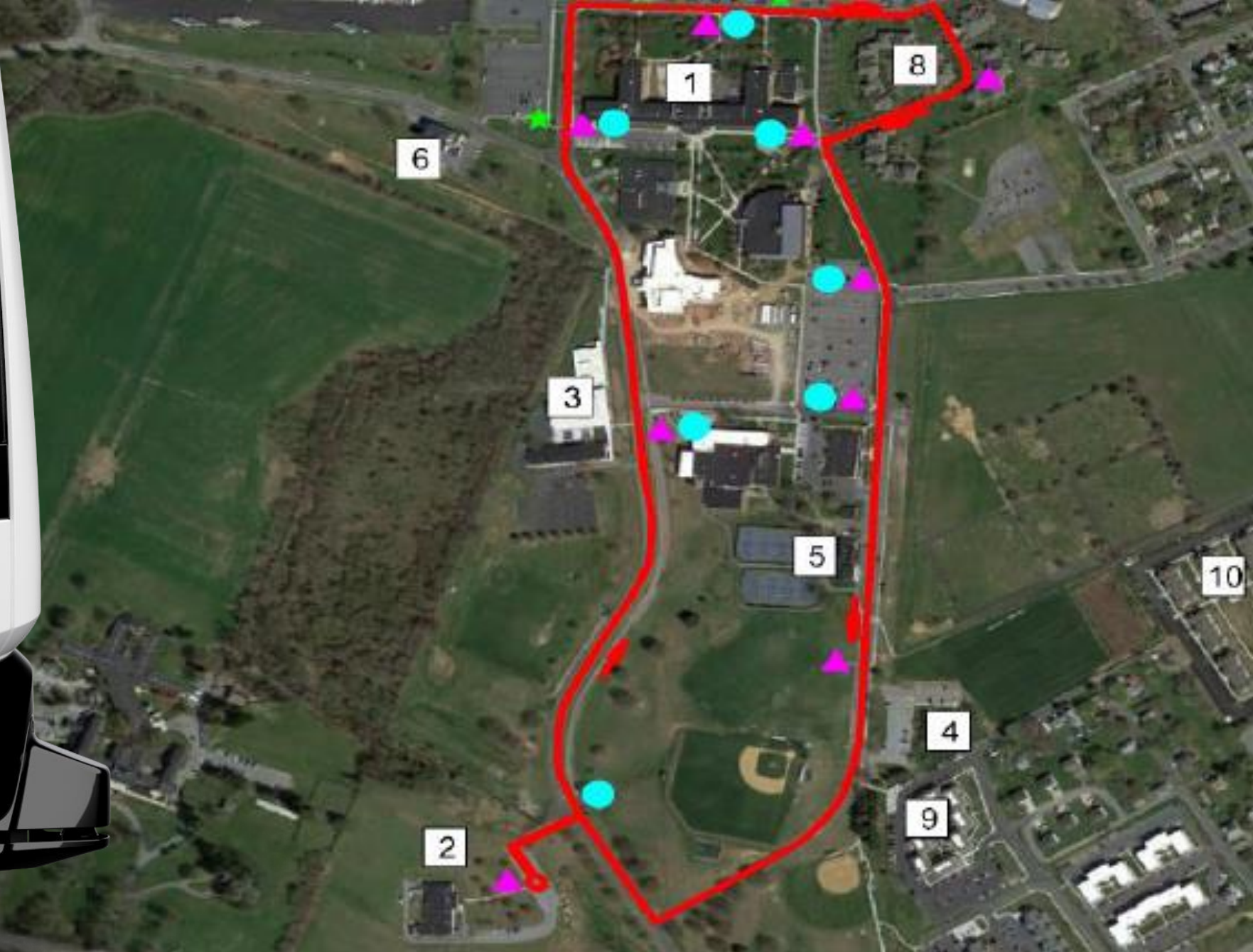


Smart Belt Coalition

Work Zone Reservation and Traveler Information System

- Multi-User Lane Reservation and Conflict Resolution
- Traveler Information
- Vehicle-to-Infrastructure
- Predictive Data Analytics
- Open System





March 15, 2018



Active Corridor Management Project

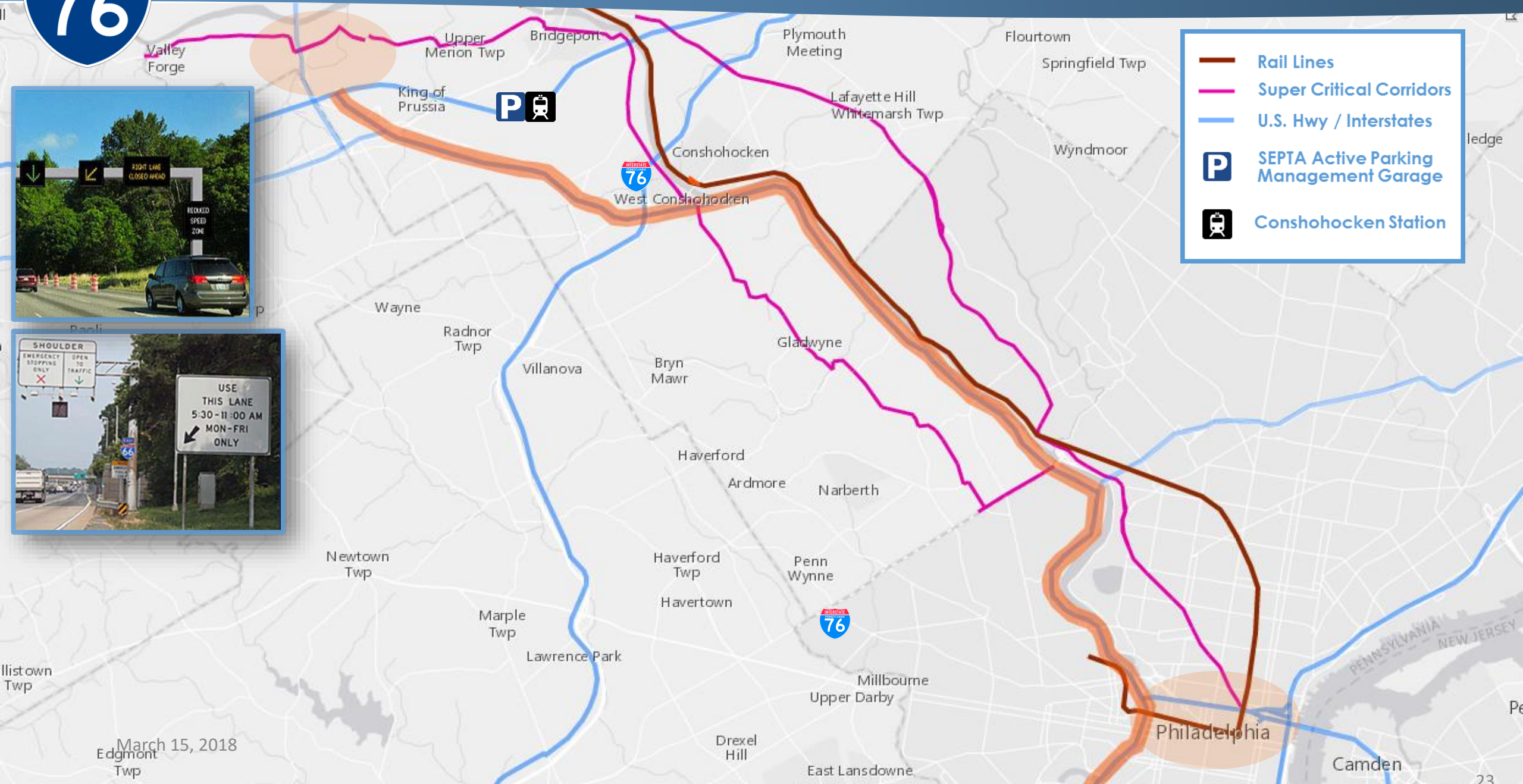
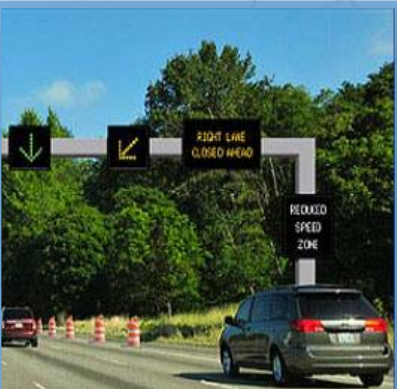
 Rail Lines

 Super Critical Corridors

 U.S. Hwy / Interstates

 SEPTA Active Parking Management Garage

 Conshohocken Station





Mark C. Kopko
Manager, Advance Vehicle
Technology

.....
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Questions?

DeIDOT's Mobile App

Features

- **Traffic Map**
 - Live Video
 - Travel times
 - 24-hour real-time travel advisories
 - Real-time Bus Info
 - Travel restrictions
 - Snow plow movement
 - Waze Info
- **Other:** Report an Issue, News, Projects, DMV Sample Driving Test, Events, Radio Station



DeIDOT

For more information, contact:

Gene Donaldson

302-659-4601

gene.donaldson@state.de.us





Agency Roundtable Update

I-95 CORRIDOR COALITION TIS ANNUAL MEETING

MARCH 15, 2018

Joseph Sagal, Director
Office of CHART & ITS Development



MDOT-SHA CAV Activities

- Participation in the MDOT CAV Working Group:
Technical and Policy Sub-groups
 - Exploring Enforcement Issues
 - Testing Expressions of Interest and Permits
 - Identifying Test Bed Locations
 - Intermodal Project Coordination



MDOT-SHA CAV Strategic Action Plan

- MDOT SHA CAV Strategic Action Plan
 - Vision: Embrace technology and next generation mobility trends to provide safe & reliable travel for people and goods within Maryland
 - Goals:
 - Be an attractive partner; Maryland is “open for business.”
 - Begin deploying CAV technology to gain experience through pilot projects.
 - Establish foundational systems to support future CAV deployment.
 - Enable CAV benefits for customers.
 - Look for opportunities to leverage CAV technologies to support existing business processes.



MDOT-SHA CAV Projects

- US-1 CAV Pilot and Smart Signals DSRC for SPaT
 - Meeting the AASHTO/FHWA SPaT Challenge
 - Focus on Back-haul Communication Infrastructure
 - Interest in Short-haul Freight Data and Services
 - Interest in Transit Coordination



District DOT

For more information, contact:

Suzette Robinson

District DOT

202-763-8654

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South Carolina Department of Transportation

SC 511 Travel Information Service Update

- Advertising for 3rd Generation 511 Travel Information Service provider within 30 days.



My511 Personal



Smartphone App
Users 132,289



Followers
12,482

Tweets
139,686



511 Calls
1,169,361



All web Site
Data Sessions
21,071,041

Mobile App Data Sessions
4,930,132



South Carolina Department of Transportation

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Georgia DOT

For more information, contact:

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Marc Plotkin

mplotkin@dot.ga.gov



I-95 Corridor Coalition: Traveler Information Services Meeting March 15th, 2018

Florida Department of Transportation



Russell Allen, P.E.
ITS Program Development Engineer
Florida Department of Transportation
Traffic Engineering and Operations,
TSM&O Section



FL511



FL511 Proposed Enhancements

- Increase simultaneous users on the FL511 website to 50,000
- Event Reporting System (ERS) (EM locations)
- Helios road weather data integration into the FL511 website
- Truck Parking System on FL511 Mobile Applications and FL511 website
- Integrate road closure events and detour information into FL511 website and mobile apps
- Integrate streaming video where applicable on the FL511 website and the FL511 mobile applications



FL511 Future Enhancements

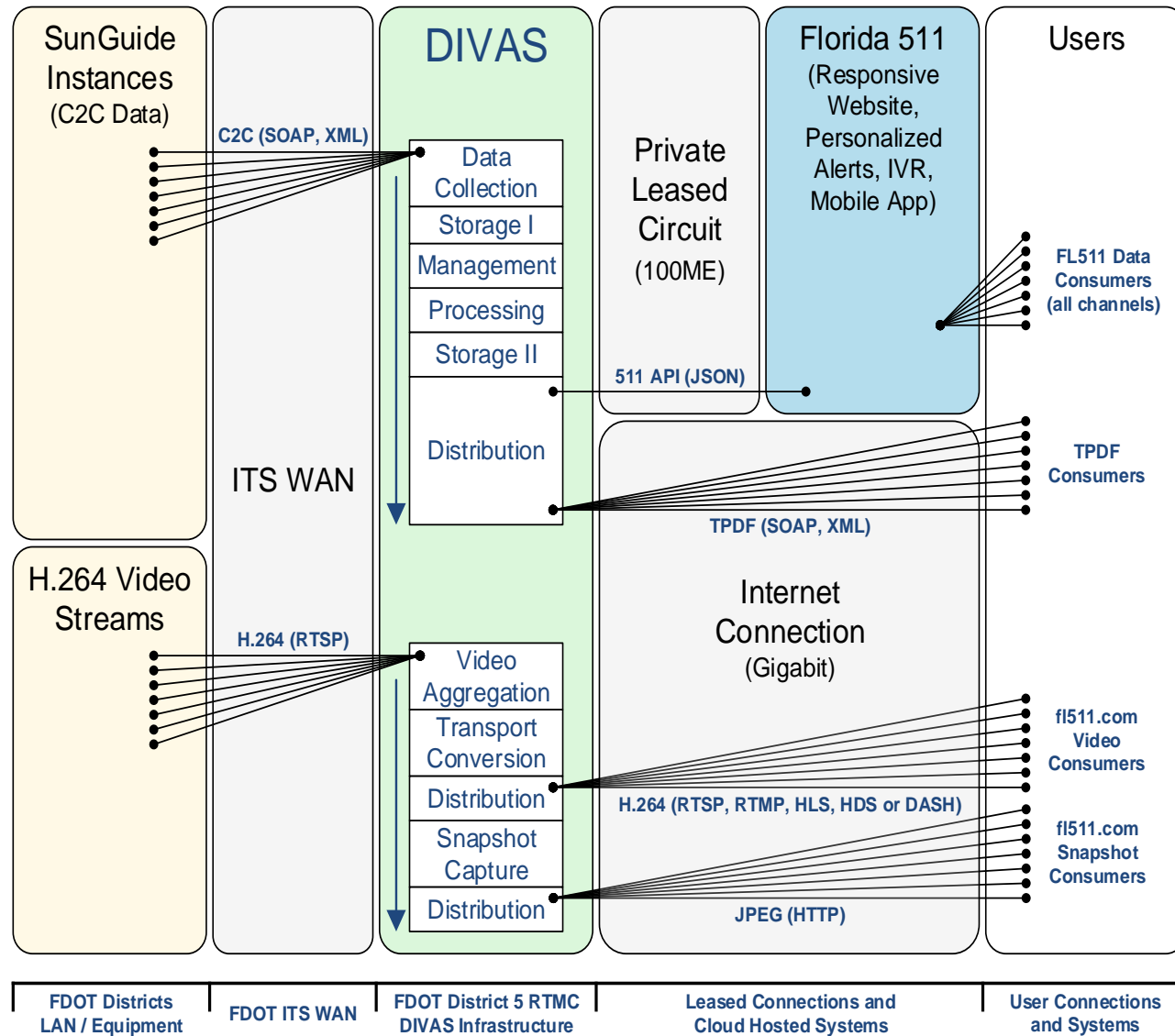
- Incident Reporting on FL511 mobile applications
- Road Ranger Reporting
- Create incident alerts without having to create a route



Data Integration and Video Aggregation System (DIVAS)



PRIMARY INFORMATION FLOWS

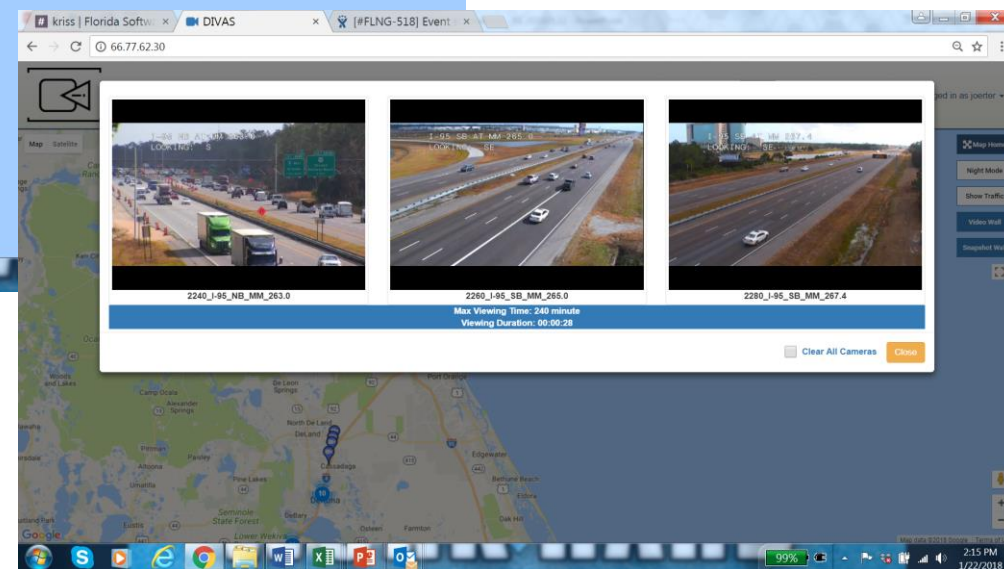
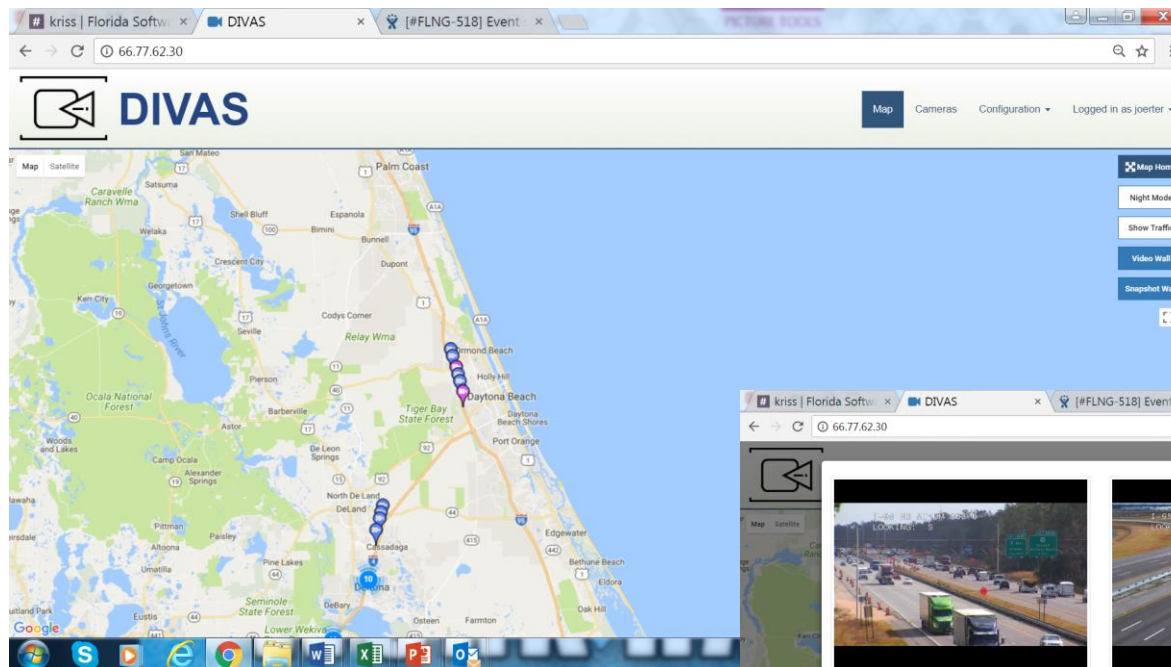


DIVAS Architecture



Video Aggregation System

- Phase 1:
 - Display h.264 images on the website
 - Non h.264 images will have snapshots displayed until CCTV's are upgraded



Data Integration System

- Ingest Data from Districts and third party agencies
- Store into a single data hub
- Disseminate all data from the DIVAS system



Florida Department of Transportation

What's New with Traveler Information in Florida



- Florida's Truck Parking Availability System
- Truck parking shortages are a national safety concern. Florida has developed and is deploying a statewide automated system to provide availability of truck parking spaces. This will address safety concerns with fatigued drivers searching for spaces, reduce environmental impacts and increase economic vitality as drivers will maximize their hours of service.



Florida Department of Transportation

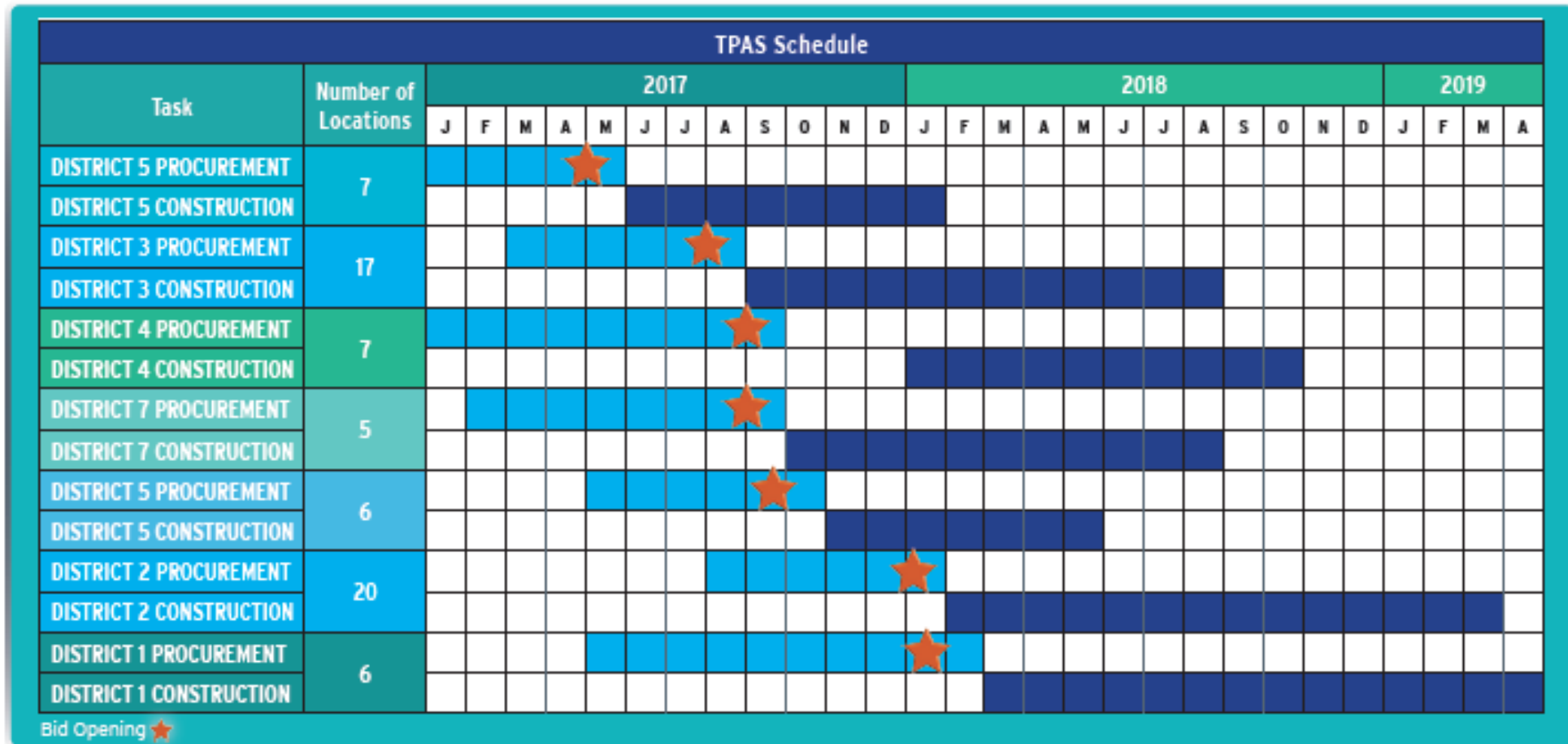
What's New with Traveler Information in Florida

- Lessons Learned:
 - Many technologies available. Florida chose in-pavement wireless sensors.
 - Research project (BDV-31-977) evaluated available manufacturers (Sensit, Synsys and CivicSmart)
 - Developmental Specification 660 used for criteria



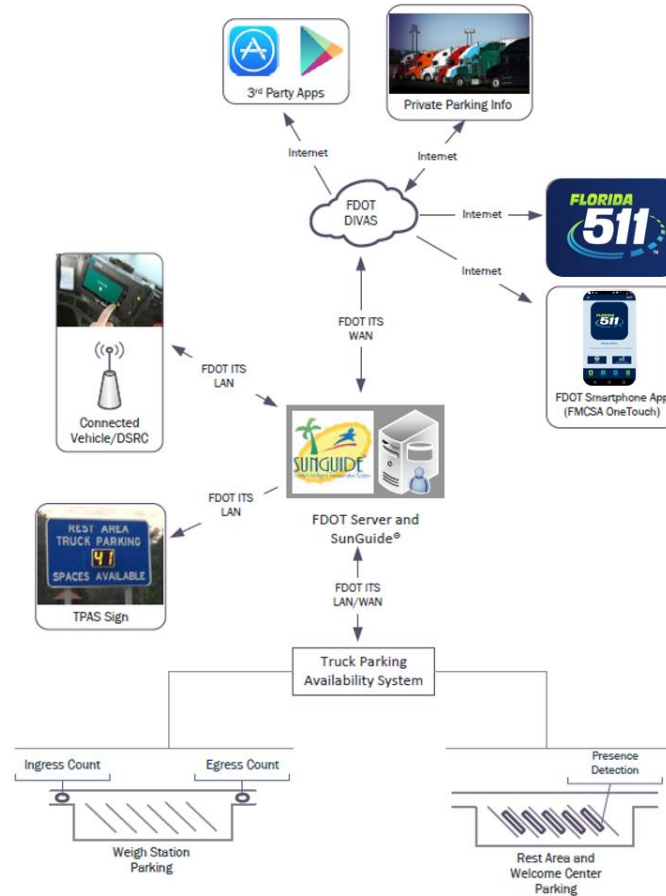
Florida Department of Transportation

What's New with Traveler Information in Florida



Florida Department of Transportation

What's New with Traveler Information in Florida



Florida Department of Transportation

For more information, contact:

Russell Allen, PE

(850) 410-5626

Russell.Allen@dot.state.fl.us



General Questions & Discussion



Coalition Upcoming Events & Meeting Wrap Up

**Mark Kopko, TIS Co-chair,
PennDOT**



Coalition Meetings of Interest

- **Coalition**
 - I-95 CC Steering Committee Web Meeting – April 12, 2018
- **TSMO Related**
 - Work Zone Monitoring Webinar: April 19, 2018
 - Computer Aided Dispatch Data Integration Workshop: April 23-24, 2018
 - Transit /GTFS2 webinar: June 2018
 - Maine Heavy Towing Workshop #2: Rescheduling
- **Data Tools Web Meetings:** Meetings are planned for the **second Thursday of the month from 10:30pm - 12:00pm:**
 - RITIS User Group: May 10, 2018
- **Intermodal Freight Meetings**
 - Committee (Agency) Meeting: March 21, 2018
 - Truck Parking Summit (Agency by Invitation): May 1-2, 2018

Other Meetings of Interest

- 2017 AASHTO Spring Meeting
 - May 22-24, 2018, Franklin, TN
- ITS American Annual Meeting
 - June 4-7, 2018, Detroit, MI
- NaTMEC (National Travel Monitoring Exposition and Conference)
 - June 10-13, 2018, Irvine, CA
- NASTO Annual Meeting
 - July 9-11, 2018, National Harbor, MD
- AASHTO Annual Meeting
 - Sept 20-24, 2018, Atlanta, GA

Questions



Thank You!

For Additional Information and Questions

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