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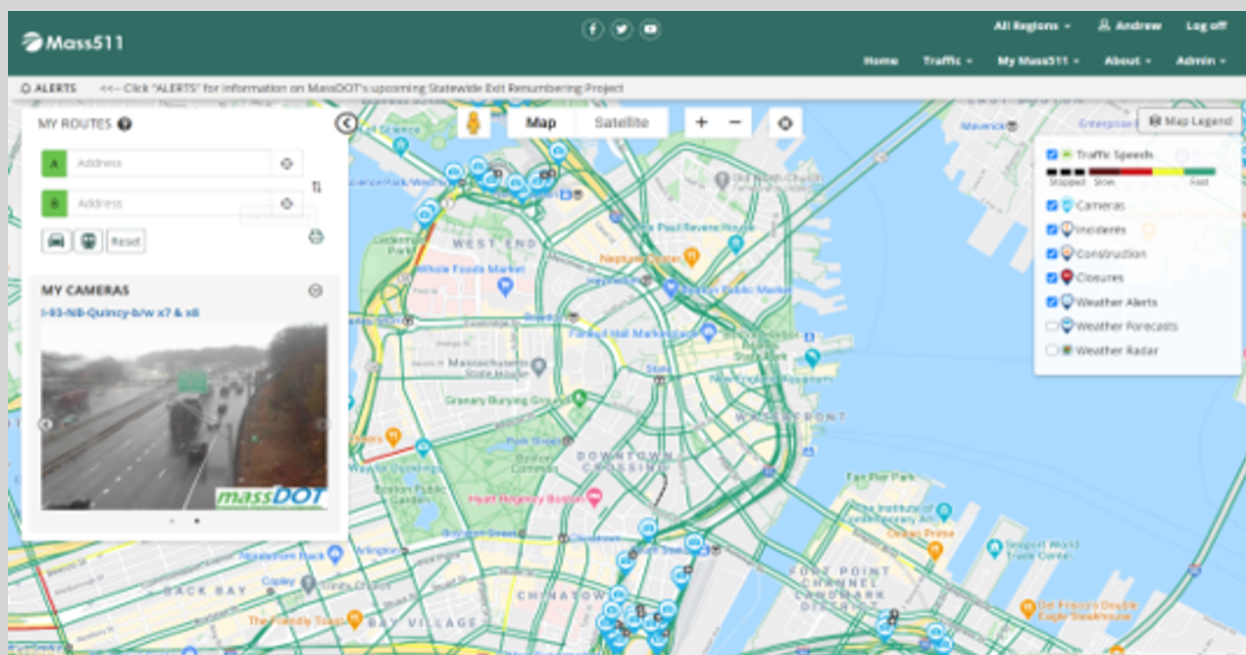
Traveler Information Web Roundtable
Follow-Up - December 2020

Thanks to those who participated in the Traveler Information Web Roundtable held on November 19, 2020. Please click on the links below for more information about the event or visit the TSMO Section of the new website (https://tetcoalition.org/projects/tsmo-events-webinars/) on the Webinars tab.

- Presentation with Audio
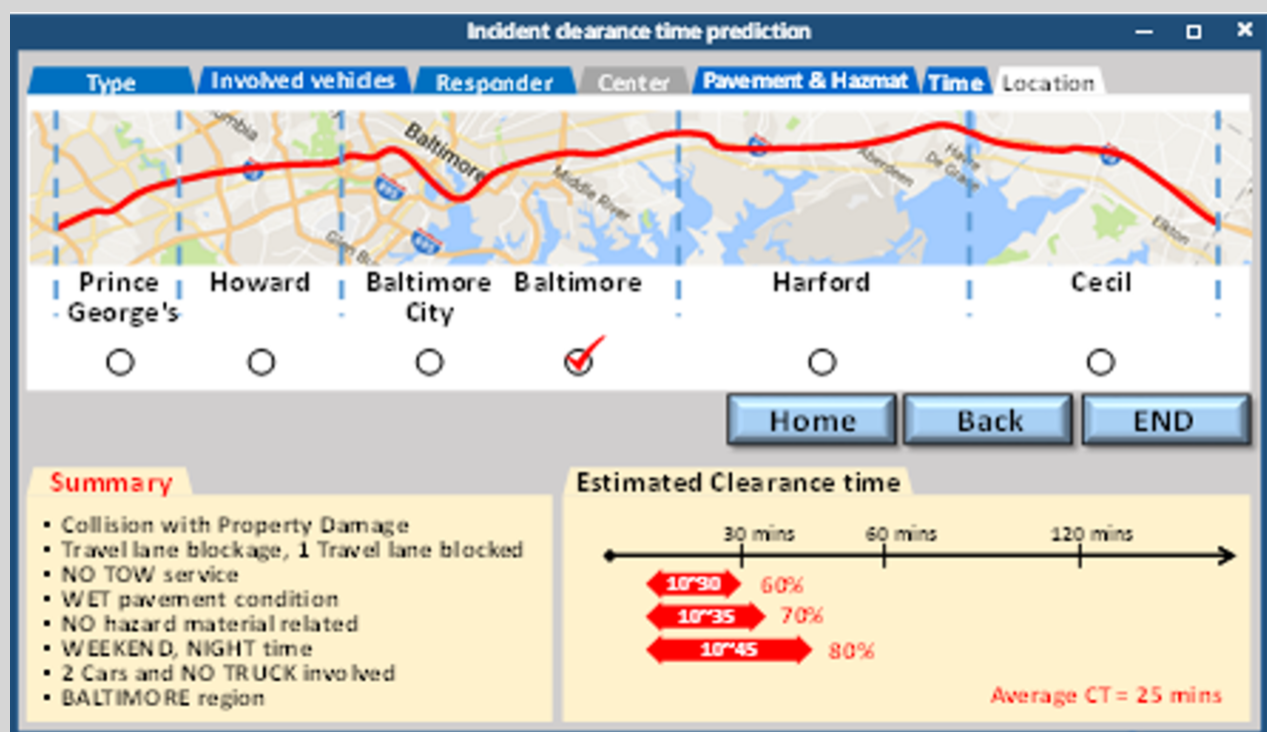- Slides Only
- Meeting Summary

How Member Agencies are Communicating with Travelers

Coalition members from 16 states discussed how they are providing safety and traveler information to their users. These methods include DMS, 511 websites and apps, social media, geofenced notifications, IVR, and much more. Many agencies are also investigating or piloting emerging technologies to enhance their program.

Example of Massachusetts DOT's 511 map on its website.

Agency members discussed the use of data in decision-making. For example, Maryland DOT is collaborating with UMD in analyzing their incident data to better determine the incident duration. By taking into account many factors, including incident type, number of vehicles, number of responders on the scene, and other factors, they are determining the "probable" duration for an incident.

Example of a Maryland DOT-SHA dashboard which illustrates how they are working to predict incident clearance times.

Follow the Coalition on YouTube and subscribe to be informed!

Recordings from many of the Coalition's webinars are available here - take a look!

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